

Vivian Lau (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Friday, 14 September, 2018 9:02 AM
To: Vivian Lau (LKKAUTO); Admin A; claims-singapore@qbe.com
Subject: RE: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018 [VC011501]

Hi Vivian

Please proceed to settle as advised.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Thursday, 13 September, 2018 5:28 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; 'QBE claims' <claims-singapore@qbe.com>
Subject: RE: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018 [VC011501]

Your Ref : VC011501
Our Ref: CC/QBE18009127/T1wb3

Dear Joyce,

ACCIDENT INVOLVING SJP 1063J & SLF 4150A & OTHERS ON 15/05/2018 ALONG UPPER THOMSON ROAD

We refer to the above matter

This is a chain collision involving 3 vehicles chain collision where OI was the last vehicle

In accordance to the MCF guideline, we have to settle 3rd claim at 100%.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **Ding Auto Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 17,385.36	S\$ 6,206.00
2. Loss of Rental (\$ 100.00 x 14days)	S\$ 1,680.00	S\$ 1400.00(Surveyor recommend 9 days)
3.GIA SEARCH	S\$ 7.00	S\$ 7.00
	S\$ 19,072.36	S\$ 7,613.00

Amount of claim at liability 100% S\$ 7613.00

For your approval please

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com]

Sent: Tuesday, 28 August, 2018 9:57 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'QBE claims' <claims-singapore@qbe.com>

Subject: RE: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018 [VC011501]

Hi Vivian

Hi Vivan

Please see attachment. Sorry.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Tuesday, 28 August, 2018 9:36 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; 'QBE claims' <claims-singapore@qbe.com>

Subject: RE: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018 [VC011501]

Dear Joyce,

We refer to the email below.

No attachment.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Tuesday, 28 August, 2018 8:33 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'QBE claims' <claims-singapore@qbe.com>

Subject: FW: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018 [VC011501]

Hi

Attached LOD from TP for your action.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore



From: Kenneth Ding [<mailto:kenneth.ding@dingauto.sg>]

Sent: Saturday, 25 August, 2018 1:12 PM

To: Joyce Foo <joyce.foo@qbe.com>; 'Michelle' <accounts@dingauto.sg>

Cc: 'Kelly Ding' <kelly.ding@dingauto.sg>; 'Ding Ding Auto' <ding@dingauto.sg>; 'Alex' <admin@dingauto.sg>; 'You jingfeng' <jingfeng@dingauto.sg>; 'Dd hashim' <dd.hashim@dingauto.sg>; duan.hongbo@dingauto.sg

Subject: RE: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018

Dear Joyce,

Good day to you and hope this email serve you well.

We would like to check and follow up on the status and offer for this case as we have not hear from you.

Kindly please provide us your offer or status for us to close this case on our end.

We sincerely look forward to receive your offer for our claims.

Thank you so much.

Best Regards,
Kenneth Ding
HP: 92313123
Fax: 6452 0614

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Tuesday, August 14, 2018 4:55 PM

To: Michelle

Cc: Kenneth Ding; Kelly Ding; Ding Ding Auto; Alex; You jingfeng; Dd hashim; duan.hongbo@dingauto.sg

Subject: RE: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018

Our Ref. VC011501

Hi Michelle

We refer to the above.

We are pending for our surveyor's report and shall revert upon receipt .

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Michelle [<mailto:accounts@dingauto.sg>]
Sent: Tuesday, 14 August, 2018 3:29 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Kelly Ding <kelly.ding@dingauto.sg>; Ding Ding Auto <ding@dingauto.sg>; Alex <admin@dingauto.sg>; You jingfeng <jingfeng@dingauto.sg>; Dd hashim <dd.hashim@dingauto.sg>; duan.hongbo@dingauto.sg
Subject: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018

Dear Joyce,

REF : VC011501

Please see attached supporting document to claims against your insured .

We have completed the repair, driver has collected the vehicle and your surveyor has finalize the repair at \$5800 - total 9 days repair job.

We would like to claim for our insured as per following :

Total Number of days : 14 (Due to weekend)

Repair Cost : \$5800 + 7% = \$6206

Loss of Use : \$120 x 14 = \$1680

LTA Search Fee : \$1.87 + 7% = \$2

Kindly revert back with an offer so that we can close the case as soon as possible.

--

Yours Sincerely,
Michelle Fang
92394128
Ding Auto Pte Ltd

NOTE !!!

All mailed letter & cheque payment is to be mailed to our main office address :

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.



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