

Surveyor: XHQ

DOI: 21/5/18

ASSIGNMENT

Date / Time: 21/5/18

Registered in Merimen: 21/5/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SHL 8845R
Name of Insured : TTP
Insured Tel No. : HP: 15/5/18
Excess Sec II : \$5 D.O.A : 15/5/18
Is driver the owner? (YES / NO) Nature of Accident :
If NO, Driver Name / Age : 70144 Bln WARMOOD.
Driver Tel No. : (V/L: YES / NO)

Claim No. : MCT18050273
Policy No. : MCOM0015
Make / Model : HYUNDAI
Place of Accident : Bnydun RD CROSS ORHARD RD
OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
Insured Liability: % Final ? Yes / No



INSRS: WSP: WALLJA
Tel: King
Liability: MOKU
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:

Date / Time		STAGE	DATE / PIC
21/5/18	SHL 8845R - F	Non-Reporting ltr (1st):	
21/5/18		Non-Reporting ltr (2nd):	
21/5/18		Non-Reporting ltr (Final):	
21/5/18		Notification ltr (if non-pickup):	
21/5/18		Call OI:	
21/5/18		After call ltr to OI:	
21/5/18		Documentation Check List:	Handler Typist
21/5/18		Notification ltr (if non-pickup)	
21/5/18		After call ltr to OI:	
21/5/18		Authorisation To Act:	
21/5/18		Release Voucher:	
21/5/18		Final Repair Bill:	
21/5/18		Car Rental Invoice:	
21/5/18		Towing Invoice:	
21/5/18		LTA / GIA:	
21/5/18		Medical Bill:	
21/5/18		PIR:	
21/5/18		Mandate/Reject Instruction:	
21/5/18		LOD:	
21/5/18		Payment Breakdown Form:	
21/5/18		Post-Repair Photos:	
21/5/18		Others:	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: SS days) Reduction: % Email: Call:

FINAL SETTLEMENT Date/Time: 6/9/18 Confirm with: Jenny Email: Call:

Final Liability: % (Agreed / Assessed) BOLA S/N No: 15 If NO or B 28, Ass. Lia:

Repair Cost: SS 2100.00

Loss of Rental (LOR): SS days)

Loss of Use (LOU): SS 4w.w (\$1w x 4 days)

Loss of Income (LOI): SS (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search: SS

Medical: SS

Disbursement: SS (e.g. Tow/ Independent)

Legal Cost: SS

Total: SS 2500.00 Global Sum SS:

FINAL PAYMENT Date/Time: 6/9/18 Confirm with: Jenny Email: Call:

Payee 1: SS 2500.00 Name 1: JA AutoCare Pte Ltd

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:

03 changing lane

COPY SENT

21/7/18

1) Claim status: Non-Report/Reject/Private Settle

2) Report Format: 4p

3) Survey fee: \$20.00

Summary

xnd.

REF:

III

B 8506J

ASSIGNMENT

(2021)

Front:

Date:

Estimated Cost:

OD ☒ TP ☐ WS ☐ / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

Ngel Hup motor

of

Insured:

Policy No

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

\$33K

IDAC Accident Rpt.:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res: Yes or No

Lum Sum:

20

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

S6K5290E

Yr Regn:

16 Aug 2006

Type: ☒ Car ☐ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

~~Acr~~ Toyota Estima 2362

Colour:

Gold

A/C

Insured / Std / NI / NA

Sp. Reading:

344432

T/Radio:

Insured / Std / NI / NA

Eng/No:

Ci/No:

ACR 507027890

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD ☒ M/Rim or

Tyre Size:

F:

215/85R17

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Sumitomo

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

21-05-18

Survey held at

W/S

ipm

Des. of Damages: ☒ Frt / Rear / O/S / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

US \$2100 (Reclp Y851.93/70%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) S + RS \$

) Phone

) Others

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18009184/pb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 21-05-2018	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 8845R	Veh. Inspected	SGR 5290E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	21/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	15/05/2018	Inspection Date		
Survey held at	NGEE HUP MOTOR REPAIR BLK 13 SIN MING IND. EST. SECTOR B #01-41 SINGAPORE 575657			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

JA AUTOCARE PTE LTD

8 Kaki Bukit Ave 4

#02-37 Premier@Kaki Bukit

Singapore 415875

tel : 94513429

email : elivacassandra@hotmail.com

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

ESTIMATE

India Int'l Insurance Pte Ltd

64 Cecil Street

#04 02 IOB Building

Singapore 049711

Date 17.05.2018

Vehicle no SGK 5290E

Model: Toyota Estima

DOA 15.05.2018

Parts

01)	Front bumper	1 RE	\$ 1,850.00	1218.4
02)	Front bumper bracket lh	X NN	\$ 220.50	X
03)	Front bumper clips	1 ABC	\$ 60.00	66.5
04)	Front bumper retainer lh	1 NN	\$ 100.50	X
05)	Front bumper lower skirting	X NN	\$ 320.00	X
06)	Front bumper fog lamp lh	X NN	\$ 222.00	X
07)	Front bumper reinforcement	X NN	\$ 380.50	X
07)	Head lamp assy lh	1 BR	\$ 850.90	1
08)	head lamp clips	X NN	\$ 60.00	X
09)	Front fender lh	X	\$ 980.50	X
10)	front fender inner shield lh	X NN	\$ 180.00	X
11)	Front fender inner shield clips	X	\$ 60.00	X
			\$ 5,284.90	2195.8
		Less 25%	\$ (1,321.22)	1646.85
			\$ 3,963.68	

Labour charges

12)	To check wiring	\$ 150.00	30
13)	To knock out dents on affected areas renew parts	\$ 800.00	300
17)	To Putty & Respray painting	\$ 800.00	300
		\$ 1,750.00	630

Total \$ 5,713.68

for JA AutoCare Pte Ltd

4 Days.

Unpainted Repair.

After repair photos.

Eno Qiang - 82880282

21/5/18

JA AUTOCARE PTE LTD

8 Kaki Bukit Ave 4

#02-37 Premier@Kaki Bukit

Singapore 415875

tel : 94513429

email : elivacassandra@hotmail.com

SUPPLEMENTARY**ESTIMATE**

India Int'l Insurance Pte Ltd

64 Cecil Street

#04 02 IOB Building

Singapore 049711

Date 17.05.2018

Vehicle no SGK 5290E

Model: Toyota Estima

DOA 15.05.2018

Parts

01)	Front panel X NN	\$ 850.00	
02)	Grille / BR	\$ 450.20	/
03)	Air duct intake tank X NN	\$ 350.80	
		\$ 1,651.00	
		Less 25%	
		\$ (412.75)	
		\$ 1,238.25	337.65

Total \$ 1,238.25

for JA AutoCare Pte Ltd

6757.93

2614.5

20% = 2100

Parts = \$ 2808.30

Labour = \$ 1130.00

Supplementary = \$ 1238.25

Total = \$ 5176.55

45-4100/-

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	8506J
Vehicle Details	
Vehicle No.:	SGK5290E
Vehicle to be Exported:	No
Intended De-registration Date:	28 Jun 2018
Vehicle Make:	TOYOTA
Vehicle Model:	ESTIMA 2.4 A
Primary Colour:	Gold
Manufacturing Year:	2006
Engine No.:	2AZC047196
Chassis No.:	ACR507027890
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$31,556.00
Original Registration Date:	16 Aug 2006
First Registration Date:	16 Aug 2006
Transfer Count:	2
Actual ARF Paid:	\$34,712.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Jul 2021
COE Category:	E - Open Category
COE Period(Years):	5
PQP Paid:	\$25,815.00
COE Rebate Amount:	\$15,960.00
Total Rebate Amount:	\$15,960.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 28 Jun 2018

OK

JA AUTOCARE PTE LTD

8 Kaki Bukit Ave 4
 #02-27 Premier@Kaki Bukit
 Singapore 415875
 Tel: 64513428
 email: jiaocare@sandra@hotmail.com

India MFI Insurance Pte Ltd
 64 Cecil Street
 #04-02 100 Building
 Singapore 049711

ESTIMATE

Date: 17.05.2018
 Vehicle no: 508 52908
 Model: Toyota Estima
 DOA: 15.05.2018

Parts

011	Front bumper	✓	\$ 1,450.00	
020	Front bumper bracket in	✓	\$ 220.50	
010	Front bumper clips	✓	\$ 60.00	
040	Front bumper retainer to	✓	\$ 100.50	
050	Front bumper cover mounting	✓	\$ 100.00	
080	Front bumper fog lamp in	✓	\$ 224.00	
070	Front bumper reinforcement	✓	\$ 380.50	
070	Head lamp end in	BR	\$ 850.00	
080	Head lamp clips	✓	\$ 60.00	
090	Head lamp in	✓	\$ 100.00	
100	Bumper header inner shield in	✓	\$ 150.00	
110	Front bumper outer shield clips	✓	\$ 60.00	
			\$ 5,284.50	
			Less 25%	\$ (1,321.12)
				\$ 3,963.38

Labour charges

120	To check wiring	\$ 150.00
130	To knock out dents on affected areas	\$ 800.00
	renew part	
170	To Putty & Respray painting	\$ 800.00
		\$ 1,750.00

Total \$ 5,713.38

for JA AutoCare Pte Ltd

4 Days
 Unyson Repair
 After repair photos.
 Gino Riano - 82880282
 21/5/18

3x44.40
 - 936.10
 2808.50
 30
 200 500
 200 600
 1130.00

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Thursday, 24 May 2018 4:55 PM
To: 'manivel@iii.com.sg'
Cc: Hsiao Tong (LKKAuto); Vic (LKKAuto)
Subject: TP video footage/ Our Ref: CC4/III18009184/ pb3/ Your Ref: TP / MCT18050393
Attachments: SGK 5290E.MOV

Importance: High

Our Ref: CC4/III18009184/ pb3
Your Ref: TP / MCT18050393

Dear Ms Priya,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE SHC 8845R (OI) AND SGK 5290E(TP) ALONG
BUYONG ROAD ON 15.05.2018**

We refer to the above matter.

We attached herewith a copy of the TP video footage for your kind attention.

Best Regards,

Poh Kin, Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

Print Received Message

This mail is associated with :

***SGK5290E (MCT18050393)
[SHC8845R]**

TP

TONG DA FIRST ENTERPRISE
May 15 2018 9:00AM
[COMFORT TRANSPORTATION PTE LTD]
Ngee Hup Motor Repairer

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 25/05/2018 12:20 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SGK5290E - Claim Handler: Priya

Approved:0.00.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 3 August 2018 12:28 PM
To: 'Jen Eliva'
Cc: Guo Qiang (LKKAuto)
Subject: RE: SGK5290E
Attachments: TP ESTIMATE_MARKED.pdf

Without Prejudice

Hi Jenny,

Kindly refer to the attached marked estimate. For COR, recommended amount at P/P \$2,100.00 with 4 repair days.

Kindly confirm.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Jen Eliva <elivacassandra@hotmail.com>

Sent: Monday, 23 July 2018 9:15 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: SGK5290E

Dear Hsiao Tong,

It has been pending for too Long . Kindly assist to get the surveyor to finalise with us within the next 7days , or we will have no alternative way but to submit independent surveyor report .

Thank you

Best Regards

Jenny Chew -94513429

For JA AutoCare Pte Ltd

> On 16 Jul 2018, at 5:02 PM, Jen Eliva <elivacassandra@hotmail.com> wrote:

>

Hsiao Tong (LKKAuto)

From: Jen Eliva <elivacassandra@hotmail.com>
Sent: Friday, 3 August 2018 1:41 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: SGK5290E
Attachments: LOA.jpg; LOD.jpg; SAS2407429.pdf

Dear Hsiao Tong,

Please refer to the attached LOD.

Kindly revert settlement soon.

Thank you.

Best Regards

jenny Chew - 94513429

For JA Autocare Pte Ltd

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, August 3, 2018 4:28 AM
To: Jen Eliva
Cc: Guo Qiang (LKKAuto)
Subject: RE: SGK5290E

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

-----Original Message-----

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Sent: Monday, 23 July 2018 9:15 AM
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Subject: Re: SGK5290E

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Thank you

Best Regards
Jenny Chew -94513429
For JA AutoCare Pte Ltd

> On 16 Jul 2018, at 5:02 PM, Jen Eliva <elivacassandra@hotmail.com> wrote:

>
> Hi Mdm,
>
> How ??
>
> Best Regards
> Jenny Chew -94513429
> For JA AutoCare Pte Ltd
>
>

>> On 28 Jun 2018, at 2:34 PM, Jen Eliva <elivacassandra@hotmail.com> wrote:

>>
>>
>>
>> <c005d82e-99f3-40a6-a644-7f9ea5d894ab.JPG>
>>
>>
>>
>> <bc5063e4-c5ae-40f5-a260-4c38d76bb5ab.JPG>
>>
>>
>> Best Regards
>> Jenny Chew -94513429
>> For JA AutoCare Pte Ltd
>>

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 May 2018 17:48	Clim Veh Model Changed	(204323) TOYOTA 86 2.0 (A).	[A] Lau Shu Pei
2	21 May 2018 17:48	Clim Created	Reg No: SGK5290E, Acct Date: 2018/05/15, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Ngee Hup Motor Repairer (HQ)	[A] Lau Shu Pei
3	21 May 2018 17:48	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	21 May 2018 17:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/31	[A] Lau Shu Pei
5	21 May 2018 17:48	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	21 May 2018 17:48	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	21 May 2018 17:48	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] Lau Shu Pei
8	22 May 2018 19:37	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	22 May 2018 19:37	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	24 May 2018 16:46	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Bola 15, OID change lane, TP video footage forwarded by E-mail.	[A] Chong Poh Kin
11	25 May 2018 12:18	Video Downloaded	Downloaded Video - Accident	[I] Sundari Nagarajan
12	25 May 2018 12:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/31	[I] Sundari Nagarajan
13	25 May 2018 12:20	Adj Mandate Set	Approved:0.00.	[I] Sundari Nagarajan
14	25 Jul 2018 10:11	Video Downloaded	Downloaded Video - Accident	[A] XING GUO QIANG
15	08 Aug 2018 17:23	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	08 Aug 2018 17:23	Clim Dtl Modified	Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
17	08 Aug 2018 17:23	Clim Dtl Modified	JPI Reg. Date: -> 2006/08/16.	[A] JOANNE LEE KHANG MIN
18	08 Aug 2018 17:23	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	01 Sep 2018 10:00	Clim Registration Modified	Rep:205264->204798.	[A] CHEW HSIAO TONG
20	01 Sep 2018 10:03	Adj Mandate Request	Cur.Req:2500.00:PODS Liability: 100% Quantum: (a)COR: \$2,100.00 + (b)LOU(4day s x \$100.00): \$400.00 = Total: \$2,500.00 Vehicle Model: Toyota Estima (2362cc). For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Acc Type	Acc Name	Cur Name (Branch)	Ref 1	Ref 2	Amount
1814590	25/05/2018 10:08	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SGK5290E	Priya	xx.xx
1883306	08/08/2018 17:23	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGK5290E	SHC8845R	10.70

Print Received Message

This mail is associated with :

***SGK5290E (MCT18050393)
[SHC8845R]**

TP

TONG DA FIRST ENTERPRISE

May 15 2018 9:00AM

[COMFORT TRANSPORTATION PTE LTD]

Ja Autocare Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 03/09/2018 11:46 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2500.00) - SGK5290E - Claim Handler: Priya

Approved:2500.00.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 6 September 2018 12:02 PM
To: 'Jen Eliva'
Subject: RE: SGK5290E *LKK REF: CC4/III18009184/Gpb3
Attachments: DV_SGK5290E.pdf

Without Prejudice

Hi Jenny,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair	\$ 2,100.00
2. Loss of Use (4days x \$100.00)	\$ 400.00
TOTAL	<u>\$ 2,500.00</u>

Please duly sign the DV enclosed and return together with the following documents to us (LKK) for our necessary action.

- Original LOD
- Original Repair Bill
- Original Authorisation to Act signed by your client, M/s Tong Da First Enterprise

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Eliva <elivacassandra@hotmail.com>
Sent: Friday, 3 August 2018 1:41 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: SGK5290E

Dear Hsiao Tong,

Please refer to the attached LOD.

Kindly revert settlement soon.

Thank you.

Best Regards

Jenny Chew - 94513429

For JA Autocare Pte Ltd

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, August 3, 2018 4:28 AM
To: Jen Eliva
Cc: Guo Qiang (LKKAUTO)
Subject: RE: SGK5290E

Without Prejudice

Hi Jenny,

Kindly refer to the attached marked estimate. For COR, recommended amount at P/P \$2,100.00 with 4 repair days.

Kindly confirm.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Jen Eliva <elivacassandra@hotmail.com>
Sent: Monday, 23 July 2018 9:15 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: SGK5290E

Dear Hsiao Tong,

It has been pending for too Long . Kindly assist to get the surveyor to finalise with us within the next 7days , or we will have no alternative way but to submit independent surveyor report .

Thank you

Best Regards
Jenny Chew -94513429
For JA AutoCare Pte Ltd

> On 16 Jul 2018, at 5:02 PM, Jen Eliva <elivacassandra@hotmail.com> wrote:

>

> Hi Mdm,

>

> How ??

>

> Best Regards

> Jenny Chew -94513429

> For JA AutoCare Pte Ltd

>

>

>> On 28 Jun 2018, at 2:34 PM, Jen Eliva <elivacassandra@hotmail.com> wrote:

>>

>>

>>

>> <c005d82e-99f3-40a6-a644-7f9ea5d894ab.JPG>

>>

>>

>>

>> <bc5063e4-c5ae-40f5-a260-4c38d76bb5ab.JPG>

>>

>>

>> Best Regards

>> Jenny Chew -94513429

>> For JA AutoCare Pte Ltd

>>

JA AutoCare Pte Ltd
8 Kaki Bukit Ave 4
#02-45 Premier@Kaki Bukit
Singapore 415875
Hotmail : ellivacassandra@hotmail.com

03.08.2018

India Int'l Insurance Pte Ltd
64 Cecil Street
#04-02 IOB Building
Singapore 049711

Attn: Motor Claims Department

Dear Sir/Mdm,

ACCIDENT INVOLVING VEHICLE: SGK 5290E & SHC 8845R ON 15.05.2018

We are the authorized repair workshop for the owner of motor vehicle no: **SGK 5290E** which was involved in the captioned accident with your insured vehicle: **SHC 8845R**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair	\$	2,100.00
02)	Loss of use @ \$100.00 x 4days	\$	400.00
		<u>\$</u>	<u>2,500.00</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Repair Bill

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

Jenny Chew
For JA AutoCare Pte Ltd

Letter of Authorisation

To: JA AutoCare Pte Ltd

Re: ACCIDENT ON 15/05/18 INVOLVING SHK52907 | CHC8845R
ALONG/AT Orchard - Bayang Junction

I/We Tong Da First Enterprise (NRIC NO): _____
Of _____

- 01) The owner of motor vehicle no: SHK52907 hereby authorise **JA AutoCare Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agreed to assign the whole proceeds my/our third party claim to **JA Autocare Pte Ltd**. My/our solicitors (To be appointed by **JA AutoCare Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **JA Autocare Pte Ltd** after deduction of their cost on a solicitors & client basis. I/we undertake to Co-operate fully with **JA AutoCare Pte Ltd** and/or solicitors also with a true Motor Accident Report /Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear the all costs incurred.
- 02) I/We authorise **JA AutoCare Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim.
- 03) In the event that third party insurer issued the Agreed Settlement Cheque to me/us, I/We undertake to either give the said cheque to **JA AutoCare Pte Ltd** or bank into our account and re-issue the cheque amount to **JA AutoCare Pte Ltd**.

DATED THIS 16 DAY OF 05 20 18

SIGNATURE OF OWNER



SIGNATURE OF WITNESS
NAME: See Ann

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18050393
 Claimant Ref: SGK 5290E

We/I JA AutoCare Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,100.00 (repair cost), S\$ 400.00 (loss of use/rental), S\$ — (search fee), vehicle no. SGK 5290E that was damaged pursuant to the accident which occurred on 15/05/2018 (date) at Orchard - Buyong Road (location) involving vehicle no. SHC 8845R (insured vehicle). This is pursuant to the inspection conducted on 21/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TONG DA FIRST ENTERPRISE ("the third party claimant") of vehicle no. SGK 5290E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SGK 5290E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,500.00 to JA AutoCare Pte Ltd

Dated this 11 day of Sept 20 18

CLAIMANT:

Signature:

Signed by the workshop (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:



110 Skaki Bukit Ave 4
#02-65

Sgaur

Admin

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:



LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

JA AUTOCARE PTE LTD

8 Kaki Bukit Ave 4

#02-37 Premier@Kaki Bukit

Singapore 415875

tel : 94513429

email : elivacassandra@hotmail.com

India Int'l Insurance Pte Ltd
64 Cecil Street
#04 02 IOB Building
Singapore 049711

INVOICE	08/18/019
Date	03.08.2018
Vehicle no	SGK 5290E
Model:	Toyota Estima
DOA	15.05.2018

To Proceed on Lump sum repair

\$ 2,100.00

Total	<u>\$ 2,100.00</u>
-------	--------------------



for JA AutoCare Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 May 2018 Edit Reg		21 May 2018 00:00 Edit Adj Rpt	\$52,100.00 Edit Estimates	\$52,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	TONG DA FIRST ENTERPRISE, Co. Reg. No.: -								
Vehicle Reg. No.:	SGK5290E	Date of Loss:	15/05/2018 09:00 - :59 [140 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18050393	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC8845R	Policy No. (Claimant):	5089916302						
		Excess:							
Repairer:	Ja Autocare Pte Ltd () 8 KAKI BUKIT AVE 4, #02-37 PREMIER@KAKI BUKIT, 415875 Kaki Bukit - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 31/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (03/09/2018): Alert - Adj Mandate Approved (\$2500.00) - SGK5290E - Claim Handler: Priya III_SG (25/05/2018): Alert - Adj Mandate Approved (\$0.00) - SGK5290E - Claim Handler: Priya 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGK5290E (MCT18050393)
 [SHC8845R]
 TP
 TONG DA FIRST ENTERPRISE
 May 15 2018 9:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 Ja Autocare Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Video			1 per page v <input checked="" type="checkbox"/>	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
1	25/05/18 10:08	Video - Accident		Load MP4
Photos/Images			3 per page v <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
2	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
3	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
4	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
5	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
6	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
7	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
8	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
9	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
10	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
11	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
12	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
13	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
14	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
15	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
16	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
17	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
18	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
19	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
20	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
21	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
22	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
23	28/06/18 11:26	General View		Load JPG <input checked="" type="checkbox"/>
24	01/09/18 10:02	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
25	01/09/18 10:02	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
26	01/09/18 10:02	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
27	01/09/18 10:02	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
28	01/09/18 10:02	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
29	01/09/18 10:02	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
30	01/09/18 10:02	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page v <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	21/05/18 17:49	EMAIL FROM III DD 17052018		Load PDF

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
2	21/05/18 17:49	TP GIA REPORT	 Load PDF	
3	08/08/18 17:33	LOD	 Load PDF	
4	01/09/18 10:01	TP ESTIMATE MARKED	 Load PDF	
5	01/09/18 10:01	Authorisation to Act	 Load PDF	
6	26/09/18 09:58	WORKSHOP INVOICE	 Load PDF	
7	26/09/18 09:58	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	22/05/18 08:44	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18009184/GPB3Q2

Date: 26/09/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No : SGK5290E

Insured Vehicle No : SHC8845R

Date of Loss: 15/05/2018

Nature of Claim:

TP

Claim No: MCT18050393

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGK5290E

Make & Model: TOYOTA 86, 2.0 (A)

Reg. Date: 16/08/2006 (Man. Year: 2006)

Colour: Gold

Engine Capacity: 2362 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 2AZC047196

Chassis No: ACR507027890

Odometer: 341432 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R17

Rear Tyre Size:

215/55 R17

Front Left Side: Sumitomo 6 mm

Rear Left Side:

Sumitomo 6 mm

Front Right Side: Sumitomo 6 mm

Rear Right Side:

Sumitomo 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,201.92	1,984.50	3,217.42	61.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,750.00	630.00	1,120.00	64.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,951.92	2,614.50	4,337.42	62.39
Approved Total (Overridden) (S\$)		2,100.00		
Nett Amount (S\$)	6,951.92	2,100.00	4,851.92	69.79
+ Loss of Use (4.0 x S\$100.00/day) (S\$)		400.00		
Nett Liability (S\$)		2,500.00		

INSPECTION

Date of Assignment: 21/05/2018

Date Inspected: 21/05/2018 Inspected At:

Ja Autocare Pte Ltd ()
 8 KAKI BUKIT AVE 4, #02-37
 PREMIER@KAKI BUKIT.
 415875 Kaki Bukit

Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 08 Aug 2018)
Parts:	M1-COUPE	TOYOTA 86 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGK5290E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,850.00 FL	*1,218.40 FL
2	1		*FRONT BUMPER BRACKET LH	Not Necessary	220.50 FL	*- FL
3	1		*FRONT BUMPER CLIPS	Necessary	60.00 FL	*60.00 FL
4	1		*FRONT BUMPER RETAINER LH	Necessary	100.50 FL	*66.50 FL
5	1		*FRONT BUMPER LOWER SKIRITNG	Not Necessary	320.00 FL	*- FL
6	1		*FRONT BUMPER FOG LAMP LH	Not Necessary	222.00 FL	*- FL
7	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	380.50 FL	*- FL
8	1		*HEAD LAMP ASSY LH	Broken	850.90 FL	*850.90 FL
9	1		*HEAD LAMP CLIPS	Not Necessary	60.00 FL	*- FL
10	1		*FRONT FENDER LH	Not Necessary	980.50 FL	*- FL
11	1		*FRONT FENDER INNER SHIELD LH	Not Necessary	180.00 FL	*- FL
12	1		*FRONT FENDER INNER SHIELD CLIPS	Not Necessary	60.00 FL	*- FL
13	1		*FRONT PANEL	Not Necessary	850.00 FL	*- FL
14	1		*GRILLE	Broken	450.20 FL	*450.20 FL
15	1		*AIR DUCT INTAKE TANK	Not Necessary	350.80 FL	*- FL

F=Franchise part, L=ListItemDisc.

Sub Total (\$\$)	6,935.90	2,646.00
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,733.98	661.50
Total Parts (\$\$)	5,201.92	1,984.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK WIRING	New	150.00	30.00
2	TO KNOCK OUT DENTS ON AFFECTED AREAS RENEW PARTS	New	800.00	300.00
3	TO PUTTY & RESPRAY PAINTING	New	800.00	300.00
Gross Labour Cost (S\$)			1,750.00	630.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >