

SWT/051

xhd

REF:

ALG

CC3/AT/18009035/Agp 91

ASSIGNMENT

From: Date: 17/5/18

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. SGH 2006 X

at Workshop m/s Premium Auto

of

Insured

Policy No. 1770062189

Claims No. 513814199256

Sum Insured: Excess: 1600 21/5/18

(Client's Record)

Make of Veh

17/5/2018 lpm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value

\$203K

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 7 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP: / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SGH 2006 X Yr Regn: B oct 2017

Type: M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A5 2.0 G.C. 1984

Colour: white A/C Insured / Std / NI / NA

Sp. Reading: 6862 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZZF5/JA034333

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 245/40 R18 R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 8 mm R/Bal: 8 mm

L/Bal: 8 mm L/Bal: 8 mm

D.O.A. D.O.I. 17-05-18

Survey held at w/s 1:30pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s Frt

The O/C Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

SGH 2006 X - CC3/AT/18009035/Agp

CA: 3101013

18/5/18 @ 3.17pm report to Victor via document.

21/5/18 @ 12.06pm Victor informed C/A via Messenger.

21/5/18 @ 3.04pm Informed Kee Sang C/A & Ek2 @ 1600 by email.

13/7/18 @ 2.49pm confirmed with Mr Boo final Ag 813388.32, 7 days by email.
(Ref 5 4938.68, 27%)

RECEIVED 26 JUL 2018

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: 7

11/06/18 h/m/n/g

☐ : Final Report

Resurvey No. of Trip: /

Survey Fee:

Date/Time, File Return to?

Transportation:

Add Fee: ☐ : Site Insp (\$

> 2-PC \$

☐ : Interview (\$

1 Piece

☐ : Tech. Insp (\$

1 Piece

☐ : Weekend (\$

Report Format: MER-00

Lump Sum / I.B.I: (\$ 13388.32

TOTAL

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 13 July 2018 2:49 PM
To: 'Boo seng yak'; Guo Qiang (LKKAUTO); SUR; Carrine Leong;
jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SGH2006X - OD AIG - SURVEYED 17 MAY 18

Dear Mr Boo,

Confirm final fig \$13,388.32 before excess \$1,600.00 & GST and 7 repair days.

Kindly expedite discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Friday, 6 July 2018 3:18 PM

To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Subject: FINAL REVISION - SGH2006X - OD AIG - SURVEYED 17 MAY 18

Hi Guo Qiang and all,

Revised estimate and some photographs is attached for your attention.

Please confirm repair cost of \$13,388.32 @ 7 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 21 May 2018 3:09 PM
To: 'Claims'; SUR
Cc: assignments
Subject: RE: OD claim for SGH 2006 X

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SGH 2006X (Excess \$1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 18 May 2018 3:44 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: OD claim for SGH 2006 X

Dear Shiau Chan,

Attached marked estimated for your kind reference.

Many Thanks I

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902771W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 May 2018 14:18	Cim Veh Model Changed		[] Merimen Administrator
2	14 May 2018 14:18	Cim Created	Reg No: SGH2006X. Policy No: 1700062189. Acct Date: 2018/05/12. Claim Type: S C. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Cr eated from SAS:MPA118062403	[I] Merimen Administrator
3	18 May 2018 12:05	Cim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	18 May 2018 12:05	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	18 May 2018 12:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	18 May 2018 12:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/30	[A] CATHERINE CHONG KAI LING
7	18 May 2018 12:05	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	18 May 2018 12:05	Cim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	18 May 2018 12:05	Cim Veh Model Changed	(205279) AUDI A5 2.0 SPORTBACK (A).	[A] CATHERINE CHONG KAI LING
10	18 May 2018 12:05	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] CATHERINE CHONG KAI LING
11	18 May 2018 14:44	Adj Rpt Initiated		[A] SHIAU CHAN
12	18 May 2018 14:44	Cim Dtl Modified	JPJ Reg. Date: -> 2017/10/13.	[A] SHIAU CHAN
13	18 May 2018 14:44	Cim Details Notified		[A] SHIAU CHAN
14	18 May 2018 15:16	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/30	[A] SHIAU CHAN
15	18 May 2018 15:16	Adj Mandate Request	Cur.Reg:17027.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	18 May 2018 15:37	Cim Registration Modified	Init.Est.:>6,000 - 7,000. Excess: -> 1600.00. 2F Remarks: -> Not Applicable. GS T: -> 7.00.	[I] Dally Amri, Mimi Zarina
17	18 May 2018 15:37	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	21 May 2018 12:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/30. Mandate Remarks: Labour 3 is for replac ement of door since the door was not replace why is this labour allow? Re-inspectio n to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	21 May 2018 12:06	Adj Mandate Set	Approved:15361.00:Labour 3 is for replacement of door since the door was not repl ace why is this labour allow? Re-inspection to be done for damage check and suppl ementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1808785	18/05/2018 14:44	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGH2006X		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 18 May 2018

Preliminary Advice

Vehicle No	: SGH2006X	Accident Date	: 12/05/2018
Make	: AUDI A5	Policy No.	: 1700062189
Assignment Date	: 18/05/2018	Excess	: S\$0.00
Date of Inspection	: 17/05/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident. The undercarriage affected due to collision.

Repairer's Estimate (Gross)	:S\$	18,327.00
Revised Amount	:S\$	15,361.00
Check Items (Estimated)	:S\$	1,666.00
Total	:S\$	17,027.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	203,000.00
COE / PARF Rebate	:S\$	76,275.00
Salvage Value	:S\$	
Margin for Repair	:S\$	126,725.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9625I
Vehicle Details	
Vehicle No.:	SGH2006X
Vehicle to be Exported:	No
Intended De-registration Date:	18 May 2018
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CVK047191
Chassis No.:	WAUZZZF51JA034333
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$38,865.00
Original Registration Date:	13 Oct 2017
First Registration Date:	13 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$41,411.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Oct 2027
PARF Rebate Amount:	\$31,058.00
Intended COE Rebate Details	
COE Expiry Date:	12 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,109.00
COE Rebate Amount:	\$45,217.00
Total Rebate Amount:	\$76,275.00

The information contained herein is correct as at 18 May 2018

OK

► audi a5 Used Vehicle List (4 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availabi
Audi A5 Cabriolet 2.0A TFSI	\$203,800	\$18,600 /yr	11-Oct-2017	1,984 cc	1,970 km	Millenia Motor	Availat

Smooth And Efficient Automatic Gearbox. Genuine Audi 19" Wheels With New Michelin Pilot Sport Tyres, Navigation, Bluetooth Media Streaming, Electric Seats, Electric Roof. Come With 3 Years Free Servic...

Office No. - 63520086

Mike - 93389606 | Ricky - 98469696

Audi A5 Cabriolet 1.8A TFSI S-Line	\$217,000	\$19,000 /yr	31-Aug-2017	1,798 cc	6,000 km	VAG Automobiles Pte Ltd	Availat
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High Spec S Line Facelift Model (Pls Compare With Other Cars Listed), 2008hp 1.8 Turbo Engine With Latest Ultra Technology For Maximum Fuel Efficiency. Smooth And Efficient Automatic Gearbox. S Line F...

Office No. - 65158465

Mr Lee - 90102955

Audi A5 Coupe 2.0A TFSI S-tronic Design	\$169,888	\$16,370 /yr	29-May-2017	1,984 cc	6,000 km		Availat
--	------------------	---------------------	--------------------	-----------------	-----------------	--	----------------

1 Owner! Low Mileage 6000+ Km, MMI Plus, 5 Years Warranty From Registration Date. Almost Brand New Condition.

Office No. - -

JY - 96556650

Audi A5 Coupe 2.0A TFSI S-tronic Design	\$167,800	\$16,590 /yr	27-Feb-2017	1,984 cc	11,700 km	Zion Auto Gallery	Availat
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10% Downpayment (Non-Leasing)! Well Maintenance By Owner, 5 Years Warranty With Unlimited Mileage And 5 Years Free Servicing By Agent.

Office No. - 64552535

Edwin - 94882373 | Sean - 96677190 | Vivien - 84999020

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale, even for C cars, OPC cars, vans, trucks, hybrid cars, sports cars or stationwagons. You can also buy from a car auction, look up car loans, low mileage cars, car brand carpark rates & car insurance. We have new car dealers comprising parallel importers, authorised car dealers, and used car dealers on our site. Find new car price lists, new car launches and new car promotions, and also motoring advice, car reviews & car news on the latest models. Visit our partner sites for job openings for Singapore jobs, real estate properties for sale, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & C results.

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/05/2018 13:53
Date Of Accident	12/05/2018 22:00
Exact Location Of Accident	REGENT HOTEL CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGH2006X
Insured/Policyholder	
Name Of Registered Owner	LEE KHENG HOCK
NRIC No	S1459625I
Email Address	LEE.KHENG.HOCK@SINGHEALTH.COM.SG
Mobile Phone No	(LOCAL) +65-91919434
Alternative Phone No	OFFICE-91919434

Vehicle Particulars

Manufacturer	AUDI
Model	A5 SPORTBACK 2.0 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700062189
Cover Note Number	

Driver

Name of Driver	NG SOH LEE
NRIC No	S1459625I
Date Of Birth	02/12/1963
Occupation	INDOOR
Date Of Driving Pass	27/11/1986
Driving Experience	31 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91919434
Fax Number	
Contact Number	
Email Address	LEE.KHENG.HOCK@SINGHEALTH.COM.SG

Address	29 KEPPEL BAY VIEW
	#20-87
Postcode	098417
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LEE KHENG HOCK
	GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WHILE TURNING OUT OF CARPARK, MISJUDGED DISTANCE HIT RIGHT FRONT SIDE OF THE CAR ON THE WALL NEAR EXIT OF CARPARK

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

REF: 2018-01-01-001

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/ID No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

while turning out of car park
 - misjudged distance
 Hit right front side of car on the wall
 near exit of car park

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature
 Date & Time:

[Signature]

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:



Reporting Centre Personnel's Signature
 Name: *[Signature]*
 NRIC/ID No: *[Signature]*

Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LEE KHENG HOCK
Period of Insurance : 13 Oct 2017 To 12 Oct 2018
Engine No. : CVK047191
Chassis No. : WAUZZZF51JA034333

Vehicle No. : SGH2006X
Policy No. : 1700062189
Endorsement No. :
Issued Date : 30 Oct 2017

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2017
Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above.

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 169) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LEE KHENG HOCK - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 406699 63663323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 169), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1995 (Malaysia).)

0504125251

PREMIUM LEASING - LES

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Staffany Loh

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S14596251**

Name: **LEE KHENG HOCK**

Birth Date: **03 Mar 1961**

Issue Date: **07 Feb 2018**



REPUBLIC OF SINGAPORE IDENTITY CARD NO. **S14596251**



Name

LEE KHENG HOCK

李 庆 福

Race

CHINESE

Date of birth

03-03-1961

Country/Place of birth

SINGAPORE

Sex

M

S14596251

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$ 09 Oct 1965



NP 428A

5770012



NRIC No. **S14596251**



Date of issue

18-07-2017

Address

**29 KEPPEL BAY VIEW
#20-87
SINGAPORE 098417**



0895277

NRIC No. S1580321E



Blood Group Date of issue
AB+ 15-04-1993

29 KEPPEL BAY VIEW #20-87
SINGAPORE 088417

NRIC No: S1580321E

Date: 10/12/2012

No: 7282480

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1580321E

Name

NG SOH LEE

黄淑丽

Race

CHINESE

Date of Birth

02-12-1963

Sex
F

Country of Birth

SINGAPORE



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3

Motor Cars and Motor Tractors the weight of
which united does not exceed 2500 kilograms

PASS DATE

27 Nov 1996

NP 425A

License No. S1580321E



IG9V5948000

1002 des 02

0961 des 20

NG SOH LEE

Name



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1580321E

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0579/2018/GW
Date	:	17-May-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Lim Teck Wei, Adrian
Address	:	29 Keppel Bay View #20-87 Singapore 098417
Telephone	:	HP +65 91919434
Type of Claim	:	Own Damage Claims
Policy No.	:	1700062189
Vehicle No	:	SGH 2006 X
Model Code	:	Audi A5 SB 2.0 TFSI
Model / Year	:	Oct-17
Engine No	:	CVK047191
Chassis No	:	WAUZZZF51JA34333
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	12-May-18
Place of Accident	:	REGENT HOTEL CARPARK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGH 2006 X.

S/n	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	/
2	To dismantle and renew front bumper, rhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00	1250 1000
3	To remove rhs door panel trim, dismantle and install wing mirror assy.	S/N \$ 300.00	/
4	To respray front bumper, rhs front fender and rhs front door.	\$ 2,100.00	1650
5	To renew rhs front rim and carry out wheel alignment.	S/N \$ 280.00	/
6	To carry out diagnostic check.	S/N \$ 192.00	/
TOTAL LABOUR CHARGES		: \$ 5,452.00	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGH 2006 X.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER / <i>RE</i>	\$ 1,970.00	1570
2	FRONT BUMPER FIXING PARTS AGE <i>X</i>	\$ 349.00	<i>X</i>
3	FRONT BUMPER CLOSING ELEMENT <i>X</i>	\$ 195.00	<i>X</i>
4	FRONT BUMPER AIR GUIDE-RH <i>X</i>	\$ 73.00	<i>X</i>
5	FRONT BUMPER AIR GUIDE GRILLE-RH <i>X</i>	\$ 414.00	<i>X</i>
6	FRONT BUMPER GUIDE SECTION-RH X <i>mc</i>	\$ 31.00	<i>X</i>
7	FRONT FENDER-RH / <i>bucl</i>	\$ 920.00	735.60
8	FENDER ATTACHEMENT PARTS / <i>mc</i>	\$ 45.00	36
11	FRONT FENDER CLOSING ELEMENT <i>X</i>	\$ 65.00	<i>X</i>
12	FRONT FENDER BRACKET-RH <i>X</i>	\$ 31.00	<i>X</i>
13	FRONT WHEEL HOUSING LINER-RH / <i>RE</i>	\$ 246.00	196.80
14	FRONT STONE CHIP GUARD-RH / <i>mc</i>	\$ 44.00	34.56
15	FRONT WHEEL SPOILER-RH <i>X</i> / <i>RE</i>	\$ 63.00	50.16 ✓
16	FRONT FENDER TRIM-RH <i>X</i> / mc <i>mc</i>	\$ 138.00	110.40 ✓
17	LED HEADLIGHT-RH / <i>cut</i>	\$ 7,019.00	5615.20
18	FRONT DOOR TRIM-RH <i>X</i> / mc <i>mc</i>	\$ 138.00	110.40 ✓
19	ALUMINIUM RIM / <i>cut</i>	\$ 934.00	747.20
20	SUNDRIES <i>X</i> / <i>mc</i>	\$ 200.00	24 ✓
TOTAL SPARE PARTS CHARGES :		\$ 12,875.00	
TOTAL LABOUR CHARGES		\$ 5,452.00	
GRAND TOTAL		\$ 18,327.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Guo Qiang - 82880282

Not Authorised.

before paint photos.

17/5/18.

7 Days.


3/5/18

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0579/2018/GW
Date : 17-May-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Guo Qiang

You recommended 6 days

We took 7 days exclude 1 Sunday

jb - 6 Jul 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Lim Teck Wei, Adrian
Address : 29 Keppel Bay View
#20-87
Singapore 098417
Telephone : HP +65 91919434
Type of Claim : Own Damage Claims
Policy No. : 1700062189
Vehicle No : **SGH 2006 X**
Model Code : Audi A5 SB 2.0 TFSI
Model / Year : Oct-17
Engine No : CVK047191
Chassis No : WAUZZZF51JA34333
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 12-May-18
Place of Accident : REGENT HOTEL CARPARK

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGH 2006 X.

S/n	Nature of Jobs	Estimated Charges			
1	To remove and transfer font wire harness for headlights, horns, fog lamps, outside temprature sensor, headlight washer assy and front parking aid.	S/N	\$	480.00	\$ 480.00
2	To dismantle and renew front bumper, rhs front fender and headlight. Re-organise front crash management compoenents. Reisntall all parts removed.		\$	2,100.00	\$ 1,250.00
3	To remove rhs door panel trim, dismantle and install wing mirror assy.	S/N	\$	300.00	\$ 300.00
4	To respray front bumper, rhs front fender and rhs front door.		\$	2,100.00	\$ 1,650.00
5	To renew rhs front rim and carry out wheel alignment.	S/N	\$	280.00	\$ 280.00
6	To carry out diagnostic check.	S/N	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	5,452.00	\$ 4,152.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SGH 2006 X.**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	FRONT BUMPER	\$ 1,970.00	\$ 1,576.00
2	FRONT BUMPER FIXING PARTS	\$ 349.00	
3	FRONT BUMPER CLOSING ELEMENT	\$ 195.00	
4	FRONT BUMPER AIR GUIDE-RH	\$ 73.00	
5	FRONT BUMPER AIR GUIDE GRILLE-RH	\$ 414.00	
6	FRONT BUMPER GUIDE SECTION-RH	\$ 31.00	
7	FRONT FENDER-RH	\$ 920.00	\$ 735.60
8	FENDER ATTACHEMENT PARTS	\$ 45.00	\$ 36.00
11	FRONT FENDER CLOSING ELEMENT	\$ 65.00	
12	FRONT FENDER BRACKET-RH	\$ 31.00	
13	FRONT WHEEL HOUSING LINER-RH	\$ 246.00	\$ 196.80
14	FRONT STONE CHIP GUARD-RH	\$ 44.00	\$ 34.56
15	FRONT WHEEL SPOILER-RH	\$ 63.00	\$ 50.16
16	FRONT FENDER TRIM-RH (Necessary)	\$ 138.00	\$ 110.40
17	LED HEADLIGHT-RH	\$ 7,019.00	\$ 5,615.20
18	FRONT DOOR TRIM-RH (Necessary)	\$ 138.00	\$ 110.40
19	ALUMINIUM RIM	\$ 934.00	\$ 747.20
21	SUNDRIES	\$ 200.00	\$ 24.00
TOTAL SPARE PARTS CHARGES		\$ 12,875.00	\$ 9,236.32
TOTAL LABOUR CHARGES		\$ 5,452.00	\$ 4,152.00
GRAND TOTAL		\$ 18,327.00	\$ 13,388.32

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGH 2006 X

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0579/2018/MAS

26 July 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SGH 2006 X, Audi A5 SB 2.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no **SGH 2006 X**, claimant, **Mr. Lee Kheng Hock**, please find the related document per attached.

1. A copy of the Original invoice no. 85012752 – S\$12,613.50
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SGH 2006 X

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S14596251**

LEE KHENG HOCK

Birth Date: 03 Mar 1961
Issue Date: 07 Feb 2018

002771454D

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S14596251



Name

LEE KHENG HOCK

李庆福

Race

CHINESE

Date of birth

03-03-1961

Country/Place of birth

SINGAPORE

Sex

M

S14596251

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$ **09 Oct 1985**

NP 428A



5770012



NRIC No: S14596251



Date of issue

18-07-2017

Address

**29 KEPPEL BAY VIEW
#20-87
SINGAPORE 098417**

* AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LEE KHENG HOCK
 Period of Insurance : 13 Oct 2017 To 12 Oct 2018
 Engine No. : CVK047191
 Chassis No. : WAUZZZF51JA034333

Vehicle No. : SGH2006X
 Policy No. : 1700062189
 Endorsement No. :
 Issued Date : 30 Oct 2017

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
 Engine Capacity/Tonnage : 1,984.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2017
 Insuring with COE/PAFF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" (IDR) if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

EXCESS

Section 1

Fire - \$0, Own Damage - \$1600, Theft - \$0, Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LEE KHENG HOCK - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63682323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125251

PREMIUM LEASING -LES

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Stefanie Lim



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6884 2223
Main Telefax: 6471 3733
Page 1 14:09

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6475 1623

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer Service
Service Appointment: 6386 2323
24-hour Breakdown Service: 9828 1233
Email: customer.care@premiumauto.com.sg

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012752 Date: 19/07/2018 Order: SGH2006X Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SGH2006X (V 35595) Regn Date: 13/10/2017 Mileage: 7821 WIP No.: 10008

Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF51JA034333 Engine: CVK 047191 Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee (43)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1600.00	1.00	-1,600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND HEADLIGHT. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO REMOVE RHS DOOR PANEL TRIM, DISMANTLE AND INSTALL WING MIRROR ASSY	300.00	1.00	300.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, RHS FRONT FENDER AND RHS FRONT DOOR	1650.00	1.00	1,650.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
201 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3733
Page 2 14:09

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6475 1023

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6386 2223
6386 1233

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012752 Date : 19/07/2018 Order : SGH2006X Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGH2006X (V 35595) Regn Date: 13/10/2017 Mileage: 7821 WIP No.: 10008
Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF51JA034333 Engine: CVK 047191 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (43)

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W6010258H WHEEL (A) (1H06-B) Less 020%	1.00	934.00	747.20
X	A8W6821132B ATT. PART Less 020%	1.00	45.00	36.00
X	A8W6820582E COVER Less 020%	1.00	30.00	24.00
X	A8W6941774E (VOR) (SK) HEADLIGHT Less 020%	1.00	7019.00	5,615.20
X	A8W6853888 SPOILER Less 020%	1.00	62.70	50.16
X	A8W6821106B FENDER Less 020%	1.00	919.50	735.60
X	A8W6821172C WHEEL HOUS Less 020%	1.00	246.00	196.80
X	A8W6807065D GRU (AIR) COVER (N/S-Ger) Less 020%	1.00	1970.00	1,576.00
X	A8W6853604A PUZ TRIM Less 020%	1.00	138.00	110.40
X	A8W6853824B 9B9 STONEGUARD Less 020%	1.00	43.20	34.56
X	A8W6853602A PUZ TRIM (SK) Less 020%	1.00	138.00	110.40

Parts 9,236.32	Sub-Total	11,788.32
Labour 0.00	7% GST	825.16
Sublet 4,152.00	Grand Total	12,613.50
Menus 0.00		
Lubricant 0.00		



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SGH 2006 X

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0579/2018/KS
19th June 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A5 Sportback 2.0 TFSI
Vehicle Chassis No. : WAUZZZF51JA034333
Vehicle Regn No. : SGH 2006 X
Vehicle Mileage : 7821 KM
Vehicle Owner : Mr. Lee Kheng Hock
Certificate No : 1700062189
Policy Excess : S\$1,712.00 (inclusive 7% GST)
Accident Date : 12th May 2018
Place : Regent Hotel Carpark
Repair Cost : \$ 12,613.50
WIP No. : 10008
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres:
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 

Time :

Date : 6:30pm 19/6/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 May 2018 14:44		18 May 2018 12:05 Edit Adj Rpt	S\$13,388.32 Edit Estimates	S\$13,388.32 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	LEE KHENG HOCK, ID: S14596251								
Vehicle Reg. No.:	SGH2006X	Date of Loss:	12/05/2018 22:00 - :59 [6 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 5128141992SG	Policy/Cover Note No.:	1700062189 (Comprehensive)						
		Excess:	S\$1,600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 30/05/2018]								
Driver/Custodian:	NG SOH LEE (54 / Female), NRIC: S14596251, Tel: +6594850149								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (21/05/2018): Alert - Adj Mandate Approved (S\$15361.00) - SGH2006X - Claim Handler: Dally Amri... - AIG_SG (18/05/2018): SGH2006X / OD / 12/05/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGH2006X (5128141992SG)
 OD
 May 12 2018 10:00PM
 [LEE KHENG HOCK]
 Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser v	
Assessment Reports						1 per page v ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print	
1	18/05/18 15:16	Adjuster Immediate Advice			 Load HTML		
Photos/Images						3 per page v ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print	
1	18/05/18 15:15	General View			 Load JPG	☒	
2	18/05/18 15:15	General View			 Load JPG	☒	
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19	18/05/18 15:15	General View			 Load JPG	☒	
20	18/05/18 15:15	General View			 Load JPG	☒	
21	18/05/18 15:15	Chassis Number			 Load JPG	☒	
22	18/05/18 15:15	Odometer Reading			 Load JPG	☒	
23	11/07/18 13:01	Reinspection Photo			 Load JPG	☒	
24	11/07/18 13:01	Reinspection Photo			 Load JPG	☒	
25	11/07/18 13:01	Reinspection Photo			 Load JPG	☒	
26	11/07/18 13:01	Reinspection Photo			 Load JPG	☒	
Documentation						1 per page v ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print	
1	18/05/18 15:15	Singapore Accident Statement			 Load PDF		
2	18/05/18 15:15	Certificate of Insurance			 Load PDF		
3	18/05/18 15:15	Insured Person's NRIC			 Load PDF		
4	18/05/18 15:15	Driver's Driving License			 Load PDF		
5	18/05/18 15:15	ESTIMATE			 Load PDF		

Linked Accident Report Documents

				View	View in Browser
Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	14/05/18 14:18	Accident Statement		Load HTM	
2	15/05/18 19:58	Addendum Sheet		Load JPG	☒
3	15/05/18 19:59	Accident Statement Addm. #1		Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	15/05/18 18:49	Accident Photo		Load JPG	☒
2	15/05/18 18:49	Accident Photo		Load JPG	☒
3	15/05/18 18:49	Accident Photo		Load JPG	☒
4	15/05/18 18:49	Accident Photo		Load JPG	☒
5	15/05/18 18:49	Accident Photo		Load JPG	☒
6	15/05/18 18:49	Accident Photo		Load JPG	☒
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16	15/05/18 18:50	Accident Photo		Load JPG	☒
17	15/05/18 18:50	Accident Photo		Load JPG	☒
18	15/05/18 18:50	Accident Photo		Load JPG	☒
19	15/05/18 18:50	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	14/05/18 14:03	Sketch Plan		Load JPG	☒
2	14/05/18 14:03	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18009035/GQBQ2

Date: 30/07/2018

REFERENCE

Insured/Claimant: LEE KHENG HOCK Policy No: 1700062189
Date of Loss: 12/05/2018 Nature of Claim: OD Claim No: 5128141992SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGH2006X**
Make & Model: AUDI A5, 2.0 SPORTBACK (A) Engine No: CVK047191
Reg. Date: 13/10/2017 (Man. Year: 2017) Chassis No: WAUZZZF51JA034333
Colour: White Odometer: 6862 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$203,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
Front Left Side: Bridgestone 8 mm Rear Left Side: Bridgestone 8 mm
Front Right Side: Bridgestone 8 mm Rear Right Side: Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,875.00	9,236.32	3,638.68	28.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,452.00	4,152.00	1,300.00	23.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,327.00	13,388.32	4,938.68	26.95
- Excess (S\$)	1,600.00	1,600.00	0.00	0.00
Nett Amount (S\$)	16,727.00	11,788.32	4,938.68	29.53

INSPECTION

Date of Assignment: 18/05/2018
Date Inspected: 17/05/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 7.0 days

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,970.00 FS	*1,576.00 FS
2	1		*FRONT BUMPER FIXING PATS	Not Necessary	349.00 FS	*- FS
3	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	195.00 FS	*- FS
4	1		*FRONT BUMPER AIR GUIDE-RH	Not Necessary	73.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE GRILLE -RH	Not Necessary	414.00 FS	*- FS
6	1		*FRONT BUMPER GUIDE SECTION -RH	Not Necessary	31.00 FS	*- FS
7	1		*FRONT FENDER-RH	Buckled	920.00 FS	*735.60 FS
8	1		*FENDER ATTACHMENT PARTS	Necessary	45.00 FS	*36.00 FS
9	1		*FRONT FENDER CLOSING ELEMENT	Not Necessary	65.00 FS	*- FS
10	1		*FRONT FENDER BRACKET-RH	Not Necessary	31.00 FS	*- FS
11	1		*FRONT WHEEL HOUSING LINER-RH	Deformed	246.00 FS	*196.80 FS
12	1		*FRONT STONE CHP GUARD -RH	Necessary	44.00 FS	*34.56 FS
13	1		*FRONT WHEEL SPOILER-RH	Deformed	63.00 FS	*50.16 FS
14	1		*FRONT FENDER TRIM -RH	Necessary	138.00 FS	*110.40 FS
15	1		*LED HEADLIGHT-RH	Cut	7,019.00 FS	*5,615.20 FS
16	1		*FRONT DOOR TRIM -RH	Necessary	138.00 FS	*110.40 FS
17	1		*ALUMINIUM RIM	Cut	934.00 FS	*747.20 FS
18	1		*SUNDRIES	Necessary	200.00 FS	*24.00 FS
					Total Parts (S\$)	12,875.00 9,236.32

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS ,FOG LAMPS ,OUTSIDE TEMPRATURE SENSOR ,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ,RHS FRONT FENDER AND HEADLIGHT .RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	2,100.00	1,250.00
3	TO REMOVE RHS DOOR PANEL TRIM ,DISMANTLE AND INSTALL WING MIRROR ASSY	New	300.00	300.00
4	TO RESPRAY FRONT BUMPER ,RHS FRONT FENDER AND RHS FRONT DOOR	New	2,100.00	1,650.00
5	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			5,452.00	4,152.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >