

INS. CASE OWNER:

Mancei

CC6 / AIB1800

2W4, AIB1800

LKK:
IDAC:

Surveyor:

Adnan

DOI:

ASSIGNMENT

16/5/18

Date / Time:

16/5/18

Registered in Merimen:

2/9/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLV 7099P

Name of Insured:

URF

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

16/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ROGER LEONG 40th

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

804580480456

Policy No.:

900005161

Make / Model:

MITSUBISHI

Place of Accident:

EAST COAST RD

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Insured Liability:

%

Final ? Yes / No

by 1609P



INSRS:

WSP:

Tel:

Liability:

RMKS:

mb solution



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

22/5/18
URF

by 1609P-7

SLV 7099P-X

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ans. Lia:

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

(\$

a

days)

Loss of Income (LOI):

\$5

(\$

a

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320 + \$70

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

ASS. REC. BY: Adrian Ling

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: GY1609Z Yr Regn: 2005 / Jan.Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Dyna c.c. 2986Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 224213 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTFUF34Y203003022Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim orTyre Size: F: 185R14C
R: 155R12C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO XOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 15/05/18Survey held at MG SolutionDes. of Damages: Frt / Rear / O/S N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPAIGCOE Enqiry: 31/12/19MV: 15.5KRV: 9.4KNett: 6.1KU S # 2500 (Reel # 6622.85/73%)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format : _____

Lump Sum / I.B.I. (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee: _____

Transportation: _____

S + RS \$ _____

Photos _____

Others _____

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC6/AIG18009204/Awb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 21-05-2018	
			Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLL 7099P	Veh. Inspected	GY 1609Z	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	21/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	08/05/2018	Inspection Date	15/05/2018	
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email : mg3solution@gmail.com

TO	: AIG ASIA PACIFIC INSURANCE	DATE	: 14/05/2018
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: GY1609Z		<i>Xiao Tong</i>
MODEL	: TOYOTA DYNA 150 MANUAL		
CHASSIS NO			
<u>ACCIDENT DETAILS</u>		DATE	: 8-May-18
		TIME	: 15:40HRS
THIRD PARTY REQUESTOR / CONTACT	: JACK LI		

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT PANEL <i>green</i>	1	\$ 910.00	\$ 910.00
2	FRONT PANEL LOGO	1	\$ 72.00	\$ 72.00
3	FRONT PANEL DYNA EMBLEM <i>new</i>	1	\$ 60.00	\$ 60.00
4	FRONT BUMPER <i>black</i>	1	\$ 564.50	\$ 564.50
5	FRONT BUMPER BRACKET <i>new</i>	2	\$ 58.00	\$ 116.00
6	FRONT CONCERT PANEL LH <i>Dr stated</i>	1	\$ 412.00	\$ 412.00
7	FRONT CONCERT PANEL TOP GARNISH (BLACK) <i>black</i>	1	\$ 235.60	\$ 235.60
8	HEAD LAMP LH <i>lt</i>	1	\$ 320.00	\$ 320.00
9	FRONT DOOR LH <i>Dr stated</i>	1	\$ 1,030.00	\$ 1,030.00
10	HEAD DOOR LOCK <i>new</i>	1	\$ 332.50	\$ 332.50
11	FRONT DOOR CATCH <i>new</i>	1	\$ 133.50	\$ 133.50
12	FRONT DOOR HINGE(UPPER) <i>Best</i>	1	\$ 83.00	\$ 83.00
13	FRONT DOOR HINGE(LOWER) <i>new</i>	1	\$ 83.00	\$ 83.00
14	FRONT DOOR WEATHERSTRIP <i>new</i>	1	\$ 233.50	\$ 233.50
15	FRONT DOOR STEP PANEL GARNISH <i>new</i>	1	\$ 338.20	\$ 338.20

264510

198382

TOTAL PRICE \$ 4,923.80

MINUS 25% \$ 1,230.95

SUB TOTAL PRICE \$ 3,692.85

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT BUMPER CLIP (SET) <i>Ne m</i>	1	\$ 25.00	\$ 25.00 <i>x.</i>
2	HEADLAMP CLIPS (SET) <i>Ne</i>	1	\$ 22.00	\$ 22.00 <i>10</i>
3	FRONT DOOR STICKER (LTA) <i>Ne</i>	1	\$ 50.00	\$ 50.00 <i>30</i>
4	FRONT WINDSCRREN SEALANT <i>7 HP</i>	1	\$ 100.00	\$ 100.00 <i>+</i>
5	FRONT WINDSCREEN INNER SEAL <i>Ne</i>	1	\$ 120.00	\$ 120.00 <i>+</i>

TOTAL \$ 220.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST	APPROVED
1	TO PANEL BEAT, WELD, CUT, ADJUST, KNOCK	\$ 2,000.00	500	
2	TO PUTTY, SPRAY PAINT, POLISH WAX	\$ 2,000.00	500	
3	TUFF COAT	\$ 250.00	x.	
4	WIRING, BULB CHECKING	\$ 150.00	30	
5	REMOVE AND REFIX FRONT DOOR FITTING LH	\$ 250.00	80	
6	TO REMOVE AND REFIX FRONT WINDSCREEN	\$ 150.00	x.	
7	TO REMOVE AND REFIX DASHBOARD	\$ 420.00	x.	

TOTAL \$ 5,220.00

ESTIMATE REPORT

TOTAL PARTS COST : \$ 3,912.85

TOTAL LABOUR COST : \$ 5,220.00

TOTAL REPAIR COST : \$ 9,132.85

EXCESS :

NO. OF DAYS :

RE-SURVEY

PART BY PART OR LUMP SUM

DATE & TIME OF SURVEY

SURVEYED BY

CONTACT NUMBER

FAX NUMBER

LKK Auto Consultants (P) Ltd. once notify the survey before after spray painting

- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a 'Without Prejudice' basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Accepted by Repainer

Adrian King *total: 313382*
15/05/18 *1/51 2SK*
04 Days

Hsiao Tong (LKKAUTO)

From: Olea, Maricel <Maricel.Olea@aig.com>
Sent: Friday, 1 June 2018 6:02 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Request for OI video> Your Ref: 8045824804SG *Our Ref: CC6/LCR18009204/Apb3 [ACCIDENT INVOLVING SLL 7099P(OI) & GY 1609Z(TP) ON 08/05/2018]
Attachments: SLL7099P - OI VIDEO FOOTAGE.MP4

Hi Hsiao Tong,

As requested, attached video.

Best Regards,
Maricel Olea
AIG

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, June 01, 2018 5:28 PM
To: Olea, Maricel
Subject: <Request for OI video> Your Ref: 8045824804SG *Our Ref: CC6/LCR18009204/Apb3 [ACCIDENT INVOLVING SLL 7099P(OI) & GY 1609Z(TP) ON 08/05/2018]

Your Ref: **8045824804SG**
Our Ref: CC6/LCR18009204/Apb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLL 7099P(OI) & GY 1609Z(TP) ON 08/05/2018

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6743-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no

responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 2 June 2018 11:10 AM
To: 'mg3solution@gmail.com'
Subject: <Request for Evidence> Your Ref: GY 1609Z Our Ref: CC6/LCR18009204/Abp3
[ACCIDENT INVOLVING SLL 7099P(AIG) & GY 1609Z ON 08/05/2018]

Your Ref: **GY 1609Z**
Our Ref: CC6/LCR18009204/Abp3

Without Prejudice


Dear Sirs/ Mdm,

ACCIDENT INVOLVING SLL 7099P(AIG) & GY 1609Z ON 08/05/2018

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client hit him from behind. Attached here with a copy of our insured driver accident report for your easy reference.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Police Report
7 - 20180508 - 0103

Brief Details.

I am GRAB Driver. On 08/05/2018 at about 3.40pm, I was driving the car, Maroon/Red colour Mitsubishi Attrage, bearing registration no. SLL7099P, along East Coast Road towards Mountbatten direction. I was approaching the entrance of United Mansion at 592 East Coast Road and made a left turn onto the compound. There was another car exiting the compound and as such I gave way to the car to exit first. As a result, half of my car was still along East Coast Road. Out of a sudden, I felt an impact from the rear. I then saw that a lorry bearing registration no. GY1609Z had collided onto the rear of my car. We took photos and exchange contact details. Nobody was injured and no other property was damaged.

I called my car rental company and was informed to lodge a police report.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate and early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Sharon <mg3solution@gmail.com>
Sent: Monday, 4 June 2018 2:50 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: <Request for Evidence> Your Ref: GY 1609Z Our Ref: CC6/LCR18009204/Apb3 [ACCIDENT INVOLVING SLL 7099P(AIG) & GY 1609Z ON 08/05/2018]
Attachments: GY1609Z.pdf

Our Ref: **GY 1609Z**
Your Ref: CC6/LCR18009204/Apb3

Dear Hsiao Tong,

We refer to below, please find attached accident scene photos for your reference.
The damages on your insured's car does not tally with his report stating that we hit onto the rear of his car. Instead, it was your client who reversed out by giving way to the car to exit and was not cautious therefore he hit onto my client's vehicle.

