

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 16 August, 2018 4:59 PM  
**To:** Wui, Shawnkaijie  
**Cc:** Admin A; Bryan Ang (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> Your Ref: 7540083347SG\_ACCIDENT INVOLVING VEHICLES SKA 1079G(OI) / SHC 3969A (TP) / OTHERS ON 15/05/2018 LKK REF CC4/AIG18009057/Dha3

Dear Shawn,

Noted with thanks.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Wui, Shawnkaijie [mailto:Shawnkaijie.Wui@aig.com]  
**Sent:** Thursday, 16 August, 2018 4:36 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Bryan Ang (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> Your Ref: 7540083347SG\_ACCIDENT INVOLVING VEHICLES SKA 1079G(OI) / SHC 3969A (TP) / OTHERS ON 15/05/2018 LKK REF CC4/AIG18009057/Dha3

Dear Vic,

We refer to the aforementioned case.

We have closed the issue with Chunni.

Please issue Release to Chunni at \$ 18,600.00 (global).

Thanks and Regards,

**Shawn Wui**

**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, August 10, 2018 1:59 PM

**To:** Wui, Shawnkaijie

**Cc:** Admin A; Bryan Ang (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: <SEEK MANDATE> Your Ref: 7540083347SG\_ACCIDENT INVOLVING VEHICLES SKA 1079G(OI) / SHC 3969A (TP) / OTHERS ON 15/05/2018 LKK REF CC4/AIG18009057/Dha3

RESEND

Dear Shawn,

We refer to your below email and to our earlier telephone conversation.

Please find below photos as requested:


PARTS	PHOTOS	REMARKS
RH Headlamp	<p>Photo 140 in Merimen</p>  <p>Photo 141 in Merimen</p>	<p>Mounting Crack</p> <p>Upper Photo show the 2 headlamps (RH Headlamp - circled)</p> <p>Below Photos show the damages observed to the mounting of the RH headlamp (circled).</p>



Photo 142 in Merimen



Bonnet Lock

Photo 21 in Merimen



Photo 22 in Merimen

Bent

Photos shows the damages sustained to the Bonnet lock as a result of the impact. It was observed that a blue paint transfer was visible (circled). Photo 22 and 23 shows the Bonnet being bent (circled) as a result of the impact which caused damages to the Bonnet Lock.



Photo 23 in Merimen



RH Rear  
Fender

Photo 156



Photo 157 in Merimen

Repaired

Photos show the extent of damages to the RH Rear Fender as a result of the impact (circled).








Photo 158 in Merimen



Photo 159 in Merimen



Photo 160 in Merimen

		
LH Rear Fender Trim Board	<p>Photo 56 in Merimen</p>  <p>Photo 58 in Merimen</p> 	<p>Bent</p> <p>Photos shows damages to the LH rear fender trim board as a result of the impact (circled).</p>

We hope the above matter suffice.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Wui, Shawnkaijye [<mailto:Shawnkaijye.Wui@aig.com>]

**Sent:** Friday, 10 August, 2018 11:37 AM

**To:** Vic (LKKAuto)

**Subject:** RE: <SEEK MANDATE> Your Ref: 7540083347SG\_ACCIDENT INVOLVING VEHICLES SKA 1079G(OI) / SHC 3969A (TP) / OTHERS ON 15/05/2018 LKK REF CC4/AIG18009057/Dha3

Dear Vic,

Please let me have the photo below,

- 1) RH headlamp
- 2) Bonnet Lock – reused?
- 3) RH rear fender
- 4) LH rear fender trim board

Thanks and Regards,

**Shawn Wui**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

[Shawnkaijye.Wui@aig.com](mailto:Shawnkaijye.Wui@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, August 10, 2018 9:44 AM

**To:** Wui, Shawnkaijye

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** <SEEK MANDATE> Your Ref: 7540083347SG\_ACCIDENT INVOLVING VEHICLES SKA 1079G(OI) / SHC 3969A (TP) / OTHERS ON 15/05/2018 LKK REF CC4/AIG18009057/Dha3

**Your Ref: 7540083347SG**

**Our Ref: CC4/AIG18009057/Dha3**

Dear Shawn,

ACCIDENT INVOLVING VEHICLES SKA 1079G(OI) / SHC 3969A (TP) / OTHERS ON 15/05/2018

We refer to the above matter.

It was reported that Insured vehicle was involved in a 4 vehicle chain collision and was the last vehicle and rear-ended TP vehicle.

We had spoken to the Insured Mdm Low and she was informed of the TP claim, liability and NCD issue and agreed to settle the claim. A letter was also sent out to the Insured on 03/07/2018. No further feedback from Insured till to date.

Summary to offer to repairer **CHUNNI MOTOR WORK PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 37,941.37	\$ 21,400.00
Loss of Rental (\$115.00x 19 Days)	\$ 2,185.00	\$ 2,185.00
Loss of Income (\$50 x 19 days)	\$ 950.00	\$ 950.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 41,078.37</b>	<b>\$ 24,537.00</b>

**Breakdown of days is as follows:**

Recommended days	14 Days
Weekends / Downtime	5 Days
<b>TOTAL</b>	<b>19 Days</b>

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.



**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.