

## Thin Thin (LKKAuto)

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**From:** Thin Thin (LKKAuto)  
**Sent:** Wednesday, 30 May 2018 6:23 PM  
**To:** Soo Leong Keat; Mei Kwan (LKKAuto); Admin A  
**Cc:** Vivian Lau (LKKAuto); bhlm@progauto.com.sg; 'Peiwen PROGAUTO'; ray@progauto.com.sg; 'Wayne PROGAUTO'  
**Subject:** RE: TP CLAIMS\_PROGRESSIVE\_SKE 9981 C & SHA 1072 K\_DOA:12/05/2018

Without Prejudice,

Hi Soo,

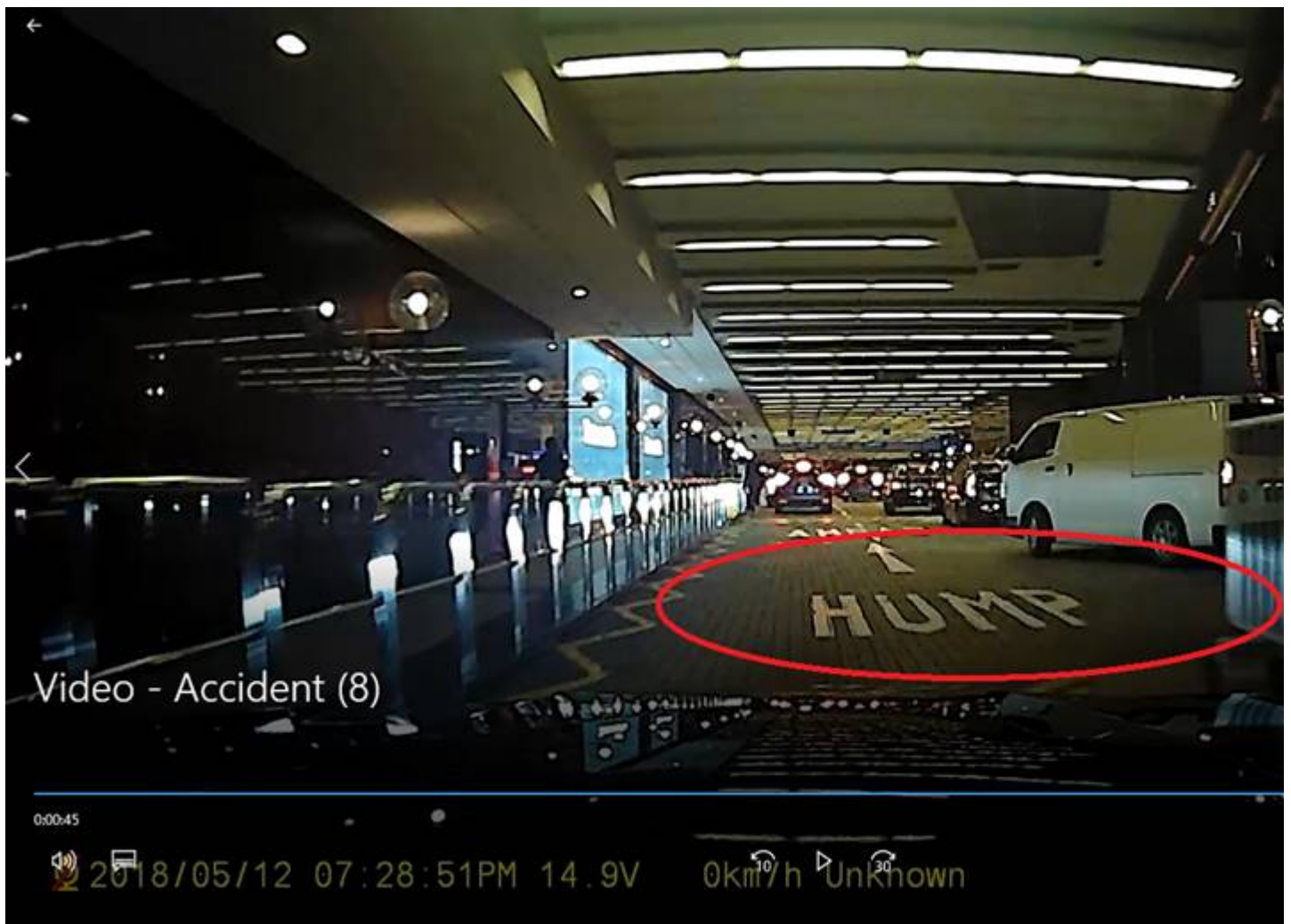
Which BOLA you are referring to.

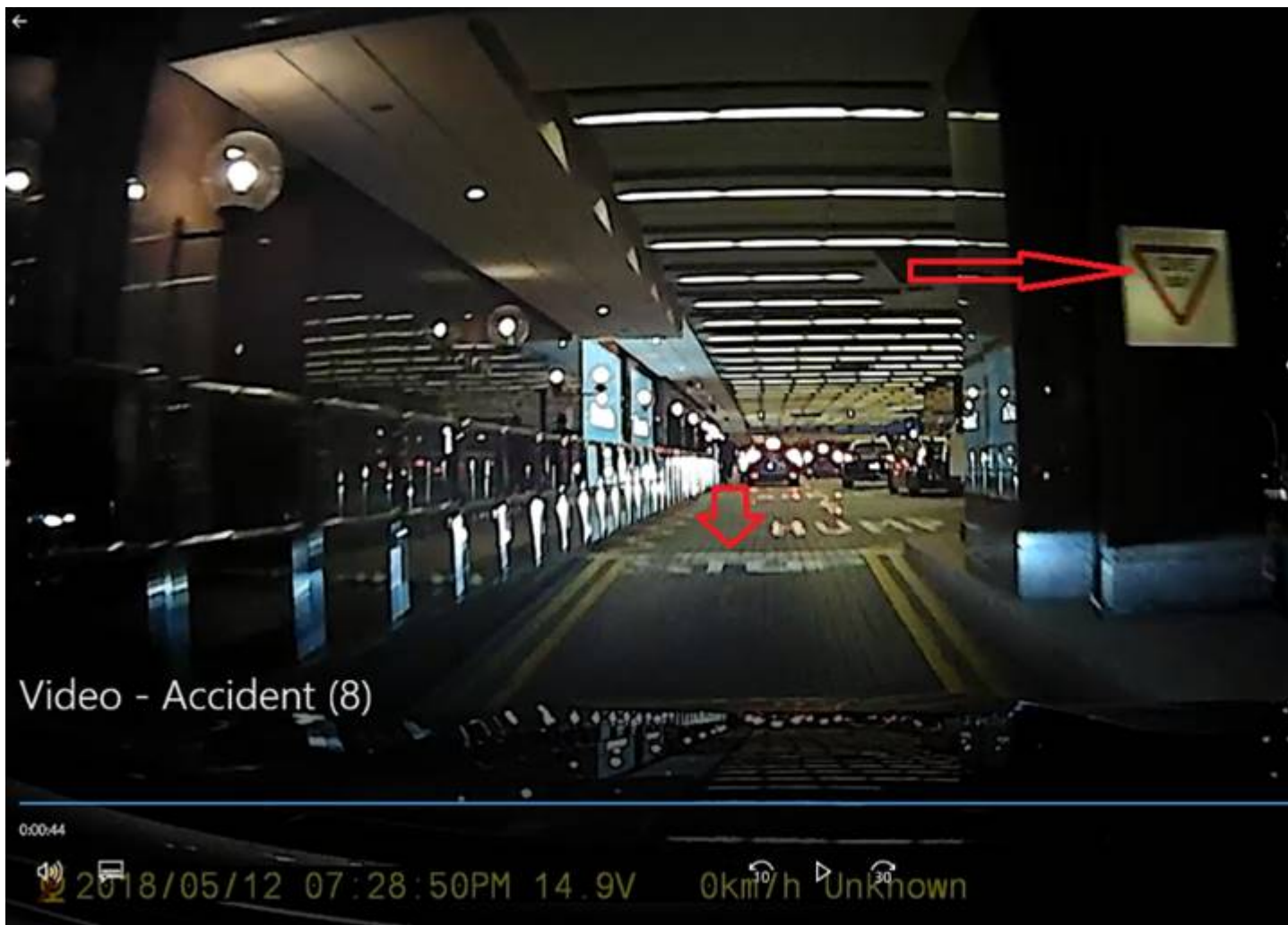
Please noted that our insured vehicle is not U-turn, so that BOLA 11 is no apply.

Also there is no lane marking, so that BOLA 15 is also not apply.

And also take noted that our insured vehicle is not turning from side road, our insured vehicle is from main road turning into the Takashimaya gateway. BOLA 2 is not apply for this case.

Please noted that your client side got STOP LINE and GIVE WAY SIGN.





Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Soo Leong Keat [mailto:lksoo@progauto.com.sg]

**Sent:** Wednesday, 30 May 2018 6:07 PM

**To:** Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Cc:** Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; bhlum@progauto.com.sg; 'Peiwen PROGAUTO' <peiwen@progauto.com.sg>; ray@progauto.com.sg; 'Wayne PROGAUTO' <wayne@progauto.com.sg>

**Subject:** RE: TP CLAIMS\_PROGRESSIVE\_SKE 9981 C & SHA 1072 K\_DOA:12/05/2018

Dear Thin Thin

I would like to seek for your good office review.

Before my customer get into the Takashimaya gateway, your insured in-front still have 2-3 vehicles to turn into Takashimaya gateway.

Photo showing the timing and all the vehicles in-front was travelling in their own lane even inside the gateway.

After checking for the oncoming vehicle to clear in my customer path. He manage to move out in safe.

But out of sudden, your insured drive into my customer lane and hit onto my customer car right front portion. Causing the tyre rim got scratches.

Due to BOLA ( 2 , 11 and 15 ) , your insured should exercise greater caution.

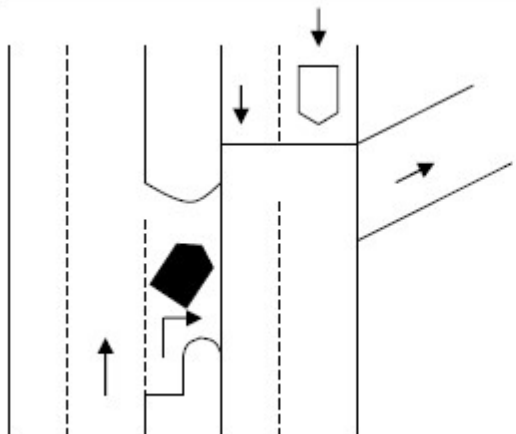
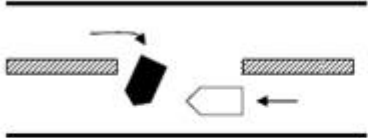
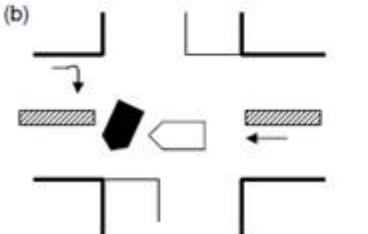











2.		<p>Vehicle X – Turning Out from Side Road</p> <p>Vehicle Y – Moving Straight Ahead</p> <p><b>Reason:</b> Vehicle making a turn at an intersection should exercise greater degree of care towards on-coming traffic</p>	100%	0%
11. (a)		<p>Vehicle X – U-turning</p> <p>Vehicle Y – Moving Straight Ahead</p> <p>*All U-turns (legal / illegal), or turns not prohibited by road markings.</p>	100%	0%
11. (b)		<p><b>Reason:</b> All vehicles making turn or u-turn across main road must exercise greater caution.</p>		
<b>STRAIGHT ROAD ( With / Without lane markings)</b>				
15.		<p>Vehicle X - Changing lane</p> <p>Vehicle Y – Moving in own Lane</p> <p><b>Reason:</b> Vehicles should keep in the proper lane and change lane only when it is safe.</p> <p>Note:</p> <ul style="list-style-type: none"> <li>i) If point of impact of the front vehicle is found on the rear bumper scenario 27 applies</li> <li>ii) If point of impact is found on the fender , scenario 15 applies</li> </ul>	100%	0%

Regards,  
Soo

From: Thin Thin (LKKAUTO) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

Sent: Wednesday, 30 May 2018 6:01 PM

To: Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Soo Leong Keat <[lksoo@progauto.com.sg](mailto:lksoo@progauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>



**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: TP CLAIMS\_PROGRESSIVE\_SKE 9981 C & SHA 1072 K\_DOA:12/05/2018

"Without Prejudice"

Hi Soo,

We refer to the below matter.

Our insured has reiterated that the accident was caused due to the negligence of your client.

From your client's video, it can be seen that your client vehicle fail to stop at the stop line and collided with our insured vehicle.

Attached herewith our insured's video footage from our insured for your perusal.

Under such a circumstances, we are denying liability and unable to look into your client's claim.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 21 May 2018 3:36 PM

**To:** Soo Leong Keat <[lksoo@progauto.com.sg](mailto:lksoo@progauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: TP CLAIMS\_PROGRESSIVE\_SKE 9981 C & SHA 1072 K\_DOA:12/05/2018

Hi,

As requested.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Soo Leong Keat [<mailto:lksoo@progauto.com.sg>]

**Sent:** Monday, 21 May, 2018 3:31 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** TP CLAIMS\_PROGRESSIVE\_SKE 9981 C & SHA 1072 K\_DOA:12/05/2018

Dear Sir/Madam

Kindly send me sketch plan and statement for your insured.

Thank you.

Regards,

*L.K. Soo*

*(Claims Advisor)*

Email: [lksoo@progauto.com.sg](mailto:lksoo@progauto.com.sg)

Tel: 6741 5336

*Progressive Automotive*