Therefore, my client's version is more credible.

Thank You

Best Regards,
Sharon Chia
MG Solution Pte Ltd
No 23 Kaki Bukit Avenue 4
Singapore 415933
Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 2 June, 2018 11:10 AM
To: 'mg3solution@gmail.com' <mg3solution@gmail.com>
Subject: <Request for Evidence> Your Ref: GY 1609Z Our Ref: CC6/LCR18009204/Apb3 [ACCIDENT INVOLVING SLL 7099P(AIG) & GY 1609Z ON 08/05/2018]

Your Ref: **GY 1609Z** Without Prejudice
Our Ref: CC6/LCR18009204/Apb3

Dear Sirs/ Mdm,

ACCIDENT INVOLVING SLL 7099P(AIG) & GY 1609Z ON 08/05/2018

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client hit him from behind. Attached here with a copy of our insured driver accident report for your easy reference.

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

24/05	76	Police	Report
7 2018 05 09 2018			

Brief Details.

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Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 7 June 2018 11:19 AM
To: 'Maricel.Olea@aig.com'
Subject: RE: <Seek Instruction> Your Ref: 8045824804SG *Our Ref: CC6/LCR18009204/Apb3 [ACCIDENT INVOLVING SLL 7099P(OI) & GY 1609Z(TP) ON 08/05/2018]
Attachments: SLL7099P - OI VIDEO FOOTAGE.MP4

Hi Maricel,

Thank you for your video.

From OI video, it shows that our insured driver stopped his car, suddenly there was a jerk / impact on his vehicle. Third party had collided onto our vehicle from behind.

In view of this, we are intending to reject third party claim.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olea, Maricel [<mailto:Maricel.Olea@aig.com>]
Sent: Friday, 1 June 2018 6:02 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Request for OI video> Your Ref: 8045824804SG *Our Ref: CC6/LCR18009204/Apb3 [ACCIDENT INVOLVING SLL 7099P(OI) & GY 1609Z(TP) ON 08/05/2018]

Hi Hsiao Tong,

As requested, attached video.

Best Regards,

Maricel Olea

AIG

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Your Ref: **8045824804SG**

Our Ref: CC6/LCR18009204/Apb3

Hsiao Tong (LKKAuto)

From: Olea, Maricel <Maricel.Olea@aig.com>
Sent: Wednesday, 20 June 2018 9:08 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: <Seek Instruction> Your Ref: 8045824804SG *Our Ref: CC6/LCR18009204/Apb3 [ACCIDENT INVOLVING SLL 7099P(OI) & GY 1609Z(TP) ON 08/05/2018]

Hi Hsiao Tong,

Please proceed to reject TP claim and inform them that OI stopped to give way to the pedestrian to pass the pedestrian walk way.

Best Regards,
Maricel Olea
AIG

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, June 20, 2018 8:35 AM
To: Olea, Maricel
Subject: RE: <Seek Instruction> Your Ref: 8045824804SG *Our Ref: CC6/LCR18009204/Apb3 [ACCIDENT INVOLVING SLL 7099P(OI) & GY 1609Z(TP) ON 08/05/2018]

Hi Maricel,

We refer to our below email.

Kindly advise if we may proceed to reject third party claim.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 25 June 2018 11:03 AM
To: 'Sharon'
Subject: <REJECTION> Your Ref: GY 1609Z Our Ref: CC6/LCR18009204/Apb3 [ACCIDENT INVOLVING SLL 7099P(AIG) & GY 1609Z ON 08/05/2018]
Attachments: SLL7099P - OI VIDEO FOOTAGE.MP4

Without Prejudice

Hi Sirs,

We refer to the above matter.

Attached here is a copy of our insured's car video footage for your easy reference.

The video shows that our insured driver stopped his car, suddenly there was a jerk / impact on his vehicle. We are of the view that our insured version is more credible. Your client had collided onto our insured vehicle from behind.

In view of this, we regret to inform your that we have our principal instruction to reject your client claim.

Thank you.

Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon [<mailto:mg3solution@gmail.com>]
Sent: Monday, 4 June 2018 2:50 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: <Request for Evidence> Your Ref: GY 1609Z Our Ref: CC6/LCR18009204/Apb3 [ACCIDENT INVOLVING SLL 7099P(AIG) & GY 1609Z ON 08/05/2018]

Our Ref: **GY 1609Z**
Your Ref: CC6/LCR18009204/Apb3

Dear Hsiao Tong,

We refer to below, please find attached accident scene photos for your reference.

The damages on your insured's car does not tally with his report stating that we hit onto the rear of his car. Instead, it was your client who reversed out by giving way to the car to exit and was not cautious therefore he hit onto my client's vehicle.

Therefore, my client's version is more credible.

Thank You

Best Regards,

Sharon Chia

MG Solution Pte Ltd

No 23 Kaki Bukit Avenue 4

Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Saturday, 2 June, 2018 11:10 AM

To: 'mg3solution@gmail.com' <mg3solution@gmail.com>

Subject: <Request for Evidence> Your Ref: GY 1609Z Our Ref: CC6/LCR18009204/Apb3 [ACCIDENT INVOLVING SLL 7099P(AIG) & GY 1609Z ON 08/05/2018]

Your Ref: **GY 1609Z**

Without Prejudice


Our Ref: CC6/LCR18009204/Apb3

Dear Sirs/ Mdm,

ACCIDENT INVOLVING SLL 7099P(AIG) & GY 1609Z ON 08/05/2018

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client hit him from behind. Attached here with a copy of our insured driver accident report for your easy reference.

SKETCH PLAN	
	
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
To Police Report	
T 2018-05-08 2109	

Brief Details.

I am GRAB Driver. On 08/05/2018 at about 3.40pm, I was driving the car, Maroon/Red colour Mitsubishi Attrage, bearing registration no. SLL7099P, along East Coast Road towards Mountbatten direction. I was approaching the entrance of United Mansion at 592 East Coast Road and made a left turn onto the compound. There was another car exiting the compound and as such I gave way to the car to exit first. As a result, half of my car was still along East Coast Road. Out of a sudden, I felt an impact from the rear. I then saw that a lorry bearing registration no. GY1609Z had collided onto the rear of my car. We took photos and exchange contact details. Nobody was injured and no other property was damaged.

I called my car rental company and was informed to lodge a police report.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate and early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 May 2018 Edit Reg		15 May 2018 00:00 Edit Adj Rpt	S\$2,500.00 Edit Estimates	S\$2,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	TEXTRON GENERAL CONTRACTORS PTE LTD, Co. Reg. No.: 200714112R								
Vehicle Reg. No.:	GY1609Z	Date of Loss:	08/05/2018 14:00 - :59 [159 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8045824804SG	Policy/Cover Note No.:	0999994789 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLL7099P	Policy No. (Claimant):	5069314188-03						
		Excess:							
Repairer:	Mg Solution Pte Ltd - Kaki Bukit (HQ) 25 Kaki Bukit Road 4 #04-01, 41800 Kaki Bukit - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Olea, Maricel] Maricel.Olea@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 31/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GY1609Z (8045824804SG)
[SLL7099P]
TP
TEXTRON GENERAL CONTRACTORS PTE LTD
May 8 2018 2:00PM
[LCRF PTE LTD]
Mg Solution Pte Ltd - Kaki Bukit

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
Video						1 per page
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print		
1	01/06/18 17:56	OI Video footage - Accident	1 Load MP4			
Photos/Images						3 per page
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	01/06/18 17:25	General View	1 Load JPG			
2	01/06/18 17:25	Chassis Number	1 Load JPG			
3	01/06/18 17:25	General View	1 Load JPG			
4	01/06/18 17:25	General View	1 Load JPG			
5	01/06/18 17:25	General View	1 Load JPG			
6	01/06/18 17:25	General View	1 Load JPG			
7	01/06/18 17:25	General View	1 Load JPG			
8	01/06/18 17:25	General View	1 Load JPG			
9	01/06/18 17:25	General View	1 Load JPG			
10	01/06/18 17:25	General View	1 Load JPG			
11	01/06/18 17:25	General View	1 Load JPG			
12	01/06/18 17:25	General View	1 Load JPG			
13	01/06/18 17:25	General View	1 Load JPG			
14	01/06/18 17:25	General View	1 Load JPG			
15	01/06/18 17:25	General View	1 Load JPG			
16	01/06/18 17:25	General View	1 Load JPG			
17	01/06/18 17:25	General View	1 Load JPG			
18	01/06/18 17:25	General View	1 Load JPG			
Documentation						1 per page
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print		
1	21/05/18 21:13	TP GIA REPORT	1 Load PDF			
2	25/06/18 11:05	Email from AIG dd 200618	1 Load PDF			
3	25/06/18 11:05	Email to TP_reject dd 250618	1 Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print		
1	22/05/18 11:54	OI GIA REPORT	1 Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR18009204/APB3Q2

