

22/03/2002

ASS. REC. BY:

REF: CS3/SM018009100/R124d3/2

Special Instruction:

Surveyor: Rasul

ASSIGNMENT (Office)

From (Person): Melvin Yong of SMO

Date/Time: 18/5/18 @ 4:30pm

Estimated Cost: _____ Bill to: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SBB10L Insured: SKL 6728B

at Workshop m/s Twincar Automotive Tel: 6842 0051

of 2 kaki Bukit Ave 2 # 01-17

Policy No: _____ Claim No: CMTD1802096

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 16/05/2018

(Client's Record) _____ 21/05/18 @ Afternoon

CA / REV / REP. / REV 24 HRS 1wp

H.O.D. Endorsement: _____

Date/Time: 5:18pm @ 18/5/18 Person Contacted: Melody Vehicle IN OUT

Date/Time	Action/Instruction (X) Estimate
	SBB10L-x
	SKL 6728B-x.
28/5/18	After Repair

Nivitha (LKK Auto)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Friday, 18 May 2018 4:39 PM
To: Chin Hui Xin; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Gnoh, Pau Loong; Teo, Grace
Subject: RE: SBB10L & SKL6728B - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Our Ref : CMTD1802096

Dear Melody,

We refer to your reply dated 18/05/2018.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to LKK Auto,

Please make arrangement to conduct the survey for SBB10L.

Thank you.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Chin Hui Xin [mailto:huixin@n51.com.sg]

Sent: Friday, 18 May, 2018 3:33 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: SBB10L & SKL6728B - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,

We refer to your list of motor surveyors proposed.

We do not agree to your list of motor surveyors.

Please see attached.

Thank you

Regards,

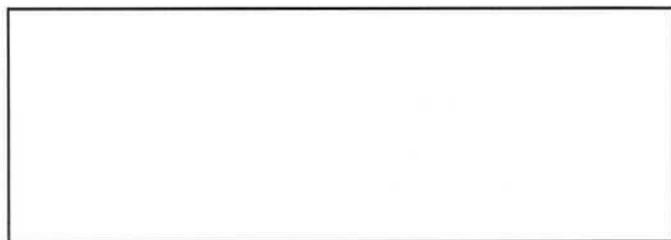
Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



On Fri, May 18, 2018 at 11:17 AM, Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg> wrote:

Our Reference: CMTD1802096/GPL

Your Reference: SBB 10L

Date: 18 May 2018

Attention:

M/S TWINCAR AUTOMOTIVE PTE LTD

Dear Melody,

ACCIDENT INVOLVING SBB10L & SKL6728B ON 16.05.2018

We refer to your Notice of Accident dated 17/05/2018.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	

		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Chin Hui Xin [<mailto:huixin@n51.com.sg>]

Sent: Thursday, 17 May, 2018 5:10 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SBB10L & SKL6728B - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you...

Regards,

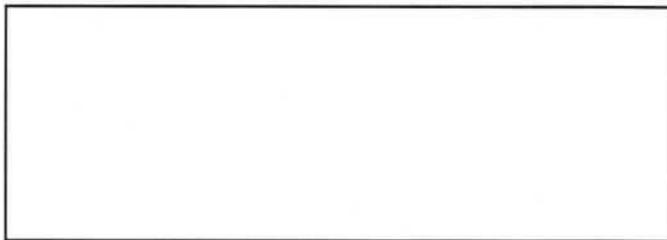
Melody Chin

TWINCAR Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit Autohub

2 Kaki Bukit Ave 2, #01-17

Singapore 417921

Tel No. : +65 6744 0510 / 6842 0051 Fax No. : +65 6741 0510

Company Reg. No. : 200714616M

GST Registration No. : 200714616M

Our Ref: **SBB 10 L**

Your ref: **SKL 6728 B**

18 May 2018

TENET SOMPO INSURANCE PTE. LTD.

BY EMAIL melvin.ye@sompo.com.sg ONLY

50 RAFFLES PLACE #05-01/06

SINGAPORE LAND TOWER

SINGAPORE 048623

Attn: Motor Claims Department

Dear Sir/Madam,

NAME OF CLAIMANT : LIM KAR TIAN

VEHICLE NUMBER : SBB 10 L

YOUR INSURED VEHICLE NUMBER : SKL 6728 B

**ACCIDENT ON 16 May 2018 ALONG HOUGANG AVE 3 TWD HOUGANG JUNC
DEFU LANE AVE 1 AT ABOUT 11:15 HOURS**

We refer to your email/fax dated **18 May 2018** wherein there is no agreement to the appointment to the appointment of Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

TWINCAR AUTOMOTIVE PTE LTD

Kaki Bukit Autohub

2 Kaki Bukit Avenue 2

#01-17

Singapore 417921

Contact Person:

6842 0051 / 6744 0510 (Melody)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully,



.....
Twincar Automotive Pte Ltd

FOR SURVEYOR:

Please initial here after completion of pre-repair inspection. Thank you!

Appointed surveyor :

(Name & Signature) :

Date & Time of Inspection:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS3/SMO18009100/R1z4d3

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERSINGAPORE 048623

Date : 18-05-2018



Code : SMO

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	SKL 6728B	Veh. Inspected	SBB 10L
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1802096	Excess (\$)	0.00
Assign From	MELVIN YONG	Assign Date	18/05/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	16/05/2018	Inspection Date	
Survey held at	TWINCAR AUTOMOTIVE PTE LTD 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUB SINGAPORE 417921		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
--

MSME18064508 / SME Motor Pte Ltd - Kaki Bukit
 ENTRY DATE & TIME: 17/05/2018 16:49
 SUBMITTED BY: Chia Pei Ying

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/05/2018 16:49
Date Of Accident	16/05/2018 11:15
Exact Location Of Accident	HOUGANG AVE 3 TWDS HOUGANG JUNCTION DEFU LANE AVE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SBB10L
Insured/Policyholder	
Name Of Registered Owner	LIM KAR TIAN
NRIC No	S1549793I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96177177
Alternative Phone No	OFFICE-96177177

Vehicle Particulars

Manufacturer	TOYOTA
Model	VELLFIRE
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D17MTPV01016345
Cover Note Number	

Driver

Name of Driver	LIM KAR TIAN
NRIC No	S1549793I
Date Of Birth	01/01/1963
Occupation	INDOOR
Date Of Driving Pass	07/07/1981
Driving Experience	36 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96177177
Fax Number	
Contact Number	OFFICE-96177177
Email Address	NOEMAIL

Address	BLK 816 TAMPINES AVE 4 #08-253
Postcode	520816
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 16/05/2018 AT 1115HRS, I STOPPED MY VEHICLE (SBB10L) ALONG HOUGANG AVE 3 TOWARDS HOUGANG JUNCTION OF DEFU LANE AVE 1 ON THE SECOND LANE FROM THE LEFT DUE TO RED LIGHT. SUDDENLY, A VEHICLE (SKL6728B) FROM BEHIND COLLIDED ONTO THE REAR PORTION OF MY VEHICLE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKL6728B
Vehicle Make/Model/Colour	
Details Of Properties	VEHICLE B
Vehicle Category	PRIVATE CAR
Name of Driver	SIM TIEN LAI
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name	LIM KAR TIAN
------	--------------

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SBB10L

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

Sketch Plan Pg. 1

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

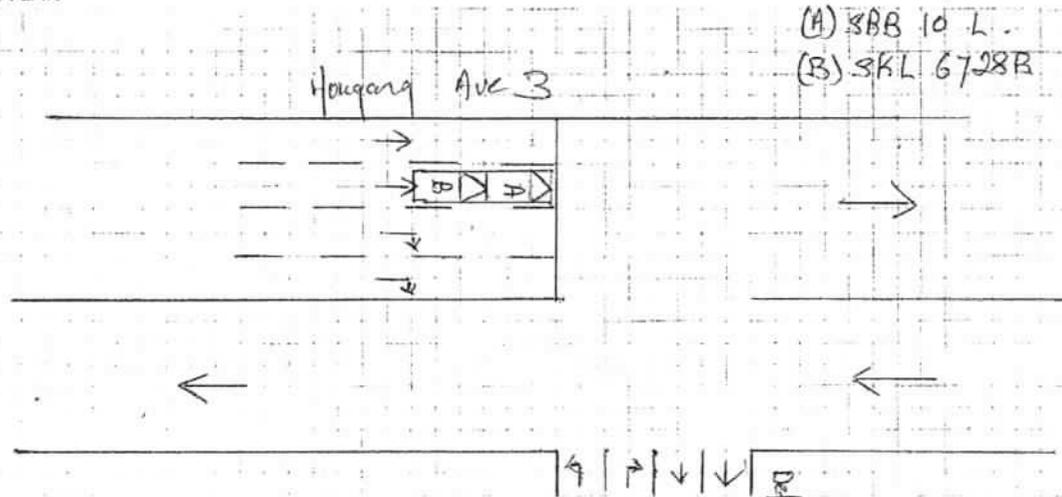
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

TCOME CATR

Sketch Plan #2 Pg. 1

SKETCH PLAN

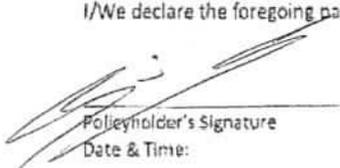


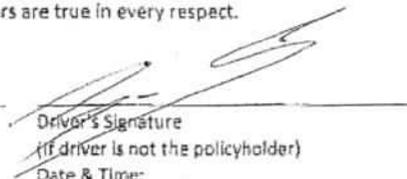
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

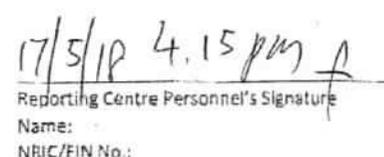
On 16/05/18 at @ 11:15 hrs, I stopped my vehicle (SBB 10 L) at the along Hougang Ave 3 towards Hougang junction of Defu Lane Ave 1 on the second lane from the left due to red light. Suddenly, a vehicle (SKL 6728 B) from behind collided onto the rear portion of my vehicle.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:


 Driver's Signature
 (if driver is not the policyholder)
 Date & Time:

17/5/18 4.15 pm

 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:



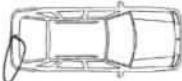
LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT			
SOMPO INSURANCE SINGAPORE PL		Ref: CS3/SMO18009100/R1z4d3e2	
50 RAFFLES PLACE #05-01/06		Date: 18-06-2018	
SINGAPORE LAND TOWER SINGAPORE 048623			
Code: SMO			
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	SKL 6728B	Veh. Inspected	SBB 10L
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1802096	Excess (\$)	0.00
Assign From	MELVIN YONG	Assign Date	18/05/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA VELLFIRE	c.c	2493
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	AGH300020142	Colour	WHITE
Odometer	37218 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	235/50 R18	BRIDGESTONE	6 mm
L/H Front Tyre	235/50 R18	BRIDGESTONE	6 mm
R/H Rear Tyre	235/50 R18	BRIDGESTONE	6 mm
L/H Rear Tyre	235/50 R18	BRIDGESTONE	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION.			
5. General Information			
Accident Date	16/05/2018	Inspect Date / Time	21/05/2018 (02:14 PM)
Survey held at	TWINCAR AUTOMOTIVE PTE LTD 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUB SINGAPORE 417921		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$4,500-\$5,500			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	

Report Ref No. CS3/SMO18009100/R1z4d3e2

Inspected By

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEE, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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