

CASE OWNER:

CL

CC 4/Asm 1800

9075

Klea352

IKK:
IDAC:

45824

Surveyor:

ANK

DOI:

ASSIGNMENT

17/5/18

Date / Time:

17/5/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKR 6176 L

Name of Insured:

Voh Hong Leong

Insured Tel No.:

HP:

82061111

Excess Sec II :SS

D.O.A.:

16/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S 8m50H0L

Policy No.:

G9049787

Make / Model:

7. Harrow

Place of Accident:

YCK Rd 2 km st 65

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 11952



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premier



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

6/4
18/5SHD 11952 X; SKR 6176 L - X
OI's plus 2.01 attached.

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	Form 7-6-18
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup)	☐ ☐
After call ltr to OI:	☒ ☐
Authorisation To Act:	☒ ☐
Release Voucher:	☒ ☐
Final Repair Bill:	☒ ☐
Car Rental Invoice:	☒ ☐
Towing Invoice	☐ ☐
LTA / GIA :	☒ ☐
Medical Bill:	☐ ☐
PIR:	☐ ☐
Mandate/Reject Instruction:	☒ ☐
LOD	☒ ☐
Payment Breakdown Form:	☐ ☐
Post-Repair Photos:	☐ ☐
Others:	☐ ☐

7-6-18 @ 11:54

CALLED OI CONFIRMED ACCIDENT. OI REPAIR ENDED TP. INFORM TP CLAIM AGREED TO SETTLE AND AWAKE AROUND 1200 HOUR.

RECEIVED 10 SEP 2018

PRELIMINARY ADVICE

Date/Time:

21/5

Sent By:

Hun

FINALIZATION

Date/Time: 24.5.18

Confirm with:

Confirm by: ANK

Repair Cost:

45

SS\$3,500

(3 days) Reduction:

65 %

Email

☒

Call

☐

FINAL SETTLEMENT

Date/Time: 28.8.18

Confirm with: GAB

Email

☒

Call

☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

WILSON

SS\$3,619.00

OI REPAIR ENDED TP

Loss of Rental (LOR):

SS 659.64

(6 days) x

*109.94

Loss of Use (LOU):

SS -

(3

x days)

Loss of Income (LOI):

SS 240.00

(\$40

x 6 days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search

SS\$0.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

*350

Total:

SS 3,516.64

Global Sum SS:

FINAL PAYMENT

Date/Time: 28.8.18

Confirm with: GAB

Email

☒

Call

☐

Payee 1:

SS\$3,516.64

Name 1:

PREMIER AUTOMOTIVE SERVICES PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Bumut

Kah

REF: AXA

ASSIGNMENT

From:

Date: 17/5/18

Estimated Cost:

OD / ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

8HD 1195Z

at Workshop m/s

Premier Automotive

of

4975

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS ^{wp}

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHD 1195Z

Yr Regn:

8 Mar, 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai 2.0

C.C. 1582

Colour:

Silver

A/C: Insured / Std / NI / NA

Sp. Reading

118932

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

TMA02814VHJ11166X

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65 R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Maxxis

Front

Rear

R/Bal.

3

mm

R/Bal.

3

mm

L/Bal.

2

mm

L/Bal.

2

mm

D.O.A.

16/5/18

D.O.I.

17/5/18

Survey held at

Premier

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear n/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

24/5/18

Cashed 45 \$200 / 317.

PIP

(RBD: +4,680.61 65%)

Date/Time. File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time. File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

) \$ + RS \$

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18009075/K1ea3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 18-05-2018	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKR 6176L	Veh. Inspected	SHD 1195Z	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00HDL	Excess (\$)	0.00	
Assign From		Assign Date	18/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	16/05/2018	Inspection Date	17/05/2018	
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02

SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG:200707743D GST REG:200707743D

16-May-17

ESTIMATE REPAIR BILL FOR HYUNDAI I30(A) WAGON REGN NO: SHD 1195 Z

1 pc	Rear windscreen moulding	X 11	\$	64.10
1 pc	Tailgate	X Rep. 2	\$	2,292.30
1 pc	Tailgate lower garnish	— on	\$	362.61
1 pc	Tailgate trim	X 2pc	\$	431.12
1 pc	Tailgate weatherstrip	X 2pc	\$	276.98
1 pc	Emblem I30	— rec	\$	27.80
1 pc	Emblem CRDI	— rec	\$	29.40
1 pc	Emblem Hyundai	— rec	\$	29.40
1 pc	Rear bumper	— Rht	\$	811.11
1 pc	Rear bumper sponge	X 2pc	\$	79.20
1 pc	Rear bumper reinforcement	X 2pc	\$	815.64
1 pc	Rear bumper reinforcement centre	X 2pc	\$	79.20
2 pcs	Rear bumper n/s & o/s side bracket @ \$52.20	1/s 1pc o/s 2pc	\$	104.40
2 pcs	Rear bumper n/s & o/s reflector @ \$107.50	1/s 1pc o/s 2pc	\$	215.00
			\$	5,618.26
		Less 20%	\$	1,123.65
			\$	4,494.61

S/NETT

1 set	Rear bumper clips	— rec	\$	48.00
1 set	Reverse sensor	— skate	\$	280.00 200.00
1 set	Tailgate sticker	— rec	\$	100.00
1 set	Tailgate garnish clips	X 2pc — rec	\$	38.00
1 pc	Sealant	X 1pc	\$	50.00

ESTIMATE REPAIR BILL FOR HYUNDAI I30(A) WAGON REGN NO: SHD 1195 Z

Sundry	Net \$	50.00 20
To dismantle and replace reverse sensor and test system	\$	80.00 20
To replace the rear windscreen into new shell tailgate	\$	120.00 X 20
To dismantle and refit the inner component into new tailgate, test wiper motor and water etc	\$	120.00 X 20
To labour charge for dismantle and renew the accident damaged parts. Including to knock-out, straighten, repair, reshape of the end panel, etc.	\$	650.00 400
To putty and spray painting on the rear bumper, tailgate, tailgate lower garnish, end panel.	\$	1,000.00 540
To apply rustproofing on the repaired and replaced panels	\$	150.00 X 20
Total	\$	<u>7,180.61</u>

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

Kellick
 17/5/18 0920 L,
 3 Pys
 P/P
 Before Print photo

24/5/18
 about 4500/300
 //

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 21/05/2018

Survey Details:

Date of loss	16-May-18
Date of appointment	17-May-18
Date of survey	17-May-18
Location of survey	Premier Automotive Services Pte Ltd

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHD 1195Z
Make and Model	HYUNDAI I30 GDH - 1582cc
Date of registration	08-Mar-17
Excess	
Market Value	\$ -
Part Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	\$ 7,180.61
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,174.53
Check items (estimate)	\$ -
Labour	\$ 980.00
Total	\$ 3,154.53
Lump Sum(if applicable)	\$ 2,500.00

Number of days for repair	<u>3 days</u>
---------------------------	---------------



Service Request Details

Claim

S8M00HDL

Reference

None

Loss Date

May 16, 2018

Request Date

May 16, 2018

Due Date

May 16, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

SHD 1195Z
Gary veh in
Premier
1605208 @ 4.10pm
Kalin.

Actions

Next Step

Finish the work

Complete Work

More ▾

Vehicle Information

Incident Vehicle Registration #

Make

TPVD HYUNDAI

Model

...

Primary Contact/Insured

LOH HONG LEONG (LUO HONGLIANG)

29 UPPER SERANGOON VIEW, #06-18 BOATHOUSE RESIDENCE, 534044, Singapore

LOHDERRICK888@GMAIL.COM

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

NO GIA REPORT

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

New Message

CYTHA



MANDATE REQUEST FOR S8M00HDL

Type

🔗 Question

Message

Liability: Insured rear ended third party vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$2,675.00 (w/GST) Loss of Rental: \$659.64 (6days x \$109.94) Loss of Income: \$240.00 (6days x \$40) GIA Search: \$2.00 Total: \$3,576.64 Immediate Advice with Mandate for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (08/08/2018)

Reply



Re:MANDATE REQUEST FOR S8M00HDL

Type

 Question

Message

MANDATE APPROVED

Reply

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKR 6176L (Insd veh)	Model:	HYUNDAI
	SHD 1195Z (TP veh)		I30 GDH 1.6 TCI 5DR DCT
Date of Accident:			

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	7,683.25
Final Repair Cost	:	\$	2,675.00
Loss of Token Sum	:	\$	240.00
Rental (if any)	:	\$	659.64
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	
---------	---	----	--

	:	\$	
Final Settlement Sum	:	\$	3,576.64

Is Third Party Workshop GIA Registered?		☐ YES	☒ NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability ____ 100 ____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: ____		
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____ _____				

Payment Instruction: Payee's Breakdown			
1)	PREMIER AUTOMOTIVE SERVICES PTE LTD	:	\$ 3,576.64

NUR SHAQILAH BTE ABDOL
WAHAB

03/10/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

<< **Service Request Details**

Claim	S8M00HQL	
Reference		
CC4IASM18009075K1ea3s2	Loss Date	
May 16, 2018	Request Date	
August 17, 2018	Due Date	
May 16, 2019	Vendor Name	
LKK AUTO CONSULTANTS PTE LTD (TP)	Type of Loss	
Third Party Vehicle Damage	Services	
Pending verification - Direct Settlement		
Additional Instructions		
NO GIA REPORT		
NAME	TYPE	
Actions		
Next Step	Finish the work	Document Type
Complete Work		Document Sub Type
More		
Upload Documents		
Vehicle Information		
Incident Vehicle Registration #	Make	Service Address
TPVD HYUNDAI	Model	
130	Primary Contact/Insured	
LOH HONG LEONG (LUO HONGLIANG) 29 UPPER SERANGOON VIEW, #06-18 BOATHOUSE RESIDENCE, 534044, Singapore LOHDERRICK888@GMAIL.COM		
Claim Handler		
LOH Cynthia 8568804843 cynthia loh@axa.com.sg		
Messages Invoices History Documents		
Assessment Metrics Notes		
AUTHOR		
SUB-TYPE		
DATE UPLOADED		

<< Service Request Details

Claim	S8M00HDL	Actions	Next Step Finish the work Complete Work More Add
Reference	CC4IASM18009075/K1ea3s2	Loss Date	
	May 16, 2018	Request Date	
	August 17, 2018	Due Date	
	May 16, 2019	Vendor Name	
LKK AUTO CONSULTANTS PTE LTD (TP)	Type of Loss	Service Address	
Third Party Vehicle Damage	Services	TPVD HYUNDAI	Model
Pending verification - Direct Settlement		I30	Primary Contact/Insured
		LOH HONG LEONG (LUO HONGLIANG)	
		29 UPPER SERANGOON VIEW, #06-18 BOATHOUSE RESIDENCE, 534044, Singapore	
		LOHDERRICK888@GMAIL.COM	
		Claim Handler	
		LOH Cynthia	
		6568804843	
		cynthia.loh@axa.com.sg	
Additional Instructions		Messages	Invoices
		Assessment	History
			Documents
			Metrics
			Notes
NO GIA REPORT			
CREATED USER	VERSION DATE	ESTIMATED AMOUNT	APPROVED AMOUNT
		STATUS	SHARE
			CLONE

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Vehicle & Driver Details

Vehicle Registration#		Purchase Date	
SINGAPORE		mm/dd/yyyy	
Registration State		Registration Date *	
118932		03/08/2017	
Mileage		Age of Vehicle	
118932		1	
Driver Details			
CATEGORY		CATEGORY	
POLICY INFORMATION		FNOL INFORMATION	
ASSESSMENT INFORMATION		POST SURVEY INFORMATION	
Manufacturing Year		Driver Name	
2014		PANG CHI KEUNG	
Make		Date of Birth	
TOYOTA		June 2, 1946	
Model		Age	
HARRIER 2.0		72	
Type		Occupation	
		Unknown	
Type of Paint		Education Qualification	
		Other	
Chassis No		Driving Experience	
ZSU600027285		0	
Engine No		Driver License #	
3ZRB459269			
Engine Capacity		License Type	
1582 cc			



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Ratio
- Parts & Labour
- Miscellaneous
- Summary

Condition of Vehicle at time of survey

Detailed Assessment

Inspection Date *

05/17/2018

Total Loss

Yes

No

Towing Charges

0

Voluntary Excess

0

Compulsory Excess

0

Young/Inexperienced/Unnamed Driver Excess

0

Other Excess

General condition

Fair

Steering (Serviceable)

Yes

No

Footbrake (Serviceable)

Yes

No

Handbrake (Serviceable)

Yes

No

Engine Modification

Yes

No

Pre-accident condition

Good

Tyre Condition

Age of Tyres

Spare wheel

Front Tyre Size

195/65R15

Rear Tyre Size

195/65R15

Front left side

MAXXIS 7mm

Rear left side

MAXXIS 7mm

Front right side

MAXXIS 7mm

Rear right side

MAXXIS 7mm

SERVICE REQUESTSMESSAGESCLAIMS

<< Assessment Details

General & Workshop Details					Vehicle & Driver Details		Taxes & Ratio		Parts & Labour		Miscellaneous		Summary		Parts		
EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE		
			1		REAR WINDSCREEN MOULDING			Serviceable	0		20		0	Reviewing			
			2		TAILGATE			Repair	0		20		0	Reviewing			
			3		TAILGATE LOWER GARNISH			Cracked	362.61		20		260.89	Reviewing			
			4		TAILGATE TRIM			Serviceable	0		20		0	Reviewing			
			5		TAILGATE WEATHERSTRIP			Serviceable	0		20		0	Reviewing			
			6		EMBLEM ISO			Necessary	27.8		20		22.24	Reviewing			
			7		EMBLEM CRDI			Necessary	29.4		20		23.52	Reviewing			
			8		EMBLEM HYUNDAI			Necessary	29.4		20		23.52	Reviewing			
			9		REAR BUMPER			Deformed	811.11		20		648.89	Reviewing			
			10		REAR BUMPER SPONGE			Serviceable	0		20		0	Reviewing			
			11		REAR BUMPER REINFORCEMENT			Bent	652.51		20		652.51	Reviewing			
			12		REAR BUMPER REINFORCEMENT CENTRE			Serviceable	0		20		0	Reviewing			
			13		REAR BUMPER N/S & O/S SIDE BRACKET (N/S)			Cracked	52.2		20		41.76	Reviewing			

SERVICE REQUESTS MESSAGES CLAIMS

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR	Reviewing		3	
	2	SET REAR BUMPER CLIPS	Reviewing	48	NECESSARY	
	3	SET REVERSE SENSOR	Reviewing	200	SHORTED	
	4	SET TAILGATE STICKER	Reviewing	100	NECESSARY	
	5	SET TAILGATE GARNISH CLIPS	Reviewing	38	NECESSARY	
	6	SEALANT	Reviewing	0	NOT NECESSARY	
	7	SUNDRY	Reviewing	20	NECESSARY	

SERVICE REQUESTS MESSAGES CLAIMS

<< **Assessment Details**

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

Claim Amount \$3,154.53

Claim Amount \$3,154.53

CATEGORY	ESTIMATE	REVISED AMOUNT
----------	----------	----------------

Spare Parts	\$1,788.53	\$1,788.53
-------------	------------	------------

Labour	\$960.00	\$960.00
--------	----------	----------

Miscellaneous	\$406.00	\$406.00
---------------	----------	----------

Submit for Review

SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary

AUZ	Approve	Deny	Submit All				
EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE	
	1	FINAL LUMP SUM	Reviewing	2500			