menmen.	TauAlth.		SSIGNME				1106101 Q G	11200
From (Person):	Junia Goh	of		Ils	Date/	Time: _	21061018 G	43(M
Estimated Cost				Bill to:				
OD / (FP) WS	/TP RES / OD R) hicle No:		NV/MV/CS		Insured:	50	Flux	
at Workshop r	n/s	Cycle x	(arriage		Tel:			
of		209 PM	ndan duri	l(n				
				Claim No: _	DWbC18	30019	7H	
Sum Insured:				Excess:				
Make of Veh: (Client's Record					D.O.	A	16082018	
(Cuent a recent	.,							
LANCOTT STANFORM		HRS WP			11.0	D.D. Endo	orsement:	
	/ REP. / REV 24		n Contacted: _	(ow	H.O. Vehicl	0		
CA / REV	/ REP. / REV 24	-402трегьо				0		
CA / REV /	/ REP. / REV 24 21083118 3	40pm <sub>Perso</sub>				0		
CA / REV /	Action/Instructio	40pm <sub>Perso</sub>				0		
CA / REV /	REP. / REV 24 21063th& 3 Action/Instructio	40pm <sub>Perso</sub>				0		
CA / REV /	Action/Instructio	HOPMPerson (V)	Estimate			0		

CANTILLOG Tamphi REF.	SSIGNMENT	-
	Veh No SLQ 2225 7 Yr Regn: 2017	Ju
From Date	Type: M.C. IM. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /	
Estimated Cost:	Truck / Trafler or	
OD OT WS / TP RES / OD RES / EVA / INV / MV	0	-
To Inspect Vehicle No.	fd to the second	
at Workshop m/s	A /	
of		1000
Insured	Eng/No: 100 AFX 41/MH 57 2143	N
Policy No.		0
Claims No.	Gen. Cond. Good / Fair / Poor / Burnt	
Sum Insured: Excess:	Steering. Inorder / Jammed / Leaked / Burnt or	
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or	
Make of Veh	Modi: Nil / S/Rim / STD A/Rim or	
	Tyre Size F: 205 55 KLL	
(Policy Condition)	R: O	
NEIMAN, THE YEN HAD COMMISSIONS IN	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /	PC.
repair at the time of inspection.	TOYOTYOKO OF MEXELY	
Bal, or Market Value:	Front Rear	
IDAC Accident Rport: Consistent? ; Yes or No	R/Bal. 6 mm R/Bal. 4	1
GIA / PR Seen: Consistent? : Yes or No	L/Bal. D mm L/Bal.	- 1
Est Repairs: days Res.: Yes or No	D.O.A. D.O.I. 21 5/1	8
Lum Sum: % 3 Val.: Yes or No	Survey held at C8 C Pada Gah	
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or	
Vehigle: JN		
Date: Person Contacted.	The U/C / Chassis frame / Body Structure affected due to	20111
Date / Time Action / Instruction		
bo considerance across the	110 2019	
RECEIVED 1 8	200 - 2010.	
Date/Time File Pass 107 11/02/13: Preli. Report	Days Of Repair:	
2 2 2	Resurvey No. of Trip: Survey Fee	
Dale/Time, the Return to?		50
a Ad	Name and Control of the Control of t	0
	Interview (\$ ) Photos	
	Tech Inys (\$ 1,05er)	

### Catherine Chong (LKK Auto)

From:

Janice Goh Siew Geok (ECICS, Claims) < Janice\_Goh@ecics.com.sg>

Sent:

Monday, 21 May, 2018 9:43 AM Coco Lu Ting; assignments

To: Cc:

**ECICS Claims** 

Subject:

FW: our veh SLQ2225Z, your veh SCF111X on 16/05/2018 ;

DMPC1800197H

Attachments:

SAS2407756.pdf; [Untitled]\_1-2.jpg

Without Prejudice

Dear Coco

Thank you for your email.

We will appoint LKK for the survey.

Aside to LKK

Please assist to arrange for TP PRS.

Thank you.

1000 NOV 1115 51003118 611340W

Our ref

Regards, Janice Goh Claims Division

DID: +65 6303 0182 FAX: +65 6338 9267

#### **ECICS Limited**

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\*

From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]

Sent: Monday, 21 May, 2018 8:58 AM

To: ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie

(ECICS, Claims)

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye

Subject: RE: our veh SLQ2225Z, your veh SCF111X on 16/05/2018; Our ref DMPC1800197H

Dear Janice,

Thank you for your reply, please arrange survey for our customer car today 12pm to 5pm. thank you

Best regards

Coco Lu Ting

From: ECICS Claims [mailto:claims@ecics.com.sq]

Sent: Friday, 18 May, 2018 2:38 PM

To: ECICS Claims; Coco Lu Ting; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims);

Phoebe Jay Xie (ECICS, Claims)

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye

Subject: RE: our veh SLQ2225Z, your veh SCF111X on 16/05/2018; Our ref DMPC1800197H

Without Prejudice

Dear Coco

Our insured has reported the accident to us.

Liability is clear.

We would like to do direct settlement for this case and please advise to arrange survey for your client's vehicle.

Thank you.

Regards, Janice Goh Claims Division DID: +65 6303 0182

FAX: +65 6338 9267

#### **ECICS Limited**

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\*

From: ECICS Claims

Sent: Friday, 18 May, 2018 8:52 AM

To: Coco Lu Ting; ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims);

Phoebe Jay Xie (ECICS, Claims)

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye

Subject: RE: our veh SLQ2225Z, your veh SCF111X on 16/05/2018

Without Prejudice

Dear Coco

Thank you for your email.

Please be informed that our insured has not reported the accident to us. As such, we are unable to advise liability now.

Do you want to arrange the survey first?

Thank you.

Regards, Janice Goh Claims Division DID: +65 6303 0182

FAX: +65 6338 9267

#### **ECICS Limited**

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\*

From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sq]

Sent: Thursday, 17 May, 2018 4:49 PM

To: ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie

(ECICS, Claims)

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye

Subject: our veh SLQ2225Z, your veh SCF111X on 16/05/2018

Dear officer in charge,

Please advise us the liability for this case, we attached the video footage and related documents for your reference.

Best regards

### Coco Lu

209 Pandan Gardens Singapore 609339

DID: 65 6568 4501 / 9186 5200

Fax: 65 6565 1240

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

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### Shirley Hiew (LKK Auto)

From:

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent:

Thursday, 16 August 2018 11:29 AM

To:

'Lauro Araos Songcuan Jr'

Cc:

'Andre Chow En De'; 'Loi Ai Ting'; 'Cheng Jo Jo'; 'Yusof Bin Hashim'; 'Taufikh

(LKKAuto)'; 'SUR'; 'Mei Kwan (LKKAuto)'

Subject:

RE: SLQ2225Z (KIA) - FINALIZE \*\*\* LKK REF: CS/ICS18009181/T1sb

Dear Larry,

Confirm final fig of \$ 3,304.00 before GST.

Final invoice and all supporting documents sent over to ECICS LTD.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, 13 August 2018 5:37 PM

To: Lauro Araos Songcuan Jr < lauro.songcuan@cyclecarriage.com.sg>; Shirley Hiew (LKK Auto)

<ShirleyHiew@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Taufikh (LKKAuto)

<Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SLQ2225Z (KIA) - FINALIZE \*\*\* LKK REF: CS/ICS18009181/T1sb

Dear Sir/ Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge		
CS/ICS18009181/T1sb	Shirley		

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Lauro Araos Songcuan Jr < lauro.songcuan@cyclecarriage.com.sg >

Sent: Monday, 13 August, 2018 5:11 PM

To: Taufikh (LKKAuto) < Taufikh@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Cheng Jo

Jo < jojo.cheng@cyclecarriage.com.sg>; Yusof Bin Hashim < yusof.hashim@cyclecarriage.com.sg>

Subject: SLQ2225Z (KIA) - FINALIZE

Dear Sir/Madam,

Pls. refer to attached files and photos.

Kindly confirm finalized amount of \$ 3,304.00 before Gst SLQ2225Z.

Thank you so much.

Best regards,

Larry Songcuan Customer Service



### **Exceptional Journeys**

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg



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#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT				
Date Of Report	17/05/2018 08:31				
Date Of Accident	16/05/2018 08:40				
Exact Location Of Accident	JUNCTION OF TOA PAYOH LOR 1 AND LOR 2				
Country/State of Loss	SINGAPORE				
	The same of the sa				

Country/State of Loss	SINGAPORE		
	DETAILS OF OWN VEHICLE	X	
Vehicle Registration Number	SLQ2225Z		
Insured/Policyholder			
Name Of Registered Owner	TAN LING LING		
NRIC No	S7907845Z		
Email Address	TANBERNICE@YAHOO.COM.SG		
Mobile Phone No	(LOCAL) +65-82886652		
Alternative Phone No	OFFICE-NOPHONE		

Vehicle Pa	rticulars
------------	-----------

KIA Manufacturer

CERATO FORTE-1.6 (A) Model

Exact Purpose for which vehicle was being used at PRIVATE

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No. Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE CAR

#### **Insurance Company**

Name of Insurance Company

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

5092188287

Cover Note Number

#### Driver

TAN LING LING Name of Driver S7907845Z NRIC No Date Of Birth 09/03/1979 INDOOR Occupation Date Of Driving Pass 25/04/2006

12 YEARS AND 0 MONTHS Driving Experience

**FEMALE** Gender

Mobile Number (LOCAL) +65-82886652

Fax Number

OFFICE-NOPHONE Contact Number

TANBERNICE@YAHOO.COM.SG EMail Address

Address

BLK 204 #12-1135 TOA PAYOH NORTH

Postcode

310204

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: AUBREY

GENDER:

: FEMALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

ADVISED OF TO SUBMIT TO MOTOR CLAIMS EMAIL

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number Vehicle Make/Model/Colour SCF111X

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NG SHI YI TANIA

NRIC/Passport Number

S9232298Z

Contact Number

94888438

Address

Postcode

Insurance Company Name

Nature Of Damage

Page 2 of 12

No. Of Passenger (Including Driver)

ů,

#### Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

l understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes"
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud. regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Driver's Signature

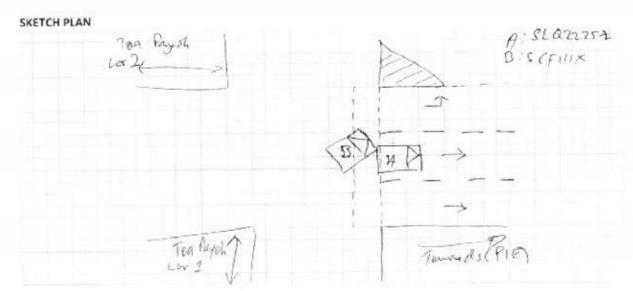
(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: KLOZW WAN NRIC/FIN No.

#### Sketch Plan #2



#### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Zoration: Turnition of Tea Payor Low I and Law 2 Tea Payor
Weather Clear
Road : Dry
Troffe Heavy.
nogge accept
I was making a right hurn to enter PIE. After crossing the
godes trian crossing, the vehicle in front of me e-braked lapplied my
brakes as well when suddenly SCFIIIX collided into my near bumper
Accident happened on 16/05/2018 at anomal 0843 HR.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time: 17/03/2019 003-04

Driver's Signature

(if driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature Name: KAO Sur Mos

NRIC/FIN No.: 99/1222

### REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$7907845Z



SGX 22408

Cinda KiA

TAN LING LING

CHINESE

Date of birth 09-03-1979

Country of birth





4007674



27-02-2007

APT BLK 204 TOA PAYOH NORTH #12-1135 SINGAPORE 310204

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

DRIVING LICENCE

exclusive 25 Apr 2006 Motor Cars=< 3000kg with =<7 passengers, excluse of the driver; and other motor vehicles =< 2500kg

**NP 428A** 





### CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**ESTIMATE** 

GST Reg No : MR-8500111-X

Co Reg No : 199405410K	ESTIMATE	GST Reg No : MR-8500111-X		
Invoice Name & Address	Owner Name & Vehicle Info			
M- TAN LING LING	Cust No/Name	/Ms TAN LING LING		
Ms TAN LING LING	Reg No/Reg Date	SLQ2225Z / 30/06/201		
BLK 204 TOA PAYOH NORTH	Date In/Mileage	/ 0		
#12-1135 TOA PAYOH SPRING	Chassis No	KNAFX411MH5721438		
SINGAPORE 310204	Engine No	G4FGGH637566		
Contact No Mobile: 82886652	Make/Model	KIA/CERATO K3 1.6 A EX BWY		
	Colour/Trim	SWP SNOW WHITE PEAR/ WK SATURN BLACK		

Account No	Terms	Date/Time Printed	CSE	Operator	Electronic for	WIP No	副紀代	
CSM00081	Cash	17/05/2018/ 14:21	TLC	442 / CocoLu		28811		570
		Description of Goods	s / Services		Qty	Unit Price	Disc%	Amount
E PNT88000 TO REMOV E PNT98000 TO SPRAY A 90000001 TO CHECK A 90000001 TO CONDU M SUNDRY SUNDRY SUNDRY M COVER-RE M COVER-RE M BEAM-RR M STAY-RR	PAITN FO WIRING O CT DIAGNO BUMPER BUMPER, BUMPER BUMPER L		END PANEL,		1.00 1.00 1.00 1.00	347.00 318.00 120.00	00.00 00.00 00.00	20.00 20.00 20.00 20.00 20.00 20.00 20.00 20.00 20.00 20.00 20.00 20.00 20.00 20.00 20.00 20.00 20.00 20.00 20.00
		SI DA RE	URVEYOR NA URVEYOR SH ATE: EMARKS:		97495 Jupi:	141- ip (	mred 23 6	18
	To resurve To display Parts price Third parts	Consultants hence notify rer of the following: by before/after spray painting damaged part(s) during resurvey as are subject to confirmation by survey is on a "Without Prejudice		Sun@ luka	ndo.Com-			
Confirm &	accepted Supplements subject	bydification(s) is allowed entary item; si must be resurveyed to final approval from Insurance ged by Repairer	and		7% GST on	Ne 5172	ett .00	5,172.0 362.0
	Signature: Date:		- 1		To	tal Payal	ole	5,534.0
Authorizar		y and company stamp						

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include Estimated costs quoted are excluding GSI. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



# CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

### **PRO-FORMA INVOICE**

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info			
Ms TAN LING LING	Cust No/Name	/Ms TAN LING LING		
	Reg No/Reg Date	SLQ2225Z / 30/06/2017		
BLK 204 TOA PAYOH NORTH	Date In/Mileage	21/05/2018/ 8206		
#12-1135 TOA PAYOH SPRING	Chassis/Package	KNAFX411MH5721438 /KC17S3		
SINGAPORE 310204	Engine No	G4FGGH637566		
Contact No Mobile: 82886652	Make/Model	KIA/CERATO K3 1.6 A EX BWY		
21/05/	Colour/Trim	SWP SNOW WHITE PEAR/ WK SATURN BLACK		

	Terms	Date/Time Printed	CSE	Operator		WIP No	now big the
CTP00080	Cash	13/08/2018/ 16:50		884 / Lauro		28811	
	U.Strans	Description of Go	ods / Service	15	Qty	Unit Price Disc	
E PNT88000	DUMBER	DECAYD DEAD FEN					1100.0
	K BUMPER	R, REPAIR REAR FEN	DER LH,		**		50.0
E PNT88000	INSTALL	PARKING SENSOR					60.0
E PNT98000	INSTALL	PARKING SENSUR					840.0
	NT FOR F	REAR BUMPER, REAR	FENDER LH				040.0
90000001							20.0
CHECK WIRI	ING & CH	ASSIS ELECTRICAL	SYSTEM				4
A 90000001							200.0
	I AGNOSTI	C CHECK FOR THE C	AR SYSTEM		0.000		
M SUNDRY			(0)			99)	20.0
SUNDRY COVER-RR E	RIIMDED				1 00	688.00 00.0	600 /
COVER-RR E					1.00	347.00 00.0	
		SIDE MTG,LH /			1.00	29.00 00.0	THE PROPERTY AND ADDRESS OF A 19
Z TEXT	C. DOM: ET	. Dive mojem			1.00	23.00 00.0	23.0
TP ECICS							
DOA: 16/05	5/2018						
SURVEYOR:		l .					
4 DAYS							
	4/	Vananton vova van	aantu main	tain with Cuals	* Canniago "		
	C	Guarantee your war	ranty, matn	tain with cycle	a corriage.		
Parts							2 201
Labour			64.00		75 CCT	Nett	3,304.
Standard Me	nu	2,2	20.00 0.00		7% GST on	3304.00	231.
Specialist			0.00		To	tal Payable	3,535.
Diagnostics			0.00		10	ical rayable	3,335.
Sundry/Othe			20.00			35	
Total (w/o G			04.00				
	0.00	3,3	UT:00				



Material	: \$	1,064.00
Labour	: \$	2,240.00
Sub-Total	: \$	3,304.00
Less 2% Disc	: <u>\$</u>	
Less Excess	: \$	
Total	: \$	3,304.00
GST 7%	: _\$	231.28
Grand Total	: \$	3,535.28
7 REVERT BA	CK WI	THIN 7 DAYS,
C 11 11m1 10 0 100	- 00 Hair	

claim loss of RANTAL.

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/ICS18009181/T1SBN2

Date:

27/08/2018

REFERENCE

Handling Insurer:

**ECICS Limited** 

Policy No:

Claimant Vehicle No:

SLQ2225Z

Insured Vehicle No:

SCF111X

Date of Loss:

16/05/2018

Nature of Claim:

TP

Claim No:

DMPC1800197H

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SLQ2225Z

Make & Model:

KIA CERATO FORTE, 1.6 (A) 30/06/2017 (Man. Year: 2017) Engine No: Chassis No: G4FGGH637566

Reg. Date: Colour:

White 1591 cc

Odometer:

KNAFX411MH5721438 8206 km

**Engine Capacity:** 

Market Value/New Car

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes

Handbrake (Serviceable):

Yes Engine Modification: CONDITION OF TYRES

205/55R16

Front Tyre Size: Front Left Side:

205/55R16 Nexen 6 mm Rear Tyre Size: Rear Left Side:

Nexen 6 mm

Front Right Side:

Nexen 6 mm

Rear Right Side:

Nexen 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,522.00	1,084.00	438.00	28.78
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,650.00	2,220.00	1,430.00	39.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,172.00	3,304.00	1,868.00	36.12
+ GST 7.00/7.00% (S\$)	362.04	231.28	130.76	36.12
Nett Amount (S\$)	5,534.04	3,535.28	1,998.76	36.12

INSPECTION

Date of Assignment:

21/05/2018

Date Inspected:

21/05/2018 Inspected At:

Cycle & Carriage KIA Pte Ltd (Pandan

Gardens)

209 Pandan Gardens Singapore 609339

Estimated Period of Repair:

4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

Referen	ce		
Part Source	: MRM-SG	Version: 1.0 (Last Synchronised: 27 Aug 2018)	
Parts:	144	KIA CERATO FORTE 1.6 (A) (Catalogue:Merimen Singapore 1.0)	
Labour:	Repairer's	(Price-denominated Standard List)	
Print Code:	ode: (Unsubmitted, no print-code for SLQ2225Z)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page		
Further Info		not in reference catalogue are prefixed with an asterisk *.	

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER-RR BUMPER	Deformed	688.00 FS	*688.00 FS
2	1		*COVER-RR BUMPER,CTR	Cut	347.00 FS	*347.00 FS
3	1		*BEAM-RR BUMPER *STAY-RR BUMPER LH	Not Necessary Not Necessary	318.00 FS 120.00 FS	*-FS *-FS
5	1		*BRACKET-RR BUMPER SIDE MTG,LH *SUNDRY	Necessary Necessary	29.00 FS 20.00 FS	*29.00 FS
F=Fra	anchise	part. S=SpcN	lett.	Total Parts (S\$)	1,522.00	1,084.00

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO RENEW REAR BUMPER, REPAIR REAR FENDER LH, REAR END PANEL	New	1,650.00	1,100.00
2	TO REMOVE & INSTALL PARKING SENSOR	New	100.00	60.00
3	TO SPRAY PAINT FOR REAR BUMPER, REAR END PANEL, REAR FENDER LH	New	1,680.00	840.00
4	TO CHECK WIRING & ELACTRICAL SYSTEM	New	20.00	20.00
5	TO CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM	New	200.00	200.00
	Gross Labour Cost (S\$)		3,650.00	2,220.00
	Report was unsubmitted d	uring this print-out.		

< END OF ESTIMATES >