

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Monday, 28 May, 2018 9:37 AM
To: BHAS - Janice Koh; BHAS - Jacelyn Loh; Mei Kwan (LKKAuto)
Cc: BHAS - Moo Wen Zheng; BHAS - Anthony Lau; Admin A; Bevan Lim (LKK Auto); Vic (LKKAuto)
Subject: RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K *** LKK REF: CC4/III18009122/M1ha3

Without Prejudice

Dear Janice,

We refer to your below email.

Please be informed that we are pending for instruction from our principal.

We will check and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: BHAS - Janice Koh [mailto:janice.koh@bhauto.com.sg]
Sent: Saturday, 26 May, 2018 11:53 AM
To: BHAS - Jacelyn Loh; Mei Kwan (LKKAuto); Vic (LKKAuto)
Cc: BHAS - Moo Wen Zheng; BHAS - Anthony Lau; Admin A; Bevan Lim (LKK Auto)
Subject: RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K *** LKK REF: CC4/III18009122/M1ha3

Dear Vic,

Kindly let us know the liability outcome soonest

Thanks

Warmest Regards,

Janice Koh

(W) 6559 8944 ext 108

(F) 6269 2404

(HP) 9159 3399

(Add) Blk 1 Sin Ming Industrial Estate Sector C #01-111-113-115-117 Singapore 575636

janice@bhauto.com.sg <http://www.bhauto.com.sg>



From: BHAS - Jacelyn Loh

Sent: Thursday, May 24, 2018 09:58 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>;

BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Subject: RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K *** LKK REF: CC4/III18009122/M1ha3

Dear all,

Received and thanks

Please kindly forwards me your clients accident video. Thanks

**ACCIDENT STATEMENT**

Date Of Report	11/05/2018 08:2
Date Of Accident	10/05/2018 14:5
Exact Location Of Accident	TANGLIN ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWNERSHIP

Vehicle Registration Number	SHC2202K
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Insured/Policyholder

Name Of Registered Owner	COMFORT TRAI
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Vehicle Particulars

Manufacturer	HYUNDAI
Model	SONATA-2.0 (A)
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	INDIA INTERNA
Type Of Coverage	THIRD PARTY F
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

Driver

Name of Driver	GOH HWEE KIA
NRIC No	S1642626A
Address	BLK 470 ANG M #07-900

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
Number of Passengers (Including Driver)	1

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636
(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404
Email: Jacelyn.loh@bhauto.com.sg
Website: <http://www.bhauto.com.sg>

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 24 May 2018 7:52 AM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

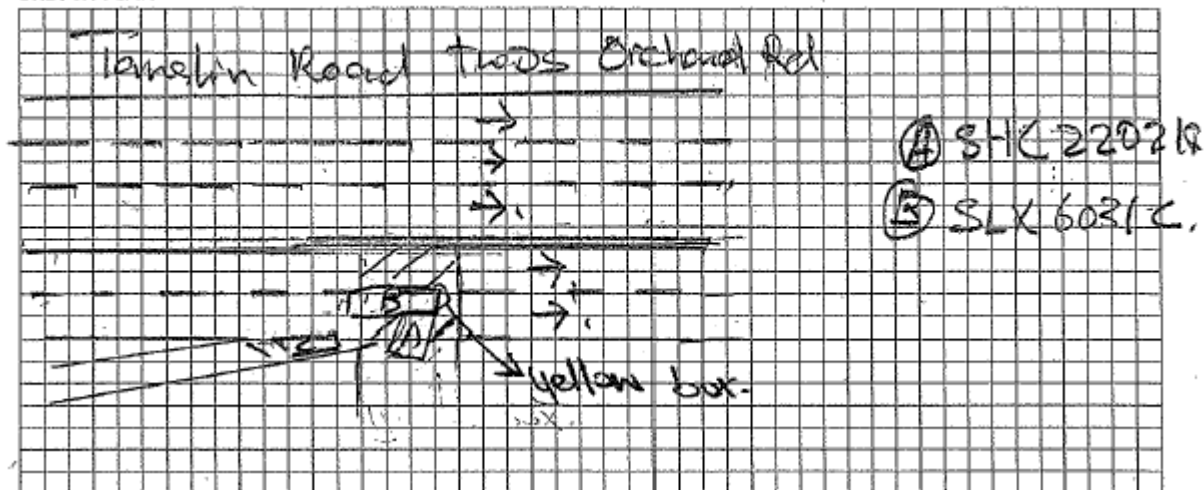
Subject: RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K *** LKK REF: CC4/III18009122/M1ha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Attached here with OI's sketch plan and statement for your perusal.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 10/5/2018 at about 1450 hrs, I vehicle A was driving out from orchard parade hotel Exit turning to Tanglin road. While I turn out to the main road, vehicle B came from my left and grazed against vehicle A and force my taxi to go up the kerb.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: Wednesday, 23 May, 2018 6:51 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>

Subject: RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K

Dear Madam / Sir,

Please refer to below email ***urgent***

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh

Sent: Saturday, 19 May 2018 1:09 PM

To: 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Team A (admin-a@lkkauto.com)' <admin-a@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>

Subject: RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K

Dear Madam / Sir,

Please refer to below email, thanks

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh

Sent: Thursday, 17 May 2018 4:36 PM

To: 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Team A (admin-a@lkkauto.com)' <admin-a@lkkauto.com>

a@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>;

BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>

Subject: FW: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K

Dear sir / madam,

As your requested, please find the attached file for your perusal.

Kindly advise on this liabilities status and forwards me sketch plan and statement.

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: BHAS - Jacelyn Loh

Sent: Thursday, 17 May 2018 4:30 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>; Sherini Pillai <sherini@iii.com.sg>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>;

BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>

Subject: RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K

Dear sir / madam,

As your requested, please find the attached file for your perusal.

Kindly advise on this liabilities status and forwards me sketch plan and statement.

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Wednesday, 16 May 2018 1:52 PM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: Sherini Pillai <sherini@iii.com.sg>

Subject: RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **SLX6031C** and let us have your report urgently.

This claim will be handled by **Ms Sherini**.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: 16 May, 2018 12:27 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>;

BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>

Subject: RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K

Dear sir / mdm,

We choose below surveyor: LKK Auto Consultants Pte Ltd

Ps- vehicle currently not in our workshop.

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Wednesday, 16 May 2018 11:54 AM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Subject: RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]**Sent:** 16 May, 2018 10:04 AM**To:** Motor Claim - III <motorclaim@iii.com.sg>; Natalie Lee <natalie@iii.com.sg>**Cc:** BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Janice Koh <janice.koh@bhauto.com.sg>**Subject:** RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K**RESEND**

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,

Jacelyn LohThe logo for BH Auto Services Pte Ltd features a stylized 'BH' in red and black, followed by the text 'BH AUTO SERVICES PTE LTD' in a bold, black, sans-serif font.

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: jacelyn.loh@bhauto.com.sgWebsite: <http://www.bhauto.com.sg>

From: BHAS - Janice Koh**Sent:** Monday, 14 May 2018 3:00 PM**To:** motorclaim@iii.com.sg; natalie@iii.com.sg**Cc:** BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>**Subject:** Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K

Dear Sir,

We would like to conduct for Pre Repair Inspection for the mention vehicle of SLX6031C.

Appreciate you can advise also advise on the liability status which you may wish to refer to the video attachment.

- Vehicle not in Workshop

Thank you

Warmest Regards,

Janice Koh

(W) 6559 8944 ext 108 (F) 6269 2404

(HP) 9159 3399

(Add) Blk 1 Sin Ming Industrial Estate Sector C #01-111-113-115-117 Singapore 575636

janice@bhauto.com.sg <http://www.bhauto.com.sg>



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India International Insurance Pte Ltd.

Registration No. 198703792-K

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