

22032018

ASS. PEC. BY:

REF:

RS/MSG18009196/Ggb

Special Instruction:

SUPERVISOR

Meinman

60

ASSIGNMENT (Office)

From (Person):

Catherine Thua

of

MSH

Date/Time:

21052018 1125am

Estimated Cost:

Bill to:

OD / TB / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLV 392K

Insured:

SLJ 2456K

at Workshop m/s

Optima Werkz

Tel:

6486 9999

of

9A Sarongoon Rattan Ave 5

Policy No:

A29073929 QMY

Claim No:

558621

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

16052018

CA / REV / REP. / REV 24 HRS

4pi

23/05/2018 @ 2pm

H.O.D. Endorsement:

Date/Time:

21052018 1:59pm

Person Contacted:

illy

Vehicle IN OUT

Date/Time	Action/Instruction (<input checked="" type="checkbox"/>) Estimate
	SLV 392K - X
	SLJ 2456K - X
31/5/18 @ 1:55pm	revised to Catherine Thua via Meinman.

Xnd.

REF: MSIG

34898

ASSIGNMENT

From: _____ Date: 23/5/18

Estimated Cost: _____

OD TP WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLV 392K

at Workshop m/s: Optima Werkz

of: 9A Serangoon North Ave 5

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record) 2pm

Make of Veh: _____

-(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rport: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CÄ / REV / REP. / 24 HRS / up?

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLV 392K Yr Regn: 20 Dec 2017

Type: M.Cycle / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Merce CLA 180 AMG c.c. 1595

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 6345 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD1173422N548097

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/40R18 R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Continental

Front	Rear
R/Bal. 8 mm	R/Bal. 8 mm
L/Bal. 8 mm	L/Bal. 8 mm

D.O.A. _____ D.O.I. 23-05-18

Survey held at: w/s 2:30pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or o/s rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
20/7	Insured \$ 2149.3 with Riza (Red @ 1147.30, 75%)

part price checked - Gue Ong.

RECEIVED 1 AUG 2018

31/7/2018

Date/Time File Pass to? : Prell. Report

11/01/8 turnix : Final Report

Date/Time File Return to? _____

Days Of Repair: 3

Resurvey No. of Trip: 3

Survey Fee: _____

Transportation: _____

Add Fee: Site Insp (\$ _____) S-RE (\$ _____)

Interview (\$ _____) Photos

Tech Invs (\$ _____) Other

Weekend (\$ _____)

Report Format: Werkz

Lump Sum I.I.B.I: (\$ 2149.30)

TOTAL

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 May 2018		21 May 2018 11:25 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS				[Created by insurer]
Insured:	HOON HWEE THYE, ID: S1490697E			
Main Claimant:	TAI CHIN WAH, ID: S7623489B			
Vehicle Reg. No.:	SLV392K	Date of Loss:	16/05/2018 18:00 - :59	
Claim Type:	TP / 558621	Policy/Cover Note No.:	A29073929QMY(COMP) (Comprehensive) Coverage: 12/03/2018 - 11/03/2019	
Vehicle Reg. No. (Insured):	SLJ2456K	Policy No. (Claimant):		
		Excess:	S\$600.00	
Repairer:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5, 554500 Serangoon - Tel:			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 22/05/2018]			
Driver/Custodian (Insured):	HOON HWEE THYE (), NRIC: S1490697E			
Adj Asg. Remarks:	S3E Agree Please appoint Chow Bo Xiong from LKK and contact Lily Loi @ 6486 9919 Liability (50/50)			

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS										
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	
No results.										

21/05/2018 @ 1:59 pm
Lily vch in
GO

Shiau Chan (LKKAUTO)

From: Guo Qiang (LKKAUTO)
Sent: Monday, 30 July 2018 11:06 AM
To: Riza; SUR
Cc: winson@ow.sg; lily.loi@ow.sg; puitheng.chong@ow.sg; Shiau Chan (LKKAUTO)
Subject: RE: Re: SLV392K DOA: 16.05.18 - Finalise

Hi Riza ,

Confirmed COR \$2149.3 before GST @ 3 working days.

Regards,
Guo Qiang

From: Riza [mailto:riza@ow.sg]
Sent: Friday, 13 July, 2018 10:59 AM
To: SUR; Guo Qiang (LKKAUTO)
Cc: winson@ow.sg; lily.loi@ow.sg; puitheng.chong@ow.sg
Subject: Fwd: Re: SLV392K DOA: 16.05.18 - Finalise

Hi Guo Qiang,

Please finalise with us as soon as possible.

Thanks

--
Best Regards,

Riza (Ms)
Claims Executive
Tel: +65 6484-9919 (ext.105)
Fax: +65 6481-1011
OPTIMA WERKZ PTE LTD
Head office: 6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax:
(+65) 6472 2112 |
Branch: 9A Serangoon North Ave 5 Singapore 554500 | Tel: (+65) 6484 9919 | Fax:
(+65) 6481 1011 |
Branch: 551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax:
(+65) 6452 9223 |
www.ow.sg
www.facebook.com/optimawerkz

----- Forwarded Message -----

Subject: Re: SLV392K DOA: 16.05.18 - Finalise
Date: Mon, 9 Jul 2018 14:23:24 +0800
From: Riza <riza@ow.sg>
To: guoqiang@lkkauto.com
CC: winson@ow.sg <winson@ow.sg>, lily.loi@ow.sg <lily.loi@ow.sg>, adeline@ow.sg <adeline@ow.sg>, puitheng.chong@ow.sg <puitheng.chong@ow.sg>

Shiau Chan (LKKAuto)

From: Riza <riza@ow.sg>
Sent: Friday, 13 July 2018 10:59 AM
To: SUR; Guo Qiang (LKKAuto)
Cc: winson@ow.sg; lily.loi@ow.sg; puitheng.chong@ow.sg
Subject: Fwd: Re: SLV392K DOA: 16.05.18 - Finalise

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Thanks

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Date: Mon, 9 Jul 2018 14:23:24 +0800
From: Riza <riza@ow.sg>
To: guoqiang@lkkauto.com
CC: winson@ow.sg <winson@ow.sg>, lily.loi@ow.sg <lily.loi@ow.sg>, adeline@ow.sg <adeline@ow.sg>, puitheng.chong@ow.sg <puitheng.chong@ow.sg>

Dear Guo Qiang,

As spoken, please finalize with us as soon as possible.

Thanks

--
Best Regards,

Riza (Ms)
Claims Executive
Tel: +65 6484-9919 (ext.105)
Fax: +65 6481-1011
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Branch: 551 Upp Thomson Road Singapore 574415
(+65) 6452 9223 |

Tel: (+65) 6452 6868 |

Fax:

www.ow.sg

www.facebook.com/optimawerkz

On 6/26/2018 4:46 PM, Riza wrote:

> Dear Guo Qiang,

>

> Please finalise with us COR P/P \$2, 149.30 and 3 days

>

> See attached after repair photos.

>

> Thanks

>

> -- ,

> Best Regards,

>

> Riza (Ms)

> Claims Executive

> Tel: +65 6484-9919 (ext.105)

> Fax: +65 6481-1011

> OPTIMA WERKZ PTE LTD

> Head office: 6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472

> 1313 | Fax: (+65) 6472 2112 |

> Branch: 9A Serangoon North Ave 5 Singapore 554500 | Tel: (+65) 6484

> 9919 | Fax: (+65) 6481 1011 |

> Branch: 551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452

> 6868 | Fax: (+65) 6452 9223 |

> www.ow.sg

> www.facebook.com/optimawerkz

>

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Catherine Thia Shi Yi

Date: 31 May 2018

Preliminary Advice

Insured Vehicle No	: SLJ2456K	Accident Date	: 16/05/2018
TP Vehicle No	: SLV392K	Assignment Date	: 21/05/2018
Make	: MAZDA MAZDA5	Est. Duration of Repair	: 3.00
Date of Inspection	: 23/05/2018		
Inspection At	: OPTIMA WERKZ PTE LTD (HQ) 9A SERANGOON NORTH AVE 5 SINGAPORE 554500		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,296.60
Revised Amount	:S\$	794.80
Check Items (Estimated)	:S\$	1,354.50
Total	:S\$	2,149.30

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3489B
Vehicle Details	
Vehicle No.:	SLV392K
Vehicle to be Exported:	No
Intended De-registration Date:	30 May 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CLA180 AMG LINE AUTO
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	27091031366687
Chassis No.:	WDD1173422N548097
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,068.00
Original Registration Date:	20 Dec 2017
First Registration Date:	20 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$27,696.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Dec 2027
PARF Rebate Amount:	\$20,772.00
Intended COE Rebate Details	
COE Expiry Date:	19 Dec 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,791.00
COE Rebate Amount:	\$44,690.00
Total Rebate Amount:	\$65,462.00

The information contained herein is correct as at 30 May 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/05/2018 15:44
Date Of Accident	16/05/2018 18:15
Exact Location Of Accident	MACPHERSON RD TWDS PIE/TUAS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV392K
Insured/Policyholder	
Name Of Registered Owner	TAI CHIN WAH
NRIC No	S7623489B
Email Address	WAYNETAICW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98550879
Alternative Phone No	OTHERS-98550879

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	CLA180 AMG
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29064728 QMY
Cover Note Number	

Driver

Name of Driver	TAI CHIN WAH
NRIC No	S7623489B
Date Of Birth	28/07/1976
Occupation	INDOOR
Date Of Driving Pass	29/07/2008
Driving Experience	9 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98550879
Fax Number	
Contact Number	OTHERS-98550879
EMail Address	WAYNETAICW@GMAIL.COM

Address	156 CANBERRA DR #11-32
Postcode	768082
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : TAN LIEW SIEW GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 16/5/2018 AT ABOUT 6:15PM, I WAS TRAVELLING ALONG MACPHERSON ROAD TOWARDS PIE/TUAS. SUDDENLY, I FELT AN IMPACT FROM BEHIND. AFTER THE ACCIDENT, I ALIGHTED AND REALISE THAT VEHICLE (B) SLJ 2456 K DROVE FROM THE FIRST LANE CUT INTO MY LANE AND HIT ONTO MY VEHICLE (A) SLV 392 K REAR RIGHT PORTION. NO ONE INJURED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLJ2456K
Vehicle Make/Model/Colour	MAZDA / BLACK
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	HOON HWEE THYE
NRIC/Passport Number	S1490697E
Contact Number	97809800
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

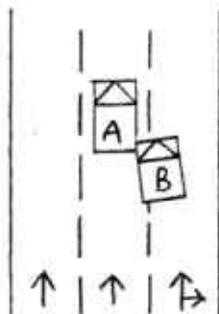


Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



MacPherson Road

(A) SLV 392 K
(B) SLJ 2456 K

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

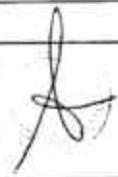
On 16/5/2018 at about 6:15pm, I was travelling along MacPherson Road towards PIE / Tuas. Suddenly, I felt an impact from behind. After the accident, I alighted and realise that vehicle (B) SLJ 2456 K drove from the first lane cut into my lane and hit onto my vehicle (A) SLV 392 K rear right portion. No one Injured.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143 Tel : +65 6472 1313 Fax : +65 6472 2112
 Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011
 Co. Reg. No. 201212455W

Date: 18 May 2018 Third Party Insurer: MSIG
 Vehicle No: SLV392K Third Party Veh No: SLJ2456K
 Model: MERCEDES-BENZ CLA180 Date of Accident: 16/05/2018
 Chassis: WDD1173422N548097

ESTIMATE

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$
1	REAR BUMPER <i>Repair ? ✓ DE</i>		\$1,505.00
1	REAR BUMPER REVERSE SENSOR <i>X</i>		\$185.00
1	REAR BUMPER REVERSE SENSOR RUBBER SEAL <i>X NN</i>		\$12.00
1	REAR BUMPER RH SIDE RETAINER <i>/ nkl.</i>		\$28.00
10	REAR BUMPER CLIPS <i>/ nkl.</i>	\$9.00	\$90.00
6	REAR BUMPER RIVET <i>/ nkl.</i>	\$9.00	\$54.00
		SUB TOTAL	\$1,874.00
		Less 10%	-\$187.40
		PARTS TOTAL	\$1,686.60

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	\$600.00	<i>200</i>
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	\$750.00	<i>400</i>
TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR	\$80.00	<i>40</i>
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	\$180.00	<i>X NN</i>
	LABOUR TOTAL	\$1,610.00

WINSON

TOTAL \$3,296.60

*3 days.
 part by part.
 After repair photos.
 Gino Qiao - 82880282
 22/5/18.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 May 2018		21 May 2018 11:25 Edit Adj Rpt	S\$2,149.30 Edit Estimates	S\$2,149.30 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS				[Created by insurer]
Insured:	HOON HWEE THYE, ID: S1490697E			
Main Claimant:	TAI CHIN WAH, ID: S7623489B			
Vehicle Reg. No.:	SLV392K	Date of Loss:	16/05/2018 18:00 - :59 [4 Months and 26 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 558621	Policy/Cover Note No.:	A29073929QMY(COMP) (Comprehensive) Coverage: 12/03/2018 - 11/03/2019	
Vehicle Reg. No. (Insured):	SLJ2456K	Policy No. (Claimant):		
		Excess:	S\$600.00	
Repairer:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave S, 554500 Serangoon - Tel:			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 20/06/2018]			
Driver/Custodian (Insured):	HOON HWEE THYE (), NRIC: S1490697E			
Adj Asg. Remarks:	SJE Agree Please appoint Chow Bo Xiong from LKK and contact Lily Loi @ 6486 9919 Liability (50/50)			

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

*SLV392K (558621)

[SLJ2456K]

TP

TAI CHIN WAH

May 16 2018 6:00PM

[HOON HWEE THYE]

Optima Werkz Pte Ltd

Upload Documents Upload Photos Compose New Letter			View	View in Browser
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	21/05/18 11:02	Accident Statement <small>From: SC - Reg. No: SLJ2456K, Claimant: HOON HWEE THYE</small>	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/05/18 13:55	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/07/18 11:11	General View	Load JPG	<input checked="" type="checkbox"/>
2	31/07/18 11:11	General View	Load JPG	<input checked="" type="checkbox"/>
3	31/07/18 11:11	General View	Load JPG	<input checked="" type="checkbox"/>
4	31/07/18 11:11	General View	Load JPG	<input checked="" type="checkbox"/>
5	31/07/18 11:11	General View	Load JPG	<input checked="" type="checkbox"/>
6	31/07/18 11:11	General View	Load JPG	<input checked="" type="checkbox"/>
7	31/07/18 11:11	General View	Load JPG	<input checked="" type="checkbox"/>
8	31/07/18 11:11	General View	Load JPG	<input checked="" type="checkbox"/>
9	31/07/18 11:11	General View	Load JPG	<input checked="" type="checkbox"/>
10	31/07/18 11:11	General View	Load JPG	<input checked="" type="checkbox"/>
11	31/07/18 11:11	General View	Load JPG	<input checked="" type="checkbox"/>
12	31/07/18 11:11	General View	Load JPG	<input checked="" type="checkbox"/>
13	31/07/18 11:11	General View	Load JPG	<input checked="" type="checkbox"/>
14	31/07/18 11:11	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
15	31/07/18 11:11	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
16	31/07/18 11:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
17	31/07/18 11:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
18	31/07/18 11:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
19	31/07/18 11:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
20	31/07/18 11:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
21	31/07/18 11:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
22	31/07/18 11:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
23	31/07/18 11:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
24	31/07/18 11:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
25	31/07/18 11:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
26	31/07/18 11:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
27	31/07/18 11:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
28	31/07/18 11:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
29	31/07/18 11:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
30	31/07/18 11:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
31	31/07/18 11:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
32	31/07/18 11:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
33	31/07/18 11:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
34	31/07/18 11:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	21/05/18 11:02	SLV392K E-FILE REPORT From: SC - Reg. No: SLJ2456K, Claimant: HOON HWEE THYE	Load PDF	
2	21/05/18 11:03	REPLY FROM WORKSHOP	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18009196/GQBQ2

Date: 03/08/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: A29073929QMY(COMP)
Claimant Vehicle No : SLV392K **Insured Vehicle No :** SLJ2456K
 Date of Loss: 16/05/2018 Nature of Claim: TP Claim No: 558621

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLV392K**
 Make & Model: MERCEDES-BENZ CLA180, 1.6 AMG (A) Engine No: 27091031366687
 Reg. Date: 20/12/2017 (Man. Year: 2017) Chassis No: WDD1173422N548097
 Colour: Black Odometer: 6345 km
 Engine Capacity: 1595 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/40 R18 Rear Tyre Size: 225/40 R18
 Front Left Side: Continental 8 mm Rear Left Side: Continental 8 mm
 Front Right Side: Continental 8 mm Rear Right Side: Continental 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,686.60	1,509.30	177.30	10.51
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,610.00	640.00	970.00	60.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	3,296.60	2,149.30	1,147.30	34.80

INSPECTION

Date of Assignment: 21/05/2018
 Date Inspected: 23/05/2018 Inspected At: Optima Werkz Pte Ltd (HQ)
 9A Serangoon North Ave 5
 Singapore 554500
 Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 02 Aug 2018)
Parts: 143	MERCEDES-BENZ CLA180 1.6 AMG (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLV392K)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*REAR BUMPER	Deformed	1,505.00 FL	*1,505.00 FL	
2	1		*REAR BUMPER REVERSE SENSOR	Not Necessary	185.00 FL	*- FL	
3	1		*REAR BUMPER REVERSE SENSOR RUBBER SEAL	Not Necessary	12.00 FL	*- FL	
4	1		*REAR BUMPER RH SIDE RETAINER	Necessary	28.00 FL	*28.00 FL	
5	10		*REAR BUMPER CLIPS	Necessary	90.00 FL	*90.00 FL	
6	6		*REAR BUMPER RIVET	Necessary	54.00 FL	*54.00 FL	
					Sub Total (\$\$)	1,874.00	1,677.00
					- List Item Discount on L Items 10.00/10.00% (\$\$)	187.40	167.70
					Total Parts (\$\$)	1,686.60	1,509.30

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	New	600.00	200.00
2	TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	New	750.00	400.00
3	TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR	New	80.00	40.00
4	TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	New	180.00	0.00
Gross Labour Cost (S\$)			1,610.00	640.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >