

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969

Our Ref : 205161820  
Date : 18-05-18  
Time of Fax: \_\_\_\_\_

Via Fax : Smart  
Your Insured: SLM 7321B  
Date of Acc : 17-05-18

Attn: Motor Claims Department

AXA

Dear Sirs

**SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO. SH**

A9536L

Our client has engaged us to repair the above vehicle and submit claims against the other party/parties-involved in the accident.

In accordance to the motor claims framework, we hereby request your presence at 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.

Enclosed, please find:

- i) Our initial estimate of repairs of the damaged vehicle;
- ii) Accident report made by our client.

I would appreciate it if you could call us to arrange for the survey of the vehicle:-

• Lim Kwok Eng	Tel: 6214 8316 or HP: 9824 0811	} Fax no. 6546 8156
• Jumani Bin Masudin	Tel: 6214 8315 or HP: 9635 5305	
• Lim Tien Siong	Tel: 6214 8398 or HP: 9635 8546	
• Chiang Liat Choon	Tel: 6214 8314 or HP: 9296 6006	
• Larry Ng Nyuk Phin	Tel: 6214 8315 or HP: 9230 2824	
→ Fauzy Bin Mokhtar	Tel: 6214 8319 or HP: 8125 9176	

If we do not hear from you within the next 48 hours, we shall deem that you have waived your rights to survey our client's vehicle and we shall proceed to engage independent surveyor without further reference to you. We henceforth reserve our rights to claim for Loss of Use and Loss of Rental during any delayed period of this survey arrangement.

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.

Thank you.

Yours faithfully

Jumani

for Vice President  
Crash Repairs & Claims Recovery

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ENGINEERING

ber of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156  
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791  
45 Pandan Road Singapore 609286 6 Defu Avenue 1 Singapore 539537  
328 Ubi Road 3 Singapore 508619

Date/Time: 18.05.2018 12:31 Page : 1

ARC Repair TP(CFS0)1

JOB CARD Sales Order:

JC NO305161820

CITYCAB PTE LTD  
VO 7010070  
383 SIN MING DRIVE  
Singapore SINGAPORE 575717  
65551188 (O)

ARD NO.

REGN NO: SHA9536L	MILEAGE
MAKE: HYUNDAI	FUEL E.....1/2.....F
MODEL I-40	DATE/TIME IN 17.05.2018 20:35
YR OF MANU. 22.12.2016	TARGET DATE
CHASSIS CODE KMHLB41UMHU097790	COMPLETION DATE/TIME:

JOB DESCRIPTION

ent Date: 17.05.2018  
E: 3P 17.05.18/C

LABOR CODE

DESCRIPTION

PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

ent Slip

Exit Pass

SHA9536L FZ AXA

Vehicle No.: SHA9536L

e Advisor Signature/Date

Name of Service Advisor Date

to Service Reception upon collection

To be kept by Security Guard

### REPAIR ESTIMATE\*

**DATE 18/5/2018 16:03**

**MODEL : HYUNDAI i40**

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille			\$ 1,480.00
	Front Bumper Cover			\$ 1,052.20
	Front Bumper Sponge			\$ 142.20
	Front Bumper Reinforcement			\$ 526.10
	Front Bumper Bracket Top (LH)			\$ 22.40
	Front Bumper Side Bracket			\$ 14.30
	Headlamp (LH)			\$ 1,388.00
	<b>SUB TOTAL</b>			<b>\$ 4,625.20</b>
	LESS 20%			\$ 925.04
	<b>DISCOUNTED TOTAL</b>			<b>\$ 3,700.16</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ 280.00
	Spray Painting Charge			\$ 250.00
	Wiring Charge			\$ 50.00
	<b>TOTAL LABOUR</b>			<b>\$ 580.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 4,280.16</b>
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

## REPAIR ESTIMATE\*

DATE 18/5/2018 16:06

**MAKE :**

**MODEL : HYUNDAI i40**

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid			\$ 1,681.40
	Boot Lid Rubber			\$ 115.80
	Boot Lid Lock Upper			\$ 137.90
	Boot Lid Lock Lower			\$ 31.70
	Boot Lid 'H' Emblem			\$ 27.20
	Boot Lid CRDI Plate			\$ 41.00
	Bootlid Moulding			\$ 85.00
	Bootlid i40 Emblem			\$ 41.00
	Bootlid Lower Garnish			\$ 398.00
	Rear Bumper			\$ 603.60
	Rear Bumper Reinforcement			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH)		\$ 180.00	\$ 360.00
	Rear Bumper Side Bracket		\$ 49.00	\$ 98.00
	Rear Bumper Clips			\$ 22.00
	Rear Bumper Sponge			\$ 143.40
	Rear Bumper Under Cover			\$ 225.00
	Rear Bumper Reflector Lamp (LH)			\$ 32.00
	<b>SUB TOTAL</b>			<b>\$ 4,547.35</b>
	<b>LESS 20%</b>			<b>\$ 909.47</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 3,637.88</b>
	Boot Lid Comfort Logo & Tel No. Sticker			\$ 30.00
	Rear Bumper Reverse Sensor			\$ 135.70
	Rear Bumper Advertisement Logo			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00
				<b>\$ 415.70</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ 850.00
	Spray Painting Charge			\$ 750.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	<b>TOTAL LABOUR</b>			<b>\$ 1,820.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 5,873.58</b>
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	18/05/2018 09:39
Date Of Accident	17/05/2018 17:20
Exact Location Of Accident	BKE TWDS SLE BEFORE SLE EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHA9536L
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CITYCAB PTE LTD
Co Reg No	199502839G
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	HYUNDAI
Model	I40
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088937MFSH
Cover Note Number	

### Driver

Name of Driver	CHUA PENG HIONG
Passport No/FIN	S1212209H
Date Of Birth	12/06/1956
Occupation	OUTDOOR
Date Of Driving Pass	26/02/1975
Driving Experience	43 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97918985
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	123 08-113 RIVERVALE DRIVE
Postcode	540123
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : - GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

SEE ATTACH.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLM7327B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LIM SHI YUAN
NRIC/Passport Number	S9517266J
Contact Number	96465757
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	FRT

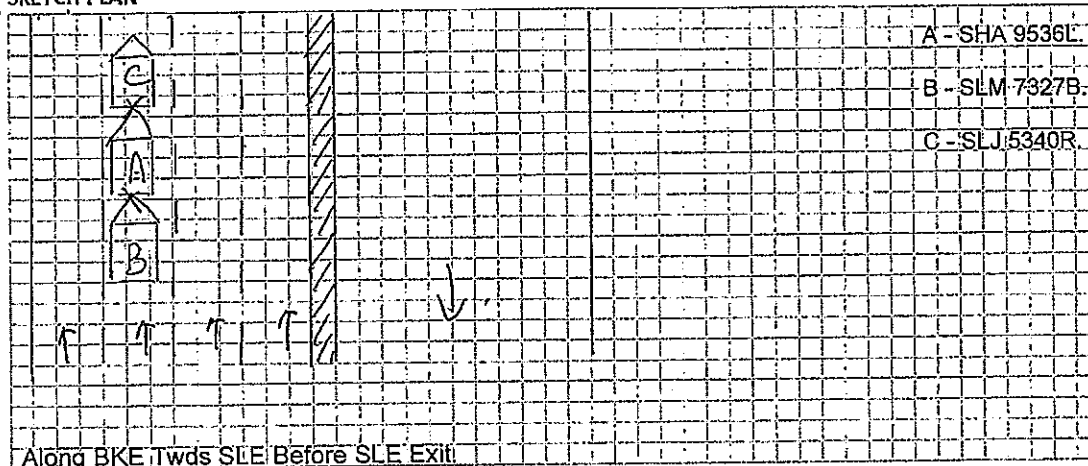
No. Of Passenger (Including Driver)

**DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number	SLJ5340R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ISHAK BIN MOHAMED YUSOF
NRIC/Passport Number	S1485170D
Contact Number	96307401
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	REAR
No. Of Passenger (Including Driver)	

# Sketch Plan Pg. 1

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 17/05/2018 @ about 17:20 hrs, my taxi (A) (SHA 9536L) was travelling along BKE Twds SLE before SLE Exit with one male passenger on board.
I saw in front of my vehicles slowing down and stopped, so I follow too. Out of sudden, there was a loud impact coming from the rear portion and caused my taxi (A), to lose control and surge forward, and colliding onto veh (C) (SLJ 5340R) rear portion. My taxi (A) front and rear portion were damaged.
I assessed the damages to my taxi (A) and come to know that there were 3 vehicles involved in the chain accident.
No one was conveyed by the ambulance.
The parties involved in the accident are:
A - SHA 9536L.
B - SLM 7327B. Mr. Lim Shi Yuan. NRIC : S 9517266J. Hp : 9646 5757.
C - SLJ 5340R. Mr. Ishak Bin Mohamad Yusof. NRIC : S 1485170D. Hp : 9630 7401.
No injury in this accident.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Loke Wei Yiang

CITYCAB PTE LTD  
CO. REG. NO. 199502839G

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 18 05 2018 @ 00:40 Hrs

Reporting Centre Personnel's Signature  
Name: Rubbini  
NRIC/FIN No.:



## Sketch Plan Pg. 2

### SKETCH PLAN

#### IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**


I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

CITYCAB PTE LTD  
CO. REG. NO. 199502839G

Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 18.05.2018 @ 09:40 Hrs

Loke Wei Yieng  
  
Reporting Centre Personnel's Signature  
Name: *Rubini*  
NRIC/FIN No.: