

Mei Kwan (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 11 September, 2018 3:14 PM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Vivian Lau (LKKAuto); Thin Thin (LKKAuto); Admin A
Subject: RE: Our Ref: 17/18/18/VP05/020606 2 Days Notice: Road Traffic Accident Involving SKM 8950G (Our Ref) and SKF 1987J (Your Ref) Dated 11 May 2018, Time around 22:15
Attachments: SKF1987J 110518.PDF; RE: Reporting for SKF1987J Our Ref: 17/18/18/VP05/020606
Categories: HMK

Dear Mei Kwan

Please see attached for our Insured's GIA report.

You may follow up with our Insured driver for the photographs.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI
Sent: Tuesday, 3 July, 2018 9:49 AM
To: 'Mei Kwan (LKKAuto)'
Cc: MT_Claim_SG; Vivian Lau (LKKAuto); Thin Thin (LKKAuto); Admin A
Subject: RE: Our Ref: 17/18/18/VP05/020606 2 Days Notice: Road Traffic Accident Involving SKM 8950G (Our Ref) and SKF 1987J (Your Ref) Dated 11 May 2018, Time around 22:15

Dear Mei Kwan

Our Insured has still not reported the accident to us. We are following up on this matter.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 3 July, 2018 9:32 AM
To: ONG LI LI
Cc: MT_Claim_SG; Vivian Lau (LKKAuto); Thin Thin (LKKAuto); Admin A
Subject: RE: Our Ref: 17/18/18/VP05/020606 2 Days Notice: Road Traffic Accident Involving SKM 8950G (Our Ref) and SKF 1987J (Your Ref) Dated 11 May 2018, Time around 22:15

Dear Li Li,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 19 June, 2018 9:08 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020606 2 Days Notice: Road Traffic Accident Involving SKM 8950G (Our Ref) and SKF 1987J (Your Ref) Dated 11 May 2018, Time around 22:15

Dear Mei Kwan

Our Insured has still not reported the accident. We are following up on this matter.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 19 June, 2018 8:08 AM

To: ONG LI LI; ERIC WOO JUN KIAT

Cc: MT_Claim_SG; Vivian Lau (LKKAuto); Thin Thin (LKKAuto); Admin A

Subject: RE: Our Ref: 17/18/18/VP05/020606 2 Days Notice: Road Traffic Accident Involving SKM 8950G (Our Ref) and SKF 1987J (Your Ref) Dated 11 May 2018, Time around 22:15

Dear Li Li,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 5 June, 2018 2:12 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; ERIC WOO JUN KIAT <ericwoo@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020606 2 Days Notice: Road Traffic Accident Involving SKM 8950G (Our Ref) and SKF 1987J (Your Ref) Dated 11 May 2018, Time around 22:15

Dear Mei Kwan

Our Insured has not reported the accident to us yet. We are following up on this matter.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 5 June, 2018 2:07 PM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO); Admin A

Subject: RE: Our Ref: 17/18/18/VP05/020606 2 Days Notice: Road Traffic Accident Involving SKM 8950G (Our Ref) and SKF 1987J (Your Ref) Dated 11 May 2018, Time around 22:15

WITHOUT PREJUDICE

Your ref: 17/18/18/VP05/020606

LKK ref: CC4/LPC18009043/Awa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)

Sent: Tuesday, 15 May, 2018 9:48 AM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020606 2 Days Notice: Road Traffic Accident Involving SKM 8950G (Our Ref) and SKF 1987J (Your Ref) Dated 11 May 2018, Time around 22:15

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Tuesday, 15 May 2018 9:21 AM

To: assignments@lkkauto.com

Cc: MS Car Auto <mscarautopl@gmail.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Our Ref: 17/18/18/VP05/020606 2 Days Notice: Road Traffic Accident Involving SKM 8950G (Our Ref) and SKF 1987J (Your Ref) Dated 11 May 2018, Time around 22:15

Dear Catherine / Nivitha,

Kindly refer to our attachment and email below.

Please proceed to appoint Adrian Ling to conduct a survey of the vehicle SKM 8950G on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: MS Car Auto [<mailto:mscarautopl@gmail.com>]

Sent: Monday, 14 May, 2018 6:12 PM

To: ERIC WOO JUN KIAT

Subject: Re: 2 Days Notice: Road Traffic Accident Involving SKM 8950G (Our Ref) and SKF 1987J (Your Ref) Dated 11 May 2018, Time around 22:15

Dear Sir/Mdm,

We are agreeable with

6 : Adrian Ling

Warmest Regards,

Desmond Jr

MS Car Auto Pte Ltd

8 Kaki Bukit Ave 4 #01-07

Premier @ Kaki Bukit

Singapore 415875

Telephone: 6385-1838

Fax : 6386-1838

On Mon, May 14, 2018 at 6:06 PM, ERIC WOO JUN KIAT <ericwoo@lonpac.com> wrote:

Dear Desmond Jr,

We refer to your email below.

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert. (Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: MS Car Auto [mailto:mscarautopl@gmail.com]

Sent: Monday, 14 May, 2018 4:42 PM

To: ERIC WOO JUN KIAT; MT_Claim_SG; GERALD POH WEE BIN

Subject: 2 Days Notice: Road Traffic Accident Involving SKM 8950G (Our Ref) and SKF 1987J (Your Ref) Dated 11 May 2018, Time around 22:15

Dear Sir/Madam,

Road Traffic Accident Involving SKM 8950G (Our Ref) and SKF 1987J (Your Ref)
Dated 11 May 2018, Time around 22:15

@ CALTEX KIOSK - CHONG PANG

We represent our client; Shaiful Bin Buang, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SKM 8950G and your insured's vehicle registration number: SKF 1987J.

Warmest Regards,

Desmond Jr

MS Car Auto Pte Ltd

8 Kaki Bukit Ave 4 #01-07

Premier @ Kaki Bukit

Singapore 415875

Telephone: 6385-1838

Fax : 6386-1838