

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 11 June, 2018 11:07 AM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A
Subject: RE: Our Ref: 17/18/18/VP05/020610 Accident involving SJY1537L & SHA1369E along Jurong East Ave 1 on 13/5/18 *** LKK REF: CC4/LPC18009041/Dha3
Attachments: TP ESTIMATE - MARKED.pdf; WHEEL ALIGNMENT REPORT.pdf; Preliminary Advice.pdf
Categories: HMK

WITHOUT PREJUDICE

LPC ref: 17/18/18/VP05/020610
LKK REF: CC4/LPC18009041/Dha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SHA 1369E

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Wheel alignment report

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 18 May, 2018 2:38 PM
To: 'ONG LI LI' <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: Our Ref: 17/18/18/VP05/020610 Accident involving SJY1537L & SHA1369E along Jurong East Ave 1 on 13/5/18 *** LKK REF: CC4/LPC18009041/Dha3

Dear Lili,

As spoken, Bryan already survey TP vehicle on 16.05.2018.

We will revert to you on preliminary advice ASAP.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 18 May, 2018 2:18 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020610 Accident involving SJY1537L & SHA1369E along Jurong East Ave 1 on 13/5/18

Hi Mei Kwan

Is there any delay that will result in additional claim for loss of rental/income?
Who will be going down to survey?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 18 May, 2018 1:24 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; assignments

Subject: RE: Our Ref: 17/18/18/VP05/020610 Accident involving SJY1537L & SHA1369E along Jurong East Ave 1 on 13/5/18

Dear Lili,

We will survey TP vehicle by today and submit preliminary advice soonest.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 18 May, 2018 11:56 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020610 Accident involving SJY1537L & SHA1369E along Jurong East Ave 1 on 13/5/18

Importance: High

Hi Catherine

Have your surveyor surveyed the third party vehicle?

If so, please let us know the adjusted COR urgently.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, 17 May, 2018 11:21 AM

To: ONG LI LI; assignments@lkkauto.com

Cc: MT_Claim_SG; Admin A

Subject: RE: Our Ref: 17/18/18/VP05/020610 Accident involving SJY1537L & SHA1369E along Jurong East Ave 1 on 13/5/18

Dear Li Li,

Received with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 17 May, 2018 11:17 AM

To: assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP05/020610 Accident involving SJY1537L & SHA1369E along Jurong East Ave 1 on 13/5/18

Hi Catherine

Attached is our Insured's GIA report for your handling.

Please let us have your surveyor's preliminary advice.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ERIC WOO JUN KIAT

Sent: Tuesday, 15 May, 2018 3:03 PM

To: assignments@lkkauto.com

Cc: chunnimotor@gmail.com; MT_Claim_SG

Subject: FW: Our Ref: 17/18/18/VP05/020610 Accident involving SJY1537L & SHA1369E along Jurong East Ave 1 on 13/5/18

Dear Catherine / Nivitha,

Kindly refer to our attachment.

Please proceed to appoint Wilson Teo conduct a survey of the vehicle SHA 1369E on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Chunni Motor [<mailto:chunnimotor@gmail.com>]
Sent: Tuesday, 15 May, 2018 2:52 PM
To: ERIC WOO JUN KIAT
Cc: MT_Claim_SG
Subject: Re: Our Ref: 17/18/18/VP05/020610 Accident involving SJY1537L & SHA1369E along Jurong East Ave 1 on 13/5/18

Dear Sir,

We agree to appoint Wilson Teo.

Thank you

Regards,
Chunni Motor Work P/L

On Tue, May 15, 2018 at 2:46 PM, ERIC WOO JUN KIAT <ericwoo@lonpac.com> wrote:

Dear Ms Lynn,

We refer to your fax of 15 May 2018.

We will proceed to conduct a pre-repair survey of the damage to your client's vehicle jointly with your workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.
(Please see attached).

Please let us know within 2 working days whether you are agreeable to the appointment of any of the motor surveyors provided to you as a single joint expert. You may select one of the listed motor surveyors.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767