

INS. CASE OWNER

vall

CCY / AXA1800

9144

P2 6/3/9

LKK:
IDAC:

Rasmil

ASSIGNMENT

DOI:

21/5/18

Date / Time:

21/5/18

Surveyor:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKU 6243E

Name of Insured:

POTA YANESHA AMIRAJ.

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

14/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SSMOOHNR / 46246

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

PC4477B



INSRS:

WSP:

Tel:

Liability:

RMKS:

connect 3



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

5/6/18

Bevan

4/6 OTHR

2/7/2018

PC4477B - 0

SKU 6243E - 0

gsmconnect claim

NO OI GIA, SENT OUT 1ST LETTER.

VAL instruction on 5/6 to check OI DL status.

To proceed OS

OI GIA passed out on 2/7/2018.

After repair photo ✓
KLV reply from OI.received OI DL status 11/6/2018
11/6/18 sent letter to OI, based on BOLA / BOLA / KLV 10 days

RECEIVED 11/6/2018

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

16/6/2018

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

1/6/18

Sent By:

Dre

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 2,400.00

(5 days)

Reduction:

57.44

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

SS 100

(Agreed / Assessed) BOLA S/N No.:

1/9

If NO or B 28, Ass. Lia:

Repair Cost:

SS 2,400.00

Loss of Rental (LOR):

SS -

(5 days)

Loss of Use (LOU):

SS 500.00

(\$ 100.00 x 5 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

4350.00

Total:

SS 3,400.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 3,400.00

Name 1:

connect 3

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

Pass

ASm(AXA)

INSURANCE

Date: 21/05/2018
 Estimated Cost:
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Insured Vehicle No: PC 4477B
 at Workshop no: Connect 3
 at: 566 Woodlands Rd (Mandai Estate)
 Insured:
 Policy No:
 Claims No:
 Sum Insured: Excess:
 (Client's Record)
 Make of Veh: Wimmie
 10um
 (Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bat or Market Value: 62K
 IDAC Accident Report: Consistent? Yes or No
 GUA / PR Seen: Consistent? Yes or No
 Est. Repairs: 5 days Res: Yes or No
 Cum Sum: 20% % 3 Val: Yes or No
 CA / REV / REP / 24 HRS
 Date: Person Contacted:
 Vehicle IN / OUT

Unit No: PC 4477B
 Type: M/Gar / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Joylong HKL 6540 2716
 Colour: Grey A/C: Insured / Std / NI / NA
 Sp Reading: 101824 T/Fade: Insured / Std / NI / NA
 Eng No: LJSKA3B9XE D00 2587
 C/Nr:
 Gen. Cond. Good / Fair / Poor / Burnt
 Steering: No order / Jammed / Leaked / Burnt or
 Brake: No order / Jammed / Leaked / Burnt or
 Mod: H/R / S/Rim / STD A/Rim or
 Tyre Size: F: 195R15C
 R:
 BS / DUN / EXNOVA / GY / FS / LIZA / MIZ / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: Rear:
 R/Bal: 7 mm R/Bal: 7 mm
 L/Bal: 7 mm L/Bal: 7 mm
 D.O.A: 17/05/18 D.O.I: 21/05/18
 Survey field at: SC AUTO
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 o/s Rear
 The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

UK17,900.00 (Ref: 5,995.00 / 57.94 %)

How Final File Passed:
☐ Prelim. Report
☐ Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Survey Fee:

Survey Fee:

Survey Fee:

Survey Fee:

Report Format:

Report Size: LR

Add Fee:

☐ Mileage \$

☐ Admin Fee \$

☐ Travel Fee \$

☐ Other \$

OI:	DOA:	
TP:	LKK Ref:	
TP wksp:		
	Date	Remarks
Insurer proceed D5		
Policy check (Authorized/DL)		
Red flag check		
TP wants D5		
OI GIA		
TP GIA		
TP marked estimate		
BR photos		
AR photos		
Insurer IA reserve		
LTA		
MV		
Liability scenario		
Liability review		
OI evidence		
TP evidence		
OI cleared		
Send OI letter		
Inform TP liability		
COR finalize		
Liability - Approved		
Mandate report		
Mandate - Seek		
Mandate - Approved		
Offer TP		
TP accept		
TP docs check		
Close report		
Submit Merimen		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18009144/R1mb3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 21-05-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKU 6343E	Veh. Inspected	PC 4477B
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/05/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	17/05/2018	Inspection Date	21/05/2018
Survey held at	CONNECT3 7 OLD TOH TUCK ROAD SINGAPORE 597648		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

CONNECT 3

7 Old Toh Tuck Road Singapore 597648

Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

Roc: 53360061L

2650
x 90%
= 2385.00

2385.00

1260.00

3645.00

20%

2916.00

QUOTATION

43-2,900

5 days

QT18/PC4477B/TPC-228

AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower
Singapore 068811

Dear Sir,

Cost of Repair to Vehicle PC4477B

With reference to the above-mentioned, we are pleased to quote as follows:-

No.	DESCRIPTION	QTY	U/PRICE (S\$)	AMOUNT (S\$)
1.	Rear RH bumper	1	1,350.00	1,350.00
2.	RH side panel lower	1	2,400.00	2,400.00
3.	Rear RH wheel rubber guard	1	250.00	250.00
4.	Excursion bus sticker	1	15.00	15.00
5.	Apply anti rust	1	80.00	80.00
6.	Labour charges	1	1,200.00	1,200.00
7.	Spray painting	1	1,600.00	1,600.00
SUB-TOTAL				S\$6,895.00

Repair

PA

SEA

XAN

60

600

600

Thank you.

Yours faithfully,



Winnie Chai
HP: 9850-9666



LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul
Hp 90010068

5 days

43

21/05/18 @ 1050

Reg after repair

> Back to OneMotoring

Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	PC4477B		
Vehicle Type :	Z20 - Private Hire (Chauffeur) Bus/Coach/Minibus		
Vehicle Attachment 1 :	Air-Conditioned		
Vehicle Scheme :	Public Service Vehicle (Others)		
Vehicle Make :	JOYLONG		
Vehicle Model :	HKL6540RC LWB MANUAL		
Chassis No. :	LJ5KA3BGXED002587		
Propellant :	Diesel		
Engine No. :	ISF2855129T89642114		
Engine Capacity :	2776 cc		
Maximum Power Output :	-		
Maximum Laden Weight :	3490 kg		
Unladen Weight :	2460 kg		
Year Of Manufacture :	2014		
Original Registration Date :	30 Mar 2016		
Lifespan Expiry Date :	29 Mar 2036		
COE Category :	C - Goods Vehicle & Bus		
PQP Paid :	\$19,386.00		
COE Expiry Date :	29 Mar 2026		
Road Tax Expiry Date :	29 Sep 2018		
Inspection Due Date :	29 Mar 2019		
Intended Transfer Date :	30 May 2018		
CO2 Emission :	-		
CO Emission :	-		
HC Emission :	-		
NOx Emission :	-		
PM Emission :	-		
Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00
Message			
This vehicle has a road tax Over Payment of \$75.00. This Over Payment may be used to offset Road Tax payable and Transfer Fees respectively, where applicable.			

You may print this page for reference.

OK

Print

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	0592E
Vehicle Details	
Vehicle No.:	PC4477B
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Oct 2018
Vehicle Make:	JOYLONG
Vehicle Model:	HKL6540RC LWB MANUAL
Primary Colour:	Silver
Manufacturing Year:	2014
Engine No.:	ISF28S5129T89642114
Chassis No.:	LJ5KA3BGXED002587
Maximum Power Output:	-
Open Market Value:	\$34,261.00
Original Registration Date:	30 Mar 2016
First Registration Date:	30 Mar 2016
Transfer Count:	0
Actual ARF Paid:	\$1,714.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	29 Mar 2026
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$19,386.00
COE Rebate Amount:	\$14,414.00
Total Rebate Amount:	\$14,414.00

The information contained herein is correct as at 22 Oct 2018

OK



Auto
Consultants
Pte Ltd

51 UBI AVENUE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408923 TEL : (065) 62563361 FAX : (065) 62564315

04 June, 2018

**POTA YAGNESH ANILRAI
123 MEYER ROAD #20-04 THE MAKENA
Singapore 437934**

Dear Sir,

**OUR REF : CC4/ASM18009144/R1mb3
YOUR REF : SKU 6343E**

**ACCIDENT INVOLVING SKU 6343E & PC 4477B ALONG MEYER ROAD ON
17/05/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to bevanlim@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/ commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6749 4274 if you have any further enquiries.

Yours sincerely,
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

Poh Kin (LKKAuto)

From: Winnie Chai <connect3winnie@gmail.com>
Sent: Wednesday, 31 October 2018 3:55 PM
To: Poh Kin (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: Re: Our Ref: CC4/ASM18009144/R1fb3; Your Ref: PC 4477B
Attachments: image001.jpg; DV.jpg

Hi Poh Kin

Attached is the chopped & signed DV.

Thanks

On Fri, Oct 26, 2018 at 4:47 PM Poh Kin (LKKAuto) <pohkin@lkkauto.com> wrote:

WITHOUT PREJUDICE

Our Ref: CC4/ASM18009144/R1fb3

Your Ref: PC 4477B

Dear Winnie,

ROAD TARRIFIC ACCIDENT INVOLVING VEHICLE NOS. SKU 6343E AND PC 4477B ALONG MEYER ROAD ON 17/05/2018

We refer to the above matter and our tele-conversation.

Thank you for your patience waiting on this matter.

We hereby confirmed settlement as below:-

1. Cost of Repair	S\$ 2,900.00
2. Loss of Use (\$100.00 x 5days)	<u>S\$ 500.00</u>
	<u>S\$ 3,400.00</u>

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 26 October 2018 4:47 PM
To: 'Winnie Chai'
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: Our Ref: CC4/ASM18009144/R1fb3; Your Ref: PC 4477B
Attachments: DV PC 4477B.pdf

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM18009144/R1fb3
Your Ref: PC 4477B

Dear Winnie,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKU 6343E AND PC 4477B ALONG MEYER ROAD ON 17/05/2018

We refer to the above matter and our tele-conversation.

Thank you for your patience waiting on this matter.

We hereby confirmed settlement as below:-

1. Cost of Repair	S\$ 2,900.00
2. Loss of Use (\$100.00 x 5days)	<u>S\$ 500.00</u>
	<u>S\$ 3,400.00</u>

Please duly sign the DV attached and return for payment processing.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 11 July 2018 5:50 PM
To: 'Winnie Chai'
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: 2ND REMINDER - Finalization for PC4477B

Importance: High

Without Prejudice

Our Ref: CC4/ASM18009144/R1mb3
Your Ref: PC 4477B

Dear Winnie,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE PC 4477B AND SKU 6343B ON 17/05/2018

We refer to the below email and the contents were duly noted.

Please be informed that we are in the midst of pending documents from our Insured and preparing our report to seek mandate from our principal.

Kindly hold on this matter. We will revert back with an offer soonest.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 9 July 2018 10:08 AM
To: 'Winnie Chai'
Cc: Rasul (LKKAUTO); Olivia Lau (LKKAUTO); Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: 2ND REMINDER - Finalization for PC4477B
Attachments: Finalize PC 4477B.pdf

Importance: High

Without Prejudice

Our Ref: CC4/ASM18009144/R1mb3
Your Ref: PC 4477B

Dear Winnie,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE PC 4477B AND SKU 6343B ON 17/05/2018

We refer to the above matter.

For COR, our surveyor had recommended amount at **L/S \$2,600.00 (before GST) with 5 repair days.**

Please note that: All finalisation is subject to our Principal insurer's approval.

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK  *Save the Earth. Print only when necessary.*

Poh Kin (LKKAUTO)

From: Winnie Chai <connect3winnie@gmail.com>
Sent: Monday, 9 July 2018 10:43 AM
To: Poh Kin (LKKAUTO)
Cc: Rasul (LKKAUTO); Olivia Lau (LKKAUTO); Admin A; Hsiao Tong (LKKAUTO)
Subject: Re: 2ND REMINDER - Finalization for PC4477B

Categories: Red

Hi Poh Kin

How come the parts discount is 25%.

Pls note that this is a golden dragon not TOYOTA model.

The parts discount should be 10%.

Pls re-calculate & revert asap.

Thanks

On Mon, Jul 9, 2018 at 10:08 AM, Poh Kin (LKKAUTO) <pohkin@lkkauto.com> wrote:

Without Prejudice

Our Ref: CC4/ASM18009144/R1mb3

Your Ref: PC 4477B

Dear Winnie,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE PC 4477B AND SKU 6343B ON 17/05/2018

We refer to the above matter.

For COR, our surveyor had recommended amount at L/S \$2,600.00 (before GST) with 5 repair days.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 11 July 2018 5:45 PM
To: 'Hirva_2000@yahoo.co.uk'
Cc: Hsiao Tong (LKKAUTO)
Subject: Our Ref: CC4/ASM18009144/R1mb3; Your Veh: SKU 6343E

Importance: High

Without Prejudice

Our Ref: CC4/ASM18009144/R1mb3
Your Veh: SKU 6343E

Dear Mrs Pota Hirva,

ROAD TRAFFIC ACCIDENT INVOLVING SKU 6343E AND PC 4477B ON 17.05.2018

We refer to the above matter and our tele conversation on 9/07/2018.

We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Connect 3, acting on behalf of the owner of PC 4477B against your motor insurance policy.

As spoken over the phone, kindly furnish a copy of your driving license and accident scene photo (damages photo) for our necessary action.

Your prompt reply will be very much appreciated.

Thank you.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Re:< S8M00HNR > IA with mandate uploaded

Type

🔗 Question

Message

Hi Pls proceed as per IA, thanks VO

Reply



< S8M00HNR > IA with mandate uploaded

Type

🔗 Question

Message

Dear Vale, we refer to the above matter. Liability: Insured driver collided into third party vehicle while moving out from slip road (condo). Liability is down against our insured. send letter to OI to notify TP claim on 16th October 2018. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We seek your approval to offer Third Party repairer "Connect 3" is as follows: - 1)COR(w/gst): \$2,900.00 + 2) Loss of Use (5days x \$100.00): \$500.00 =Total: \$3,400.00. **05days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. Thank you- Pohkin 22/10/2018

Reply



< S8M00HNR > uploaded OID driving license

Type

🔗 Question

Message

Dear Vale, we refer to the above matter. Apologies for the delay on this matter as OID not cooperative for furnishing driving license and mentioned that the vehicle had been sold and they should not get involve on this matter anymore. However, OID still willing to furnish driving license to us after we explain the circumstances to OID. - Pohkin 22/10/2018

Reply



YOU MAY PROCEED DS BUT TO GET MANDATE ON QUANTUM .

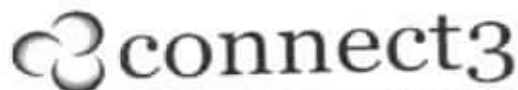
Type

🔗 Question

Message

Hi Pls obtain driving license from the driver. if no local DL, get a copy of the DL from her country and copy of the passport showing in/out of Singapore for our records, thanks. Regards Vale

Reply



566 Woodlands Rd (Mandai Estate) Singapore 728697
UEN no: 53360061L
HP: (+65) 9850-9666 Email: Connect3winnie@gmail.com

Your Ref : Pls advise

11 July 2018

AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower
Singapore 068811

Dear Sir,

**TO PROPOSE A CLAIM OF AN ACCIDENT INVOLVING PC4477B & SKU6343E
ON 17/05/2018.**

We refer to the above, we are authorized by owner Poo See Yeow Bus Services Pte Ltd of vehicle no PC4477B to negotiate and settle the claim on his behalf.

We hereby quantify our claim as follows:-

1) Repair Cost	S\$	2,900.00
2) Loss of Use @ \$100 X 05 days	S\$	500.00


Total	S\$	3,400.00
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We enclosed a copy of each of the following for your consideration:

- 1) Repair Bill inv: 340
- 2) Motor Accident report of vehicle no.PC4477B
- 3) Letter Authorization (original available upon request)
- 4) Insurance Certificate
- 5) Vehicle registration card
- 6) Pre repair inspection (done by Rasul LKK on 21/05/18)

Kindly acknowledge receipt of the above said documents and hope to receive your favourable reply ASAP.
Thank you.

Yours sincerely


Winnie Chai
HP: 9850-9666





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

16th October 2018

POTA YAGNESH ANILRAI

Block 123 Meyer Road,
#20-04,
Singapore 437934.

Attn: Ms Pota Hirva

Dear Sir,

OUR REF : CC4/ASM18009144/R1fb3

YOUR REF : SKU 6343E

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SKU 6343E AND PC 4477B ALONG
123 MEYER ROAD ON 17.05.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Connect 3, acting on behalf of the owner of PC 4477B against your motor insurance policy.

We have reviewed the matter and based on the accident report and accident scene photo, Third Party on the major road has the right of way, your vehicle turning into the major road from a minor road adjoining the major road should give way to traffic approaching from directions of the major road. As such, based on the information on hand, we are of the opinion that liability is not in our favor.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

LETTER OF AUTHORITY & INDEMNITY

To Connect3

566 Woodlands Road (Mandai Estate) S (728697)

ACCIDENT INVOLVING VEHICLE NO. PC4477B AND SKU 6343E
AT Meyer Road ON 17/05/2018

1. I/ We, the owner of vehicle no. PC4477B hereby instruct and authorize you to commence repairs to the said vehicle and to make 3rd party claim on my behalf for my loss and damage.
2. You are further authorized to appoint solicitors on my/ our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/ us with respect to the conduct of my/ our claim against the third party driver and or his insurers including if necessary, to commence legal proceedings in Court in my/ our name against the 3rd party.
3. You have my/ our full authority to instruct my/ our solicitor to negotiate a settlement with the third party and/ or his insurers on such terms as you deem fit.
4. Upon resolving my/ our claim, you are authorized to agree with my/ our solicitors on the amount of their professional costs and disbursements for acting for me/ us and to receive payment of the balance of the settlement sum on my/ our behalf directly into your account.
5. In the event that I/ we am/ are required to attend at my/ our solicitors' office or to attend Court connection with my/ our claim, I/ we shall render full co-operation.
6. In the event that my/ our claim against the 3rd party and/ or his insurers is not successful or cannot be proceeded with, I/ we authorize you to make a claim against my/ our own insurers for the cost of repairs and any losses recoverable under my/ our policy of insurance. In this respect, I/ we understand and accept that personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your solicitors.
7. I/ We hereby irrevocably direct all insurer to make all settlement sums payable to "Connect3" or my/ our solicitors, and not to me. Such payment shall be full and valid discharge by me/ us.
8. If the settlement sum is paid to me/ us directly by cheque from the Insurer in their disobedience and/ or negligence of my above direction, I/ We shall forthwith exchange with you or pay you for the said cheque by my/ our cheque/ cash of the same amount or return you any payment in any manner as directed by you.
9. If for whatever reason, my/ our insurers reject my/our claim for indemnity for the cost of repairs and/ or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you or my insurance policy does not cover such claim, I/ we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonable incurred on my/ our behalf or to pay you the difference in amount, as the case may be.

Date this 18 of 05 2018

Signature : 

Name :

Poo See Yew BUS SERVICES Pte. Ltd.

NRIC No. :

25A Hillview Ave

(Company Stamp if applicable)

Singapore 669617

Tel: 6310 1979 HP: 9843 0003

E: 201530592E

Name of Witness: _____

NRIC No : _____



redefining / insurance

CLAIM REF : S8M00HNR
INSURED : POTA YAGNESH ANILRAI

DISCHARGE VOUCHER

We/I Poo See Yeow Bus Services Pte Ltd, Co Reg No. 201530592/E hereby agree to accept the sum of dollars [three thousand four hundred only] (S\$ 3,400.00) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SKU 6343E as a result of an accident along on 17th May 2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. PC 4477B.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SKU 6343E in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SKU 6343E.

Dated this 26 day of October 2018

Claimant's Signature

: X

NRIC no./ Company Stamp

: X

Occupation/ Business

: Owner

POO SEE YEOW BUS SERVICES PTE LTD

Address

:

Telephone No.

: 9843 - 0003

Witness's Name

: Winnie Chai

Witness's Signature

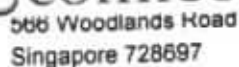
:

Witness's NRIC No.

:

S8306021/B





Tel: (+65) 9850-9666 Email: connect3winnie@gmail.com
UEN No: 53360061L

INVOICE NO.: 340

AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower
Singapore 068811

DATE	:	11-Jul-18
D/O NO	:	-
P/O NO.	:	-
VEHICLE NO.	:	PC4477B
TERMS	:	COD

DESCRIPTION	AMOUNT
Accident repair cost to vehicle PC4477B	\$ 2,900.00
Accident date :17/05/18	
SUB-TOTAL	\$ 2,900.00
TOTAL :	\$ 2,900.00

E & O.E.

- * If no discrepancy is reported within 7 days from the date of this statement, the account will be considered as correct
- * A 1% Late Payment Charge will be imposed on any outstanding balance in the next statement, if no payment is received
- * All cheque(s) should be crossed and made payable to " **Connect3** "

Connect3

Wai



Authorised Signature

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKU 6343E (Insd veh)	Model:	JOYLONG HKL6540
	PC 4477B (TP veh)		
Date of Accident:	17/05/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	6,895.00
Final Repair Cost	:	\$	2,900.00
Loss of Use	:	\$	500.00
Rental (if any)	:	\$	
LTA / GIA Search Fee	:	\$	

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	3,400.00

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability ____100____(%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	CONNECT3	:	\$ 3,400.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

14/11/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18009144/R1fb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 14-11-2018	
ATTN:VALE OH			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKU 6343E	Veh. Inspected	PC 4477B	
Policy No.	VPA/P1949463	Coverage (\$)	0.00	
Claim No.	S8M00HNR	Excess (\$)	0.00	
Assign From		Assign Date	21/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	JOYLONG HKL6540	c.c	2776	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	LJSKA3BGXED002587	Colour	GREY	
Odometer	101824	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195 R15C	MICHELIN	7 mm	
L/H Front Tyre	195 R15C	MICHELIN	7 mm	
R/H Rear Tyre	195 R15C	MICHELIN	7 mm	
L/H Rear Tyre	195 R15C	MICHELIN	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	17/05/2018	Inspection Date	21/05/2018	
Survey held at	566 WOODLANDS RD (MANDAI ESTATE)			
Repairer	CONNECT3			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			5 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 4477B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR RH BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	1,350.00	-
1	RH SIDE PANEL LOWER (CONSISTENT)	BENT	2,400.00	2,400.00
1	REAR RH WHEEL RUBBER GUARD (CONSISTENT)	SCRATCHED	250.00	250.00
1	EXCURSION BUS STICKER (CONSISTENT)	NOT NECESSARY	15.00	-
	LESS 10% DISCOUNT		-	-265.00
			4,015.00	2,385.00
	LABOUR			
	APPLY ANTI RUST.		80.00	60.00
	LABOUR CHARGES INCLUSIVE OF THE REPAIR OF REAR RH BUMPER .		1,200.00	600.00
	SPRAY PAINTING .		1,600.00	600.00
			2,880.00	1,260.00
	GRAND TOTAL		6,895.00	3,645.00
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,900.00

Report Ref No. CC4/ASM18009144/R1fb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.