

Vivian Lau (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Friday, 14 September, 2018 9:02 AM
To: Vivian Lau (LKKAUTO); Admin A; claims-singapore@qbe.com
Subject: RE: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018 [VC011501]

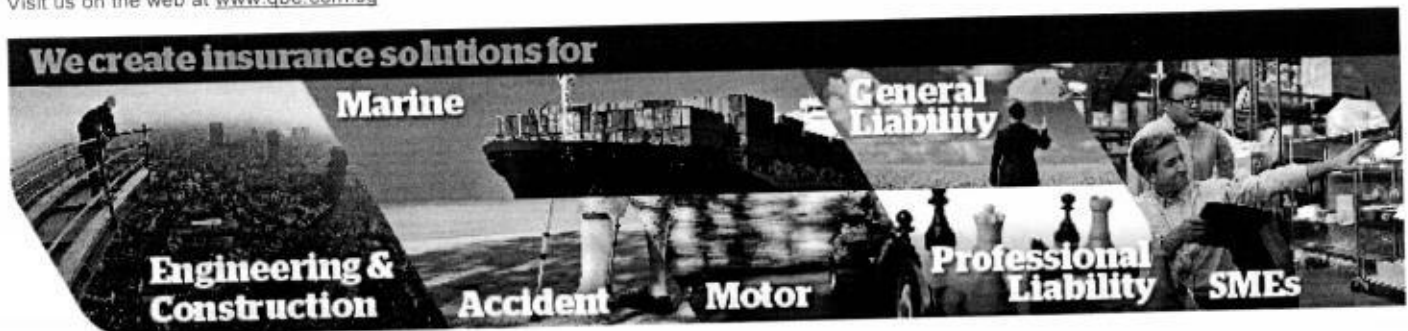
Hi Vivian

Please proceed to settle as advised.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Thursday, 13 September, 2018 5:28 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; 'QBE claims' <claims-singapore@qbe.com>
Subject: RE: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018 [VC011501]

Your Ref: VC011501
Our Ref: CC/QBE18009127/T1wb3

Dear Joyce,

ACCIDENT INVOLVING SJP 1063J & SLF 4150A & OTHERS ON 15/05/2018 ALONG UPPER THOMSON ROAD

We refer to the above matter

This is a chain collision involving 3 vehicles chain collision where OI was the last vehicle

In accordance to the MCF guideline, we have to settle 3rd claim at 100%.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **Ding Auto Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 17,385.36	S\$ 6,206.00
2. Loss of Rental (\$ 100.00 x 14days)	S\$ 1,680.00	S\$ 1400.00(Surveyor recommend 9 days)
3.GIA SEARCH	S\$ 7.00	S\$ 7.00
	S\$ 19,072.36	S\$ 7,613.00

Amount of claim at liability 100% S\$ 7613.00

For your approval please

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com]

Sent: Tuesday, 28 August, 2018 9:57 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'QBE claims' <claims-singapore@qbe.com>

Subject: RE: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018 [VC011501]

Hi Vivian

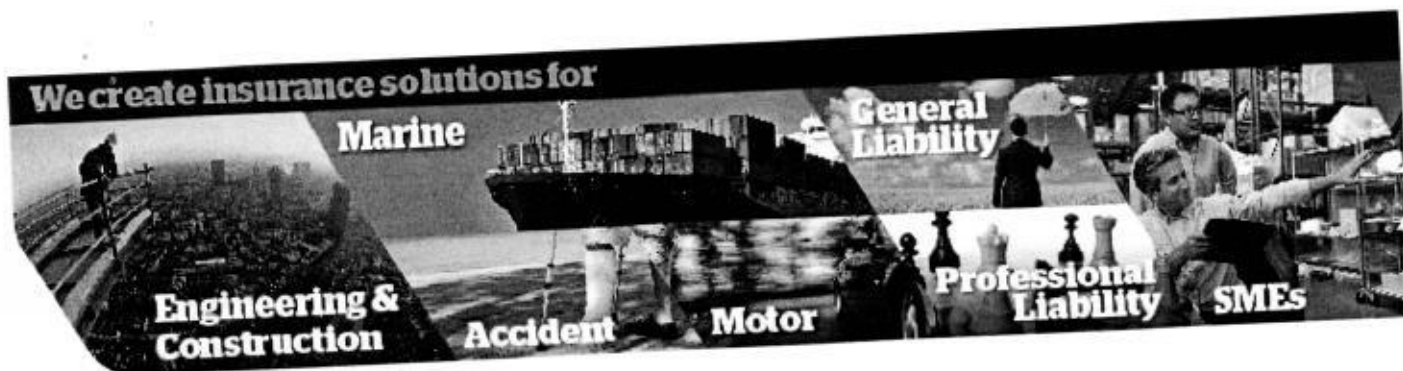
Hi Vivan

Please see attachment. Sorry.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]

Sent: Tuesday, 28 August, 2018 9:36 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; 'QBE claims' <claims-singapore@qbe.com>

Subject: RE: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018 [VC011501]

Dear Joyce,

We refer to the email below.

No attachment.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com]

Sent: Tuesday, 28 August, 2018 8:33 AM

To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'QBE claims' <claims-singapore@qbe.com>

Subject: FW: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018 [VC011501]

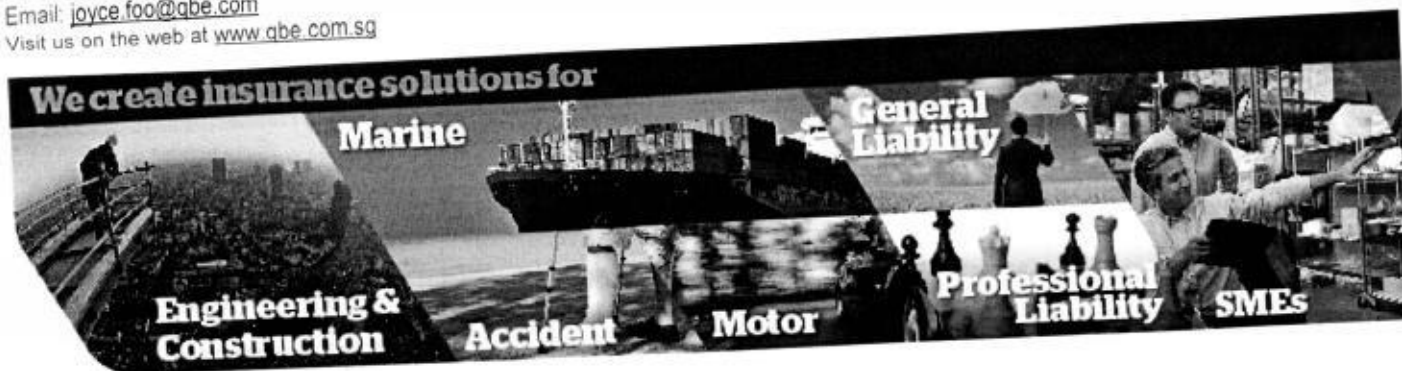
Hi

Attached LOD from TP for your action.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Kenneth Ding [<mailto:kenneth.ding@dingauto.sg>]
Sent: Saturday, 25 August, 2018 1:12 PM
To: Joyce Foo <joyce.foo@qbe.com>; 'Michelle' <accounts@dingauto.sg>
Cc: 'Kelly Ding' <kelly.ding@dingauto.sg>; 'Ding Ding Auto' <ding@dingauto.sg>; 'Alex' <admin@dingauto.sg>; 'You jingfeng' <jingfeng@dingauto.sg>; 'Dd hashim' <dd.hashim@dingauto.sg>; duan.hongbo@dingauto.sg
Subject: RE: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018

Dear Joyce,

Good day to you and hope this email serve you well.

We would like to check and follow up on the status and offer for this case as we have not hear from you.

Kindly please provide us your offer or status for us to close this case on our end.

We sincerely look forward to receive your offer for our claims.

Thank you so much.

Best Regards,
Kenneth Ding
HP: 92313123
Fax: 6452 0614

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]
Sent: Tuesday, August 14, 2018 4:55 PM
To: Michelle
Cc: Kenneth Ding; Kelly Ding; Ding Ding Auto; Alex; You jingfeng; Dd hashim; duan.hongbo@dingauto.sg
Subject: RE: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018

Our Ref. VC011501

Hi Michelle

We refer to the above.

We are pending for our surveyor's report and shall revert upon receipt .

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Michelle [<mailto:accounts@dingauto.sg>]
Sent: Tuesday, 14 August, 2018 3:29 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Kelly Ding <kelly.ding@dingauto.sg>; Ding Ding Auto <ding@dingauto.sg>; Alex <admin@dingauto.sg>; You jingfeng <jingfeng@dingauto.sg>; Dd hashim <dd.hashim@dingauto.sg>; duan.hongbo@dingauto.sg
Subject: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018

Dear Joyce,

REF : VC011501

Please see attached supporting document to claims against your insured .

We have completed the repair, driver has collected the vehicle and your surveyor has finalize the repair at \$5800 - total 9 days repair job.

We would like to claim for our insured as per following :

Total Number of days : 14 (Due to weekend)

Repair Cost : \$5800 + 7% = \$6206

Loss of Use : \$120 x 14 = \$1680

LTA Search Fee : \$1.87 + 7% = \$2

Kindly revert back with an offer so that we can close the case as soon as possible.

--
Yours Sincerely,
Michelle Fang
92394128
Ding Auto Pte Ltd

NOTE !!!
All mailed letter & cheque payment is to be mailed to our main office address :

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Kenneth Ding
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Fax: 6452 0614

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Thank You & Best Regards

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QBE Asia Pacific – Singapore

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Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Kelly Ding <kelly.ding@dingauto.sg>; Ding Ding Auto <ding@dingauto.sg>; Alex <admin@dingauto.sg>; You jingfeng <jingfeng@dingauto.sg>; Dd hashim <dd.hashim@dingauto.sg>; duan.hongbo@dingauto.sg
Subject: (REF : VC011501) BILLING FOR SLF4150A TP CLAIMS AGAINST SJP1063J ON 15/5/2018

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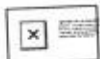
Kindly revert back with an offer so that we can close the case as soon as possible.

--

Yours Sincerely,
Michelle Fang
92394128
Ding Auto Pte Ltd

NOTE !!!
All mailed letter & cheque payment is to be mailed to our main office address :
BLOCK 10 #01-20
SIN MING INDUSTRIAL EST. SEC C
SINGAPORE 575645

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/QBE18009127/T1wb3

08 August 2017

Fung Poon Yuen
Blk 412 Sembawang Drive
#07-746
Singapore 750412

Dear Sir/Madam,

ACCIDENT INVOLVING SJP 1063J / SLF 4150A/ OTHERS ON 15/05/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com
c.c. QBE Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORITY

Accident Involving SLF4150A & SJP1063J on 15/5/2018

I/We, LCRF Pte Ltd, Company Registration No : 201624597K, Owner of Vehicle Registration No. : SLF4150A hereby authorize Ding Auto Pte Ltd to submit correspond, negotiate and settle my claim for cost of repair and uninsured losses arising from the above accident.

I hereby authorise Ding Auto Pte Ltd to appoint such law firms on my behalf as necessary to commence legal proceedings and to take such instructions, from time to time as required, for the conduct of the case, including authorising such law firms to enter into a settlement agreement with the potential Defendant, his insurers and/or his solicitors.

I further authorize that agreed settlement sum for cost of repair, loss of income and rental, survey report fee, third party vehicle Insurance particulars enquiry fess etc. be made in favour of Ding Auto Pte Ltd and that the said payment be forwarded to them as full and final discharge of my claim.

Stamp & Signed By



Owner _____

DATE : 18/5/18

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : SLF 4150A
Our Reference : VC011501

I/We, LCRF PTE LTD hereby acknowledge the sum of Singapore Dollars: Seven Thousand Six hundred Ten only (S\$ 7,610.00) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'FUNG POON YUEN, over damage to my/our vehicle SJP 1063J from an accident involving SJP 1063J and SLF 4150A at/along UPPER THOMSON RD, which occurred 15 MAY 2018 at about 10:15 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'FUNG POON YUEN, from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 14 of (month) September (year) 2018

Signature



Claimant's Name

FIN/NRIC No.

Address



Company stamp if applicable

Witness's Signature

Michelle Fang
Witness's Name

S9017497E
FIN/NRIC No.

Blk 10 #01-20

Sin Ming Industrial Est

Sec. C Singapore 575645
Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6533 3270)

DING AUTO PTE LTD

Business Reg. No : 201311788Z

BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645

Tel: 6452 1208 Fax: 6452 0614

(24 hrs towing services)

TAX INVOICE**QBE INSURANCE (SINGAPORE) PTE LTD**

1 Raffles Quay #29-10 South Tower

ATTN : CLAIM DEPARTMENT

TEL : 6477 1186

FAX :

INVOICE : I-000953
DATE : 14/09/2018
GST REG NO : 201311788Z
TERMS : C.O.D.
PO NO : SJP1063J
OUR REF : SLF4150A
PAGE : 1 of 1

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1	Repair Cost - SLF4150A	1	5,800.00	5,800.00
REMARKS : REPAIR COST FOR SLF4150A TP CLAIM AGAINST SJP1063J		SUB TOTAL	:	5,800.00
		GST	:	406.00
		TOTAL SGD	:	6,206.00
		DEPOSIT	:	
		O/S BALANCE	:	

FOR DING AUTO PTE LTD

Authorized Signature



Customer Signature

I have inspected and hereby confirmed that
the job done and the amount due herein
are entire to my satisfaction.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 14 Sep 2018 / 14:16:26

Receipt Date/Time : 14 Sep 2018 / 14:16:26

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180914-001319

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SJP1063J

As at 18 May 2018/23:59:00

Insurance Co: QBE INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SJP1063J

Enquiry Fee

20180914141440724905

7.00 0.49 7.49

Sub-Total

7.00 0.49 7.49

Total Before Rounding

7.00 0.49 7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

xxxxxxxxxxxx1252

Credit Card:
Visa/MasterCard

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.