

Surveyor

NAR

DOI:

ASSIGNMENT

15/5/18

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLB 5410P

Name of Insured:

Tan Seof Ching

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

14/6/18

Is driver the owner?

( YES )

Nature of Accident:

If NO, Driver Name / Age:

CHINA TSE HAN PARKEN

Driver Tel No.:

91398485

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

CNA 10000



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

27/5  
forenSHO 3442Y - CNA 10000 / 10000 / 10000 - 009  
SLB 5410P - NARA 3 / 10000 / 10000 / 10000 - 009

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: NAR

Repair Cost:

PP \$53,101.92

( 2 days)

Reduction:

10%

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

15

Repair Cost:

NAR

\$53,383.25

Loss of Rental (LOR):

\$5

( 2 days)

x 117

Loss of Use (LOU):

\$5

-

(\$

x

days)

Loss of Income (LOI):

\$5

100.00

(\$ 50

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$57.44

Medical:

\$5

Disbursement:

\$5

Legal Cost

\$5

(e.g. Tow/ Independent)

Total:

\$53,124.34

Global Sum \$5: 3,720.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$53,720.00

Name 1:

CONSTRUCTION ENGINEERING PTE LTD.

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\*370

19/3/19

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD3442Y

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
28.07.2016

CHASSIS CODE  
KMHLB41UMGU093253

INV. NO/DATE  
91375020 30.05.2018

JOB NO.  
305160206

ODOMETER READING

DATE/TIME IN  
14.05.2018 16:40

S/No	Part No.	Qty	Unit Price	%Disc	Net
------	----------	-----	------------	-------	-----

SUB-TOTAL				:	920.00
-----------	--	--	--	---	--------

Items total	3,161.92
-------------	----------

Add GST @ 7.000 %	221.33
-------------------	--------

Invoice amount	3,383.25
----------------	----------

Issued by : KATHKRINETAN 30.05.2018 09:26:16  
Repair type : CLSO/57/57  
Payment type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OR DAMAGE TO PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AT THE OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGNIFY ANY DAMAGE TO THE COMPANY BY THE CUSTOMER AND NOT SIGN ON THE DELIVERY RECEIPT. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY OUTSTANDING DEBT INCURRED BY THE CUSTOMER BY THE CUSTOMER AND NOT SIGN ON THE DELIVERY RECEIPT. THE INTEREST WILL BE CHARGED FROM THE DAY OF DEFAULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY IN WRITING OF ANY DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHEQ No.
8010004	91375020	3,383.25	

Our Ref: CT18050366

Date: 21 May 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	14/05/2018 @ 16:00 hrs
ALONG	LAVENDER STREET TWDS BALESTIER RD.
INVOLVING	SLB5410P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3442Y** (the "Taxi"). The Taxi was hired to **JAMES HO SONG JIAN IC NO S6900816Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
		1	2	3	4		FROM	TO		
11/05/18	Jones HO	1	6	9	8	25	7.30	16.24		
11/05/18	V.V.L.	1	7	0	0	44	19.30	03.00		
12/5/18	Jones	1	7	0	1	97	08.23	15.09		
12/5/18	V.V.L.	1	7	0	4	24	19.30	03.30		
13/5/18	V.V.L.	1	7	0	8	95	19.00	03.00		
14/5/18	Jones						06.01			
14/5	Accident						16.40	✓		
16/5	repair				14		✓	17.30		

Jones

5/15/2018

Insurance Particulars Enquiry By Agents Detail

### Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLB5410P	14 May 2018 / 16:00:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)

[OK](#)

SHD 34424

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 May 2018 <a href="#">Edit Reg</a>		15 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,161.92</b> <a href="#">Edit Estimates</a>	<b>S\$3,161.92</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[ Created by adjuster ]</span>									
Insured:	<b>TAN SEOK CHING</b> , ID: 50145888D								
Main Claimant:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	<b>SHD3442Y</b>	Date of Loss:	14/05/2018 16:00 - :59 [ 21 Months and 16 Days From LTA Reg Date (Man Yr) ]						
Claim Type:	<b>TP / 0061364313SG</b>	Policy/Cover Note No.:	2100496992 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLB5410P</b>	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Muhammad Nazril Bin Abdullah</b> ] ... [Final Rpt due 30/05/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (22/05/2018): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHD3442Y (0061364313SG)  
 [SLB5410P]  
 TP  
 COMFORT TRANSPORTATION PTE LTD  
 May 14 2018 4:00PM  
 [TAN SEOK CHING]  
 ComfortDelGro Engineering Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

**View** View in Browser

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	[Draft]	Third Party Express Settlement - Payment Breakdown		Edit	

  

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/05/18 11:09	General View		Load JPG	<input checked="" type="checkbox"/>
2	21/05/18 11:09	General View		Load JPG	<input checked="" type="checkbox"/>
3	21/05/18 11:09	General View		Load JPG	<input checked="" type="checkbox"/>
4	21/05/18 11:09	General View		Load JPG	<input checked="" type="checkbox"/>
5	21/05/18 11:09	General View		Load JPG	<input checked="" type="checkbox"/>
6	21/05/18 11:09	General View		Load JPG	<input checked="" type="checkbox"/>
7	21/05/18 11:09	General View		Load JPG	<input checked="" type="checkbox"/>
8	21/05/18 11:09	General View		Load JPG	<input checked="" type="checkbox"/>
9	21/05/18 11:09	General View		Load JPG	<input checked="" type="checkbox"/>
10	21/05/18 11:09	General View		Load JPG	<input checked="" type="checkbox"/>
11	21/05/18 11:09	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
12	21/05/18 11:09	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
13	21/05/18 11:09	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>

  

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	26/05/18 01:09	TP ESTIMATE - MARKED		Load PDF	
2	26/05/18 01:09	TP GIA REPORT		Load PDF	
3	12/03/19 14:16	LETTER TO OI		Load PDF	
4	02/04/19 14:54	WORKSHOP INVOICE		Load PDF	
5	02/04/19 14:54	AUTHORISATION TO ACT FORM		Load PDF	
6	02/04/19 14:54	Release Voucher		Load PDF	
7	02/04/19 14:54	RENTAL RECEIPT		Load PDF	
8	02/04/19 14:54	RENTAL MILEAGE		Load PDF	
9	02/04/19 14:54	LTA SEARCH		Load PDF	

  

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	22/05/18 09:15	OI GIA REPORT		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLB5410P (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI F/L
	SHD3442Y (TP veh)		ABS AIRBAG 4DR (A)
Date of Accident:	14/05/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,017.29
Final Repair Cost	:	\$	3,720.00
Loss of Use	:	\$	2.00 days at \$50.00 per day
Rental (if any)	:	\$	2 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,720.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: \_\_\_\_\_  
 \_\_\_\_\_15\_\_\_\_\_  
 BOLA Liability: \_\_\_\_\_100\_\_\_\_\_% Assessed Liability (\*): \_\_\_\_\_ (%)  
*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_  
 \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 3,720.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

02 Apr  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18009029/NEA3Q2

Date: 02/04/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100496992

Claimant Vehicle No : SHD3442Y

Insured Vehicle No : SLB5410P

Date of Loss: 14/05/2018

Nature of Claim:

TP

Claim No: 0061364313SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD3442Y

Make &amp; Model: HYUNDAI I40, 1.7 D CRDI F/L ABS AIRBAG 4DR (A)

Engine No: D4FDGU668328

Reg. Date: 28/07/2016 (Man. Year: 2016)

Chassis No: KMHLB41UMGU093253

Colour: Blue

Odometer: 171048 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: Hankook 7 mm

Rear Left Side:

Hankook 7 mm

Front Right Side: Hankook 7 mm

Rear Right Side:

Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,514.48	2,341.92	172.56	6.86
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,240.00	820.00	420.00	33.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,754.48</b>	<b>3,161.92</b>	<b>592.56</b>	<b>15.78</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>262.81</b>	<b>221.33</b>	<b>41.48</b>	<b>15.78</b>
<b>Nett Amount (S\$)</b>	<b>4,017.29</b>	<b>3,383.25</b>	<b>634.04</b>	<b>15.78</b>
<b>+ Loss of Use (2.0 x S\$50.00/day) (S\$)</b>		100.00		
<b>+ Car Rental (2.0 x S\$117.00/day) (S\$)</b>		234.00		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>3,724.74</b>		
<b>Global Sum Settlement (S\$)</b>		<b>3,720.00</b>		

### INSPECTION

Date of Assignment: 15/05/2018

Date Inspected: 15/05/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd  
(Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** Muhammad Nazril Bin Abdullah

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Deformed	1,052.20 FL	*1,052.20 FL
2	1		*FRONT BUMPER BRACKET TOP (LH)	Not Necessary	22.40 FL	*- FL
3	1		*FRONT BUMPER SIDE BRACKET	Not Necessary	14.30 FL	*- FL
4	1		*FRONT FENDER (LH)	Deformed	619.00 FL	*619.00 FL
5	1		*FRONT FENDER SHIELD (LH)	Not Necessary	169.80 FL	*- FL
6	1		*FRONT FENDER RETAINER	Not Necessary	9.20 FL	*- FL
7	1		*FRONT DOOR MIRROR (LH)	Broken	980.50 FL	*980.50 FL
8	1		*FRT WHEEL HUB CAP ,LH	Scratched	150.70 FL	*150.70 FL
9	1		*FRT FENDER ADVERTISEMET LOGO (LH)	Necessary	100.00 FS	*100.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>3,118.10</b>	<b>2,902.40</b>
<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>603.62</b>	<b>560.48</b>
<b>Total Parts (S\$)</b>	<b>2,514.48</b>	<b>2,341.92</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	560.00	400.00
2	SPRAY PAINTING CHARGE	New	550.00	400.00
3	WIRING CHARGE	New	50.00	20.00
4	FRT WHEEL ALIGNMENT	New	80.00	0.00
Gross Labour Cost (S\$)			1,240.00	820.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >