

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Tuesday, 12 March, 2019 5:40 PM  
**To:** BHAS - Chan Yun Shi  
**Cc:** 'Motor Claim - III'; BHAS - Bernard Kee; BHAS - Jacelyn Loh; BHAS - Moo Wen Zheng; 'Zuhaidah Samsuri'; Admin A; Vic (LKKAuto)  
**Subject:** RE: signed discharge voucher for Our Veh: SLX6031C and Your Veh: SHC2202K LKK REF CC4/III18009122/M1ha3  
**Attachments:** DV 3.pdf; III GIRO FORM.pdf

Without Prejudice

Dear Yun Shi,

We refer to your below email and we did not received the original signed hard copy of the DV.

Please confirmed if the original signed hard copy of the DV has been forwarded to us (LKK), if not, please forward to us so we can close the matter and our principal can process the payment.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** BHAS - Chan Yun Shi [mailto:[yunshi.chan@bhauto.com.sg](mailto:yunshi.chan@bhauto.com.sg)]

**Sent:** Friday, 15 February, 2019 11:14 AM

**To:** Vic (LKKAuto)

**Cc:** 'Motor Claim - III'; BHAS - Bernard Kee; BHAS - Jacelyn Loh; BHAS - Moo Wen Zheng; 'Zuhaidah Samsuri'; Admin A

**Subject:** RE: signed discharge voucher for Our Veh: SLX6031C and Your Veh: SHC2202K LKK REF CC4/III18009122/M1ha3

Dear Vic,

Any update this payment status?

Thank you.

Best Regards,

*Yun Shi*



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8942 (F) +65-6515 3144 / +65-6269 2404

Email: [yunshi.chan@bhauto.com.sg](mailto:yunshi.chan@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

---

**From:** [yunshi.chan@bhauto.com.sg](mailto:yunshi.chan@bhauto.com.sg) <[yunshi.chan@bhauto.com.sg](mailto:yunshi.chan@bhauto.com.sg)>

**Sent:** Wednesday, January 30, 2019 10:44 AM

**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'Motor Claim - III' <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; 'BHAS - Bernard Kee' <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; 'BHAS - Jacelyn Loh' <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; 'BHAS - Moo Wen Zheng' <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; 'Zuhaidah Samsuri' <[aida@iii.com.sg](mailto:aida@iii.com.sg)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** signed discharge voucher for Our Veh: SLX6031C and Your Veh: SHC2202K LKK REF CC4/III18009122/M1ha3

Dear Vic,

Attached file is for your requested.

Appreciate you can assist to proceed payment for us.

Thank you.

Best Regards,

*Yun Shi*



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8942 (F) +65-6515 3144 / +65-6269 2404

Email: [yunshi.chan@bhauto.com.sg](mailto:yunshi.chan@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Tuesday, January 29, 2019 2:09 PM

**To:** BHAS - Chan Yun Shi <[yunshi.chan@bhauto.com.sg](mailto:yunshi.chan@bhauto.com.sg)>  
**Cc:** 'Motor Claim - III' <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>;  
BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; BHAS - Moo Wen Zheng  
<[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; 'Zuhaidah Samsuri' <[aida@iii.com.sg](mailto:aida@iii.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: LOD for Our Veh: SLX6031C and Your Veh: SHC2202K LKK REF  
CC4/III18009122/M1ha3

Without Prejudice

Dear Yun Shi,

We refer to the above matter.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$6,750.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and **forward back to us (LKK) the original signed hard copy** for payment processing.

The above amount is to be made payable to **BH AUTO SERVICES PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 23 January, 2019 2:51 PM

**To:** BHAS - Chan Yun Shi

**Cc:** 'Motor Claim - III'; BHAS - Bernard Kee; BHAS - Jacelyn Loh; BHAS - Moo Wen Zheng; 'Zuhaidah Samsuri'; Admin A; Vic (LKKAuto)

**Subject:** RE: LOD for Our Veh: SLX6031C and Your Veh: SHC2202K LKK REF  
CC4/III18009122/M1ha3

Without Prejudice

Dear Yun Shi,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** BHAS - Chan Yun Shi [<mailto:yunshi.chan@bhauto.com.sg>]

**Sent:** Wednesday, 23 January, 2019 1:10 PM

**To:** Vic (LKKAuto)

**Cc:** 'Motor Claim - III'; BHAS - Bernard Kee; BHAS - Jacelyn Loh; BHAS - Moo Wen Zheng; Vic (LKKAuto); 'Zuhaidah Samsuri'

**Subject:** RE: LOD for Our Veh: SLX6031C and Your Veh: SHC2202K

Dear Zuhaidah,

Your response will be greatly appreciate.

Dear Vic,

Kindly refer to attached file is LOD for our vehicle.

We had post out original copy document on **23/01/2019**

Please kindly acknowledge in reply and advice further course of action soonest.

Awaiting for your favorable reply in due course.

Thank you and have a nice day.

Best Regards,

*Yun Shi*

## BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate  
#01-111/113/115/117 Singapore: 575636  
(T) +65-6559 8944 / 8942 (F) +65-6515 3144 / +65-6269 2404  
Email: [yunshi.chan@bhauto.com.sg](mailto:yunshi.chan@bhauto.com.sg)  
Website: <http://www.bhauto.com.sg>

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**From:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>  
**Sent:** Wednesday, January 23, 2019 12:21 PM  
**To:** BHAS - Chan Yun Shi <[yunshi.chan@bhauto.com.sg](mailto:yunshi.chan@bhauto.com.sg)>  
**Cc:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>;  
BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; BHAS - Moo Wen Zheng  
<[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: LOD for Our Veh: SLX6031C and Your Veh: SHC2202K

Hi Yun Shi,

The original should be sent to LKK directly.

They will collate the docs and prepare the DV for you to signed.

By copy to Vic,

Please follow-up.

Thanks.

Best Regards

**Aida Samsuri**

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: [aida@iii.com.sg](mailto:aida@iii.com.sg)

Co. Reg Number: 198703792K

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**From:** BHAS - Chan Yun Shi [<mailto:yunshi.chan@bhauto.com.sg>]  
**Sent:** Wednesday, 23 January, 2019 12:03 PM  
**To:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>  
**Cc:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>;  
BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; BHAS - Moo Wen Zheng  
<[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>  
**Subject:** LOD for Our Veh: SLX6031C and Your Veh: SHC2202K

Dear Sherini,

Kindly refer to attached file is LOD for our vehicle.

We had post out original copy document on **23/01/2019**

Please kindly acknowledge in reply and advice further course of action soonest.

Awaiting for your favorable reply in due course.

Thank you and have a nice day.

Best Regards,

*Yun Shi*



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8942 (F) +65-6515 3144 / +65-6269 2404

Email: [yunshi.chan@bhauto.com.sg](mailto:yunshi.chan@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Wednesday, 16 May 2018 1:52 PM

**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>

**Subject:** RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLX6031C](#) and let us have your report urgently.

This claim will be handled by [Ms Sherini](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

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**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

**Sent:** 16 May, 2018 12:27 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>

**Subject:** RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K

Dear sir / mdm,

We choose below surveyor: LKK Auto Consultants Pte Ltd

Ps- vehicle currently not in our workshop.

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

**Sent:** Wednesday, 16 May 2018 11:54 AM

**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>

**Subject:** RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

**Sent:** 16 May, 2018 10:04 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Natalie Lee <[natalie@iii.com.sg](mailto:natalie@iii.com.sg)>

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>

**Subject:** RE: Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K

**RESEND**

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

---

**From:** BHAS - Janice Koh

**Sent:** Monday, 14 May 2018 3:00 PM

**To:** [motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg); [natalie@iii.com.sg](mailto:natalie@iii.com.sg)

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; BHAS - Chan Yun Shi <[yunshi.chan@bhauto.com.sg](mailto:yunshi.chan@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>

**Subject:** Pre Repair Inspection for Our Veh: SLX6031C and Your Veh: SHC2202K

Dear Sir,

We would like to conduct for Pre Repair Inspection for the mention vehicle of SLX6031C.

Appreciate you can advise also advise on the liability status which you may wish to refer to the video attachment.

- Vehicle not in Workshop

Thank you

**Warmest Regards,**

Janice Koh

**(W) 6559 8944 ext 108 (F) 6269 2404**

**(HP) 9159 3399**

**(Add) Blk 1 Sin Ming Industrial Estate Sector C #01-111-113-115-117 Singapore 575636**

**[janice@bhauto.com.sg](mailto:janice@bhauto.com.sg) <http://www.bhauto.com.sg>**

 **BH AUTO SERVICES PTE LTD**



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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