Services	KC 1 1511 4 Asminin U	032 ,7	1/19/23 // 1mm 45871
1.2 198	Tanfilan 1914	& I	Date / Time : 17/5/18
Insured Vehicle No. Name of Insured Insured Tel No. Excess Sec II:SS Is driver the owner? If NO, Driver Name	Unco Aero Wainteraville  HP:  D.O.A: 1515/18  (YES /NO) Nature of Accident:  OF (Accident:  OF (	Claim No. : Policy No. : Make / Model : Place of Accident	THE ANALY THE GIA REPORT: YOS / NO
Driver Tel 8  PBB 543 (  INSRS: WSP: CYS, Tel: Liability: RMKS:	NEDE -	Insured Linbility  INSRS: WSP: Tel: Linbility: RMKS:	INSRS: WSP: Tel: Linbility: RMKS:
Date/Time	SEE SALE JOX: GER BUK-X  Plenge for meno- Novo- whoold TV video in Sincer Back com short than what we were to restrict the Applicat	nead to vear.	Non-Reporting lir (1st):  Non-Reporting lir (2nd):  Non-Reporting lir (Final):  Notification lir (if nen-pickup):  Call Ol:  After call lir to Ol:  Documentation Check List: Handler Typist
12/9/18@1.86/N	m (alled O) cumpany, PIC (Andrew) The phone To call Lack 10 min. Called OI company, Andrea is in	nestry.	Notification Itr (if non-pickup)  After call Itr to OS.  Authorisation To Act:  Release Voucher:  Final Repair Bill:
rt 10/18 -	RECEIVED 0 4 DET 201	3 3	Car Rental Invoice:  Towing Invoice  TA / GIA :  Medical Bill:  PIR:
PRELIMINARY ADVICE	Date/Time: Sent By: () also	1	MaQate/Reject Instruction LOD Payment Breakdown Form: Post-Repair Photos:
FINALIZATION  Repair Cost:  FINAL SETTLEMENT  Final Liability:  Repair Cost: WIGH	Dute-Time: Confirm with:  S\$ (days) Reduction:  Date-Time: HIUK Confirm with Wes Sw  (Arread / Assection) BOLA S/N No. 27	36	Confirm by:    Call   C
Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI): LOR only LOU only GIA/LTA Search	SS 900.00 ( 9 days) > 15 100.00  SS - (S - x - days)  SS - (S - x - days)  LOR+LOU LOR+LOI [Tick enty one]  SS 2.00		4/10/18
Medical: Disbursement: Legal Cost Total: FINAL PAYMENT	SS -   (e.g. Tow/ Independent )   SS -	(as per AXX	1) Claim status; Normal/Reject/Private Settle 2) Report Format: 5) Survey fee: \$250.00 2 INS In Chim.
Pa, e 1: 24 c 2 ; indu fila; Payue 5 (Strike (f N.A.)	S\$   AUTON   S\$   Name 3:		ices Ple tid

	ASSIGNMENT
Post Control	17052018 Junilla SBB 54% J. 2016
Firster Date	Type: MCar M Cycle / Bus / Van / Lorry / Taxl / Prime Mover /
Extension Cont	
To Impect Vehicle No. S88 543	
40.00	
	mobile 200 FA
38 Woullands Ind	KINK EL TIOL 17
Insured	55 A F2(325004000
Policy No.	0
Claims No.	Gest. Cond. Gold / Fair / Poor / Burnt
Sum Insured • Excess:	Steering: Inforder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inboter / Jammed / Leaked / Burnt or
Make of Veh	Mod! Nil / STA A/Rim or
	Tyre Size: F: 195/50 K 26
(Palicy Condition)	R: 2 1
Remark: The yeh had commenced its	N/S 0/S BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI
repair at the time of inspection.	TOYO I YOKO OF
Ball, or Marker Value.	Ergot Reat
IDAC Accident Rport: Consistent? : Y	resor No R/Bal 6 mm R/Bal
GIA / PR Seen: Consistent? : Y	res or No L/Bal b mm L/Bal b
Est Repairs 7 days Res: Yo	res or No D.O.A. D.O.I. /2/1/18
Lum Sum 4 3 Val. Yo	es or No Survey held at CYS WL
CA / REV / REP. / 24 HRS	Des. of Damages : Frt. / (Rear / O/S / N/S / U/C / Rooftop or
CA I REV I REP. I 24 RRS	Vehicle: IN / OUT
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to
Date / Time Action / Instruction	
PIP \$ 6110	1.02 (Red # 2285.60/ 179).
Com/Tens. File Esses to 7 : Pretti. Report	Days Of Repair:
: Final Report	Resurvey No. of Trip: Survey Fee
Euro-Timus Eto Raturo 1/7	Dangerator
	Add Fee: Site Insp. 18
	Interview /S (1964)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation	Internationale Des Experts En Autor	mobile	
AXA INSURANCE PT	E LTD	Ref : CC4/ASM1800	09032/T1ma3	
8 SHENTON WAY #2 AXA TOWERSINGAP		Date : 18-05-2018 Code ASM		
1.	Policy Part	ticulars :- THIRD PARTY CLA	IM	
Insured Veh.	GBC 674R	Veh. Inspected	SBB 5436J	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00HDS	Excess (\$)	0.00	
Assign From		Assign Date	18/05/2018	
2.	Vehic	le Particulars & Condition		
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer -		Steering		
Brakes		Modification		
General				
3.		Conditions of Tyres		
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
b.	De	escription of Damages	THE RESERVE OF THE RESERVE OF	
5.	THE PERSON	General Information		
Accident Date	15/05/2018	Inspection Date	17/05/2018	
Survey held at	CYS AUTOMOBILE SE	RVICES PTE LTD		
	38 WOODLANDS INDU #07-17 ADMIRALTY INDUSTR SINGAPORE 757700	JSTRIAL PARK EAST 1		
5a.		Remarks	The latest the same	
		ON A"WITHOUT PREJUDICE" BAS TIONS, WE HAVE NOT AUTHORIS		



# 進友成汽車服務私人有限公司

## **CYS Automobile Services Pte Ltd**

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

MR LIM SHE CHUN 28 CHU LIN ROAD SINGAPORE 669922 POLICY NO

: THIRD PARTY CLAIMS

YOUR REF

: GBC 674 R (AXA)

OUR REF VECHICLE NO TP 5900 : SBB 5436 J

MAKE/MODEL

: SUZUKI SWIFT SPORT 1.6M

DATE OF ACCIDENT : 15.05.18

DATE: 16.05.18

SURVEY BY

1	PC	TAILGATE		S\$	859.5567
1	PC	TAILGATE GLASS MOULDING			89.50 AU
- 1	PC	TAILGATE CENTRE EMBLEM			28.35 ~44/
1	PC	TAILGATE "SWIFT" EMBLEM			29.55 m
1	PC	TAILGATE "SPORT" EMBLEM			34.85 4
1	PC	TAILGATE TOP LOCK			180.10
1	PC	TAILGATE WEATHERSTRIP			165.30
1	PC	TAILGATE NO. PLATE GARNISH			46.70 K7
1	PC	TAILLAMP ASSY LH			401.00 am
2	PCS	TAILALMP LOWER RETAINER	36.55		73.10 LH-44/RM-Y
1	PC	REAR BUMPER			698.50 Lev
2	PCS	REAR BUMPER SIDE RETAINERS	27.00		54.00 mg
1	PC	REAR BUMPER LOWER LID			335.03
1	PC	REAR END PANEL			474.50 ht
1	PC	REAR END PANEL TOP GARNISH			182.75
1	PC	SPARE TYRE SCREW			27.00 dis
1	PC	SPARE TYRE FLOOR PANEL			571.50 R≯
1	PC	SPARE TYRE TOOLS SPONGE			213.20 ?vde
1	PC	REAR FENDER LH			450.75 R.7
1	PC	REAR FENDER INNER TRIM BOARD LH			257.60 <b>★ m</b>
1	PC	REAR FENDER LOWER LINING LH			162.65 x mm
1	PC	REAR FENDER INNER SHIELD LH			197.60/2/
1	PC	REAR EXHAUST CHROME LH			176.45 W/
				S\$	5,709.53
			LESS 20%		1,141.91
				S\$	4,567.62
4	PC	TAILGATE GLASS INNER SEAL		SS	20.00 S/NETT W

1.0	9.00	THEORY E OF THE STATE OF THE
1	PC	TAILGATE GLASS SEALANT
1	PC	REAR NUMBER PLATE
1	SET	REAR BUMPER CLIPS
1	SET	REVERSE SENSOR
10	PCS	REAR FENDER INNER SHIELD CLIPS
1	PC.	INSULATOR PADDING

S\$	20.00	S/NETT NA
	40.00	m water
	45.00	"XNN
	28.00	" all
	350.00	"200 AU

35.00 120.00 S\$ 638.00

---- P/G 2

3.50



## 進友成汽車服務私人有限公司

## CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

CON'T FROM PAGE-1	S\$	5,205.62	
TO TRANSFER TAILGATE FITTING	S\$	80.00	60
TO REMOVE AND REFIX TAILGATE GLASS		140.00	(20
TO REMOVE AND REFIX FUEL TANK		80.00	Xnn
TO REMOVE AND REFIX CUSHION SEAT & REAR FENDER INNER TRIM BOARD		80.00	40-
TO REMOVE AND REFIX REVERSE SENSOR		40.00	30
TO CHECK WIRING FUNCTION		30.00	/
TO APPLY RUST PROOFING ON REPLACED/ REPAIRED PANEL		100.00	Go.
LABOUR CHARGES		1,300.00	1000
TO PUTTY AND SPRAY PAINTING CHARGES		1,300.00	town
TO PERFORM WATER LEAKAGE TESR		40.00	20
	S\$	8,395.62	

SIN DOLLARS: EIGHT THOUSAND THREE HUNDRED NINTY-FIVE AND CENTS SIXTY-TWO ONLY

YOUR FAITHFULLY.

CYS AUTOMOBILE SERVICES PTE LTD

LKK Auto Consultants hence notify the Repairer of the following:

- \* To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- \* Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis.
- . No ifiegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Paufin 97495749

17/5/18

lumpsun

Rosuny after repair

Folgs.

Sur @ Heleautown



31 UBLAVE 1, 402-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 40000 TEL: (665) 6256361 FAX: (065) 62564313

## **Immediate Advice**

To: AXA Insurance Pte Ltd

Date: 21/05/2018

## Survey Details:

Date of loss	15-Mar-18
Date of appointment	17-May-18
Date of survey	17-May-18
Location of survey	CYS Automobile Services Pte Ltd

## Vehicle Details:

Claim Type:	Third party	
Vehicle number	SBB 5436J	
Make and Model	SUZUKI SWIFT SPORT 1.6 M,	
Date of registration	29-Dec-16	
Excess		
Market Value	\$	80,000.00
Parf Rebate	\$	50,400.00
Nett Loss	\$	29,600.00

## Repair details:

Initial Estimate   \$ 8,395.62	Initial Estimate	\$	8,395.62
--------------------------------	------------------	----	----------

## Proposed/Revised repair cost:

Lump Sum(if applicable)		TBA
Total	\$	6,110.02
Labour	\$	2,360.00
Check items (estimate)	5	446.88
Parts	\$	3,303.14

Number of days for repair	7 days
redifficer of days for repair	r days

LIOX AUTO CONSULTANTS PTE LTD (TPL =



# « RE: REQ DOC

Type

**Q**uestion

#### Message

Hi KC, please refer to TP back cam video uploaded as requested. We will proceed to seek mandate. Regards, Olivia. ----- REQ FOR TP VIDEO FOOTAGE, INCONSISTENT HEAD TO REAR COLLISION OI SUSTAINED DAMAGES ON THE REAR PORTION



# Re:RE: REQ DOC

Type

**Q**uestion

Message

LIAB CLEAR FOR DS, HEAD TO REAR AGAINST OIL PLEASE REQ FOR OID LETTER OF EMPLOYMENT.

From:

Chloe Chua <cam@concoaero.com>

Sent:

Thursday, 13 September 2018 11:03 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Andrea Leong; Lancy Tan; Suppiah Devanathan; William Wong; Ma Thu Thu Win

Subject:

Re: ACCIDENT INVOLVING GBC 674R(AXA) & SBB 5436J ALONG/AT JALAN ANAK

BUKIT ON 15/05/2018

Attachments:

Letter of certification - Vehicle GBC 674 R.pdf

Dear Hsiao Tong,

Attached is the Authorization Letter/ Employment Letter as per your request.

Thanks & regards
Chloe Chua
For Conco Aero Maintenance Pte Ltd
41, Loyang Drive
Loyang Industrial Estate
Singapore 508952
Tel: (65) 6545 6334

Tel: (65) 6545 6334 Fax: (65) 6546 6400

On Wed, Sep 12, 2018 at 2:44 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

12 SEPT 2018

M/s Conco Aero Maintenance

Dear Sir/ Mdm

OUR REF

: CC4/ASM18009032/T1pa3

YOUR REF

: P1153049 (GBC 674R)

ACCIDENT INVOLVING GBC 674R(AXA) & SBB 5436J ALONG/AT JALAN ANAK BUKIT ON 15/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CYS AUTOMOBILE SERVICES PTE LTD acting on behalf of the owner of SBB 5436J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to <a href="https://example.com">https://example.com</a> within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report. Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Authorisation Letter/ Employment Letter from you company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewhtenkkauto.com.
Please quote the claim reference when you contact us that we can assist you more effectively.
Yours sincerely
Chew Hsiao Tong  Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkguto.com

3

AXA Insurance Pte Ltd

(Motor Claims Dept)

Cc

# (AM

## CONCO AERO MAINTENANCE PTE LTD

41. Loyang Drive, Loyang Industrial Estate. Singapore 508952
Tel: (65) 6545-6334 Fac: (65) 6546-6400
Website: www.concodero.com Email: infoiliconcodero.com
Co. Reg. No. 198202373D GST Reg. No.: 19-8202373-D





CAMHR2018/09/146/CC

12th September 2018

To Whom It May Concern

Dear Sir/Madam,

This is to confirm that Mr. Senthiran S/O Muthu Canoo, bearer of IC NO S0463146C is employed by us as an Operations Manager. We have authorized him to drive the company vehicle no. GBC 674R in the course of his work.

Please feel free to contact us at 6545 6334 for any further clarifications.

Thank you.

Yours faithfully

Supplah Devanathan Managing Director



# RE: Re:RE: REQ DOC

Type

**Q**uestion

Message

Hi KC, we have uploaded a copy of LOA from OI in Smartclaims. Thank you. Hsiao Tong - 14 Sept 2018

From:

Olivia Lau (LKKAuto)

Sent:

Tuesday, 11 September 2018 3:44 PM

To:

cysauto@singnet.com.sg Hsiao Tong (LKKAuto)

Subject:

[AXA]: OUR REF: SBB5436J YOUR INSURED: GBC674R - \*\*\* LKK REF:

CC4/ASM18009032/T1ma3 - VIDEO FOOTAGE

Attachments:

20180515 164814 NR (online-video-cutter.com).mp4

Importance:

High

#### LKK REF: CC4/ASM18009032/T1ma3

Hi Wee Sin.

Thank you for your email. We will get back.

Hsiao Tong - As discussed, please.

Best Regards.

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: <u>aliviplaulitikkauto.com</u> | fax: 6741-4108 Bit: 51. Paya (ibi industrial Park, Ubi Avenue 1, #02-25 | 5(408933)



From: CYSAUTO [mailto:cysauto@singnet.com.sg]
Sent: Tuesday, 11 September, 2018 1:19 PM
To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: FW: OUR REF: SBB5436J YOUR INSURED: GBC674R - \*\*\* LKK REF: CC4/ASM18009032/T1ma3 - VIDEO

FOOTAGE

Importance: High

Dear Ms Olivia Lau,

WITHOUT PREJUDICE

As per requested. Thanks

## Warm regards,

Ms Tee Wee Sin



### CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

From: CYSAUTO

Sent: Tuesday, September 11, 2018 11:09 AM

To: 'olivialau@lkkauto.com' <olivialau@lkkauto.com>

Subject: FW: OUR REF: SBB5436J YOUR INSURED: GBC674R - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY \*\*\*

LKK REF: CC4/ASM18009032/T1ma3

Importance: High

Dear Ms Olivia Lau,

#### WITHOUT PREJUDICE

Kindly check liability and let us have your offer. Your early reply is awaited. Thanks

## Warm regards,

Ms Tee Wee Sin



#### CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

From: CYSAUTO

[mailto:cysauto@singnet.com.sg]

Sent: Tuesday, July 17, 2018 1:16 PM

To: 'Mei Kwan (LKKAuto)' < Meikwan@lkkauto.com>

Cc: 'Bevan Lim (LKK Auto)' < bevanlim@lkkauto.com >; 'Vic (LKKAuto)' < vicalpeh@lkkauto.com >; 'Admin A' < admin-

a@lkkauto.com>

Subject: RE: OUR REF: SBB5436J YOUR INSURED: GBC674R - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY \*\*\*

LKK REF: CC4/ASM18009032/T1ma3

Dear Sir/ Madam,

#### WITHOUT PREJUDICE

Attached herewith supporting documents for your attention.

For an amicable settlement, we are prepared to settle as follow:

Cost of Repair

\$ 6,537.72(inclusive GST)

Rental Charges (9daysX\$100)

§ 900.00(recommend 7days+arrangement+weekend)

GIA Fees

\$ 2.00(as claimed)

TOTAL

\$ 7,439,72

Kindly confirm. Thanks and look forward for your reply.

## Warm regards,

Ms Tee Wee Sin



#### CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

From: Mei Kwan

(LKKAuto) [mailto:Meikwan@lkkauto.com] Sent: Friday, May 18, 2018 11:02 AM

To: CYSAUTO < cysauto@singnet.com.sg>

Cc: Bevan Lim (LKK Auto) < bevanlim@lkkauto.com>; Vic (LKKAuto) < vicalpeh@lkkauto.com>; Admin A < admin-a@lkkauto.com>

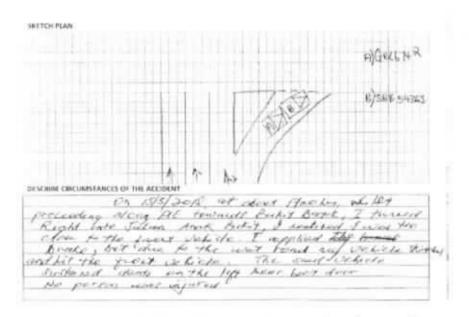
Subject: RE: OUR REF: SBB5436J YOUR INSURED: GBC674R - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY \*\*\*
LKK REF: CC4/ASM18009032/T1ma3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently pending verification for direct settlement.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



Please note that for liability, claim negotiation and settlement, please contact Bevan at 6749 4274.

Our respective case handler will look into the matter and revert to you in due course.

#### Meanwhile, please provide us evidence i.e. video and scene photo.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CYSAUTO [mailto:cysauto@singnet.com.sg]

Sent: Wednesday, 16 May, 2018 4:02 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: OUR REF: SBB5436J YOUR INSURED: GBC674R - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Importance: High

Our Ref: SBB5436J Your Insured: GBC674R

WITHOUT PREJUDICE

Dear Sir.

# ACCIDENT INVOLVING SBB5436J AND GBC674R ALONG PIE EXIT TO JALAN ANAK BUKIT ON 15 MAY 2018

Attached herewith estimate and GIA report for your attention.

Kindly arrange TP survey at 38 Woodlands Industrial Park E1 #07-17 S(757700). Thanks

Dear officer in charge,

Kindly check liability for this claim. Thanks and look forward for your reply.

## Warm regards,

Ms Tee Wee Sin



## CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

From:

Taufikh (LKKAuto)

Sent:

Monday, 16 July 2018 9:34 AM

To:

'CYSAUTO'

Cc:

Hsiao Tong (LKKAuto)

Subject:

RE: FINALISATION & PHOTOS FOR SBB5436J

Hi Wee Sin,

COR \$6110.02, 7 days.

Regards Taufikh Lkk Auto

From: CYSAUTO [mailto:cysauto@singnet.com.sg]

Sent: Thursday, 31 May 2018 11:56 AM

To: 'Taufikh (LKK Auto)'

Subject: FINALISATION & PHOTOS FOR SBB5436J

Importance: High

Dear Mr Taufikh,

#### WITHOUT PREJUDICE

Attached herewith estimate and photos for your attention.

We have calculate the repair cost at \$6,110.02 based on parts by parts.

Kindly confirm. Thanks and look forward for your reply.

## Warm regards,

Ms Tee Wee Sin



## CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

From: CYSAUTO <cysauto@singnet.com.sg>

Sent: Tuesday, 17 July 2018 1:16 PM

To: Mei Kwan (LKKAuto)

Cc: Bevan Lim (LKK Auto); Vic (LKKAuto); Admin A

Subject: RE: OUR REF: SBB5436J YOUR INSURED: GBC674R - KINDLY ARRANGE TP

SURVEY & CHECK LIABILITY \*\*\* LKK REF: CC4/ASM18009032/T1ma3

Attachments: PERFORMANCE INV.pdf; RENTAL RECEIPT.jpg; RENTAL AGREEMENT.jpg; GIA

RECEIPT.tif; GIA FEES.tif

Dear Sir/ Madam.

#### WITHOUT PREJUDICE

Attached herewith supporting documents for your attention.

For an amicable settlement, we are prepared to settle as follow:

Cost of Repair \$ 6,537.72(inclusive GST)

Rental Charges (9daysX\$100) \$ 900.00(recommend 7days+arrangement+weekend)

GIA Fees \$ 2.00(as claimed)

TOTAL \$ 7,439.72

Kindly confirm. Thanks and look forward for your reply.

## Warm regards,

Ms Tee Wee Sin



### CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

From: Mei Kwan

(LKKAuto) [mailto:Meikwan@lkkauto.com] Sent: Friday, May 18, 2018 11:02 AM To: CYSAUTO <cysauto@singnet.com.sg>

Cc: Bevan Lim (LKK Auto) <br/>
Sevanlim@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: OUR REF: SBB5436J YOUR INSURED: GBC674R - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY \*\*\*

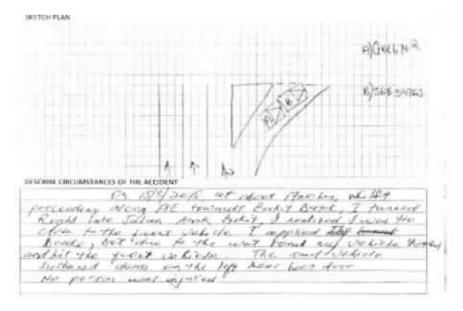
LKK REF: CC4/ASM18009032/T1ma3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently pending verification for direct settlement.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



Please note that for liability, claim negotiation and settlement, please contact Bevan at 6749 4274.

Our respective case handler will look into the matter and revert to you in due course.

#### Meanwhile, please provide us evidence i.e. video and scene photo.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CYSAUTO [mailto:cysauto@singnet.com.sg]

Sent: Wednesday, 16 May, 2018 4:02 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: OUR REF: SBB5436J YOUR INSURED: GBC674R - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Importance: High

Our Ref: SBB5436J Your Insured: GBC674R

WITHOUT PREJUDICE

Dear Sir.

# ACCIDENT INVOLVING SBB5436J AND GBC674R ALONG PIE EXIT TO JALAN ANAK BUKIT ON 15 MAY 2018

Attached herewith estimate and GIA report for your attention.

Kindly arrange TP survey at 38 Woodlands Industrial Park E1 #07-17 S(757700). Thanks

Dear officer in charge.

Kindly check liability for this claim. Thanks and look forward for your reply.

## Warm regards, Ms Tee Wee Sin



## CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg



# <SEEK MANDATE> - S8M00HDS [ACCIDENT INVOLVING GBC 674R(OI) & SBB 5436J(TP) ON 15/05/2018]

Type

Question

#### Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate up to \$7,439.72(all-in). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 25 Sept 2018

Reply



51 UBLAVE 1, 802-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 400933 TEL: 10681 62563561 FAX: 1065) 62564315

## **Immediate Advice**

To: AXA Insurance Pte Ltd

#### Date: 25.09.2018

## **Survey Details:**

Date of loss	15.03.2018	
Date of appointment	17.05.2018	
Date of survey	17.05.2018	
Location of survey	CYS AUTOMOBILE SERVICES PTE	

## Vehicle Details:

Third party	
SBB 5436J	
Suzuki Swift Sport (1586cc	
29.12.2016	
NIL	
\$ 80,000.0	10
\$ 50,400.0	00
\$ 29,600.0	00
	SBB 5436J Suzuki Swift Sport (1586cc) 29.12.2016

## Repair details:

Initial Cationata	é	8.395.62
Initial Estimate	2	0,393.02

## Proposed/Revised repair cost:

Labour	\$	2,360.00
Supplementary	NIL	
Total	e	6,110.02

Number of days for repair	7



\$1 UBLAVE J. 802-25 PAVA UBLINDUSTRIAL PARK, SINGAPORE 408933, TEL: (066) 62563561, FAX: (066) 62564315

Date: 25.09.2018

## Remarks:

## Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	6,537.72	
Loss of use		NIL	
Loss of rental	\$	900.00	(9days x \$100.00)
Loss of income		NIL	
LTA/GIA search fees	\$	2.00	
Others	<u> </u>	NIL	
Proposed Total	\$	7,439.72	

Menu



# Re:<SEEK MANDATE> - S8M00HDS [ACCIDENT INVOLVING GBC 674R(OI) & SBB 5436J(TP) ON 15/05/2018]

Type

**Q**uestion

Message

PLS PROCEED FOR SETTLEMENT AS FOLLOWS COR: \$6,206.00 W/GST LOR \$900.00 LTA: \$2.00 TOTAL : \$7,108.00

Reply

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 1 October 2018 3:54 PM

To:

cysauto@singnet.com.sg

Cc:

Olivia Lau (LKKAuto)

Subject:

RE: [AXA]: OUR REF: SBB5436J YOUR INSURED: GBC674R - \*\*\* LKK REF:

CC4/ASM18009032/T1ma3 - VIDEO FOOTAGE

#### Without Prejudice

Hi Wee Sin,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$7,100.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olivia Lau (LKKAuto)

Sent: Tuesday, 11 September 2018 3:44 PM

To: cysauto@singnet.com.sg

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [AXA]: OUR REF: SBB5436J YOUR INSURED: GBC674R - \*\*\* LKK REF: CC4/ASM18009032/T1ma3 - VIDEO

FOOTAGE

Importance: High

#### LKK REF: CC4/ASM18009032/T1ma3

Hi Wee Sin,

Thank you for your email. We will get back.

Hsiao Tong – As discussed, please.

Menu



# RE: Re: < SEEK MANDATE > - S8M00HDS [ACCIDENT INVOLVING GBC 674R(OI) & SBB 5436J(TP) ON 15/05/2018]

Type

Question

#### Message

Hi, Third party rejected our offer at \$7,108.00(all-in) and proposed \$7,439.72(all-in). For your further mandate/instruction please. Hsiao Tong - 03 Oct 2018

Reply

From:

CYSAUTO <cysauto@singnet.com.sg>

Sent:

Thursday, 4 October 2018 11:08 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Olivia Lau (LKKAuto)

Subject:

RE: [AXA]: OUR REF: SBB5436J YOUR INSURED: GBC674R - \*\*\* LKK REF:

CC4/ASM18009032/T1ma3 - DEMAND LETTER

Attachments:

DEMAND LETTER 1.tif; DEMAND LETTER 2.jpg; TAX INV.pdf; AUTHORISATION TO

ACT.jpg; DISCHARGE VOUCHER.jpg

Dear Ms Hsiao Tong.

WITHOUT PREJUDICE

Attached herewith supporting documents for your attention.

We are agreed your settlement at \$7,240.00 all in. Kindly let us have your respective cheque made in favour of "CYS AUTOMOBILE SERVICES PTE LTD" without delay. Thanks

## Warm regards,

## Ms Tee Wee Sin



## CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

From: Hsiao

Tong (LKKAuto) [mailto:chewht@lkkauto.com] Sent: Wednesday, October 03, 2018 5:36 PM

To: cysauto@singnet.com.sg

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: [AXA]: OUR REF: SBB5436J YOUR INSURED: GBC674R - \*\*\* LKK REF: CC4/ASM18009032/T1ma3 - VIDEO

FOOTAGE

#### Without Prejudice

Hi Wee Sin,

We refer to the above matter.

We have our principal instruction to improve our offer at a global sum of \$7,240.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 1 October 2018 3:54 PM

To: cysauto@singnet.com.sg

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: [AXA]: OUR REF: SBB5436J YOUR INSURED: GBC674R - \*\*\* LKK REF: CC4/ASM18009032/T1ma3 - VIDEO

FOOTAGE

#### Without Prejudice

Hi Wee Sin.

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$7,100.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olivia Lau (LKKAuto)

Sent: Tuesday, 11 September 2018 3:44 PM

To: cysauto@singnet.com.sg

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [AXA]: OUR REF: SBB5436J YOUR INSURED: GBC674R - \*\*\* LKK REF: CC4/ASM18009032/T1ma3 - VIDEO

FOOTAGE

Importance: High

LKK REF: CC4/ASM18009032/T1ma3

Hi Wee Sin,

Thank you for your email. We will get back.

Hsiao Tong - As discussed, please.

Best Regards.

Olivia Lau | Admin Manager

**LKK Auto Consultants** 

phone: 6256-3561 | email: <u>ativialau@likkauta.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



From: CYSAUTO [mailto:cysauto@singnet.com.sg]
Sent: Tuesday, 11 September, 2018 1:19 PM
To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: FW: OUR REF: SBB5436J YOUR INSURED: GBC674R - \*\*\* LKK REF: CC4/ASM18009032/T1ma3 - VIDEO

FOOTAGE

Importance: High

Dear Ms Olivia Lau,

WITHOUT PREJUDICE

As per requested. Thanks

## Warm regards, Ms Tee Wee Sin



## CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

From: CYSAUTO

[mailto:cysauto@singnet.com.sg]

Sent: Tuesday, September 11, 2018 11:09 AM

To: 'olivialau@lkkauto.com' <olivialau@lkkauto.com>

Subject: FW: OUR REF: SBB5436J YOUR INSURED: GBC674R - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY \*\*\*

LKK REF: CC4/ASM18009032/T1ma3

Importance: High

Dear Ms Olivia Lau.

WITHOUT PREJUDICE

Kindly check liability and let us have your offer. Your early reply is awaited. Thanks

## Warm regards, Ms Tee Wee Sin



### CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

From: CYSAUTO

[mailto:cysauto@singnet.com.sg]

Sent: Tuesday, July 17, 2018 1:16 PM

To: 'Mei Kwan (LKKAuto)' < Meikwan@lkkauto.com>

Cc: 'Bevan Lim (LKK Auto)' < bevanlim@lkkauto.com >; 'Vic (LKKAuto)' < vicalpeh@lkkauto.com >; 'Admin A' < admin-

a@lkkauto.com>

Subject: RE: OUR REF: SBB5436J YOUR INSURED: GBC674R - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY \*\*\*

LKK REF: CC4/ASM18009032/T1ma3

Dear Sir/ Madam.

WITHOUT PREJUDICE

Attached herewith supporting documents for your attention.

For an amicable settlement, we are prepared to settle as follow:

Cost of Repair

Rental Charges (9daysX\$100)

GIA Fees

TOTAL

\$ 6,537.72(inclusive GST)

\$ 900.00(recommend 7days+arrangement+weekend)

\$ 2.00(as claimed)

\$ 7,439.72

Kindly confirm. Thanks and look forward for your reply.

## Warm regards, Ms Tee Wee Sin



## CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

From: Mei Kwan

(LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, May 18, 2018 11:02 AM To: CYSAUTO <cysauto@singnet.com.sg>

Cc: Bevan Lim (LKK Auto) <br/>
Sevanlim@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: OUR REF: SBB5436J YOUR INSURED: GBC674R - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY \*\*\*

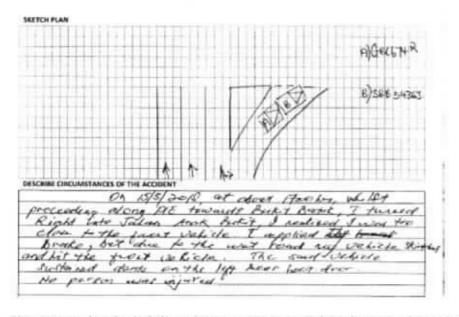
LKK REF: CC4/ASM18009032/T1ma3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently pending verification for direct settlement.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.



Please note that for liability, claim negotiation and settlement, please contact Bevan at 6749 4274.

Our respective case handler will look into the matter and revert to you in due course.

#### Meanwhile, please provide us evidence i.e. video and scene photo.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CYSAUTO [mailto:cysauto@singnet.com.sg]

Sent: Wednesday, 16 May, 2018 4:02 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: OUR REF: SBB5436J YOUR INSURED: GBC674R - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Importance: High

Our Ref: SBB5436J

Your Insured: GBC674R

WITHOUT PREJUDICE

Dear Sir,

# ACCIDENT INVOLVING SBB5436J AND GBC674R ALONG PIE EXIT TO JALAN ANAK BUKIT ON 15 MAY 2018

Attached herewith estimate and GIA report for your attention.

Kindly arrange TP survey at 38 Woodlands Industrial Park E1 #07-17 S(757700). Thanks

Dear officer in charge,

Kindly check liability for this claim. Thanks and look forward for your reply.

## Warm regards, Ms Tee Wee Sin



## CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: cysauto@singnet.com.sg

## CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park East 1 #07-17 Admiralty Industrial Park Singapore 757700 Tel: 62192098 (3 lines) Fax: 62192096 E-mail address: cysauto@singnet.com.sq

Our Ref: SBB5436J Your Ref: To be advised

04 October 2018

AXA Insurance Singapore Pte Ltd 8 Shenton Way #27-01 AXA Tower Singapore 068811 Attn: Motor Claims Department BY EMAIL ONLY

Dear Sirs,

# ACCIDENT INVOLVING SBB5436J AND GBC674R ALONG PIE EXIT TO JALAN ANAK BUKIT ON 15 MAY 2018

We act for Mr Lim Seh Chun, the owner of vehicle registration no. SBB5436J.

We are instructed by the abovenamed to claim damages against you in connection with a road traffic accident on 15 May 2018 at 5:35pm along PIE Exit to Jalan Anak Bukit involving our client's vehicle registration number SBB5436J and vehicle registration number GBC674R driven by your insured /insured's authorized driver at the material time.

We are instructed that the accident was caused by your insured /insured's authorized driver negligence driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

Cost of Repairs	S	6,537.72
Rental Charges (9days × S\$120.00)	\$	900.00
LTA/GIA fees	S	2.00
TOTAL	S	7,439.72

Our Ref: SBB5436J

Your Ref: To be advised Date: 04 October 2018

We enclose herewith a copy each of the following documents for your attention:

- CYS Automobile Services Pte Ltd's Tax Invoice no. 7617 for the sum of S\$6,537.72;
- 2. CYS Car Rental Pte Ltd's Rental Receipt no 1363 for the sum of \$900.00;
- 3. CYS Car Rental Pte Ltd's Rental Agreement no 3390 for the sum of \$900.00;
- GIA/ LTA report on vehicles no. GBC674R dated 15 May 2018 with tax invoice for the sum of S\$2.00;
- 5. Authorisation to Act; and
- 6. Discharge Voucher;

Please acknowledge receipt and let us have your reply within Seven days (7) days of your receipt of this letter.

Yours Sincerely

Secretary

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 12 September 2018 2:44 PM

To: 'andrea@concoaero.com'

Cc: 'cam@concoaero.com'

Subject: ACCIDENT INVOLVING GBC 674R(AXA) & SBB 5436J ALONG/AT JALAN ANAK

BUKIT ON 15/05/2018

12 SEPT 2018

#### M/s Conco Aero Maintenance

Dear Sir/ Mdm

OUR REF : CC4/ASM18009032/T1pa3 YOUR REF : P1153049 (GBC 674R)

ACCIDENT INVOLVING GBC 674R(AXA) & SBB 5436J ALONG/AT JALAN ANAK BUKIT ON 15/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer. AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CYS AUTOMOBILE SERVICES PTE LTD acting on behalf of the owner of SBB 5436J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to <a href="mailto:chewhl@lkkauto.com">chewhl@lkkauto.com</a> within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Authorisation Letter/ Employment Letter from you company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s). AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@kkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong Case Handler DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@ikkauto.com

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

### WITHOUT PREJUDICE to:

(a) Insurers' Subrogated Claim anylor

(b) Any Personal Injury Claims [Note: This Notice supersedes and inconsistencies

found in this Discharge Voucher]

I, Lim		Chun					
Road	Since	669922 (	address), ow	ner of SER	NO MENT	hicle no.)	hereby
authorize		TOMOBILE SER					
me with res	pect to m	y claim for repa	ir costs and	or rental and	l/or loss of u	ise ("claim"	for my
vehicle no.	us rusij	that was damage	ed pursuant t	o the accident	which occur	red on 1 x	.X-11
(date) along	PIE (	FA to Jala	n Anak	Butert	(location)	involving	vehicle
no/s	98C (	74R	("the	accident").			
7						*	
I further auti	horize the	workshop to sett	le my above	mentioned ol	aim in a man	ner that they	deem fit
and the work	kshop is fi	orther authorized	to receive p	payment furth	er to settleme	ent of my cl	aim with
payment che	eque/s bein	g made in favou	r of the work	cshop.			
	100	=		8			
I further ack	cnowledge	that any settlen	ent the wor	kshop may re	ach on my b	ehalf is on a	without
		admission of lia			G10 V 5		
vehicle/s is			onny oddia i	morar as are	directo miles	institute of	are outer
ACHICICA 12	concerned.	*					
Dated this	16	(day) of	5 /mont	+> 2018 cm	-1		
Dated this _		(day) or	(moni	(1) 20 <u>19</u> (yea	'\		
				WINTY:	( + × × + m	· 務私人有用	t A fi
		-		Mile o	S Automobi	le Services	Pte Ltd
0		-			#07-17 Alamir	alty Industrial P	
de	5/1,				ei-6218 5088/0	one 757700 lines) Fax: 621	9.5096
	·ww			-		4	
Signed by "t	the third pa	arty claimant"		Sign	ed by "the wo	orkshop"	
(with compa	any stamp	if applicable)		(with	company sta	amp)	



WINDOUT PREJUDICE to: a Isurers' Subrogated Claim anylor

(b) Any Personal Injury Claims

Note: This Notice supersedes and inconsistencies

found in this Discharge Voucher]

CLAIM REF

INSURED

: [ S&MOOHDS ] : [ Conco Apro Maintenance

#### DISCHARGE VOUCHER

Well Lim Sun C	I, NRIC NO. SUID   hereby agr	
accept the sum of dollars I	Seven Moncend Two Hundred And Forey Du	
ss <u>キンマッ・の</u> ) paid to	o us/me by AXA INSURANCE PTE LTD as full and final settlement	of all
claims of whatever kind inclu	uding damages for personal injuries and damages to property that	we/I
may have against the said A)	A INSURANCE PTE LTD or their Insured or the driver of motor ve a result of an accident along [PTE exit to Janon Ande	Buch
10. 12 2 16 1		hirer/
passenger/rider/pillion/ insur		
We/I hereby declare that th	ne said insurer or owner and/or driver of insured vehicle shall no	ot be
lable for any further claim(	s) whatsoever and whosoever present or future that we/I may	have
against the said Insurer, o	owner and/or driver of vehicle no. [ GBC 6748	_] in
connection directly or indirec	ctly with the said accident and give our/my full and final discharge.	
We/I hereby declare that we	e/I are/am the person(s) entitled to receive the above settlemen	t and
	nify AXA INSURANCE PTE LTD against any claim made or to be ma	de in
respect of this settlement.		
t is understood and agreed	that payment herein is made without admission of liability whats	pever
on the part of the said insure	er, owner and/or driver of vehicle no. [ G&C 674R ].	
Dated this	day of0(+2017 \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	
	A second	
Cl. I	drelle	
Claimant's Signature		
NRIC no./ Company Stamp	: \$11001112	
time that an open years	N	
Occupation/ Business	<u> </u>	
242000	. 28 Chy LN Kood S(669922)	
Address	THE CAME THE LANGES STORY	
Telephone No.	98890670	
Temphone item		
Witness's Name	: Du Wu Sin	
C 21 21		
Witness's Signature	· 進刻東汽車服務私人有限公司	
Witness's NRIC No.	38/ Woodlands Industrial Peck East 1	
WILLIESS STANIC 140.		
	Singapore 757700	
	#07 17 Admiralty Industrial Park	

AXA Insurance Pte Ltd (Company Reg. No. 199903512M) 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 Customer Centre #81-01

Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg



# 進友成汽車服務私人有限公司

# **CYS Automobile Services Pte Ltd**

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

### TAX INVOICE

			Invoice No		7617	
M/S		AXA INSURANCE PTE LTD 8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811 ATTN: MOTOR CLAIMS DEPT.	POLICY NO OUR REF VEHICLE NO MAKE/MODEL DATE OF ACCIDENT DATE		THIRD PARTY CL TP 5900 SBB 5436 J SUZUKI SWIFT 15-May-18 04-Oct-18	AIM
		SURVEY BY				
4	PC	TAILGATE		S\$	859.55	
		TAILGATE GLASS MOULDING			89.50	
1	PC	TAILGATE CENTRE EMBLEM			28.35	
- 323	100150	TAILGATE "SWIFT" EMBLEM			29.55	
1	PC	TAILGATE "SPORT" EMBLEM			34.85	
1	PC	TAILGATE TOP LOCK			180.10	
1	PC	TAILGATE WEATHERSTRIP			165.30	
1	PC	TAILLAMP ASSY LH			401.00	
1	PC	TAILLAMP LOWER RETAINER LH			36.55	
1	PC	REAR BUMPER			698.50	
2	PCS	REAR BUMPER SIDE RETAINERS	27.00		54.00	
1	PC	REAR BUMPER LOWER LID			335.03	
1	PC	REAR END PANEL			474.50	
1	PC	REAR END PANEL TOP GARNISH			182.75	
1	PC	SPARE TYRE SCREW			27.00	
1	PC	SPARE TYRE TOOLS SPONGE			213.20	
1	PC	REAR FENDER INNER SHIELD LH			197.60	
1	PC	REAR EXHUAST CHROME		-	176.45	
				S\$		
			LESS 20%	_	836.76	
				SS	3,347.02	
3	PC	TAILGATE GLASS INNER SEAL		S\$	20.00	S/NETT
		TAILGATE GLASS SEALANT			40.00	**
		REAR BUMPER CLIPS			28.00	
		REVERSE SENSOR			200.00	394
		REAR FENDER INNER SHIELD CLIPS	3.50		35,00	
		INSULATOR PADDING			80.00	
,				S\$	403.00	
				-		P/G 2



### 進友成汽車服務私人有限公司

### **CYS Automobile Services Pte Ltd**

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

	S\$	6,537.72
GST 7%		427.70
	S\$	6,110.02
TO PERFORM WATER LEAKAGE TEST		20.00
TO PUTTY AND SPRAY PAINTING CHARGES		1,000.00
LABOUR CHARGES		1,000.00
TO APPLY RUST PROOFING ON REPLACED/ REPAIRED PANEL		60.00
TO CHECK WIRING FUNCTION		30.00
TO DISMANTLE AND REFIX REVERSE SENSOR		30.00
TO REMOVE AND REFIX CUSHION SEAT & REAR FENDER INNER TRIM BOARD		40.00
TO REMOVE AND REFIX TAILGATE GLASS		120.00
TO TRANSFER TAILGATE FITTING	S\$	60.00
CON'T FROM PAGE-1	S\$	3,750.02

SIN DOLLARS: SIX THOUSAND FIVE HUNDRED THIRTY-SEVEN AND CENTS SEVENTY-TWO ONLY

YOURS FAITHFULLY,

FOR CYS AUTOMOBILE SERVICES PTE LTD

### CYS CAR RENTAL PTE LTD

BLK 5 DEFU LANE 10 DEFU INDUSTRIAL PARK C #01-582 HOUGANG AVE 3 SINGAPORE 539166 TEL: 6382 0801 BUSINESS REG. NO: 201208597K

No. 1363

OFFICIAL RECEIPT

DATE 25 4-18

RECEIVED FROM LIVI Seh Chur

THE SUM OF DOLLARS NA HUNdred OND 5 900,00

BEING PAYMENT OF PRINTED Changes for SLHYSTIR

CYS CAR RENTAL PTE LTD

# CYS CAR RENTAL PTE LTD

BLK 5 DEFU LANE 10 DEFU INDUSTRIAL PARK C #01-582 HOUGANG AVE 3 SINGAPORE 539186 TEL: 5287 0750 H/P: 9752 1101 BUSINESS REG. NO. 201205697K

NO: 3390

CYS CAR RENTAL PTE LTD

Hirer	0.0000				Car Regn No.		Make & Model	
Um s	SPH CHU	~			SLH 4	SSIR	01X47	
Zg (	thy Lin	20				DUT	180	Expected Return
(3)	069922				Date	16/5/18	977 19	
Occupation	Office	_	Home F	10570	Time	11:10mm	[1-327m	)
Onlying License No.	Date of Ex	Эły	Place o		Form of Payment Cash		Cheque	Credit Car
STID IIID	Dute of Bir		Place o		, Dieposit		Prepayment	
As ABOVE.						Hour	@5	
Address					9 Days	@\$ (00	900	
						Week	es	1,500,000
Accupation	Office		Homa P	hone	Month		01	
riving Libence No.	Date of Exp	vicy	Place of	Issue	pay additional	rer agrees to fee for Collision	Rantal Charge	
RIC/Passport No.	Date of Birt	h	Place of	Issue:	Damage Waiv	mr (GDW)	Delivery Fee	
Important Notes  1. This rental Vehicle is used within Singapore only.  2. Here is liable to pay first \$ \$355.55. under section ( & I) in any socident plus loss of earnings while damaged within a under repair				u-	Collection Fee			
When vehicle return No Insurance Cover driving licence For Usage to Malay different rantal rate.	ns, it must be in a plantage if the driver is to trighter	sen condition or relow 25 yrs old excess all clair	5 20.00 or less to	will be charged ran 2 years 0,000.00 and	d Sub Total			
Please notify our off vehicle within 24 hrs			volving th	is hired	Per Day			
No refund will be gir Hirer is liable to pay Vehicles to be return	all parking fee and	fraffic summons	es.				Total Charge	900
E DO MM YY C	Cash Receipt No	DO MM YY	Casto	Receipt No.	Amount Due / F	Refund		1,00,00
Remarks					I Hereby acknow being refund the	wledged receipt of the e to me as computed	above	
						ent if I have prese ingement may be b adit card voucher.		r credit card ge or credit c
ned by the parties	s here to on the			day of		- /		~
	Lusel					\	M	



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No:

GR-18-074397

Date of Request:

16/05/2018

Your Ref No:

Online Purchase

CYS Automobile Services Pte Ltd 38 Woodlands Industrial Park East 1 #07-17, Admiralty Industrial Park Singapore 757700

Dear Sir/Madam,

Enquiry Date

16/05/2018

guiry By

LIM XING SU, ESTHER

1P Vehicle No.

G8C874R

Accident Date

15/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.	
GBC674R	AXA Insurance Pte Ltd	16/03/2018-15/03/2019	6338 7288	

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

s is a computer generated document and requires no signature.



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

#### TAX INVOICE

Our Ref No:

GR-18-074397

Date of Request:

16/05/2018

Your Ref No:

Online Purchase

CYS Automobile Services Pte Ltd 38 Woodlands Industrial Park East 1 #07-17, Admiralty Industrial Park Singapore 757700

Dear Sir/Madam.

Enquiry Date

16/05/2018

quiry By

LIM XING SU, ESTHER

TP Vehicle No.

GBC674R

Accident Date 15/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1,87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [ ] Cash [ ] Cheque

# THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBC 674R	(Insd veh)	Model:	SUZUKI SWIFT
	SBB 5436J	(TP veh)		51 F 1 G 42 F 1 Sec. 024 C 500 C 50
Date of Accident:	15/05/2018			
Global Sum Settlen	nent : [X] Yes	t	] No	
Repair Estimate		: \$	8,983.31	
Final Repair Cost		: \$	6,537.72	
Loss of Use		: \$		days at \$0.00 per day
Rental (if any)		: \$	900.00	9 days
LTA / GIA Search F	ee	: \$	2.00	
Others:		: \$	0.00	
		: \$		
Final Settlement Su	ım (Global Sum)	: \$	7,240.00	
Is Third Party Wor pelow)	kshop GIA Registere	d? [	] YES [	X ] NO (Kindly indicate
A) For Non GIA R	legistered Workshop	:	Agreed Liability _	100(%)
B) For GIA Regis	tered Workshop:		BOLA Applicable	: Yes/ No BOLA Scenario No:
<b>BOLA Liability</b> :	(%)		Assessed Liability	y (*):(%)
* Assessed Lia	bility to be filled only fo	or chain co	llisions and for ca	ses where BOLA does not apply.
Remarks				
-				
<del>_</del>				
Payment Instruction	on: Payee's Breakdov	wn		
	BILE SERVICES PTE		: \$	7,240.0
IO ANNIE I	EE KIMMO MIN		414010045	
-	EE KHANG MIN	1	1/10/2018	

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inter	nationale Des Experts En Autor	mobile
AX.	A INSURANCE PT	ELTD	Ref : CC4/ASM1800	09032/T1pa3q2
AXA	HENTON WAY #24 A TOWERSINGAP		Date: 11-10-2018	
1.		Policy Particul	lars :- THIRD PARTY CLA	IM
	Insured Veh.	GBC 674R	Veh. Inspected	SBB 5436J
	Policy No.	VCA/P1153049	Coverage (\$)	0.00
	Claim No.	S8M00HDS	Excess (\$)	0.00
	Assign From	201/4/11/15	Assign Date	17/05/2018
2.		Vehicle P	articulars & Condition	
	Make & Model	SUZUKI SWIFT	c.c	1586
	Engine No.	HIDDEN	Year of Reg.	2016
	Chassis No.	JSAFZC32S00400048	Colour	SILVER
	Odometer	27764	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		Cor	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	195/50 R16	YOKOHAMA	6 mm
	L/H Front Tyre	195/50 R16	YOKOHAMA	6 mm
	R/H Rear Tyre	195/50 R16	YOKOHAMA	6 mm
	L/H Rear Tyre	195/50 R16	YOKOHAMA	6 mm
i.		Descr	iption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR PORTION.	
	DAMAGES SEE D	ETAILS.		
		Gen	eral Information	The Grand of
	Accident Date	15/05/2018	Inspection Date	17/05/2018
	Survey held at	CYS AUTOMOBILE SERVICE	CES PTE LTD	
		38 WOODLANDS INDUSTR #07-17 ADMIRALTY INDUSTRIAL F SINGAPORE 757700		
a.			Remarks	7 2 9 1 1 1 1 2 1
	A)THE INSPECTION B)IN ACCORDANG	ON WAS CONDUCTED ON A CE TO YOUR INSTRUCTIONS	WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
b.			ate Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	7 Working Day	78



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.:1 of 2

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SBB 5436J

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS		1	7.0
-1	TAILGATE (CONSISTENT)	BENT	859.55	859.55
1	TAILGATE GLASS MOULDING (CONSISTENT)	NECESSARY	89.50	89.50
- 1	TAILGATE CENTRE EMBLEM (CONSISTENT)	NECESSARY	28.35	28.35
1	TAILGATE 'SWIFT 'EMBLEM (CONSISTENT)	NECESSARY	29.55	29.55
1	TAILGATE 'SPORT' EMBLEM (CONSISTENT)	NECESSARY	34.85	34.85
1	TAILGATE TOP LOCK (CONSISTENT)	BENT	180.10	180:10
1	TAILGATE WEATHERSTRIP (CONSISTENT)	CUT	165.30	165.30
1	TAILGATE NO.PLATE GARNISH (CONSISTENT)	TO REPAIR SEE LABOUR	46.70	3
1	TAILLAMP ASSY LH (CONSISTENT)	CRACKED	401.00	401.00
2	TAILLAMP LOWER RETAINER @\$36.55 (CONSISTENT)	N/S NECESSARY / O/S NOT NECESSARY	73.10	36.55
1	REAR BUMPER (CONSISTENT)	DEFORMED	698.50	698.50
2	REAR BUMPER SIDE RETAINERS @\$27.00 (CONSISTENT)	NECESSARY	54.00	54.00
1	REAR BUMPER LOWER LID. (CONSISTENT)	DEFORMED	335.03	335.03
1	REAR END PANEL (CONSISTENT)	BENT	474.50	474.50
1	REAR END PANEL TOP GARNISH (CONSISTENT)	CRACKED	182.75	182.75
1	SPARE TYRE SCREW (CONSISTENT)	DISTORTED	27.00	27.00
1	SPARE TYRE FLOOR PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	571.50	7,9
1	SPARE TYRE TOOLS SPONGE (CONSISTENT)	DEFORMED	213.20	213.20
1	REAR FENDER LH (CONSISTENT)	TO REPAIR SEE LABOUR	450.75	2.8
1	REAR FENDER INNER TRIM BOARD LH (CONSISTENT)	NOT NECESSARY	257.60	
1	REAR FENDER LOWER LINING LH (CONSISTENT)	NOT NECESSARY	162.65	62
1	REAR FENDER INNER SHIELD LH (CONSISTENT)	DEFORMED	197.60	197.60
- 1	REAR EXHAUST CHROME LH (CONSISTENT)	CUT	176.45	176.45
	LESS 20% DISCOUNT		-1,141.91	-836.76
			4,567.62	3,347.02

Report Ref No. CC4/ASM18009032/T1pa3q2



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	SPECIAL NETT ITEMS			
1	TAILGATE GLASS INNER SEAL (SN) (CONSISTENT)	NECESSARY	20.00	20.00
4	TAILGATE GLASS SEALANT (SN) (CONSISTENT)	NECESSARY	40.00	40.00
1	REAR NUMBER PLATE (SN) (CONSISTENT)	NOT NECESSARY	45.00	
1	SET REAR BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	28.00	28.00
1	SET REVERSE SENSOR (SN) (CONSISTENT)	NOT WORKING	350.00	200.00
10	REAR FENDER INNER SHIELD CLIPS @\$3.50 (SN) (CONSISTENT)	NECESSARY	35.00	35.00
1	INSULATOR PADDING (SN) (CONSISTENT)	NECESSARY	120.00	80.00
			638.00	403.00
	LABOUR			3311254310
	TO TRANSFER TAILGATE FITTING.		80.00	60.00
	TO REMOVE AND REFIX TAILGATE GLASS.		140.00	120.00
	TO REMOVE AND REFIX FUEL TANK.	NOT NECESSARY	80.00	
	TO REMOVE AND REFIX CUSHION SEAT & REAR FENDER INNER TRIM BOARD.	D. Service Ser	80.00	40.00
	TO REMOVE AND REFIX REVERSE SENSOR		40.00	30.00
	TO CHECK WIRING FUNCTION.		30.00	30.00
	TO APPLY RUST PROOFING ON REPLACED/ REPAIRED PANEL.		100.00	60.00
	LABOUR CHARGES INCLUSIVE OF THE REPAIR OF TAILGATE NO PLATE GARNISH SPARE TYRE FLOOR PANEL AND REAR FENDER LH		1,300.00	1,000.00
	TO PUTTY AND SPRAY PAINTING CHARGES.		1,300.00	1,000.00
	TO PERFORM WATER LEAKAGE TESR.		40.00	20.00
			3,190.00	2,360.00
	GRAND TOTAL		8,395.62	6,110.02

6,110.02

Report Ref No. CC4/ASM18009032/T1pa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

HO LEONG CHUAN

**Automotive Assessor** 

**Automotive Assessor** 

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No.liability.of.responsibility.whatsoever. in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report. in whate or in part, does so at his or her own risk.