

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 23 April, 2019 11:40 AM
To: Steve Lim
Cc: ERGO Insurance Pte. Ltd. (Claims Department); Hsiao Tong (LKKAuto); Admin A; CS A Team
Subject: RE: Letter of Demand SKZ3464H - 3rd party claim against ERGO Insured GBG7777K (DOA: 19.05.2018) - ERGO REF: DSMCV1800998 *** LKK REF: CS/EGI18009160/Grb
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EGI ref: DSMCV1800998
LKK REF: CC4/EGI18009160/Gpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKZ 3464H

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 11 April, 2019 3:36 PM
To: Steve Lim <steve.lim@ergo.com.sg>
Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Letter of Demand SKZ3464H - 3rd party claim against ERGO Insured GBG7777K (DOA: 19.05.2018) - ERGO REF: DSMCV1800998 *** LKK REF: CS/EGI18009160/Grb

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to your below email and the contents were noted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim <steve.lim@ergo.com.sg>

Sent: Thursday, 11 April, 2019 3:30 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: FW: Letter of Demand SKZ3464H - 3rd party claim against ERGO Insured GBG7777K (DOA: 19.05.2018) - ERGO REF: DSMCV1800998

Hi LKK,

Please assist to handle

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
Fax.: +65 6829 9247
steve.lim@ergo.com.sg



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From: OOI, Ben [<mailto:ben@allswellmotor.com.sg>]

Sent: Thursday, 11 April, 2019 3:25 PM

To: Steve Lim; ERGO Insurance Pte. Ltd. (Claims Department)

Cc: account5 leasing

Subject: Letter of Demand SKZ3464H - 3rd party claim against ERGO Insured GBG7777K (DOA: 19.05.2018)

Dear Steve Lim / ERGO (claims department)

Strictly for property damage claim only

Letter of Demand

We are pleased to write to you for demand of payment of the repaired works for **SKZ3464H**

Attached are the agreement, TP search and tax invoice for your kind and immediate actions.

Please acknowledge receipt of Letter of Demand within 02 weeks of this email

Truly
OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
Singapore 539266
Office: +65 6679 1146
Mobile: +65 9147 8545
Email: ben@allswellmotor.com.sg