

Hsiao Tong (LKKAuto)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Tuesday, 14 August 2018 9:58 AM
To: Hsiao Tong (LKKAuto)
Cc: Vivian Lau (LKKAuto); Joy Irene (LKKAuto); Admin A
Subject: RE: Claim No: 8518488507SG *LKK REF: CC3/LCR18009088/K1pa3
Attachments: SHD3186L IV video.wmv

TP video footage attached. Please proceed to settle at best.

Regards,

Ng Hai Chuan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, August 11, 2018 10:02 AM
To: Ng, Hai-Chuan
Cc: Vivian Lau (LKKAuto); Joy Irene (LKKAuto); Admin A
Subject: RE: Claim No: 8518488507SG *LKK REF: CC3/LCR18009088/K1pa3

Hi Mr Ng,

We refer to our below email.

Kindly let us have your comments/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 28 July 2018 11:10 AM

To: 'Ng, Hai-Chuan' <Hai-Chuan.Ng@aig.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claim No: 8518488507SG *LKK REF: CC3/LCR18009088/K1pa3

Hi Mr Ng,

We refer to our below email.

Kindly let us have your comments/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 7 July 2018 11:58 AM

To: 'Ng, Hai-Chuan' <Hai-Chuan.Ng@aig.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claim No: 8518488507SG *LKK REF: CC3/LCR18009088/K1pa3

Hi Mr Ng,

We refer to our below email.

Kindly let us have your comments/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 16 June 2018 2:18 PM

To: 'Ng, Hai-Chuan' <Hai-Chuan.Ng@aig.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claim No: 8518488507SG *LKK REF: CC3/LCR18009088/K1pa3

Without Prejudice

Hi Mr Ng,

As per your instruction, we have requested a copy of video footage from third party. However, they refused to provide video footage as based on report, if our insured driver had stopped behind the stop line, it is impossible for their taxi to graze against our insured vehicle as alleged.



We have reviewed the matter and based on both vehicle damages, we are of the view that third party version is more credible. If third party taxi stopped close to OID vehicle, when third party taxi moved and scratched the front of OID's vehicle, the damages to third party should not have been so bad(Front & rear door dented). The impact damage caused to third party vehicle is quite great possibly as a result of Collision of 2 moving vehicles.

In view of this, we propose to settle the matter at best.

For your comments/ instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 23 May 2018 9:02 AM

To: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claim No: 8518488507SG *LKK REF: CC3/LCR18009088/K1pa3

Hi Mr Ng,

Contents noted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan [<mailto:Hai-Chuan.Ng@aig.com>]

Sent: Wednesday, 23 May 2018 9:01 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Claim No: 8518488507SG

Dear all,

OI report uploaded into Merimen.

Please request for TP video footage to establish liability prior to settlement.

Thank you.

Regards,

Ng Hai Chuan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.