

ISSUE

INS. CASE OWNER:

Hai chuan

CC 3

/ LCR180 09088, Kpa3

LKK:

IDAC:

Surveyor:

Ank

DOI:

ASSIGNMENT

13/5/18

Date / Time:

13/5/18

Registered in Merimen:

18/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLK 93792

Name of Insured:

LPP PLC

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

16/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Yap Seow Ho Kenneth

Driver Tel No.:

9239418

(V/L: YES / NO)

Claim No.:

851848880756

Policy No.:

099994365

Make / Model:

7. A115

Place of Accident:

PLE

OIGIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHD 3186L



INSRS:

WSP:

Tel:

Liability:

RMKS:

09/18

09/18



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

30/5

CH7

SHD 3186L - CS/For/70 27616/UV bus, reg. 23/1/18

SLK 93792 - X

* to get video from TP

7/6/18 - Request video from TP

14/8/18 - Recd email from H.C. PLC panel to seek at best

24/8/18 - H.C. pass to Mar run to clock

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call Of:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

P. No.

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

NIL.

Repair Cost:

S\$

3550.47

Loss of Rental (LOR):

S\$

585.00

Loss of Use (LOU):

S\$

(5 x 5 days)

Loss of Income (LOI):

S\$

250.00

LOR only

LOU only

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

S\$

7.40

Medical:

S\$

Disbursement:

S\$

Legal Cost:

S\$

(e.g. Tow/Independent)

Total:

S\$

4392.96

Global Sum S\$:

4390.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

P. No.

Payee 1:

S\$

4390.00

Payee 2: (Strike if N.A.)

S\$

Payee 3: (Strike if N.A.)

S\$

Name 1:

Cumfontdelgro Engineering Pte Ltd

Name 2:

Name 3:

1) Claim status: Non-claim/Reject/Private Settle

2) Report Format:

3) Survey fee:

A720 - 1#20

08/1/13
Surrey Mr. Kelvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimate ☒ No

OD / TP ☒ RES / OD RES / EVA / INV / MV

To Insp ☒ Vehicle No: _____

at Work ☒ No

of _____

Insured: _____

Policy N ☒ _____

Claims: ☒ No

Sum Ins ☒ _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD3186L

Yr Regn: 30 Jun 2016

Type: M. Car / M. Cycle / Bus / Van / Lorry / T. / Prime Mover /

Truck / Trailer or

Make: Hyundai Ix0

C.C. 1685

Colour: Blue

A/C: Ins

Std / NI / NA

Sp. Reading: 210299

Ti Radio: Ins

Std / NI / NA

Eng/No: _____

C/No: KAHL0414M49091579

Gen. Cond: Good ☒ / Poor / Burnt

Steering: In ☒ / Jammed / Leaked / Burnt or

Brake: In ☒ / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD ☒ Rim or

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front

Rear

R/Bal. 7 mm

R/Bal. 7 mm

L/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 16/5/18

D.O.I. 17/5/18

Survey held at CDGE (Layang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S R/L

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

24/5/18 General PIP \$3518.20 / 8 hrs.

A24

PIP \$ 3310.20 (Rec'd \$ 696.88 / PIP)

PIP

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Other (\$ _____)

Survey Fee: _____

Transportation: _____

\$ + RS. \$ _____

Photos _____

Others _____

REPAIR ESTIMATE*

VEHICLE NO : SHD 3186L

DATE 17/5/2018 10:41

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Door (LH) — <i>Per</i>			\$ 1,403.00
	Rocker Panel Outer Garnish <i>< repair</i>			\$ 483.60
	Rear Door (LH) — <i>Per</i>			\$ 1,351.00
	SUB TOTAL			\$ 3,237.60
	LESS 20%			\$ 647.52
	DISCOUNTED TOTAL			\$ 2,590.08
	Front Door Comfort Logo (LH) — <i>Per</i>			\$ 75.00
	Front Door Advertisement Logo (LH) — <i>Per</i>			\$ 100.00
	Rear Door Tel No. Sticker (LH) — <i>Per</i>			\$ 80.00
				\$ 185.00
	Labour Charge			
	Panel Beating			\$ 350.00 <i>200</i>
	Spray Painting Charge			\$ 600.00 <i>540</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	Transfer of Door	\$	120.00	\$ 240.00 <i>100</i>
	TOTAL LABOUR			\$ 1,240.00
	ESTIMATE TOTAL			\$ 4,015.08

Kaka 10/1/18

17/5/18 1200hrs.

3 Days

P/P

Before Paint photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary work(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

number of COMFORTDELGRO

Date/Time: 17.05.2018 11:47 Page : 1

m: ARC Repair TP(CLS0)1 JOB CARD Sales Order: JC NO305161409

MER COMFORT TRANSPORTATION PTE LTD 7010045 MER NO SS 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (O) (P) UNT CARD NO.	REGN NO SHD3186L	MILEAGE
	MAKE HYUNDAI	FUEL E.....1/2.....F
	MODEL I-40	DATE/TIME IN 17.05.2018 00:55
	YR OF MANU. 30.06.2016	TARGET DATE
	CHASSIS CODE KMHLB41UMGU091579	COMPLETION DATE/TIME

JOB DESCRIPTION

cident Date: 16.05.2018
TURE: 3P 16.05.18

NO LABOR CODE DESCRIPTION

ED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

edgement Slip	Exit Pass
Jo.: SHD3186L JU AIG	Vehicle No.: SHD3186L
Service Advisor	Signature/Date
Signature/Date	Name of Service Advisor
Signature/Date	Date
Signature/Date	To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3186L

DATE 17/5/2018 10:41

MAKE :

MODEL : HYUNDAI i40

819
LKK
JU

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Door (LH) ✓			\$ 1,403.00
	Rocker Panel Outer Garnish <i>to right</i>			\$ 483.60
	Rear Door (LH) ✓			\$ 1,351.00
	SUB TOTAL			\$ 3,237.60
	LESS 20%			\$ 647.52
	DISCOUNTED TOTAL			\$ 2,590.08
	Front Door Comfort Logo (LH) ✓			\$ 75.00 Nett
	Front Door Advertisement Logo (LH) ✓			\$ 100.00 Nett
	Rear Door Tel No. Sticker (LH) ✓			\$ 10.00 Nett
				\$ 185.00
	Labour Charge			
	Panel Beating			\$ 350.00 <i>200</i>
	Spray Painting Charge			\$ 600.00 <i>540</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	Transfer of Door		\$ 120.00	\$ 240.00 <i>100</i>
	TOTAL LABOUR			\$ 1,240.00
	ESTIMATE TOTAL			\$ 4,015.08
<p><i>Kalvin LKK/14</i> <i>17/5/18 1200hrs.</i> <i>3 Days</i> <i>P/P</i> <i>Before Paint photo</i></p> <div> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting. • To display damaged part(s) during resurvey. • Parts prices are subject to confirmation. • Third party survey is on a "Without Prejudice" basis. • No illegal modification(s) is allowed. • Supplementary claim(s) must be resurveyed and is subject to final approval from Insurance Company. <p>Acknowledged by Repairer Signature: _____ Date: _____</p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305161409

Date : 23/05/2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

: SHD3186L

Date of Accident : 16/05/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SLK9379Z
###
2. The finalized amount shall be:

(a) Spare Parts after List discount			\$2,358.20
(b) Labour Charges	###		\$960.00
Total for Part-By-Part Repair Cost			\$3,318.20
(c) Lumpsum Repair (if applicable)			
Total for Lumpsum repair cost after Less: 20%			
Final Lumpsum Repair cost			

3. Estimated normal period for repairs: 3 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : Kalvin

Date : 24/5/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

OVERRUN 03 DAYS

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 23.05.2018

Time: 09:56:32

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS: COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305161409
 REGN NO : SHD3186L
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : I-40
 DATE OF REGN : 30.06.2016
 DATE/TIME IN : 17.05.2018 00:55
 ACCIDENT DATE : 16.05.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0593-G	I40VC PANEL ASSY-FR DR LH	1	1,351.00	20.00	1,080.80
0002 04-01-0103-0596-G	I40VC PANEL ASSY-RR DR LH	1	1,403.00	20.00	1,122.40
0003 28-01-0103-0003-A	(I40)FRT DOOR LOGO SONATA	1 N	75.00	2.00-	75.00
0004 28-01-0103-2013-A	I40V3 APP LOGO REAR DOOR	1 N	80.00	0.20	80.00

SUB-TOTAL : 2,358.20

JOB NATURE

0000 L	PANEL BEATING- FRT.	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	540.00
0002 20-00	TUFF COAT ON AFFECTED PARTS.	20.00
0003 20-05	RENEW ADVERTISEMENT STICKER-	100.00
0004 L	TRANSFER DOOR PARTS	100.00

SUB-TOTAL : 960.00

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 23.05.2018

Time: 09:56:32

Page: 2

COMPANY: THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS: COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305161409
REGN NO : SHD3186L
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 30.06.2016
DATE/TIME IN : 17.05.2018 00:55
ACCIDENT DATE : 16.05.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 3,318.20

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Hsiao Tong (LKKAUTO)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Wednesday, 23 May 2018 9:01 AM
To: Hsiao Tong (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: Claim No: 85184885075G

Dear all,

OI report uploaded into Merimen.

Please request for TP video footage to establish liability prior to settlement.

Thank you.

Regards,

Ng Hai Chuan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 7 June 2018 9:58 AM
To: cecilialee@sparkcarcare.com; Jasmine Cai Yuyan
Subject: Your Ref: T 0518/ SHD3186L/ CL(st) *Our Ref: CC3/LCR18009088/K1pa3 [ACCIDENT INVOLVING SLK 9379Z(AIG) & SHD 3186L ON 16/05/2018]
Attachments: Statement of SLK 9379Z.pdf

Your Ref: **T 0518/ SHD3186L/ CL(st)**
Our Ref: CC3/LCR18009088/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLK 9379Z(AIG) & SHD 3186L ON 16/05/2018

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference. Our insured driver reported that your taxi stopped too close to his car. When your client moved off, the left side of your client taxi collided onto our vehicle.

As per AIG instruction, we would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Thursday, 7 June 2018 10:41 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: T 0518/ SHD3186L/ CL(st) *Our Ref: CC3/LCR18009088/K1pa3 [ACCIDENT INVOLVING SLK 9379Z(AIG) & SHD 3186L ON 16/05/2018]

Without Prejudice

Dear Hsiao Tong

We don't quite understand your insured's statement of "SHD3186L stopped very closed to my vehicle. When he moved his taxi at 2335hrs on 16 May 2018, the left of taxi scratch the front of my vehicle."

If your insured had stopped his vehicle behind the stop line, it's impossible for the taxi to graze against his vehicle as alleged.



Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>, Jasmine Cai Yuyan <jasminecai@cdge.com.sg>
Date: 07/06/2018 09:58 AM
Subject: Your Ref: T 0518/ SHD3186L/ CL(st) *Our Ref: CC3/LCR18009088/K1pa3 [ACCIDENT INVOLVING SLK 9379Z(AIG) & SHD 3186L ON 16/05/2018]

→ TP refused to give video,
→ Based on damages, TP seems more credible?

① IF TAXI STOPPED CLOSED TO 9/1 VEHICLE (WHEN TAXI MOVED AND SCRATCHED THE FRONT OF 9/1, THE DAMAGE SUSTAINED BY 9/1 SHOULD NOT HAVE BEEN SO BAD AS SHOWN IN THE PHOTOS. Damage

② THE IMPACT CAUSED TO 9/1 IS QUITE GREAT POSSIBLY AS A RESULT OF COLLISION OF 2 MOVING VEHICLES. WE ARE OF THE OPINION THAT T/P'S SCENARIO IS MORE CREDIBLE

③ SINCE PRINCIPAL IS ASKING FOR CCTV, ASK COMFORT TO PRODUCE BEFORE SETTLEMENT

Your Ref: **T 0518/ SHD3186L/ CL(st)**
Our Ref: CC3/LCR18009088/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLK 9379Z(AIG) & SHD 3186L ON 16/05/2018

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference. Our insured driver reported that your taxi stopped too close to his car. When your client moved off, the left side of your client taxi collided onto our vehicle.

As per AIG instruction, we would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 16 June 2018 2:18 PM
To: 'Ng, Hai-Chuan'
Cc: Vivian Lau (LKKAUTO); Joy Irene (LKKAUTO); Admin A
Subject: RE: Claim No: 8518488507SG *LKK REF: CC3/LCR18009088/K1pa3

Without Prejudice

Hi Mr Ng,

As per your instruction, we have requested a copy of video footage from third party. However, they refused to provide video footage as based on report, if our insured driver had stopped behind the stop line, it is impossible for their taxi to graze against our insured vehicle as alleged.



We have reviewed the matter and based on both vehicle damages, we are of the view that third party version is more credible. If third party taxi stopped close to OID vehicle, when third party taxi moved and scratched the front of OID's vehicle, the damages to third party should not have been so bad (Front & rear door dented). The impact damage caused to third party vehicle is quite great possibly as a result of Collision of 2 moving vehicles.

In view of this, we propose to settle the matter at best.

For your comments/ instruction please.

Hsiao Tong (LKKAUTO)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Tuesday, 14 August 2018 9:58 AM
To: Hsiao Tong (LKKAUTO)
Cc: Vivian Lau (LKKAUTO); Joy Irene (LKKAUTO); Admin A
Subject: RE: Claim No: 8518488507SG *LKK REF: CC3/LCR18009088/K1pa3
Attachments: SHD3186L IV video.wmv

TP video footage attached. Please proceed to settle at best.

Regards,

Ng Hai Chuan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, August 11, 2018 10:02 AM
To: Ng, Hai-Chuan
Cc: Vivian Lau (LKKAUTO); Joy Irene (LKKAUTO); Admin A
Subject: RE: Claim No: 8518488507SG *LKK REF: CC3/LCR18009088/K1pa3

Hi Mr Ng,

We refer to our below email.

Kindly let us have your comments/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 28 July 2018 11:10 AM

To: 'Ng, Hai-Chuan' <Hai-Chuan.Ng@aig.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claim No: 8518488507SG *LKK REF: CC3/LCR18009088/K1pa3

Hi Mr Ng,

We refer to our below email.

Kindly let us have your comments/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 7 July 2018 11:58 AM

To: 'Ng, Hai-Chuan' <Hai-Chuan.Ng@aig.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claim No: 8518488507SG *LKK REF: CC3/LCR18009088/K1pa3

Hi Mr Ng,

We refer to our below email.

Kindly let us have your comments/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 16 June 2018 2:18 PM

To: 'Ng, Hai-Chuan' <Hai-Chuan.Ng@aig.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claim No: 8518488507SG *LKK REF: CC3/LCR18009088/K1pa3

Without Prejudice

Hi Mr Ng,

As per your instruction, we have requested a copy of video footage from third party. However, they refused to provide video footage as based on report, if our insured driver had stopped behind the stop line, it is impossible for their taxi to graze against our insured vehicle as alleged.



We have reviewed the matter and based on both vehicle damages, we are of the view that third party version is more credible. If third party taxi stopped close to OID vehicle, when third party taxi moved and scratched the front of OID's vehicle, the damages to third party should not have been so bad(Front & rear door dented). The impact damage caused to third party vehicle is quite great possibly as a result of Collision of 2 moving vehicles.

In view of this, we propose to settle the matter at best.

For your comments/ instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 23 May 2018 9:02 AM

To: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claim No: 8518488507SG *LKK REF: CC3/LCR18009088/K1pa3

Hi Mr Ng,

Contents noted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan [<mailto:Hai-Chuan.Ng@aig.com>]

Sent: Wednesday, 23 May 2018 9:01 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Claim No: 8518488507SG

Dear all,

OI report uploaded into Merimen.

Please request for TP video footage to establish liability prior to settlement.

Thank you.

Regards,

Ng Hai Chuan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

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Our Ref : T 0518 / SHD3186L /CL(st)
Your Ref :
Date : 30-May-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD3186L YOUR INSURED SLK9379Z
AND OTHER ON 16.05.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD3186L** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLK9379Z** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,550.47
2	6 days Loss of Rental @ \$ 117.00 per day	\$ 702.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 4,259.96

HIRER'S CLAIM

7	6 days Loss of Income @ \$ 80.00 per days	\$ 480.00
Total Claims :		\$ 4,739.96

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.
b) LTA search slip/s of : SLK9379Z
c) GIA / Police report/s of : SHD3186L
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 16 August 2018 2:58 PM
To: 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLK 9379Z(AIG) & SHD 3186L ALONG/AT PIE TO UPPER BUKIT TIMAH ROAD ON 16/05/2018

Your Ref: **SLK 9379Z**
Our Ref: CC3/LCR18009088/K1pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLK 9379Z(AIG) & SHD 3186L ALONG/AT PIE TO UPPER BUKIT TIMAH ROAD ON 16/05/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 3186L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****i 40 SHD3186L , SLK9379Z****ON 16-May-18 23:40****UPPER BUKIT TIMAH RD TWDS WOODLANDS RD**

I / We

CHIN TSE BUI(Hirer) NRIC No.: **S1567924G**

and/or

LEE HOCK KEE(Relief) NRIC No.: **S0159208D**

Taxi Number

SHD3186L

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE);

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

17-May-2018

Name of Hirer

CHIN TSE BUI

Hirer NRIC

S1567924G

Signature :



Address

**723 TAMPINES STREET 72 #12-11
520723**

Contact No.

90673828

Name of Relief

LEE HOCK KEE

Relief NRIC

S0159208D

Signature :



Address

**846 TAMPINES STREET 82 04-169
520846**

Contact No.

91018009

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **SS 4390.00** (Global Sum) for vehicle no. **SHD 3186L** that was damaged pursuant to the accident which occurred on **16/05/2018** (date) along **UPPER BUKIT TIMAH RD TWDS WOODLANDS RD** (location) involving vehicle no/s **SLK 9379Z**.

This is pursuant to the inspection conducted on **17/05/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 3186L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3186L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of 8 (month) 2018 (year)



Awk

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 57970

Signed by "the workshop" (with chop)

*The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document*

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD31861

MAKE
HYUNDAI

MODEL
i-40

DATE OF REG
30.06.2016

CHASSIS CODE
KMHLEB41UMGU091579

INV. NO/DATE
91374386 25.05.2018

JOB NO.
305161409

ODOMETER READING

DATE/TIME IN
17.05.2018 00:55

Description : 3P 16.05.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0593	140VC PANEL ASSY-FR DR LH	1	1,351.00	20.00	1,080.80
0002	04-01-0103-0596	140VC PANEL ASSY-RR DR LH	1	1,403.00	20.00	1,122.40
0003	28-01-0103-0003	(140)FRT DOOR LOCK SONATA	1	75.00	0.00	75.00
0004	28-01-0103-2013	140V3 APP LOGO REAR DOOR	1	80.00	0.00	80.00
SUB-TOTAL				:		2,358.20

