

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 14 February, 2019 2:55 PM  
**To:** Cecilia Lee Peng Geok  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: 6th Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R CC3/AIG18009209/K1hb3 17/5/2018 | 4975972291SG-003  
**Attachments:** DV.pdf

Without Prejudice

Dear Cecilia,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we offer a global sum of **\$2,600.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 14 February, 2019 1:45 PM  
**To:** Cecilia Lee Peng Geok  
**Cc:** Hsiao Tong (LKKAUTO); KKLau; Ler, Bernard-JQ; Admin A; Aileen Tan Lee Noi; Vic (LKKAUTO)  
**Subject:** RE: 6th Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R CC3/AIG18009209/K1hb3 17/5/2018 | 4975972291SG-003

Without Prejudice

Dear Cecilia,

We refer to your below email.

We noted that we had just received your client's video footage. Please be informed that we are currently seeking for instructions from our principal.

We will get back to you for an update in soonest time.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

**Sent:** Thursday, 14 February, 2019 8:58 AM

**To:** Vic (LKKAuto)

**Cc:** Hsiao Tong (LKKAuto); KKLau; Ler, Bernard-JQ; Admin A; Aileen Tan Lee Noi

**Subject:** 6th Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R CC3/AIG18009209/K1ub3  
17/5/2018 | 4975972291SG-003

**Importance:** High

Without Prejudice

Dear Vic

We do not seem to receive any response from you. Your insured had reported the accident. Please revert with your settlement offer without further delay.

We also attached video footage shows your insured encroached into taxi's lane and grazed against the taxi's right. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

**From:** Cecilia Lee Peng Geok  
**Sent:** Thursday, 31 January 2019 9:06 AM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO); KKLau; Ler, Bernard-JQ; Admin A; Vic (LKKAUTO)  
**Subject:** Re: 4th Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R CC3/AIG18009209/K1ub3 17/5/2018 | 4975972291SG-003

Without Prejudice

Dear Vic

Please revert with your offer soon. Our client is chasing again.

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

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**From:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Sent:** Wednesday, 23 January 2019 6:00 PM  
**To:** Cecilia Lee Peng Geok  
**Cc:** Hsiao Tong (LKKAUTO); KKLau; Ler, Bernard-JQ; Admin A; Vic (LKKAUTO)  
**Subject:** RE: 4th Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R CC3/AIG18009209/K1ub3 17/5/2018 | 4975972291SG-003

Dear Sir / Madam,

We refer to the above matter.

Please be informed that Vic is taking over this matter.

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

***To check availability of the case handler, you may contact the undersigned***

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>  
**Sent:** Wednesday, 23 January 2019 11:03 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Ler, Bernard-JQ <[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com)>  
**Subject:** Re: 4th Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R CC3/AIG18009209/K1ub3 17/5/2018 | 4975972291SG-003  
**Importance:** High

Without Prejudice

Dear Sir/Madam

We understand that your insured driver had reported the accident. Please look into the matter and revert with your settlement offer without further delay.

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

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**From:** Cecilia Lee Peng Geok  
**Sent:** Tuesday, 20 November 2018 11:16 AM  
**To:** Ler, Bernard-JQ; Thin Thin (LKKAUTO)  
**Cc:** Admin A; Hsiao Tong (LKKAUTO); KKLau  
**Subject:** Re: 4th Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R  
CC3/AIG18009209/K1ub3 17/5/2018 | 4975972291SG-003

Without Prejudice

Dear Sir/Madam

Any update? Our hirer chases again.

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

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**From:** Ler, Bernard-JQ <[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com)>  
**Sent:** Monday, 29 October 2018 9:09 AM  
**To:** Thin Thin (LKKAUTO)  
**Cc:** Cecilia Lee Peng Geok; Admin A; Hsiao Tong (LKKAUTO); KKLau  
**Subject:** RE: 4th Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R  
CC3/AIG18009209/K1ub3 17/5/2018 | 4975972291SG-003

Dear Thin Thin,

Insured is yet to report on the accident. Please proceed to send first reminder letter in view that only 1 letter sent to OI so far.

Besides, kindly provide a reminder call to PIC of OI company.

Thank you.

Best Regards,

**Bernard Ler**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd  
78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]  
**Sent:** 19 October 2018 11:46 AM  
**To:** Ler, Bernard-JQ  
**Cc:** Cecilia Lee Peng Geok; Admin A; Hsiao Tong (LKKAUTO); KKLau  
**Subject:** RE: 4th Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R CC3/AIG18009209/K1ub3 17/5/2018 Thin Thin  
**Importance:** High

Dear Bernard,

Please be inform that we have send NON- Reporting to OI company and we have manage to talk to PIC from company.

As per PIC, the driver is no longer with company. However, we have advise to PIC to made the accident report as soon as possible.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KKLau

**Sent:** Friday, 19 October 2018 11:18 AM

**To:** Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Olivia Lau (LKKAUTO) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: 4th Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R CC3/AIG18009209/K1ub3 17/5/2018 Thin Thin

On 19 Oct 2018, at 10:28 AM, Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)> wrote:

Dear Cecilia,

We refer to the below email.

Please be informed that we are currently pending for our insured's report. **We have send reminder to our Insured.**

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

**From:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>  
**Sent:** Friday, 19 October 2018 10:27 AM  
**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** 4th Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R  
CC3/AIG18009209/K1ub3 17/5/2018 Thin Thin  
**Importance:** High

**4th Reminder**

Without Prejudice

Dear Sir/Madam

There's no response received by us to date. Please revert with AIG's offer/position without further delay.

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

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**From:** Cecilia Lee Peng Geok  
**Sent:** Wednesday, 26 September 2018 11:47 AM  
**To:** Thin Thin (LKKAuto)  
**Cc:** KKLau; Admin A; Joy Irene (LKKAuto); Hsiao Tong (LKKAuto); Vivian Lau (LKKAuto); Vic (LKKAuto); Jasmine Cai Yuyan  
**Subject:** 3rd Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R  
CC3/AIG18009209/K1ub3 17/5/2018 Thin Thin

**3rd Reminder**

Without Prejudice

Dear Thin Thin

Please advise if your insured filed the accident report. This matter has been long protracted and our hirer is becoming impatient.

Attached herewith some scene photos for your attention.

Please revert with your settlement offer by **03/10/2018**.

Thank you.

Best Regards

Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax: 6214 1843

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**From:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Sent:** Wednesday, 5 September 2018 10:26 AM  
**To:** Cecilia Lee Peng Geok  
**Cc:** KKLau; Admin A; Joy Irene (LKKAuto); Hsiao Tong (LKKAuto); Vivian Lau (LKKAuto); Vic (LKKAuto); Jasmine Cai Yuyan  
**Subject:** RE: 2nd Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R CC3/AIG18009209/K1ub3 17/5/2018 Thin Thin

Dear Cecilia,

We refer to the below email.

Please be informed that we are currently pending for our insured's report. We have send reminder to our Insured.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

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**From:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>  
**Sent:** Tuesday, 4 September 2018 4:31 PM  
**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Jasmine Cai Yuyan <[jasminecai@cdge.com.sg](mailto:jasminecai@cdge.com.sg)>  
**Subject:** 2nd Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R CC3/AIG18009209/K1ub3 17/5/2018 Thin Thin  
**Importance:** High

## 2nd Reminder

Without Prejudice

Dear Thin Thin

Our hirer chases again. Please revert with your offer within the next seven (7) days.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

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**From:** Cecilia Lee Peng Geok

**Sent:** Friday, 3 August 2018 8:44 AM

**To:** [shupei@lkkauto.com](mailto:shupei@lkkauto.com)

**Cc:** KK Lau LKK; LKK Admin LKK; Thin Thin LKK; Joy Irene (LKKAuto); Hsiao Tong LKK; Vivian Lau LKK; Vic LKK; Jasmine Cai Yuyan

**Subject:** Reminder for Offer - TP claiming against AIG - 1 SHC 1977P GBG 7561R CC3/AIG18009209/K1ub3 17/5/2018 Thin Thin

**1 SHC 1977P GBG 7561R CC3/AIG18009209/K1ub3 17/5/2018 Thin Thin**

Without Prejudice

Dear Sir/Madam

Please refer to the subject matter and our LOD dated 01/06/2018.

It has been more than 2 months, please look into the matter and revert with your settlement offer.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Shu Pei (LKKAuto)" <[shupei@lkkauto.com](mailto:shupei@lkkauto.com)>

To: Jasmine Cai Yuyan <[jasminecai@cdege.com.sg](mailto:jasminecai@cdege.com.sg)>, Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>

Cc: KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>, Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, "Thin Thin (LKKAuto)" <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>, "Joy Irene (LKKAuto)" <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>, "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>, "Vivian Lau (LKKAuto)" <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>, "Vic (LKKAuto)" <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Date: 25/06/2018 02:11 PM

Subject: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO TAXI NO. OI's NO. Our reference DOA Case Handler / Investigator

1 SHC 1977P GBG 7561R CC3/AIG18009209/K1ub3 17/5/2018 Thin Thin



2 SHB 6621M SBR 6776L CC3/AIG18009616/K1jb3 24/5/2018 Joy  
3 SHC 8247S SLS 5221D CC3/AIG18009620/K1ub3 25/5/2018 Thin Thin  
4 SHB 3229H SLX 5312Z CC3/AIG18009471/K1pb3 23/5/2018 Hsiao Tong  
5 SHA 5727D SLQ 6931S CC3/LCR18009880/K1wb3 27/5/2018 Vivian  
6 SHA 4047P SJW 1444G CC3/LCR18010277/K1wb3 3/6/2018 Vivian  
7 SHC 8769C SJY 5882M CC3/AIG18010276/K1hb3 4/6/2018 Vic  
8 SHA 6121U SLQ 2581U CC3/AIG18010686/K1jb3 8/6/2018 Joy  
9 SHD 4851T GBC 6014G CC3/AIG18010685/K1jb3 8/6/2018 Joy  
10 SHA 7536A SLE 6175X CC3/LCR18009618/K1jb3 25/5/2018 Joy  
11 SHB 2258E SJT 5303U CC3/AIG18009875/K1wb3 29/5/2018 Vivian

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

To check availability of the case handler , you may contact the undersigned.

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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