

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 1 August 2018 11:33 AM
To: Wui, Shawnkaijie; SUR
Cc: assignments
Subject: RE: Our ref.: 8799096825SG-003; Accident involving GR 9510H and FBC 4952L on 14/03/2018

Dear Shawn,

According to the repairer, the market rate of spray paint for a whole bike is between \$1,000.00 to \$1,200.00. The colour of bike is from red colour to blue colour. The recommended \$350.00 is only for the following items:

1. Front Fender (refer photo 19 & 20)
2. Lower Fairing (refer photo 24 & 25)
3. Fuel Tank (refer photo 38 & 39)

3rd party repairer had changed the box. (refer photo 37 & 61)

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 25 July 2018 5:08 PM
To: Wui, Shawnkaijie <Shawnkaijie.Wui@aig.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: Our ref.: 8799096825SG-003; Accident involving GR 9510H and FBC 4952L on 14/03/2018

Dear Shawn,

Thank you for the email.

We will check and revert to you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaijie <Shawnkaijie.Wui@aig.com>
Sent: Wednesday, 25 July 2018 4:53 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: Our ref.: 8799096825SG-003; Accident involving GR 9510H and FBC 4952L on 14/03/2018

URGENT

Dear Catherine and Shiau Chan,

We refer to your survey report.

Based on the recommended parts in the report, I do not find any parts need to be sprayed paint.

However, there is a \$ 350.00 for spray painting.

\$ 350.00 is a normal rate to spray paint a whole bike, please advise whether \$ 350.00 spray painting is recommended for which parts of TP bike? Is it the whole bike from Red Colour to Blue Colour?

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's
1	1		*CRASH BAR ASSY	Cut	150.00 FS
2	1		*METER ASSY	Cut	1,300.00 F
3	1		*HEADLAMP ASSY	Cut	380.00 F
4	1		*HANDLE BAR	Bent	120.00 F
5	1		*STEERING CORN BEARING	Necessary	150.00 F
6	1		*SIGNAL LAMP FRONT, RH	Broken	70.00 F
7	1		*EXHAUST EN-CAN	Cut	350.00 F
8	1		*BOX	Cut	150.00 F
9	1		*RACK FOR BOX	Not Necessary	135.00 F
10	1		*MIRROR	Cut	80.00 F
11	2		*BALANCER	Cut	76.00 F
12	1		*RIM PRESS	Not Necessary	250.00 F
13	2		*FRONT WHEEL BEARING	Not Necessary	60.00 F
14	1		*FRONT WHEEL SHAFT	Not Necessary	65.00 F
15	1		*FRONT BRAKE DISC	Bent	350.00 F
16	1		*FORK SEAL ASSY	Necessary	150.00 F
17	1		*HEAD LAMP STAY BRACKET	Bent	165.00 F
18	1		*FOOTREST PINION, RHS	Bent	45.00 F
19	1		*FORK OIL	Necessary	15.00 FS



Besides, please advise whether 3rd party repairer changed the box?

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijie.Wui@aig.com | www.aig.com.sg

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From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, July 09, 2018 5:24 PM
To: Wui, Shawnkaijye; 'SUR'
Cc: 'assignments'
Subject: RE: Our ref.: 8799096825SG-003; Accident involving GR 9510H and FBC 4952L on 14/03/2018

Dear Shawn,

Thank you for your email.

Dear Shiau Chan,

FYNA. Our Ref: CS/AIG18009065/Gqd3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaijye [<mailto:Shawnkaijye.Wui@aig.com>]
Sent: Monday, 9 July, 2018 5:11 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: Our ref.: 8799096825SG-003; Accident involving GR 9510H and FBC 4952L on 14/03/2018

REMINDER

Dear Sirs,

Please let me have the report and photo.

Thanks and Regards,

Shawn Wui
AIG

Complex Claims Examiner
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78 Shenton Way, #08-16, Singapore 079120

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From: Wui, Shawnkaijye
Sent: Tuesday, July 03, 2018 1:56 PM

To: 'Admin A'; 'Admin-D (LKKAUTO)'

Subject: RE: Our ref.: 8799096825SG-003; Accident involving GR 9510H and FBC 4952L on 14/03/2018

Dear Sirs,

Please upload the survey report and photo as soon as possible.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Wui, Shawnkaijie

Sent: Friday, June 29, 2018 3:53 PM

To: Admin A; Admin-D (LKKAUTO)

Subject: Our ref.: 8799096825SG-003; Accident involving GR 9510H and FBC 4952L on 14/03/2018

Importance: High

Dear Sirs,

Please be informed that we have received letter of claim from third party solicitor.

According to TP solicitor, your company has been appointed as SJE to survey TP motorcycle.

Please advise whether the survey has been completed and whether Merimen has been created.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

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