JOB NATURE

0001	1	PANEL BEATING- FRT.	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	540.00	540.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00	20.00
0004	20-05	RENEW ADVERTISEMENT STICKER-	100.00	100.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND DELIVERED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010004	91374386	3,550.47	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD31861

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
30.06.2016

CHASSIS CODE
KMHLB41UMGU091579

INV. NO/DATE
91374386 25.05.2018

JOB NO.
305161409

ODOMETER READING

DATE/TIME IN
17.05.2018 00:55

S/No	Part No.	Qty	Unit Price	%Disc	Net
0005	L TRANSFER DOOR PARTS	100.00		100.00	
SUB-TOTAL		:			960.00

Items total	3,318.20
Add GST @ 7.000 %	232.27
Invoice amount	3,550.47

Issued by : KATHERINETAN 25.05.2018 15:38:00
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY, GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91374386	3,550.47	

Our Ref: CT18050444

Date: 25 May 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	16/05/2018 @ 23:40 hrs
ALONG	UPPER BUKIT TIMAH RD TWDS WOODLANDS RD
INVOLVING	SLK9379Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3186L** (the "Taxi"). The Taxi was hired to **CHIN TSE BUI IC NO S1567924G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
971	258	600	1625
156	185	1700	0345
428	272	600	1640
649	220	1700	0355
870	221	600	1550
070	200	1700	0250
133	263	600	1610
552	218	1700	0150
783	223	600	1630
073	236	1700	0355
319	246	600	1605

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		208	55	7		FROM	TO
12/65	Lee	208	55	7	238	1700	0225
13/65	Lee	208	55	7	293	0630	2200
14/65	CHN	209	18	6	235	600	1550
14/65	Lee	209	40	2	215	1730	0310
15/65	CHN	209	65	6	254	600	1600
15/65	Lee	209	85	6	200	1700	0235
16/65	CHN	210	10	1	245	600	1545
16/65	Lee	210	29	9	198	1700	0050
17/5/18	Accident	210	10	1	IN	0055	—
22/5/18	Repair	210	10	1	OUT	—	1515

SHP 3186L

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLK9379Z	16 May 2018 / 23:40:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SIN 3186 L

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 May 2018 Edit Reg		17 May 2018 00:00 Edit Adj Rpt	S\$3,318.20 Edit Estimates	S\$3,318.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS			[Created by adjuster]						
Insured: LCRF Pte Ltd , Co. Reg. No.: 201624597K									
Main Claimant: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R									
Vehicle Reg. No.:	SHD3186L	Date of Loss:	16/05/2018 23:00 - :59 [22 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8518488507SG	Policy/Cover Note No.:	0999994765						
Vehicle Reg. No. (Insured):	SLK9379Z	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 30/05/2018]									
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
<ul style="list-style-type: none"> AIG_SG (21/05/2018): No OI GIA Report AIG_SG (21/05/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS			View All	Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents











*SHD3186L (8518488507SG)
 [SLK9379Z]
 TP
 COMFORT TRANSPORTATION PTE LTD
 May 16 2018 11:00PM
 [LCRF Pte Ltd]
 ComfortDelGro Engineering Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print
1	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
9	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
12	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
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18	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
19	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
20	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
21	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
22	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
23	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
24	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
25	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
26	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
27	18/05/18 17:32	General View	1	Load JPG	<input checked="" type="checkbox"/>
28	18/05/18 17:33	General View	1	Load JPG	<input checked="" type="checkbox"/>
29	18/05/18 17:33	General View	1	Load JPG	<input checked="" type="checkbox"/>
30	18/05/18 17:33	General View	1	Load JPG	<input checked="" type="checkbox"/>
31	18/05/18 17:33	General View	1	Load JPG	<input checked="" type="checkbox"/>
32	21/05/18 17:26	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
33	21/05/18 17:26	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
34	21/05/18 17:26	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	21/05/18 17:26	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/05/18 14:46	TP ESTIMATE - MARKED	 Load PDF	
2	27/05/18 14:46	TP GIA REPORT	 Load PDF	
3	29/08/18 15:46	WORKSHOP INVOICE	 Load PDF	
4	29/08/18 15:46	AUTHORISATION TO ACT FORM	 Load PDF	
5	29/08/18 15:46	RELEASE VOUCHER .pdf	 Load PDF	
6	29/08/18 15:46	RENTAL RECEIPT	 Load PDF	
7	29/08/18 15:46	LTA SEARCH	 Load PDF	
8	29/08/18 15:46	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/05/18 08:58	Singapore Accident Statement OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

TEAM _____

Vehicle No:	SLK9379Z (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI (A)
	SHD3186L (TP veh)		
Date of Accident:	16/05/2018		

Global Sum Settlement	:	[X]	Yes	[]	No
Repair Estimate	:	\$	4,371.04		
Final Repair Cost	:	\$	4,390.00		
Loss of Use	:	\$		5.00 days at \$50.00 per day	
Rental (if any)	:	\$		5 days	
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	4,390.00		
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)					
A) For <u>Non GIA Registered Workshop</u>:			Agreed Liability _____(%)		
B) For <u>GIA Registered Workshop</u>:			BOLA Applicable: Yes / No BOLA Scenario No: _____		
BOLA Liability: _____100_____(%)			Assessed Liability (*): _____(%)		
<i>* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.</i>					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 4,390.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

29 Aug
2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18009088/K1PA3Q2

Date: 29/08/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 0999994765

Claimant Vehicle No : SHD3186L

Insured Vehicle No : SLK9379Z

Date of Loss: 16/05/2018

Nature of Claim: TP

Claim No: 8518488507SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHD3186L**

Make & Model: HYUNDAI I40, 1.7 D CRDi (A)

Engine No: D4FDGU652937

Reg. Date: 30/06/2016 (Man. Year: 2016)

Chassis No: KMHLB41UMGU091579

Colour: Blue

Odometer: 210299 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Hankook 7 mm

Rear Left Side: Hankook 7 mm

Front Right Side: Hankook 7 mm

Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,845.08	2,458.20	386.88	13.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,240.00	860.00	380.00	30.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,085.08	3,318.20	766.88	18.77
+ GST 7.00/7.00% (S\$)	285.96	232.27	53.69	18.78
Nett Amount (S\$)	4,371.04	3,550.47	820.57	18.77
+ Loss of Use (5.0 x S\$50.00/day) (S\$)		250.00		
+ Car Rental (5.0 x S\$117.00/day) (S\$)		585.00		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		4,392.96		
Global Sum Settlement (S\$)		4,390.00		

INSPECTION

Date of Assignment: 17/05/2018

Date Inspected: 17/05/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR (LH)	Dented	1,403.00 FL	*1,403.00 FL
2	1		*ROCKER PANEL OUTER GARNISH	Repair	483.60 FL	*- FL
3	1		*REAR DOOR (LH)	Dented	1,351.00 FL	*1,351.00 FL
4	1		*FRONT DOOR COMFORT LOGO (LH)	Necessary	75.00 FS	*75.00 FS
5	1		*FRONT DOOR ADVERTISEMENT LOGO (LH)	Necessary	100.00 FS	*100.00 FS
6	1		*REAR DOOR TEL NO.STICKER (LH)	Necessary	80.00 FS	*80.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,492.60	3,009.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	647.52	550.80
Total Parts (\$\$)	2,845.08	2,458.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	600.00	540.00
3	TUFF KOTE	New	50.00	20.00
4	TRANSFER OF DOOR	New	240.00	100.00
Gross Labour Cost (\$\$)			1,240.00	860.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >