

(000000)

SS CASE OWNER

Richard

CC 4 AGM  
AXA1800

9151, T. 263

LKK

IDAC

Surveyor:

Campbell

DOI:

ASSIGNMENT

w/6/18

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJN 4928E

Name of Insured:

Um Dur NE

Insured Tel No.:

HP:

93630000

Excess Sec II :SS

D.O.A.:

13/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S8MOUHZW / 45266

Policy No.:

6A2668511

Make / Model:

Honda

Place of Accident:

QUEEN LINDA, MULTI STOREY  
UP LVL 2 TO 3.

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SJA 90566



INSRS:

WSP:

Tel:

Liability:

RMKS:

volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

23/5/18

Hshur

SJA 90566 - 7

SJA 4928E - 4

@ GMMVCLAIM

RFD TO VIDEO SAVE IN (V. ASSESS: 2018) VIDEO CLEAR TIME

01 ENFORCED RFD TO LANE WHEN COMING UP SLOPE

UPLOADED TO VIDEO AND ENTER:

25.5.18 9.50

LIFTED 01 CORRELATED ACCIDENT. 01 ENFORCED INTO TP LANE  
WHEN COMING UP SLOPE. INFORM TP CLAIM AND VIDEO ABOVE  
TO STATE AND AMEND AGAIN NED 1PM.

FORM AND LIABILITY CLAIM

RECEIVED 13 SEP 2018

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call Of:

Email 7-6-18

After call Itr to Of:

Documentation Check List: Handler: Typist

Notification Itr (if non-pickup)

After call Itr to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: RACOMAN

PRELIMINARY ADVICE Date/Time: 30.5.18

Sent By: WSP

FINALIZATION Date/Time: 6.7.18

Confirm with:

Confirm by: MMH

Repair Cost: P/P \$57,162.75

/ 5

(days) Reduction:

63 %

Email ☒ Call ☐

FINAL SETTLEMENT Date/Time: 30.8.18

Confirm with: MMH

Email ☒ Call ☐

Final Liability: % 100

(Agreed / Assessed) BOLA S/N No.:

Nil

If NO or B 28, Ass. Lia:

Repair Cost: W/L \$57,162.75

01 ENFORCED RFD TO LANE 2 TO 3 TO

Loss of Rental (LOR): \$5 - ( days)

Loss of Use (LOU): \$5 350 (\$ 50 x 7 days)

Loss of Income (LOI): \$5 - (\$ x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: \$52.00

Medical: \$5 -

Disbursement: \$5 350 (e.g. Tow/Independent)

Legal Cost: \$5 -

Total: \$5 354.34

Global Sum \$5:

FINAL PAYMENT Date/Time: 30.8.18

Confirm with: MMH

Email ☒ Call ☐

Payee 1: \$5 354.34

Name 1: VOLKSWAGEN GEMME SINGAPORE

Payee 2: (Strike if N.A.) \$5

Name 2:

Payee 3: (Strike if N.A.) \$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: +350

COPY SENT  
17/9  
accHand Read photos in  
claim

Tanfer

RCR

AXA

Un3

INSURANCE

Year: 2005/2018

Estimated Cost:

QD (1) / WS / TP RES / CD RES / EVA / HIV / MV

To Register / Vehicle No:

SA 9056G  
Volkswagen  
247 Alexandra Rd

At Workshop only

at

Insured:

Policy No:

Claims No:

Sum Insured:

Excess

(Client's Record)

Make of Veh:

Edmund  
10cm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value

9106K.

IDAC Accident Report

Consistent? Yes or No

GIA / PR Seen

Consistent? Yes or No

Est. Repairs

5

days

Res:

Yes or No

Lum Sum

-

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS.

Vehicle IN / OUT

Date

Person Contacted:

Vehicle

SA 9056G

11 Reg: 2017 Sep

Type: M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen

1395

Colour:

Black

Insured / Std / NI / NA

Sp Reading

3/96

T/Radio: Insured / Std / NI / NA

Eng No:

C No:

WVWZZZAHZH106390

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / STD A/Rim or

Tyre Size

225/40R18

R.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) SUMI /

TOYO / YOKO or

Front

6

mm

Rear

6

mm

R/Bal

R/Bal

L/Bal

6

mm

L/Bal

6

mm

D.O.A

D.O.

22/5/18 @ 1020

Survey held at

W Alexandra

Des. of Damage: Frt / Rear / Q/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

PIP: 7.70.75 (RED: 12.417.95 63%)

Preli. Report



Final Report



Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:



Subs. Fee: 15



Vehicle Fee: 15



Engine Fee: 15



Document Fee: 15

Report Format:

Lump Sum / L.B.L.





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18009151/eb3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811			Date : 21-05-2018	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJN 4928E		Veh. Inspected	SJA 9056G
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	21/05/2018
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	13/05/2018		Inspection Date	
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PDI TUAS

PDI TUAS

HOWEY ALEXANDER BRUNO  
10 STIRLING ROAD  
#36-04  
Singapore, 148954  
Singapore

*Tanpin 92495749*  
*WP*  
*22/5/18 @ 1020*  
*Resumy before paint*  
*5 days*  
*sur@khant.com*

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV007826  
Quote No. SER/QUO/1800793  
QuoteDate 14/05/18  
Salesperson Lawrence Tan Say Chuan  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	GOLF A7 1.4 CL 92 (DSG) EQP	14	Kong Charmaine
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SJA9056G	WVWZZZAUZHW106390	29/09/17	Lawrence Tan Say Chuan
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CZC 155167	5G13HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	8	UNIT		1680 ✓ 6,720.00
P B&P ALEX PAINT	SPRAY PAINT	5	UNIT		1600 ✓ 4,000.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80 ✓ 80.00
P B&P AIRCON GAS	B&P AIRCON GAS	48	Time Un		8 ✓ 60.00
	SUPPLY OF B&P AIRCON GASS				
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		✓ 480.00 ✓
	COMPULSORY TO DO AFTER AC				
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		✓ 280.00 ✓
	Nett				
	<b>Sum Labor</b>				<b>11,620.00</b>
P 5G0804593A	HEADLAMP BRACKET LH	1	Pieces		6.40
P 5G0804594	HEADLAMP BRACKET RH	1	Pieces		9.60
P 5G0805588AC	LOCK CARRIER	1	Pieces		1,167.63
	Predecessor 5G0805588Q				
P 5G0805705G	CENTER GUIDE SECTION	1	Pieces		26.81 ✓ 26.81
P 5G0805915 9B9	RETAINER	1	Pieces		125.09
P 5G0805931	HEADLAMP BRACE LH	1	Pieces		23.22
P 5G0805932	HEADLAMP BRACE RH	1	Pieces		23.22
P 5G0807049A	BUMPER GUIDE LH	1	Pieces		13.03
P 5G0807050A	BUMPER GUIDE RH	1	Pieces		13.03
P 5G0807109H	BEAM	1	Pieces		354.58
	Use Predecessor 5G0807109B				
P 5G0807217BPGRU	FRT BUMPER COVER	1	Pieces		768.55
P 5G0807248F	FOAM INSER	1	Pieces		26.78
	Use Predecessor 5G0807248D				

**Sum carried forward 14,177.94**

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

HOWEY ALEXANDER BRUNO  
10 STIRLING ROAD  
#36-04  
Singapore, 148954  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV007826  
Quote No. SER/QUO/1800793  
QuoteDate 14/05/18  
Salesperson Lawrence Tan Say Chuan  
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

<b>Make</b>	<b>Model Description</b>	<b>Mileage</b>	<b>Service Advisor</b>
Volkswagen Passeng	GOLF A7 1.4 CL 92 (DSG) EQP	14	Kong Charmaine
<b>License No.</b>	<b>VIN</b>	<b>Initial Registration</b>	<b>Sales Advisor</b>
SJA9056G	WVWZZZAUZHW106390	29/09/17	Lawrence Tan Say Chuan
<b>Engine Code</b>	<b>Labor Type</b>	<b>Engine No.</b>	<b>Model Code</b>
	1T	CZC 155167	5G13HZ

		<b>Continued</b>	<b>14,177.94</b>
P 5G0807723D	BUMPER SUPP.PART LH	1 Pieces	18.40
P 5G0807724D	BUMPER SUPP.PART RH	1 Pieces	18.40
P 5G0823031J	BONET HOOD	1 Pieces	804.24
P 5G0853651A ZLL	RADIATOR GRILLE	1 Pieces	339.58
P 5G0853677 9B9	VENT GRILLE	1 Pieces	89.34
P 5G1823509C	BONET LOCK/LATCH	1 Pieces	186.53
	Predecessor 5G1823509B		
P 5G2941753	HEADLAMP LH	1 Pieces	1,973.14
P 5G2941754	HEADLAMP RH	1 Pieces	1,973.14
	<b>Sum Item</b>		<b>7,960.70</b>

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

### Explanations

P = Proportionately Charged

### Payment Terms

Acknowledged by Repairer

Date:

No Credit

<b>Sum Labor</b>	<b>11,620.00</b>
<b>Sum Item</b>	<b>7,960.70</b>

<b>Total SGD</b>	<b>19,580.70</b>
7% GST	1,370.66
<b>Total SGD Incl. GST</b>	<b>20,951.36</b>

Payments to: - BBN: - Acc.-No.:

## Service Order Confirmation

SERVICE ORDER NO: 18IP1380  
 CUSTOMER NO.: CV007826  
 CUSTOMER NAME: HOWEY ALEXANDER BRUNO  
 TELEPHONE NO.:  
 ADDRESS: 10 STIRLING ROAD #36-04  
 Singapore

**VEH No.: SJA9056G**

Order Date: 25/05/18

Reg Date: 28/09/17 KM: 3,290

VIN NO.: WVVZZZAU2HW106390 ENGINE NO:

SA: King Charmaine

MODEL: GOLF A7 1.4 CL 92 (DSG) EQP MODEL NO.: 5G13HZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
<b>Labor</b>						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P ALEX LABOUR LABOUR	2	UNIT	840		1,680
4	B&P ALEX PAINT SPRAY PAINT	2	UNIT	800		1,600
5	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	80		80
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
<b>Item</b>						
8	5G0807217BPGRU FRT BUMPER COVER	1	PCS	1,152.82		1,152.82
9	5G0853651A ZLL RADIATOR GRILLE	1	PCS	509.37		509.37
10	5G0853677 988 VENT GRILLE	1	PCS	133.99		133.99
11	5G0823031J BONET HOOD	1	PCS	1,206.36		1,206.36
12	5G0805705Q CENTRE GUIDE SECTION	1	PCS	40.21		40.21

Remarks AXA DIRECT SETTLEMENT

DOA 13/05/2018

SURVEYOR LKK

TP VEHICLE SJN4928E

## Service Order Confirmation

SERVICE ORDER NO.: 18P1380

CUSTOMER NO.: CV007826

CUSTOMER NAME: HOWEY ALEXANDER BRUNO

TELEPHONE NO.:

ADDRESS: 10 STIRLING ROAD #06-04

Singapore

**VEH No.: SJA9056G**

Order Date: 25/05/18

Reg Date: 28/09/17

KM: 3,293

VIN NO.: WVVWZZZAUZHW106390

ENGINE NO:

SA: Kiong Charmaine

MODEL: GOLF A7 1.4 CL 92 (DSG) EOP

MODEL NO.: SG13HZ

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

TOTAL	7,162.75
GST AMOUNT	901.38
TOTAL AMOUNT	7,864.14

On Behalf Of "COMPANY"

Certified Goods/Service received:

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Replied



## MANDATE REQUEST FOR S8M00H3W

Type

Question

Message

Liability: Insured encroached into third party lane and hit third party vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$7,664.14 (w/GST) Loss of Use: \$420.00 (7days x \$60) LTA Search Fee: \$2.00 Disbursement: \$300.00 Total: \$8,386.14 Immediate Advice with Mandate and marked estimate uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (13/08/2018)

Reply



**<< Re:MANDATE REQUEST FOR S8M00H3W**

Type

🔗 Question

Message

Hi Asher, we agree to the mandate expect for the loss of use, please propose \$50/- per day for 7 days.

Thank you.

[Reply](#)



DISCHARGE VOUCHER

I / We HOWEY ALEXANDRA BRUNO (Passport No. S2712214J) the  
owner of vehicle number SJA9056G hereby accept from  
\_\_\_\_\_  
(Insurance Company) the sum of  
\_\_\_\_\_  
(total repair cost) in full and final settlement for the cost of repairs  
arising from the loss damage of property as a result of the accident involving  
SJA9056G & SJN4A28E along QUEEN CONDO CARPARK  
on 13/05/2018.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive  
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to  
\_\_\_\_\_.

Dated this on 21/06/2018 (DD/MM/YYYY)

A. Brun  
(Signature of owner / Company stamp)

Name ℓ :

NRIC No. ℓ :

Date ℓ :

# Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934  
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E  
GST No. M20098505-2

## LETTER OF DEMAND

Your Ref: SJA 4928E  
Our Ref: JA 9056G

To: AXA

Dear Sirs,

ACCIDENT INVOLVING JA 9056G & SJA 4928E ON 13-5-18

We are claiming on behalf of our client HONEY ALEXANDER BRUNO owner of  
vehicle number SJA 9056G involved in accident on 13-5-18  
with vehicle SJA 4928E along/at QUEENS CONDO

Description of claims:

Cost of Repairs	\$ <u>7162.75</u> + 7% GST = \$ <u>7664.14</u>
Loss of Use/Rental	\$ <u>80</u> X <u>7</u> Days = \$ <u>560</u>
<del>PAINT CARPING</del> Medical Fee	\$ <u>          </u> + 7% GST = \$ <u>200</u>
Search Fee	\$ <u>          </u> + 7% GST = \$ <u>2</u>
TOTAL \$ <u>8526.14</u>	

We are claiming in full and final settlement of \$ 8526.14

Cost of repair & search fee \$ 7664.14 to be payable to Volkswagen Centre Singapore.

Loss of use/~~Rental amount~~/Medical fee of \$ 560 to be payable to  
HONEY ALEXANDER BRUNO

Kindly send us a written acknowledgement within 14 days from receipt of this document.  
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to [meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)

Dated this 09 JUL 2018 of

## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 7 June 2018 5:47 PM  
**To:** 'FRANCISLIM27@HOTMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SJN 4928E AND SJA 9056G ALONG QUEENS CONDO, MULTI STOREY CARPARK LEVEL 2 TO 3 ON 13/05/2018

07 JUNE 2018

LIM JUN JIE

Dear Sir/ Mdm

**OUR REF : CC4/ASM18009151/T1eb3**

**YOUR REF : SJN 4928E**

**ACCIDENT INVOLVING SJN 4928E AND SJA 9056G ALONG QUEENS CONDO, MULTI STOREY CARPARK LEVEL 2 TO 3 ON 13/05/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s VOLKSWAGEN GROUP SINGAPORE PTE LTD acting on behalf of the owner of SJA 9056G against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided the Third Party vehicle SJA 9056G. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

# Volkswagen Centre Singapore



Biz Reg. No. S3103069E  
GST No. M20098505-2

## LETTER OF AUTHORITY

ACCIDENT INVOLVING SJA9056G and SJN4928E on 13/05/2017  
Own vehicle's number Other vehicle's number  
along QUEENS ROAD CARPARK  
Accident location

BY THE LETTER OF AUTHORITY, I/we, HONEY ALEXANDER BRUNO  
Name of Policy Holder & IC / Passport number  
of \_\_\_\_\_ owner of Vehicle Registration

Number SJA9056G hereby irrevocable appoint **Volkswagen Centre Singapore**  
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be \*my / our Attorney and in \*my / our name(s) on \*my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number A 2902 9239 906 taken up by \*me/us and pay the **compulsory excess** in respect of the cost repairs suffered by \*me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this 21 of the month

JUNE Year 2017

Signed & Delivered By:

[Signature]  
Policy Holder

Witness By:

[Signature]



redefining / insurance

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

CLAIM REF : 58M00H3W  
INSURED : LIM JUN JIE

#### DISCHARGE VOUCHER

We/I [HOWEY ALEXANDER BRUNO, NRIC NO. 52712214J] hereby agree to accept the sum of dollars [EIGHT THOUSAND THREE HUNDRED SIXTEEN AND CENTS FOURTEEN ONLY.] [S\$8,316.14] paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their insured or the driver of motor vehicle no. [SIN 4928E] as a result of an accident along [QUEEN CONDO CARPARK] on [13/05/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/ rider/ pillion/ insurer of motor vehicle no. [SJA 9056G].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said insurer, owner and/or driver of vehicle no. [SIN 4928E] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SIN 4928E].

Dated this 6 day of September 2018

Claimant's Signature

NRIC no./ Company Stamp

Occupation/ Business

Address

Telephone No.

Witness's Name

Witness's Signature

Witness's NRIC No.

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, 424-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P27945

Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP1380

SERVICE CUSTOMER NO.: CV000055

SERVICE CUSTOMER NAME: AXA Insurance Pte Ltd

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY  
#27-01 AXA TOWER  
Singapore

Post Code: 058811

VEH NO.: SJA9056G

DATE: 25/06/18

Pickup:

VIN NO.: WVWZZZAUZH-W106390

KM: 1,283

GEARBOX CODE: RRE

Engine No.:

MODEL: GOLF A7 1.4 CL 92 (DSG) EQP

SA: Kong Charmaine

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AXA DIRECT SETTLEMENT					
DOA 13/05/2018					
SURVEYOR LKK					
TP VEHICLE SJN4928E					
Labor					
1	LABOUR	2.00	UNIT	840.00	1,680.00
2	SPRAY PAINT	2.00	UNIT	800.00	1,600.00
3	B&P NUMBER PLATE -NETT	1.00	BT	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
8	CENTRE GUIDE SECTION	1.00	PCS	40.21	40.21
9	FRT BUMPER COVER	1.00	PCS	1,152.82	1,152.82
10	BONET HOOD	1.00	PCS	1,206.38	1,206.38
11	RADIATOR GRILLE	1.00	PCS	509.37	509.37
12	VENT GRILLE	1.00	PCS	133.98	133.98

Sub Total 7,162.75

GST (7%) AMOUNT 501.39

TOTAL AMOUNT 7,664.14

for Volkswagen Group Singapore



Customer

Authorised Signatory

Phone : Fax :





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-072517

Date of Request: 14/05/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 14/05/2018  
Enquiry By Edmund Goh Hui Huang  
TP Vehicle No. SJN4928E  
Accident Date 13/05/2018**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJN4928E	AXA Insurance Pte Ltd	18/02/2018-17/02/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-072517

Date of Request: 14/05/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 14/05/2018  
Enquiry By Edmund Goh Hui Huang  
TP Vehicle No. SJN4928E  
Accident Date 13/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

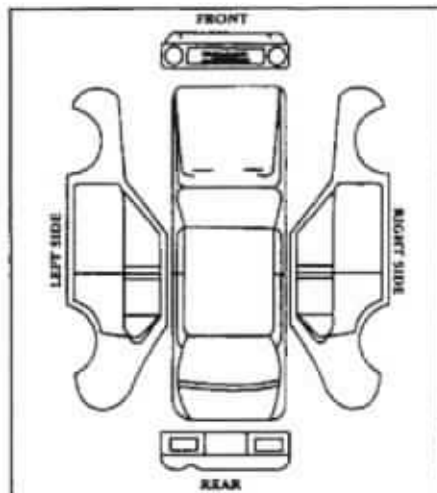
☒ GIRO ☐ Cash ☐ Cheque

**PREFERRED VALETING PTE LTD**

50 SERANGOON NORTH AVE 4,  
#01-19/20 FIRST CENTRE, SINGAPORE 555856  
UEN : 199703009R  
Tel : +65 6451 7395 Fax : +65 6457 1714

**INVOICE  
JOB ORDER****87665**

Date : 08/02/18  
Name : Alexander honey  
Contact No. : 9732 4804  
Regn No. : SSD 90564  
Make & Model : VW Fuel: F /// E  
Time in : 10.15 am Time Ready: \_\_\_\_\_



Job Description	Car Type				Charges
	Small	Medium	Large	Luxury	
Non - Membership					
Standard Grooming	\$ 190	\$ 220	\$ 260	\$ 290	
Exterior Renovation	\$ 160	\$ 190	\$ 230	\$ 260	
Quickie	\$ 90	\$ 100	\$ 110	\$ 120	
Quickie + Protection	\$ 120	\$ 130	\$ 140	\$ 150	
Interior Cleaning	\$ 60	\$ 70	\$ 80	\$ 90	
Interior Deep Steam Cleaning	\$ 190	\$ 220	\$ 260	\$ 290	
Leather Care Treatment	\$ 30	\$ 30	\$ 35	\$ 35	
Leather Protector	\$ 30	\$ 30	\$ 35	\$ 35	
X-Pert Shine	\$ 45	\$ 45	\$ 55	\$ 55	
X-Pert Shield	\$ 85	\$ 85	\$ 95	\$ 95	
Instant Shine	\$ 40	\$ 40	\$ 50	\$ 50	\$ 300
Seat Belt Cleaning (Per Belt)	\$ 50	\$ 50	\$ 50	\$ 50	
Car Wash + Vacuum	\$ 20	\$ 20	\$ 20	\$ 20	
Hand Wash	\$ 15	\$ 15	\$ 15	\$ 15	
Wax (Ceramic)	\$ 330	\$ 330	\$ 415	\$ 500	
Wax (Ceramic)	\$ 585	\$ 585	\$ 670	\$ 755	
Coating	\$ 390	\$ 390	\$ 490	\$ 590	
Coating	\$ 690	\$ 690	\$ 790	\$ 890	
Polish	\$ 55	\$ 55	\$ 55	\$ 55	
Hand Wash	\$ 570	\$ 660	\$ 780	\$ 870	
Ceramic	\$ 715	\$ 715	\$ 800	\$ 885	
Ceramic	\$ 970	\$ 970	\$ 1055	\$ 1140	
3 Coating	\$ 775	\$ 775	\$ 875	\$ 975	
3 Coating	\$ 1075	\$ 1075	\$ 1175	\$ 1275	
ASTER / AMEX / NETS / CASH / CHEQUE )					S\$

**PREFERRED VALETING PTE LTD**

50 SERANGOON NORTH AVE 4  
#01-19/20 FIRST CENTRE  
SINGAPORE 555856

**EHV SALE**

DATE/TIME: 08JUL18 15:23  
TID: 37973167 KID: 168168031508  
INVOICE: 000048 BATCH: 001500  
VISA  
XXXX XXXX XXXX 5517 EXPIRY  
APPR CODE: 009928 XX/XX  
EMV CHIP HOST: DBS  
TC: 361001032096327 RIN: 818907000048  
DBS VISA TID: 0000000000 TS: F000

**TOTAL SGD****300.00**

STON X  
ALEXANDER HONEY  
I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO CARD ISSUER AGREEMENT  
\*\*\* CUSTOMER COPY \*\*\*

Inspected by:

Customer's Confirmation:

Received in Good Order:

E. &amp; O.E

\*Please remember to remove all cash and valuables, we will not be held liable for any losses.



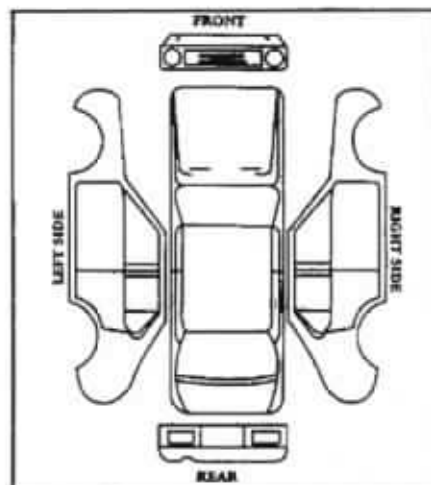
# PREFERRED VALETING PTE LTD

50 SERANGOON NORTH AVE 4,  
#01-19/20 FIRST CENTRE, SINGAPORE 555856  
UEN : 199703009R  
Tel : +65 6451 7395 Fax : +65 6457 1714

## INVOICE JOB ORDER

87436

Date : 24/6/18  
Name : Howey (Mr)  
Contact No. : 97324804  
Regn No. : SJA 90566  
Make & Model : VW Golf Fuel: F \ \ \ \ \ E  
Time in : Time Ready:



Job Description	Car Type				Charges
	Small	Medium	Large	Luxury	
<b>Non - Membership</b>					
Standard Grooming	\$ 190	\$ 220	\$ 260	\$ 290	
Exterior Renovation	\$ 160	\$ 190	\$ 230	\$ 260	
Quickie	\$ 90	\$ 100	\$ 110	\$ 120	
Quickie + Protection	\$ 120	\$ 130	\$ 140	\$ 150	
Interior Cleaning	\$ 60	\$ 70	\$ 80	\$ 90	
Interior Deep Steam Cleaning	\$ 190	\$ 220	\$ 260	\$ 290	
Leather Care Treatment	\$ 30	\$ 30	\$ 35	\$ 35	
Leather Protector	\$ 30	\$ 30	\$ 35	\$ 35	
X-Perf Shine	\$ 45	\$ 45	\$ 55	\$ 55	
X-Perf Shield	\$ 85	\$ 85	\$ 95	\$ 95	
Instant Shine	\$ 40	\$ 40	\$ 50	\$ 50	
Seat Belt Cleaning (Per Belt)	\$ 50	\$ 50	\$ 50	\$ 50	
Car Bodywash + Vacuum	\$ 20	\$ 20	\$ 20	\$ 20	
Car Bodywash	\$ 15	\$ 15	\$ 15	\$ 15	
Premium Zirconite Protection (Nano Ceramic)	\$ 330	\$ 330	\$ 415	\$ 500	
Supreme Zirconite Protection (Nano Ceramic)	\$ 585	\$ 585	\$ 670	\$ 755	
Premium Paintwork Protection (Glass Coating)	\$ 390	\$ 390	\$ 490	\$ 590	
Supreme Paintwork Protection (Glass Coating)	\$ 690	\$ 690	\$ 790	\$ 890	
Glass Coating / Nano Ceramic Maintenance	\$ 55	\$ 55	\$ 55	\$ 55	
Others <i>Re Coat Bonnet &amp; Bumper</i>					\$300
<b>Membership Package (Per Annum)</b>					
Standard Grooming (4 sessions)	\$ 570	\$ 660	\$ 780	\$ 870	
Premium + II x Maintenance (Nano Ceramic)	\$ 715	\$ 715	\$ 800	\$ 885	
Supreme + II x Maintenance (Nano Ceramic)	\$ 970	\$ 970	\$ 1055	\$ 1140	
Premium + II x Maintenance (Glass Coating)	\$ 775	\$ 775	\$ 875	\$ 975	
Supreme + II x Maintenance (Glass Coating)	\$ 1075	\$ 1075	\$ 1175	\$ 1275	
Total Amount ( Paid by VISA / MASTER / AMEX / NETS / CASH / CHEQUE )					S\$

Completed by:	Inspected by:	Customer's Confirmation:	Received in Good Order:
	<i>[Signature]</i>	<i>[Signature]</i>	

E. & O.E

\*Please remember to remove all cash and valuables, we will not be held liable for any losses.

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJN 4928E (Insd veh)	Model:	VOLKSWAGEN GOLF
	SJA 9056G (TP veh)		
Date of Accident:	13/05/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	22,022.25
Final Repair Cost	:	\$	7,664.14
Loss of Use	:	\$	350.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00

Others: Paint Coating	:	\$	300.00
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	:	\$	
Final Settlement Sum	:	\$	8,316.14

Is Third Party Workshop GIA Registered?		<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability ____100____(%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No    BOLA Scenario No: _____		
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____ _____				

Payment Instruction: Payee's Breakdown		
1)	VOLKSWAGEN CENTRE SINGAPORE	\$ 8,316.14

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

09/10/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18009151/T1eb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: RICHARD			Date : 09-10-2018	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJN 4928E	Veh. Inspected	SJA 9056G	
Policy No.	GA161685/1	Coverage (\$)	0.00	
Claim No.	S8M00H3W	Excess (\$)	0.00	
Assign From		Assign Date	22/05/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	VOLKSWAGEN GOLF	c.c	1395	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WWWZZZAUZHW106390	Colour	BLACK	
Odometer	3196	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	225/40 R18	PIRELLI	6 mm	
L/H Front Tyre	225/40 R18	PIRELLI	6 mm	
R/H Rear Tyre	225/40 R18	PIRELLI	6 mm	
L/H Rear Tyre	225/40 R18	PIRELLI	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	13/05/2018	Inspection Date	22/05/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJA 9056G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	B&P NUMBER PLATE (SN) (CONSISTENT)	BENT	80.00	80.00
1	HEADLAMP BRACKET LH (SN) (CONSISTENT)	NOT NECESSARY	6.40	-
1	HEADLAMP BRACKET RH (SN) (CONSISTENT)	NOT NECESSARY	9.60	-
1	LOCK CARRIER (SN) (CONSISTENT)	NOT NECESSARY	1,167.63	-
1	CENTER GUIDE SECTION (SN) (CONSISTENT)	NECESSARY	26.81	40.21
1	RETAINER (SN) (CONSISTENT)	NOT NECESSARY	125.09	-
1	HEADLAMP BRACE LH (SN) (CONSISTENT)	NOT NECESSARY	23.22	-
1	HEADLAMP BRACE RH (SN) (CONSISTENT)	NOT NECESSARY	23.22	-
1	BUMPER GUIDE LH (SN) (CONSISTENT)	NOT NECESSARY	13.03	-
1	BUMPER GUIDE RH (SN) (CONSISTENT)	NOT NECESSARY	13.03	-
1	BEAM (SN) (CONSISTENT)	NOT NECESSARY	354.58	-
1	FRT BUMPER COVER (SN) (CONSISTENT)	DEFORMED	1,152.82	1,152.82
1	FOAM INSER (SN) (CONSISTENT)	NOT NECESSARY	26.78	-
1	BUMPER SUPP .PART LH (SN) (CONSISTENT)	NOT NECESSARY	18.40	-
1	BUMPER SUPP .PART RH (SN) (CONSISTENT)	NOT NECESSARY	18.40	-
1	BONET HOOD (SN) (CONSISTENT)	BENT	1,206.36	1,206.36
1	RADIATOR GRILLE (SN) (CONSISTENT)	CUT	509.37	509.37
1	VENT GRILLE (SN) (CONSISTENT)	DEFORMED	133.99	133.99
1	BONET LOCK /LATCH (SN) (CONSISTENT)	NOT NECESSARY	186.53	-
1	HEADLAMP LH (SN) (CONSISTENT)	NOT NECESSARY	1,973.14	-
1	HEADLAMP RH (SN) (CONSISTENT)	NOT NECESSARY	1,973.14	-
			9,041.54	3,122.75
<b>LABOUR</b>				
	LABOUR.		6,720.00	1,680.00
	SPRAY PAINT.		4,000.00	1,600.00
	B&P AIRCON GAS.SUPPLY OF B&P AIRCON GAS.	NOT NECESSARY	60.00	-
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.		480.00	480.00
	CHECK WIRE HARNESS ,ECU,S.		280.00	280.00
			11,540.00	4,040.00

Report Ref No. CC4/ASM18009151/T1eb3q2



GRAND TOTAL		20,581.54	7,162.75
RECOMMENDED COST OF REPAIRS			7,162.75

Report Ref No. CC4/ASM18009151/T1eb3q2

MOHAMAD TAUFIKH  
M.MATAI, AMSAE-A  
Automotive Assessor

HO LEONG CHUAN  
Automotive Assessor

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