Date: 15/08/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994789

Claimant Vehicle No : GY1609Z

Insured Vehicle No : SLL7099P

Date of Loss: 08/05/2018

Nature of Claim:

TP

Claim No: 8045824804SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GY1609Z

Make & Model: TOYOTA DYNA 150, 3.0 D (M)

Reg. Date: 15/01/2005 (Man. Year: 2004)

Colour: Blue

Engine Capacity: 2986 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 5L5505733

Chassis No: JTFUF34Y203003022

Odometer: 224213 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185 R14C

Rear Tyre Size:

155 R12C

Front Left Side: Yokohama 6 mm

Rear Left Side:

Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side:

Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,009.85	2,023.82	1,986.03	49.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,220.00	1,110.00	4,110.00	78.74
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,229.85	3,133.82	6,096.03	66.05
Approved Total (Overridden) (S\$)		2,500.00		
(S\$)	9,229.85	2,500.00	6,729.85	72.91
+ GST 7.00/7.00% (S\$)	646.09	175.00	471.09	72.91
Nett Amount (S\$)	9,875.94	2,675.00	7,200.94	72.91
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 15/05/2018

Date Inspected: 15/05/2018 Inspected At:

Mg Solution Pte Ltd - Kaki Bukit (HQ)
25 Kaki Bukit Road 4 #04-01
Singapore 41800

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT PANEL	Not Necessary	910.00 FL	*- FL
2	1		*FRONT PANEL LOGO	Not Necessary	72.00 FL	*- FL
3	1		*FRONT PANEL DYNA EMBLEM	Not Necessary	60.00 FL	*- FL
4	1		*FRONT BUMPER	Deformed	564.50 FL	*564.50 FL
5	2		*FRONT BUMPER BRACKET	Not Necessary	116.00 FL	*- FL
6	1		*FRONT CONTROL PANEL LH	Distorted	412.00 FL	*412.00 FL
7	1		*FRONT CONTROL PANEL TOP GARNISH (BLACK)	Cracked	235.60 FL	*235.60 FL
8	1		*HEAD LAMP LH	Cut	320.00 FL	*320.00 FL
9	1		*FRONT DOOR LH	Dented	1,030.00 FL	*1,030.00 FL
10	1		*HEAD DOOR LOCK	Not Necessary	332.50 FL	*- FL
11	1		*FRONT DOOR CATCH	Not Necessary	133.50 FL	*- FL
12	1		*FRONT DOOR HINGE (UPPER)	Bent	83.00 FL	*83.00 FL
13	1		*FRONT DOOR HINGE (LOWER)	Not Necessary	83.00 FL	*- FL
14	1		*FRONT DOOR WEATHERSTRIP	Not Necessary	233.50 FL	*- FL
15	1		*FRONT DOOR STEP PANEL GARNISH	Not Necessary	338.20 FL	*- FL
16	1		*SET FRONT BUMPER CLIP	Not Necessary	25.00 FS	*- FS
17	1		*SET HEADLAMP CLIPS	Necessary	22.00 FS	*10.00 FS
18	1		*FRONT DOOR STICKER (LTA)	Necessary	50.00 FS	*30.00 FS
19	1		*FRONT WINDSCREEN SEALANT	Not Necessary	100.00 FS	*- FS
20	1		*FRONT WINDSCREEN INNER SEAL	Not Necessary	120.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	5,240.80	2,685.10
- List Item Discount on L Items 25.00/25.00% (S\$)	1,230.95	661.28
Total Parts (S\$)	4,009.85	2,023.82

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO PANEL BEAT ,WELD ,CUT ,ADJUST ,KNOCK	New	2,000.00	500.00
2	TO PUTTY ,SPRAY PAINT ,POLISH WAX	New	2,000.00	500.00
3	TUFF COAT	New	250.00	0.00
4	WIRING ,BULB CHECKING	New	150.00	30.00
5	REMOVE AND REFIX FRONT DOOR FITTINGS LH	New	250.00	80.00
6	TO REMOVE AND REFIX FRONT WINDSCREEN	New	150.00	0.00
7	TO REMOVE AND REFIX DASHBOARD	New	420.00	0.00
Gross Labour Cost (S\$)			5,220.00	1,110.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >