

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 4 June 2018 9:00 AM
To: 'jess.francis@eurokars.com.sg'
Cc: eric.pau@eurokars.com.sg; ronald.yap@eurokars.com.sg; assignments; motorclaims.sg@fwd.com
Subject: RE: YOUR REF: SGW96U / OUR REF: SLQ1735A THIRD PARTY CLAIM

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jess.francis@eurokars.com.sg [mailto:jess.francis@eurokars.com.sg]
Sent: Saturday, 2 June 2018 2:40 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; motorclaims.sg@fwd.com
Cc: eric.pau@eurokars.com.sg; ronald.yap@eurokars.com.sg; assignments <assignments@lkkauto.com>
Subject: RE: YOUR REF: SGW96U / OUR REF: SLQ1735A THIRD PARTY CLAIM

Hi Asher,

Can we have the liability for this case.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
5 Ubi Close
Singapore 408605
Tel no.: 63957874

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 18 May 2018 12:13 PM
To: Jess Francis <jess.francis@eurokars.com.sg>; motorclaims.sg@fwd.com
Cc: Eric Pau <eric.pau@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; ASSIGNMENTS@LKKAUTO.COM
Subject: RE: YOUR REF: SGW96U / OUR REF: SLQ1735A THIRD PARTY CLAIM

Dear Jess,

Thank you for your email.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jess.francis@eurokars.com.sg [<mailto:jess.francis@eurokars.com.sg>]
Sent: Friday, 18 May, 2018 11:57 AM
To: motorclaims.sg@fwd.com; admin-d@lkkauto.com
Cc: eric.pau@eurokars.com.sg; ronald.yap@eurokars.com.sg
Subject: RE: YOUR REF: SGW96U / OUR REF: SLQ1735A THIRD PARTY CLAIM

Hi FWD Ins,

Can we have the officer handling this case.

Regards.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
5 Ubi Close
Singapore 408605
Tel no.: 63957874

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 17 May 2018 5:19 PM
To: Jess Francis <jess.francis@eurokars.com.sg>
Cc: Eric Pau <eric.pau@eurokars.com.sg>
Subject: RE: YOUR REF: SGW96U / OUR REF: SLQ1735A THIRD PARTY CLAIM

Appointment confirmed at 11am.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jess.francis@eurokars.com.sg [<mailto:jess.francis@eurokars.com.sg>]

Sent: Thursday, 17 May 2018 5:18 PM

To: admin-d@lkkauto.com

Cc: eric.pau@eurokars.com.sg

Subject: RE: YOUR REF: SGW96U / OUR REF: SLQ1735A THIRD PARTY CLAIM

Ok, 11 Am inspection tomorrow confirmed.

Regards.

*Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
5 Ubi Close
Singapore 408605
Tel no.: 63957874*

From: Jess Francis

Sent: Thursday, 17 May 2018 5:15 PM

To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>

Cc: Eric Pau <eric.pau@eurokars.com.sg>

Subject: RE: YOUR REF: SGW96U / OUR REF: SLQ1735A THIRD PARTY CLAIM

Hi,

We already SMS the owner and waiting for his confirmation.

Regards.

*Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
5 Ubi Close
Singapore 408605
Tel no.: 63957874*

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, 17 May 2018 5:04 PM

To: Jess Francis <jess.francis@eurokars.com.sg>

Cc: Eric Pau <eric.pau@eurokars.com.sg>

Subject: FW: YOUR REF: SGW96U / OUR REF: SLQ1735A THIRD PARTY CLAIM

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, 17 May 2018 3:49 PM

To: 'jess.francis@eurokars.com.sg' <jess.francis@eurokars.com.sg>

Subject: RE: YOUR REF: SGW96U / OUR REF: SLQ1735A THIRD PARTY CLAIM

Dear Jess,

Able to arrange at 11am as there is one appointment at 11am, possible to arrange together?

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jess.francis@eurokars.com.sg [<mailto:jess.francis@eurokars.com.sg>]

Sent: Thursday, 17 May 2018 3:44 PM

To: admin-d@lkkauto.com

Subject: RE: YOUR REF: SGW96U / OUR REF: SLQ1735A THIRD PARTY CLAIM

Hi Nivitha,

Kindly arrange the inspection tomorrow at 4 Pm.

Regards.

Jess Francis Carlos

Insurance Claims Executive

Trans Eurokars Pte Ltd

5 Ubi Close

Singapore 408605

Tel no.: 63957874

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 16 May 2018 6:00 PM

To: Jess Francis <jess.francis@eurokars.com.sg>

Subject: RE: YOUR REF: SGW96U / OUR REF: SLQ1735A THIRD PARTY CLAIM

Dear Jess,

Noted, with thanks.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jess.francis@eurokars.com.sg [<mailto:jess.francis@eurokars.com.sg>]

Sent: Wednesday, 16 May 2018 5:58 PM

To: admin-d@lkkauto.com

Subject: RE: YOUR REF: SGW96U / OUR REF: SLQ1735A THIRD PARTY CLAIM

Hi Nivitha,

No. we will arrange and let you know.

Regards.

Jess Francis Carlos

Insurance Claims Executive

Trans Eurokars Pte Ltd

5 Ubi Close

Singapore 408605

Tel no.: 63957874

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 16 May 2018 5:15 PM

To: Jess Francis <jess.francis@eurokars.com.sg>

Subject: YOUR REF: SGW96U / OUR REF: SLQ1735A THIRD PARTY CLAIM

Dear Jess,

Is the vehicle SLQ 1735A in the workshop?

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)