

Surveyor:

Bryan

DOI:

18/5/18

Date / Time:

17/5/18

Registered in Merimen:

18/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKA 1079 G

Name of Insured:

Low Wai Yui

Insured Tel No.:

HP:

8125445

Excess Sec II :SS

D.O.A.:

15/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

75400833475G

Policy No.:

2100288852

Make / Model:

V. Scion

Place of Accident:

Menne Parade Rd

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKA 1079 G

SHE 3969 A

SLK 7070 B

SIC 7885 K



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

obmm

Tp



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time		STAGE	DATE / PIC
6/6	SHE 3969 A - CS/KU17004624/K162/604:24/1/18	Non-Reporting ltr (1st):	
16/6	SKA 1079 G - CS/AIG15001567/Hip dm397:VA:24/1/18	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
21/6/18	Over. Sent out first letter.	Call OI: 250618-UC	
		After call ltr to OI:	
25/6/18	Signature 2/5 20,000/- with 14 days 2	Documentation Check List: Handler	Typist
25/6/18 @ 1:30PM	NO OI GIA REPORT IN YET.	Notification ltr (if non-pickup)	<input type="checkbox"/>
	SPOKE TO OI. OUI WAS SON. ALREADY	After call ltr to OI:	<input checked="" type="checkbox"/>
	LOUSE GIA REPORT BUT CAR WAS WITH	Authorisation To Act:	<input checked="" type="checkbox"/>
	TRAFFIC POLICE IS OUI MENTIONED, BRACE	Release Voucher:	<input checked="" type="checkbox"/>
	NOT WORKING PROPERLY. INFORMED HER OF	Final Repair Bill:	<input checked="" type="checkbox"/>
	TP CLAIM 4 WIL UPDATE HER.	Car Rental Invoice:	<input checked="" type="checkbox"/>
	OI GIA REPORT IN.	Towing Invoice	<input type="checkbox"/>
05/07/18	TP LOW IN CORINGNEL)	LTA / GIA:	<input checked="" type="checkbox"/>
	SEND LETTER TO OI.	Medical Bill:	<input type="checkbox"/>
10/08/18	TYPE REPORT FOR WANDERER APPROVAL.	PIR:	<input type="checkbox"/>
	REPORT DONE. SEND WANDERER TO AIG.	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE

Date/Time:

Sent By:

RECEIVED 10 JUL 2018

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: 119	SS 20,000.00 (14 days)	Reduction: 43 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100 (Agreed / Assessed)	BOLA S/N No.:	28
Repair Cost: (w/ass)	SS 21,400.00		
Loss of Rental (LOR):	SS 2,185.00 (19 days)	X \$ 115.00	
Loss of Use (LOU):	SS 950.00 (\$ 50 x 19 days)		
Loss of Income (LOI):	SS — (\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>		[Tick only one]	
GIA/LTA Search	SS 2.00		
Medical:	SS —		
Disbursement:	SS —	(e.g. Tow/ Independent)	
Legal Cost	SS —		
Total:	SS 24,537.00	Global Sum SS:	18,600.00
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 18,600.00	Name 1:	CHUNNI MOTOR WORK PTE LTD
Payee 2: (Strike if N.A.)	SS —	Name 2:	—
Payee 3: (Strike if N.A.)	SS —	Name 3:	—

c1/2)

REF:

Surveyor:

ASSIGNMENT

COE March 2023

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

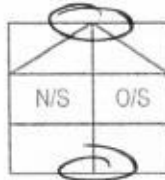
Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 14 12 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 3969 A Yr Regn: March 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Truck / Prime Mover /

Truck / Trailer or

Make: Hyundai I40 C.C. 1685

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 387165 T/Radio: Insured / Std / NI / NA

Eng/No: D4FDEU479917

C/No: KMHLEB41UMFU065444

Gen. Cond: Good / Fair / Poor / BurntSteering: Good / Jammed / Leaked / Burnt orBrake: Good / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60 R16

R: ———

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 15/05/2018 D.O.I. 18/05/2018

Survey held at Chunnai AMK

Des. of Damages Frnt / Rear / O/S / N/S / U/C / Rooftop or

Front 7 Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

25/04/18 AIG SKA1079G
 Insured 2/5 2000/- with 14 days 8 m
 (Cred: 15,459.22 / 15%)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + R5.00

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ Site Insp (\$ _____)☐ Interview (\$ _____)☐ Tech. Invs (\$ _____)☐ Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18009057/Dha3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 18-05-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKA 1079G	Veh. Inspected	SHC 3969A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	18/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	15/05/2018	Inspection Date	18/05/2018	
Survey held at	CHUNNI MOTOR WORK PTE LTD BLK 10 ANG MO KIO IND. PARK 2A, #03-19 AMK AUTOPOINT SINGAPORE 568047.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

AIG

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bonnet <i>vt</i>			\$ 1,526.00 ✓
	Bonnet Lock <i>vt</i>			\$ 50.90 ✓
	Radiator Grille <i>& crack</i>			\$ 294.35 <i>✓</i>
	Radiator Grille H Emblem <i>N/C</i>			\$ 113.65 ✓
	Front Bumper Cover <i>distorted</i>			\$ 562.30 ✓
	Front Bumper Sponge <i>& torn</i>			\$ 142.20 <i>& ✓</i>
	Front Bumper Reinforcement <i>& Deformed</i>			\$ 526.10 <i>& ✓</i>
	Front Bumper Grille (LH/RH) <i>NN</i>		\$ 40.30	\$ 80.60 X
	Front Bumper Centre Grille <i>deformed</i>			\$ 178.60 ✓
	Front Bumper Centre Grille Top Garnish <i>N/S C/N</i>	<i>O/S NN</i>	\$ (80.00)	\$ 160.00 ✓
	Front Bumper Bracket Top (LH/RH) <i>NN</i>		\$ 22.40	\$ 44.80 X
	Front Bumper Bracket (LH/RH) <i>NN</i>		\$ 24.60	\$ 49.20 X
	Front Bumper Retainer Mounting <i>NN</i>		\$ 9.20	\$ 18.40 X
	Headlamp Support Top Cover <i>NN</i>			\$ 398.00 X
	Headlamp Support Panel Assy <i>& vt</i>			\$ 1,067.50 <i>& ✓</i>
	Headlamp (LH/RH) <i>& mounting crack</i>		\$ 1,388.00	\$ 2,776.00 <i>& ✓</i>
	Radiator <i>& vt</i>			\$ 850.20 <i>& ✓</i>
	Radiator Fan Blade,Cowling,Motor Assy <i>NN</i>			\$ 792.95 X
	Radiator Bracket (RH/LH) <i>NN</i>		\$ 6.50	\$ 13.00 X
	Radiator Hose Upper <i>NN</i>			\$ 47.40 X
	Radiator Hose Lower <i>NN</i>			\$ 47.40 X
	Radiator Expansion Tank <i>NN</i>			\$ 48.00 X
	Radiator Guard <i>& s/c</i>		\$ 35.00	\$ 70.00 <i>& X</i>
	Horn Unit (LH/RH) <i>& broken</i>		\$ 86.75	\$ 173.50 <i>& ✓</i>
	Horn Wire <i>& broken NN</i>			\$ 156.50 <i>& X</i>
	Aircon Condenser <i>& vt</i>			\$ 1,137.35 <i>& ✓</i>
	Inter Cooler <i>& punctured</i>			\$ 921.90 <i>& ✓</i>
	Inter Cooler Mounting (2 PCS) <i>NN</i>			\$ 25.90 X
	SUB TOTAL			\$ 12,272.70
	LESS 20%			\$ 2,454.54
	DISCOUNTED TOTAL			\$ 9,818.16
	Front Number Plate <i>crack</i>			\$ 25.00 Nett ✓
	Front No Plate Trim Cover <i>broken</i>			\$ 15/-30.00 Nett ✓
			40.00	\$ 55.00
	Labour Charge			
	Panel Beating			\$ 1,000.00 600/-
	Spray Painting Charge			\$ 400.00 360/-
	Wiring Charge			\$ 100.00 30/-
	Tuff Kote			\$ 100.00 40/-
	Towing Charge			\$ 50.00 20/-
	Remove/Refix Aircon & Refill Gas			\$ 150.00 80/-
	TOTAL LABOUR			\$ 1,800.00

SHC 3969A

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid <i>bt</i>			\$ 1,681.40	✓
	Boot Lid Rubber <i>deformed</i>			\$ 115.80	✓
	Boot Lid Lock Upper <i>bt</i>			\$ 137.90	✓
	Boot Lid Lock Lower <i>bt</i>			\$ 31.70	x
	Boot Lid 'H' Emblem <i>h/c</i>			\$ 27.20	✓
	Boot Lid CRDI Plate <i>h/c</i>			\$ 41.00	✓
	Boot Lid Lamp (LH/RH) <i>crack</i>		\$ 556.80	\$ 1,113.60	✓
	Boot Lid Trimboard <i>toen</i>			\$ 172.70	✓
	Boot Lid Trimboard Clips (10pcs) <i>h/c</i>			\$ 11.00	✓
	Bootlid Moulding <i>svc</i>			\$ 85.00	x
	Bootlid i40 Emblem <i>svc</i>			\$ 41.00	x
	Bootlid Lower Garnish <i>svc</i>			\$ 398.00	x
	Rear Bumper <i>crack</i>			\$ 603.60	✓
	Rear Bumper Reinforcement <i>crack</i>			\$ 504.35	✓
	Rear Bumper Reinforcement Bracket (LH/RH) <i>bt</i>		\$ 180.00	\$ 360.00	✓
	Rear Bumper Clip 10 pcs <i>h/c</i>			\$ 22.00	✓
	Rear Bumper Bracket <i>svc</i>		\$ 49.00	\$ 98.00	x
	Rear Bumper Sponge <i>toen</i>			\$ 143.40	✓
	Rear Bumper Under Cover <i>toen</i>			\$ 225.00	✓
	Rear Bumper Reflector Lamp (LH/RH) <i>n/s crack o/s svc</i>		\$ (32.00)	\$ 64.00	✓
	Tail Lamp (LH/RH) <i>crack</i>		\$ 565.60	\$ 1,131.20	✓
	Rear Panel <i>Dented</i>			\$ 592.30	✓
	Rear Panel Garnish <i>deformed</i>			\$ 57.70	✓ photo
	Rear Panel Lower Panel <i>Dented</i>			\$ 495.50	✓
	Spare Tyre Holder <i>HN</i>			\$ 28.80	x
	Spare Tyre Panel <i>bt Dented</i>			\$ 900.50	x ✓
	Spare Tyre Panel Cushion <i>HN</i>			\$ 209.05	x
	Rear Towing Hook <i>HN</i>			\$ 94.60	x
	Member Assy- Rear Floor Centre <i>HN</i>			\$ 170.75	x
	Exhaust Pipe Insulator <i>x HN</i>		\$ 58.55	\$ 117.10	x ✓
	Exhaust Silencer <i>bt</i>		\$ 954.00	\$ 1,908.00	x ✓
	Exhaust Pipe Hanger <i>svc</i>		\$ 58.55	\$ 117.10	x
	Exhaust Pipe Centre <i>x bt</i>			\$ 1,150.30	x photo
	Rear Fender With Housing (LH/RH) <i>n/s Dented o/s rep</i>		4,736.80	\$ 9,473.60	✓
	Rear Fender Inner Lining (LH/RH) <i>HN</i>		\$ 164.40	\$ 328.80	x
	Rear Fender Trim Board (LH) <i>bt</i>			\$ 188.75	✓
	Rear Windscreen Moulding <i>h/c</i>			\$ 60.00	✓
	Fuel Lid Cover <i>deformed</i>			\$ 98.50	✓
			16510.50		
			13208.40		
				\$ 22,999.20	
				\$ 4,599.84	
				\$ 18,399.36	
	SUB TOTAL			\$ 22,999.20	
	LESS 20%			\$ 4,599.84	
	DISCOUNTED TOTAL			\$ 18,399.36	

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid Comfort Logo & Tel No. Sticker Hec			\$ 30.00
	Rear No.Plake Svc			\$ 25.00
	Rear Bumper Reverse Sensor Dam			\$ 135.70
	Rear Bumper Advertisement Logo Hec HF			\$ 50.00
	Rear Bumper Rubber Mat disturbed			\$ 30/-50.00
	Rear Windscreen Sealant Hec		241.70	\$ 46.00
				\$ 336.70
	Labour Charge			
	Panel Beating			\$ 2,500.00
	Spray Painting Charge			\$ 1,600.00
	Wiring Charge			\$ 100.00
	Tuff Kote			\$ 100.00
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00
	Remove/Refix Rear Windscreen Glass			\$ 120.00
	Remove/Refix Reverse Sensor			\$ 120.00
	Remove/Refix Exhaust Pipe		2370/-	\$ 360.00
	TOTAL LABOUR			\$ 5,050.00
	ESTIMATE TOTAL			\$ 35,459.22
	18/05 price e 1130m			25290.54
	Hut Antenna			L/S 20,000/-
	L/Sum 12 H4 R ngn 4 days.			
	LKK Auto			
	g			
	LKK Auto Consultants hence notify the Repairer of the following:			
	• To resurvey before/after spray painting			
	• To display damaged part(s) during resurvey			
	• Parts prices are subject to confirmation			
	• Third party survey is on a "Without Prejudice" basis			
	• No illegal modification(s) is allowed			
	• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company			
	Acknowledged by Repairer			
	Signature:			
	Date:			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

- Pre repair inspection request - SHC3969A VS SKA1079G (OI) DOA: 15/05/2018

From: Lim, Sheng Yang
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Chan, Yoke Shi, Supramaniam, Darshene
Sent: 16/5/2018 4:12:52 PM
Attachments: 16052018144052.pdf

Hi,

Please refer to the enclosed request from **Chunni Motor Work P/L**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.
Kindly assist to assign **Kalvin Ang** as Single Joint Expert as requested.

Thank you.

Best Regards,

Lim Sheng Yang
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012101 | Fax +6 03 2685 5898

ShengYang.Lim@aig.com | www.aig.com

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From: chunnimotor@gmail.com
To: ShengYang.Lim@aig.com
Cc: Lily.Tan@aig.com, Andy-SY.Fong@aig.com, Baljit.Kaur@aig.com, Lee-Ying.Chin@aig.com, NoorMariesa.AbuKassim@aig.com, Imran.Ishak@aig.com, yokeshi.chan@aig.com, Darshene.Supramaniam@aig.com
Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKA1079G AND SHC3969A ON 15/05/2018
Date: Wed, 16 May 2018 08:09:02 +0000
Dear Sir,

We agree to appoint **Kalvin Ang** (LKK Auto Consultants Pte Ltd)

Thank you

Regards,
Chunni Motor Work P/L

On Wed, May 16, 2018 at 3:12 PM, Lim, Sheng Yang <ShengYang.Lim@aig.com> wrote:

Without Prejudice

Your Reference : SHC3969A
Our Reference : SKA1079G

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

4:57pm @ 16/5/18
vehicle in
person @ Lynn
arrange on 17/5/18

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Lim Sheng Yang
AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012101 | Fax +6 03 2685 6898

ShengYang.Lim@aig.com | www.aig.com

From: Chunn Motor [<mailto:chunnimotor@gmail.com>]
Sent: Wednesday, May 16, 2018 2:47 PM
To: AIG SGP, Claims-Survey
Subject: Accident involving veh no: SHC 3969A & SKA 1079G on 15.05.18

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

Kindly arrange to survey in AMK Autopoint, Soon Hock Motor, #01-05/06, Tel : 6483 6016.

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 65427162

Thank you for your kind assistance.

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View Sent Message

This mail is associated with :

***SHC3969A (7540083347SG)
[SKA1079G]**

TP

COMFORT TRANSPORTATION PTE LTD

May 15 2018 8:00PM

[Low Wai Yui Grace]

Chunni Motor Work Pte Ltd

Resend View Recipients Print Message Delete Message Forward

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on **31/05/2018 21:04 PM.**

To AIG_SG; NoorMariesa.AbuKassim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Darshene.Supramaniam@aig.com; Aashw
eenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; ShengYang.Lim@aig.com

Subject **Re: No OI GIA Report**

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 21/05/2018 09:49 AM

Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name : Low Wai Yui Grace

Address :

373

Onan Road

#05-12

Malvern Springs

Singapore 424775

Mobile No: 81125445

Thank you.

Regards,
Aashween.

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18009057/Dha3

07th June 2018

Low Wai Yui Grace
373 Onan Road
#05-12 Malvern Springs
Singapore 424775

Dear Sirs,

**ACCIDENT INVOLVING SKA 1079G AND SHC 3969A ON 15/05/2018 ALONG/
AT MARINE PARADE ROAD TOWARDS BEDOK SOUTH ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghilan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

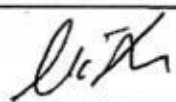
Original Report No : MM0V16084032 Vehicle Registration No: SKA10796
Name (as shown in NRIC) : Low Wai Yui NRIC/FIN/Passport No : S14326602
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : _____ Singapore ()
Contact (Tel) : _____ Mobile No. : 81125445
Email Address : _____
Date of Accident : 15/05/18 Time of Accident : 2000
Place of Accident : Marine Parade Rd bedok South Avenue
Insurance Company : M4

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

- Change date to 15/05/18 2000 instead of
15/06/18 1200pm

Policyholder / Driver's Signature
Date:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:
Date:

Vic (LKKAUTO)

From: Wui, Shawnkaijie <Shawnkaijie.Wui@aig.com>
Sent: Friday, 10 August, 2018 11:37 AM
To: Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> Your Ref: 7540083347SG_ACCIDENT INVOLVING VEHICLES SKA 1079G(OI) / SHC 3969A (TP) / OTHERS ON 15/05/2018 LKK REF CC4/AIG18009057/Dha3

Dear Vic,

Please let me have the photo below,

- 141-142-143-144-145-146-147-148-149-150-151-152-153-154-155-156-157-158-159-160-161-162-163-164-165-166-167-168-169-170-171-172-173-174-175-176-177-178-179-180-181-182-183-184-185-186-187-188-189-190-191-192-193-194-195-196-197-198-199-200-201-202-203-204-205-206-207-208-209-210-211-212-213-214-215-216-217-218-219-220-221-222-223-224-225-226-227-228-229-230-231-232-233-234-235-236-237-238-239-240-241-242-243-244-245-246-247-248-249-250-251-252-253-254-255-256-257-258-259-260-261-262-263-264-265-266-267-268-269-270-271-272-273-274-275-276-277-278-279-280-281-282-283-284-285-286-287-288-289-290-291-292-293-294-295-296-297-298-299-300-301-302-303-304-305-306-307-308-309-310-311-312-313-314-315-316-317-318-319-320-321-322-323-324-325-326-327-328-329-330-331-332-333-334-335-336-337-338-339-340-341-342-343-344-345-346-347-348-349-350-351-352-353-354-355-356-357-358-359-360-361-362-363-364-365-366-367-368-369-370-371-372-373-374-375-376-377-378-379-380-381-382-383-384-385-386-387-388-389-390-391-392-393-394-395-396-397-398-399-400-401-402-403-404-405-406-407-408-409-410-411-412-413-414-415-416-417-418-419-420-421-422-423-424-425-426-427-428-429-430-431-432-433-434-435-436-437-438-439-440-441-442-443-444-445-446-447-448-449-450-451-452-453-454-455-456-457-458-459-460-461-462-463-464-465-466-467-468-469-470-471-472-473-474-475-476-477-478-479-480-481-482-483-484-485-486-487-488-489-490-491-492-493-494-495-496-497-498-499-500-501-502-503-504-505-506-507-508-509-510-511-512-513-514-515-516-517-518-519-520-521-522-523-524-525-526-527-528-529-530-531-532-533-534-535-536-537-538-539-540-541-542-543-544-545-546-547-548-549-550-551-552-553-554-555-556-557-558-559-560-561-562-563-564-565-566-567-568-569-570-571-572-573-574-575-576-577-578-579-580-581-582-583-584-585-586-587-588-589-590-591-592-593-594-595-596-597-598-599-600-601-602-603-604-605-606-607-608-609-610-611-612-613-614-615-616-617-618-619-620-621-622-623-624-625-626-627-628-629-630-631-632-633-634-635-636-637-638-639-640-641-642-643-644-645-646-647-648-649-650-651-652-653-654-655-656-657-658-659-660-661-662-663-664-665-666-667-668-669-670-671-672-673-674-675-676-677-678-679-680-681-682-683-684-685-686-687-688-689-690-691-692-693-694-695-696-697-698-699-700-701-702-703-704-705-706-707-708-709-710-711-712-713-714-715-716-717-718-719-720-721-722-723-724-725-726-727-728-729-730-731-732-733-734-735-736-737-738-739-740-741-742-743-744-745-746-747-748-749-750-751-752-753-754-755-756-757-758-759-760-761-762-763-764-765-766-767-768-769-770-771-772-773-774-775-776-777-778-779-780-781-782-783-784-785-786-787-788-789-790-791-792-793-794-795-796-797-798-799-800-801-802-803-804-805-806-807-808-809-810-811-812-813-814-815-816-817-818-819-820-821-822-823-824-825-826-827-828-829-830-831-832-833-834-835-836-837-838-839-840-841-842-843-844-845-846-847-848-849-850-851-852-853-854-855-856-857-858-859-860-861-862-863-864-865-866-867-868-869-870-871-872-873-874-875-876-877-878-879-880-881-882-883-884-885-886-887-888-889-890-891-892-893-894-895-896-897-898-899-900-901-902-903-904-905-906-907-908-909-910-911-912-913-914-915-916-917-918-919-920-921-922-923-924-925-926-927-928-929-930-931-932-933-934-935-936-937-938-939-940-941-942-943-944-945-946-947-948-949-950-951-952-953-954-955-956-957-958-959-960-961-962-963-964-965-966-967-968-969-970-971-972-973-974-975-976-977-978-979-980-981-982-983-984-985-986-987-988-989-990-991-992-993-994-995-996-997-998-999-1000
- 1) RH headlamp — 141-142-143-144-145-146-147-148-149-150-151-152-153-154-155-156-157-158-159-160-161-162-163-164-165-166-167-168-169-170-171-172-173-174-175-176-177-178-179-180-181-182-183-184-185-186-187-188-189-190-191-192-193-194-195-196-197-198-199-200-201-202-203-204-205-206-207-208-209-210-211-212-213-214-215-216-217-218-219-220-221-222-223-224-225-226-227-228-229-230-231-232-233-234-235-236-237-238-239-240-241-242-243-244-245-246-247-248-249-250-251-252-253-254-255-256-257-258-259-260-261-262-263-264-265-266-267-268-269-270-271-272-273-274-275-276-277-278-279-280-281-282-283-284-285-286-287-288-289-290-291-292-293-294-295-296-297-298-299-300-301-302-303-304-305-306-307-308-309-310-311-312-313-314-315-316-317-318-319-320-321-322-323-324-325-326-327-328-329-330-331-332-333-334-335-336-337-338-339-340-341-342-343-344-345-346-347-348-349-350-351-352-353-354-355-356-357-358-359-360-361-362-363-364-365-366-367-368-369-370-371-372-373-374-375-376-377-378-379-380-381-382-383-384-385-386-387-388-389-390-391-392-393-394-395-396-397-398-399-400-401-402-403-404-405-406-407-408-409-410-411-412-413-414-415-416-417-418-419-420-421-422-423-424-425-426-427-428-429-430-431-432-433-434-435-436-437-438-439-440-441-442-443-444-445-446-447-448-449-450-451-452-453-454-455-456-457-458-459-460-461-462-463-464-465-466-467-468-469-470-471-472-473-474-475-476-477-478-479-480-481-482-483-484-485-486-487-488-489-490-491-492-493-494-495-496-497-498-499-500-501-502-503-504-505-506-507-508-509-510-511-512-513-514-515-516-517-518-519-520-521-522-523-524-525-526-527-528-529-530-531-532-533-534-535-536-537-538-539-540-541-542-543-544-545-546-547-548-549-550-551-552-553-554-555-556-557-558-559-560-561-562-563-564-565-566-567-568-569-570-571-572-573-574-575-576-577-578-579-580-581-582-583-584-585-586-587-588-589-590-591-592-593-594-595-596-597-598-599-600-601-602-603-604-605-606-607-608-609-610-611-612-613-614-615-616-617-618-619-620-621-622-623-624-625-626-627-628-629-630-631-632-633-634-635-636-637-638-639-640-641-642-643-644-645-646-647-648-649-650-651-652-653-654-655-656-657-658-659-660-661-662-663-664-665-666-667-668-669-670-671-672-673-674-675-676-677-678-679-680-681-682-683-684-685-686-687-688-689-690-691-692-693-694-695-696-697-698-699-700-701-702-703-704-705-706-707-708-709-710-711-712-713-714-715-716-717-718-719-720-721-722-723-724-725-726-727-728-729-730-731-732-733-734-735-736-737-738-739-740-741-742-743-744-745-746-747-748-749-750-751-752-753-754-755-756-757-758-759-760-761-762-763-764-765-766-767-768-769-770-771-772-773-774-775-776-777-778-779-780-781-782-783-784-785-786-787-788-789-790-791-792-793-794-795-796-797-798-799-800-801-802-803-804-805-806-807-808-809-810-811-812-813-814-815-816-817-818-819-820-821-822-823-824-825-826-827-828-829-830-831-832-833-834-835-836-837-838-839-840-841-842-843-844-845-846-847-848-849-850-851-852-853-854-855-856-857-858-859-860-861-862-863-864-865-866-867-868-869-870-871-872-873-874-875-876-877-878-879-880-881-882-883-884-885-886-887-888-889-890-891-892-893-894-895-896-897-898-899-900-901-902-903-904-905-906-907-908-909-910-911-912-913-914-915-916-917-918-919-920-921-922-923-924-925-926-927-928-929-930-931-932-933-934-935-936-937-938-939-940-941-942-943-944-945-946-947-948-949-950-951-952-953-954-955-956-957-958-959-960-961-962-963-964-965-966-967-968-969-970-971-972-973-974-975-976-977-978-979-980-981-982-983-984-985-986-987-988-989-990-991-992-993-994-995-996-997-998-999-1000
 - 2) Bonnet Lock — reused? 21 143-144-145-146-147-148-149-150-151-152-153-154-155-156-157-158-159-160-161-162-163-164-165-166-167-168-169-170-171-172-173-174-175-176-177-178-179-180-181-182-183-184-185-186-187-188-189-190-191-192-193-194-195-196-197-198-199-200-201-202-203-204-205-206-207-208-209-210-211-212-213-214-215-216-217-218-219-220-221-222-223-224-225-226-227-228-229-230-231-232-233-234-235-236-237-238-239-240-241-242-243-244-245-246-247-248-249-250-251-252-253-254-255-256-257-258-259-260-261-262-263-264-265-266-267-268-269-270-271-272-273-274-275-276-277-278-279-280-281-282-283-284-285-286-287-288-289-290-291-292-293-294-295-296-297-298-299-300-301-302-303-304-305-306-307-308-309-310-311-312-313-314-315-316-317-318-319-320-321-322-323-324-325-326-327-328-329-330-331-332-333-334-335-336-337-338-339-340-341-342-343-344-345-346-347-348-349-350-351-352-353-354-355-356-357-358-359-360-361-362-363-364-365-366-367-368-369-370-371-372-373-374-375-376-377-378-379-380-381-382-383-384-385-386-387-388-389-390-391-392-393-394-395-396-397-398-399-400-401-402-403-404-405-406-407-408-409-410-411-412-413-414-415-416-417-418-419-420-421-422-423-424-425-426-427-428-429-430-431-432-433-434-435-436-437-438-439-440-441-442-443-444-445-446-447-448-449-450-451-452-453-454-455-456-457-458-459-460-461-462-463-464-465-466-467-468-469-470-471-472-473-474-475-476-477-478-479-480-481-482-483-484-485-486-487-488-489-490-491-492-493-494-495-496-497-498-499-500-501-502-503-504-505-506-507-508-509-510-511-512-513-514-515-516-517-518-519-520-521-522-523-524-525-526-527-528-529-530-531-532-533-534-535-536-537-538-539-540-541-542-543-544-545-546-547-548-549-550-551-552-553-554-555-556-557-558-559-560-561-562-563-564-565-566-567-568-569-570-571-572-573-574-575-576-577-578-579-580-581-582-583-584-585-586-587-588-589-590-591-592-593-594-595-596-597-598-599-600-601-602-603-604-605-606-607-608-609-610-611-612-613-614-615-616-617-618-619-620-621-622-623-624-625-626-627-628-629-630-631-632-633-634-635-636-637-638-639-640-641-642-643-644-645-646-647-648-649-650-651-652-653-654-655-656-657-658-659-660-661-662-663-664-665-666-667-668-669-670-671-672-673-674-675-676-677-678-679-680-681-682-683-684-685-686-687-688-689-690-691-692-693-694-695-696-697-698-699-700-701-702-703-704-705-706-707-708-709-710-711-712-713-714-715-716-717-718-719-720-721-722-723-724-725-726-727-728-729-730-731-732-733-734-735-736-737-738-739-740-741-742-743-744-745-746-747-748-749-750-751-752-753-754-755-756-757-758-759-760-761-762-763-764-765-766-767-768-769-770-771-772-773-774-775-776-777-778-779-780-781-782-783-784-785-786-787-788-789-790-791-792-793-794-795-796-797-798-799-800-801-802-803-804-805-806-807-808-809-810-811-812-813-814-815-816-817-818-819-820-821-822-823-824-825-826-827-828-829-830-831-832-833-834-835-836-837-838-839-840-841-842-843-844-845-846-847-848-849-850-851-852-853-854-855-856-857-858-859-860-861-862-863-864-865-866-867-868-869-870-871-872-873-874-875-876-877-878-879-880-881-882-883-884-885-886-887-888-889-890-891-892-893-894-895-896-897-898-899-900-901-902-903-904-905-906-907-908-909-910-911-912-913-914-915-916-917-918-919-920-921-922-923-924-925-926-927-928-929-930-931-932-933-934-935-936-937-938-939-940-941-942-943-944-945-946-947-948-949-950-951-952-953-954-955-956-957-958-959-960-961-962-963-964-965-966-967-968-969-970-971-972-973-974-975-976-977-978-979-980-981-982-983-984-985-986-987-988-989-990-991-992-993-994-995-996-997-998-999-1000
 - 3) RH rear fender — 156-160
 - 4) LH rear fender trim board 56, 58

Thanks and Regards,
Shawn Wui
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijie.Wui@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]

Sent: Friday, August 10, 2018 9:44 AM

To: Wui, Shawnkaijie

Cc: Admin A; Vic (LKKAUTO)

Subject: <SEEK MANDATE> Your Ref: 7540083347SG_ACCIDENT INVOLVING VEHICLES SKA 1079G(OI) / SHC 3969A (TP) / OTHERS ON 15/05/2018 LKK REF CC4/AIG18009057/Dha3

Your Ref: 7540083347SG

Our Ref: CC4/AIG18009057/Dha3

Dear Shawn,

ACCIDENT INVOLVING VEHICLES SKA 1079G(OI) / SHC 3969A (TP) / OTHERS ON 15/05/2018

We refer to the above matter.

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 16 August, 2018 5:17 PM
To: Chunni Motor Work Pte Ltd
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SHC 3969A_ACCIDENT INVOLVING VEHICLES SKA 1079G / SHC 3969A / OTHERS ON 15/05/2018 LKK REF CC4/AIG18009057/Dha3
Attachments: DV.pdf

Without Prejudice

Dear William,

ACCIDENT INVOLVING VEHICLES SKA 1079G / SHC 3969A / OTHERS ON 15/05/2018

We refer to the above matter.

We were informed by our principal that the matter was settled at a global sum of **\$18,600.00** (all in).

Kindly chop and sign the attached DV forward back to us a copy for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Vic (LKKAUTO)

From: Chunni motor Work <chunnimw@yahoo.com.sg>
Sent: Saturday, 18 August, 2018 12:53 PM
To: Vic (LKKAUTO)
Subject: Re: Fw: Your Ref: SHC 3969A_ACCIDENT INVOLVING VEHICLES SKA 1079G / SHC 3969A / OTHERS ON 15/05/2018 LKK REF CC4/AIG18009057/Dha3
Attachments: Release Voucher.pdf

Your Ref : CC4/AIG18009057/Dha3
Our Ref : SHC 3969 A (150518)

WITHOUT PREJUDICE

Dear Vic

Your email of 16-08-2018 refers.

Strictly on a without prejudice basis and without any admission of liability, we confirm settlement for our client's property damage claim (Cost of repair, GIA search and the loss of rental & income during the period of repair) at a global sum of \$18,600.00.

Please note that the settlement reached is strictly for the aforesaid property damage claim only and is without prejudice to the hirer of SHC 3969 A, Larry Tay Yak Siong's injury and other losses against your principals, M/s AIG Asia Pacific Insurance Pte Ltd and /or their insured.

As requested, we return the attached Release Voucher duly endorsed (**see the attached pdf file**) for your kind attention.

Kindly expedite to process payment and forward us your cheque for the settlement sum of **\$18,600.00** made in favour of **M/s Chunni Motor Work Pte Ltd** as soon as possible.

Thank you and have a great weekend.

Best Regards
William
Claims Department

Chunni Motor Work Pte Ltd
10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

Tel : 6483-6016 (Claims)

DISCLAIMER:

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Save the trees - Do you really need to print this e-mail?

On Saturday, 18 August 2018, 12:45:58 PM SGT, Chunni Motor Work Pte Ltd <chunnimotor@yahoo.com.sg> wrote:

----- Forwarded message -----

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

To: Chunni Motor Work Pte Ltd <chunnimotor@yahoo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, 16 August 2018, 5:17:30 PM SGT

Subject: Your Ref: SHC 3969A_ACCIDENT INVOLVING VEHICLES SKA 1079G / SHC 3969A / OTHERS ON 15/05/2018 LKK REF CC4/AIG18009057/Dha3

Without Prejudice

Dear William,

ACCIDENT INVOLVING VEHICLES SKA 1079G / SHC 3969A / OTHERS ON 15/05/2018

We refer to the above matter.

We were informed by our principal that the matter was settled at a global sum of **\$18,600.00** (all in).

Kindly chop and sign the attached DV forward back to us a copy for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto Consultants
Pte Ltd

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Print Received Message

This mail is associated with :

***SHC3969A (7540083347SG)
[SKA1079G]**

TP

COMFORT TRANSPORTATION PTE LTD

May 15 2018 8:00PM

[Low Wai Yui Grace]

Chunni Motor Work Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 16/08/2018 16:36 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$18600.00) - SHC3969A - Claim Handler: Wui, Shawn-KJ

Approved:18600.00.

Vic (LKKAUTO)

From: Wui, Shawnkaijye <Shawnkaijye.Wui@aig.com>
Sent: Thursday, 16 August, 2018 4:36 PM
To: Vic (LKKAUTO)
Cc: Admin A; Bryan Ang (LKKAUTO)
Subject: RE: <SEEK MANDATE> Your Ref: 7540083347SG_ACCIDENT INVOLVING VEHICLES SKA 1079G(OI) / SHC 3969A (TP) / OTHERS ON 15/05/2018 LKK REF CC4/AIG18009057/Dha3

Dear Vic,

We refer to the aforementioned case.

We have closed the issue with Chunni.

Please issue Release to Chunni at \$ 18,600.00 (global).

Thanks and Regards,
Shawn Wui
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijye.Wui@aig.com | www.aig.com.sg

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, August 10, 2018 1:59 PM
To: Wui, Shawnkaijye
Cc: Admin A; Bryan Ang (LKKAUTO); Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> Your Ref: 7540083347SG_ACCIDENT INVOLVING VEHICLES SKA 1079G(OI) / SHC 3969A (TP) / OTHERS ON 15/05/2018 LKK REF CC4/AIG18009057/Dha3

RESEND

Dear Shawn,

We refer to your below email and to our earlier telephone conversation.

Please find below photos as requested:

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 May 2018 Edit Reg		17 May 2018 00:00 Edit Adj Rpt	S\$20,000.00 Edit Estimates	S\$20,000.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

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CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Low Wai Yui Grace, ID: S1432660Z, Tel: +6581125445		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHC3969A	Date of Loss:	15/05/2018 20:00 - :59 [38 Months and 3 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 7540083347SG	Policy/Cover Note No.:	2100283852 (Comprehensive)
Vehicle Reg. No. (Insured):	SKA1079G	Policy No. (Claimant):	D-18088936MFSH
		Excess:	
Repairer:	Chunni Motor Work Pte Ltd (HQ) Blk 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK Autopoint, 568047 Ang Mo Kio - Tel: 6542 7162		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaiye.Wui@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by BRYAN TANI] ... [Final Rpt due 30/05/2018]		
Driver/Custodian (Insured):	KENNETH MAH CHERN FENG (), NRIC: S9249626J		

ASSOCIATED MAIL RECEIVED

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- AIG_SG_EXPRESS (16/08/2018): Alert - Adj Mandate Approved (S\$18600.00) - SHC3969A - Claim Handler: Wui, Shawn...
- AIG_SG (21/05/2018): No OI GIA Report

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

Claim Documents

***SHC3969A (7540083347SG)
[SKA1079G]**

TP

















































COMFORT TRANSPORTATION PTE LTD
















































May 15 2018 8:00PM
















































[Low Wai Yui Grace]

Chunni Motor Work Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Photos/Images			3 per page	<input checked="" type="checkbox"/>
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2	21/06/18 10:53	Front View Left		Load JPG
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4	21/06/18 10:53	General View		Load JPG
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Letters/Correspondences			1 per page ▼	<input checked="" type="checkbox"/>
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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196	21/06/18 10:58	Finishing Photo		<input checked="" type="checkbox"/>
197	21/06/18 10:58	Finishing Photo		<input checked="" type="checkbox"/>
198	21/06/18 10:58	Finishing Photo		<input checked="" type="checkbox"/>
199	21/06/18 10:58	Finishing Photo		<input checked="" type="checkbox"/>
200	21/06/18 10:58	Finishing Photo		<input checked="" type="checkbox"/>
201	21/06/18 10:58	Finishing Photo		<input checked="" type="checkbox"/>
202	21/06/18 10:58	Finishing Photo		<input checked="" type="checkbox"/>
203	21/06/18 10:58	Finishing Photo		<input checked="" type="checkbox"/>
204	21/06/18 10:58	Finishing Photo		<input checked="" type="checkbox"/>
205	21/06/18 10:58	Finishing Photo		<input checked="" type="checkbox"/>
206	21/06/18 10:58	Finishing Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/05/18 15:54	ACKNOWLEDGEMENT EMAIL TO AIG DD 16.05.2018		<input checked="" type="checkbox"/>
2	18/05/18 15:54	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT		<input checked="" type="checkbox"/>
3	18/05/18 15:54	EMAIL FROM AIG DD 16.05.2018		<input checked="" type="checkbox"/>
4	02/06/18 13:18	TP ESTIMATE-MARKED		<input checked="" type="checkbox"/>
5	02/06/18 13:18	TP GIA REPORT		<input checked="" type="checkbox"/>
6	07/06/18 09:04	Non reporting letter		<input checked="" type="checkbox"/>
7	03/07/18 15:52	OID DRIVING LICENCE STATUS		<input checked="" type="checkbox"/>
8	03/07/18 16:13	EMAIL TO OI		<input checked="" type="checkbox"/>
9	03/07/18 16:13	LETTER TO OI		<input checked="" type="checkbox"/>
10	26/07/18 09:36	GIA SEARCH		<input checked="" type="checkbox"/>
11	26/07/18 09:36	RENTAL RECEIPT		<input checked="" type="checkbox"/>
12	16/08/18 16:58	EMAIL FROM AIG		<input checked="" type="checkbox"/>
13	24/08/18 10:29	AUTHORISATION TO ACT		<input checked="" type="checkbox"/>
14	24/08/18 10:29	RELEASE VOUCHER		<input checked="" type="checkbox"/>
15	24/08/18 10:29	WORKSHOP INVOICE		<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	03/07/18 10:11	OI GIA REPORT		<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKA1079G (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI (A)
	SHC3969A (TP veh)		
Date of Accident:	15/05/2018		

Global Sum Settlement	:	[X]	Yes	[]	No	
Repair Estimate	:	\$				37,941.37
Final Repair Cost	:	\$				18,600.00
Loss of Use	:	\$				19.00 days at \$50.00 per day
Rental (if any)	:	\$				19 days
LTA / GIA Search Fee	:	\$				
Others:	:	\$				
	:	\$				
Final Settlement Sum (GLOBAL SUM)	:	\$				18,600.00

Is Third Party Workshop GIA Registered?				[]	YES	[X]	NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:				Agreed Liability _____ 100 _____ (%)				
B) For GIA Registered Workshop:				BOLA Applicable: Yes/ No BOLA Scenario No: _____				
BOLA Liability: _____ (%)				Assessed Liability (*): _____ 100 _____ (%)				
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.								
Remarks _____								

Payment Instruction: Payee's Breakdown			
1)	Chunni Motor Work Pte Ltd	: \$	18,600.00
2)		: \$	
3)		: \$	
4)		: \$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

24 Aug
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18009057/DHA3S2
Date: 24/08/2018

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100283852
Claimant Vehicle No :	SHC3969A	Insured Vehicle No :	SKA1079G
Date of Loss:	15/05/2018	Nature of Claim:	TP
		Claim No:	7540083347SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHC3969A	Engine No:	D4FDEU479917
Make & Model:	HYUNDAI I40, 1.7 D CRDi (A)	Chassis No:	KMHLB41UMFU065444
Reg. Date:	12/03/2015 (Man. Year: 2014)	Odometer:	387165 km
Colour:	Blue		
Engine Capacity:	1685 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	205/60R16	Rear Tyre Size:	205/60R16
Front Left Side:	Hankook 5 mm	Rear Left Side:	Hankook 5 mm
Front Right Side:	Hankook 5 mm	Rear Right Side:	Hankook 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	28,609.22	21,810.54	6,798.68	23.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,850.00	3,480.00	3,370.00	49.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	35,459.22	25,290.54	10,168.68	28.68
Approved Total (Overridden) (S\$)		20,000.00		
(S\$)	35,459.22	20,000.00	15,459.22	43.60
+ GST 7.00/7.00% (S\$)	2,482.15	1,400.00	1,082.15	43.60
Nett Amount (S\$)	37,941.37	21,400.00	16,541.37	43.60
+ Loss of Use (19.0 x S\$50.00/day) (S\$)		950.00		
+ Car Rental (19.0 x S\$115.00/day) (S\$)		2,185.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		24,537.00		
Global Sum Settlement (S\$)		18,600.00		

INSPECTION

Date of Assignment: 17/05/2018
Date Inspected: 18/05/2018 Inspected At:
Estimated Period of Repair: 14.0 days

Chunni Motor Work Pte Ltd (HQ)

Blk 10 Ang Mo Kio Industrial Park 2A, #03-19 AMK
Autopoint
Singapore 568047

Adjuster: BRYAN TANI**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Bent	1,526.00 FL	*1,526.00 FL
2	1		*BONNET LOCK	Bent	50.90 FL	*50.90 FL
3	1		*RADIATOR GRILLE	Cracked	294.35 FL	*294.35 FL
4	1		*RADIATOR GRILLE H EMBLEM	Necessary	113.65 FL	*113.65 FL
5	1		*FRONT BUMPER COVER	Distorted	562.30 FL	*562.30 FL
6	1		*FRONT BUMPER SPONGE	Torn	142.20 FL	*142.20 FL
7	1		*FRONT BUMPER REINFORCEMENT	Dented	526.10 FL	*526.10 FL
8	2		*FRONT BUMPER GRILLE (LH/RH)	Not Necessary	80.60 FL	*- FL
9	1		*FRONT BUMPER CENTRE GRILLE	Deformed	178.60 FL	*178.60 FL
10	1		*FRONT BUMPER CENTRE GRILLE TOP GARNISH	N/s Cut / O/s Not Necessary	160.00 FL	*80.00 FL
11	2		*FRONT BUMPER BRACKET TOP (LH/RH)	Not Necessary	44.80 FL	*- FL
12	2		*FRONT BUMPER BRACKET (LH/RH)	Not Necessary	49.20 FL	*- FL
13	2		*FRONT BUMPER RETAINER MOUNTING	Not Necessary	18.40 FL	*- FL
14	1		*HEADLAMP SUPPORT TOP COVER	Not Necessary	398.00 FL	*- FL
15	1		*HEADLAMP SUPPORT PANEL ASSY	Bent	1,067.50 FL	*1,067.50 FL
16	2		*HEADLAMP (LH/RH)	Mtg Cracked	2,776.00 FL	*2,776.00 FL
17	1		*RADIATOR	Bent	850.20 FL	*850.20 FL
18	1		*RADIATOR FAN BLADE, COWLING, MOTOR ASSY	Not Necessary	792.95 FL	*- FL
19	2		*RADIATOR BRACKET (RH/LH)	Not Necessary	13.00 FL	*- FL
20	1		*RADIATOR HOSE UPPER	Not Necessary	47.40 FL	*- FL
21	1		*RADIATOR HOSE LOWER	Not Necessary	47.40 FL	*- FL
22	1		*RADIATOR EXPANSION TANK	Not Necessary	48.00 FL	*- FL
23	2		*RADIATOR GUARD	Serviceable	70.00 FL	*- FL
24	2		*HORN UNIT (LH/RH)	Broken	173.50 FL	*173.50 FL
25	1		*HORN WIRE	Not Necessary	156.50 FL	*- FL
26	1		*AIRCON CONDENSER	Bent	1,137.35 FL	*1,137.35 FL
27	1		*INTER COOLER	Punctured	921.90 FL	*921.90 FL
28	2		*INTER COOLER MOUNTING	Not Necessary	25.90 FL	*- FL
29	1		*FRONT NUMBER PLATE	Cracked	25.00 FS	*25.00 FS
30	1		*FRONT NO PLATE TRIM COVER	Broken	30.00 FS	*15.00 FS
31	1		*BOOT LID	Bent	1,681.40 FL	*1,681.40 FL
32	1		*BOOT LID RUBBER	Deformed	115.80 FL	*115.80 FL
33	1		*BOOT LID LOCK UPPER	Bent	137.90 FL	*137.90 FL
34	1		*BOOT LID LOCK LOWER	Repair	31.70 FL	*- FL
35	1		*BOOT LID H EMBLEM	Necessary	27.20 FL	*27.20 FL
36	1		*BOOT LID CRDI PLATE	Necessary	41.00 FL	*41.00 FL
37	2		*BOOT LID LAMP (LH/RH)	Cracked	1,113.60 FL	*1,113.60 FL
38	1		*BOOT LID TRIMBOARD	Torn	172.70 FL	*172.70 FL
39	10		*BOOT LID TRIMBOARD CLIPS	Necessary	11.00 FL	*11.00 FL
40	1		*BOOTLID MOULDING	Serviceable	85.00 FL	*- FL
41	1		*BOOTLID I40 EMBLEM	Serviceable	41.00 FL	*- FL
42	1		*BOOTLID LOWER GARNISH	Serviceable	398.00 FL	*- FL
43	1		*REAR BUMPER	Cracked	603.60 FL	*603.60 FL
44	1		*REAR BUMPER REINFORCEMENT	Cracked	504.35 FL	*504.35 FL
45	2		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	Bent	360.00 FL	*360.00 FL
46	10		*REAR BUMPER CLIP	Necessary	22.00 FL	*22.00 FL
47	2		*REAR BUMPER BRACKET	Serviceable	98.00 FL	*- FL
48	1		*REAR BUMPER SPONGE	Torn	143.40 FL	*143.40 FL
49	1		*REAR BUMPER UNDER COVER	Torn	225.00 FL	*225.00 FL
50	1		*REAR BUMPER REFLECTOR LAMP (LH/RH)	N/s Cracked / O/s Serviceable	64.00 FL	*32.00 FL
51	2		*TAIL LAMP (LH/RH)	Cracked	1,131.20 FL	*1,131.20 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
52	1	*REAR PANEL	Dented	592.30 FL	*592.30 FL
53	1	*REAR PANEL GARNISH	Deformed	57.70 FL	*57.70 FL
54	1	*REAR PANEL LOWER PANEL	Dented	495.50 FL	*495.50 FL
55	1	*SPARE TYRE HOLDER	Not Necessary	28.80 FL	*-FL
56	1	*SPARE TYRE PANEL	Dented	900.50 FL	*900.50 FL
57	1	*SPARE TYRE PANEL CUSHION	Not Necessary	209.05 FL	*-FL
58	1	*REAR TOWING HOOK	Not Necessary	94.60 FL	*-FL
59	1	*MEMBER ASSY - REAR FLOOR CENTRE	Not Necessary	170.75 FL	*-FL
60	2	*EXHAUST PIPE INSULATOR	Not Necessary	117.10 FL	*-FL
61	2	*EXHAUST SILENCER	Bent	1,908.00 FL	*1,908.00 FL
62	2	*EXHAUST PIPE HANGER	Serviceable	117.10 FL	*-FL
63	1	*EXHAUST PIPE CENTRE	Bent	1,150.30 FL	*1,150.30 FL
64	1	*REAR FENDER WITH HOUSING (LH/RH)	N/s Dented / O/s Repair	9,473.60 FL	*4,736.80 FL
65	2	*REAR FENDER INNER LINING (LH/RH)	Not Necessary	328.80 FL	*-FL
66	1	*REAR FENDER TRIM BOARD (LH)	Bent	188.75 FL	*188.75 FL
67	1	*REAR WINDSCREEN MOULDING	Necessary	60.00 FL	*60.00 FL
68	1	*FUEL LID COVER	Dislodged	98.50 FL	*98.50 FL
69	1	*BOOT LID COMFORT LOGO & TEL NO. STICKER	Necessary	30.00 FS	*30.00 FS
70	1	*REAR NO. PLATE	Serviceable	25.00 FS	*-FS
71	1	*REAR BUMPER REVERSE SENSOR	Damaged	135.70 FS	*135.70 FS
72	1	*REAR BUMPER ADVERTISEMENT LOGO	Not fitted	50.00 FS	*-FS
73	1	*REAR BUMPER RUBBER MAT	Distorted	50.00 FS	*30.00 FS
74	1	*REAR WINDSCREEN SEALANT	Necessary	46.00 FS	*46.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 35,663.60 27,192.75
 - List Item Discount on L Items 20.00/20.00% (\$\$) 7,054.38 5,382.21

Total Parts (\$\$) 28,609.22 21,810.54

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING.	New	3,500.00	1,600.00
2	SPRAY PAINTING CHARGE.	New	2,000.00	1,360.00
3	WIRING CHARGE.	New	200.00	60.00
4	TUFF KOTE.	New	200.00	100.00
5	TOWING CHARGE.	New	50.00	0.00
6	REMOVE / REFIX AIRCON & REFILL GAS.	New	150.00	80.00
7	REMOVE / REFIX CUSHION & UPHOLSTERY REAR.	New	150.00	80.00
8	REMOVE / REFIX REAR WINDSCREEN GLASS.	New	120.00	80.00
9	REMOVE / REFIX REVERSE SENSOR.	New	120.00	40.00
10	REMOVE / REFIX EXHAUST PIPE.	New	360.00	80.00
Gross Labour Cost (\$\$)			6,850.00	3,480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >