

Surveyor:

W114

DOI:

ASSIGNMENT

17/5/18

Date / Time:

16/05/18

Registered in Merimen:

17/05/18

Pre-assign / CCU / FTE



Insured Vehicle No.

SKS 6338 G

Name of Insured

Narasimhan Damodaran

Insured Tel No.

HP:

92383453

Excess Sec II :SS

D.O.A:

15/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

:

:

:

:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKC7974Y

SKS6338G

SLN8750 A



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

21/5
AS

SKS6338G X

01.6.18

Final WSP Liability Claim.

13.9.18

FILE PASS TO TYPIST TO PREPARE REPORT.

RECEIVED 1 SEP 2018

* CNA search date is diff w DPA.

RECEIVED 03 DEC 2018

STAGE DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA :

Medical Bill

PIR:

Mandate/Reject Instruction

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

26/8

Sent By:

H

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MM

Repair Cost:

Tir

S\$11,303.87

(0 days)

Reduction:

18 %

Email

Call

FINAL SETTLEMENT

Date/Time: 24.11.18

Confirm with: PANGAIA

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

38

If NO or B 28, Ass. Lin: 0%

Repair Cost:

Other

S\$13,165.14

3 YRS (1.01.20)

Loss of Rental (LOR):

S\$ -

(days)

Loss of Use (LOU):

S\$ 720.00

(S 80 x 9 days)

Loss of Income (LOI):

S\$ -

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$13,881.14

Global Sum S\$:

FINAL PAYMENT

Date/Time: 24.11.18

Confirm with: PANGAIA

Email

Call

Payee 1:

S\$13,881.14

Name 1:

BOONSO MOTORS (S) PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

T

3) Survey fee:

500

COPY SENT
3/11/18

7022/11 Qa3.

7022/11 Qa3.

REF: FWD

ASSIGNMENT

From:

Date:

17/05/18

Estimated Cost:

OD / ☒ WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No:

SLN 8750A

at Workshop m/s

Borneo Motors

of

No. 2 Pandan Crescent / level 4

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

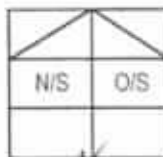
(Client's Record)

12pm

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

8 days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS ^(wp)

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLN 8750A

Yr Regn: 2017 May

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Wish

cc 1798

Colour:

Maroon

A/C Insured / Std / NI / NA

Sp. Reading:

20073

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

3T06G 200303007030

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A.

D.O.I.

17/5/18 @ 1215

Survey held at

Borneo Pandan

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P: *12,303.87 (RED: *2,486.00 18%)

Date/Time: File Pass to?

☐ : Preli. Report
☒ : Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RE - \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FWD SINGAPORE PTE LTD		Ref : CC4/FWD18009022/T1ea3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4 SINGAPORE 038986		Date : 17-05-2018	
		Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKS 6338G	Veh. Inspected	SLN 8750A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	17/05/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	10/05/2018	Inspection Date	17/05/2018
Survey held at	BORNEO MOTORS (S) PTE LTD 2 PANDAN CRESCENT SINGAPORE 128462		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

30/11 22:08
62243903
00:00:18
01

DATE, TIME
FAX NO./NAME
DURATION
PAGE(S)
RESULT
MODE

TIME : 30/11/2017 22:09
NAME :
FAX : 67414108
TEL :
SER.# : E698999L3N245962

TRANSMISSION VERIFICATION REPORT



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

ESTIMATE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking
www.toyotasingsapore.com.sg

Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631-1188

Account Detail		Account No	Customer Detail
THIRD PARTY CLAIM <i>LKK visit 684/1972</i>		S1000020 / TPCLAIM	Mdm Iris Lim Ai Keng 665B Jurong West Street 64 #05-178 Singapore 642665 Mobile: 96646646
		Document No	
		0	
		Document Date	
		11/05/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	HPXNP	S6	22/05/2017	SLN8750A	0	31071	5DS/SLN8750A/10051:
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
JTDGG20W30J007030	2ZR1958822	60	Francis Cher T S	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P INS. : T/P VEH. : SKS6338G ACC DATE : 10.05.18 BY :				50/ 100.00
2	L	BP-LPO SUPPLY REGN PLATE (PO#) (REAR WITH CASING)				dd/ 80.00✓
3	Z	BP-SLANT SUPPLY SEALANT (NETT) (2 SETS)				/ 200.00✓
4	B	BP-LAB DRILL HOLE TO INSTALL REVERSE SENSOR.				✓ 169.50✓
5	B	BP-LAB CHK REAR WIRING SYSTEM AND CONDUCT WATER TEST.				✓ 169.50✓
6	B	BP-LAB REMOVE TAIL-GATE COMPONENTS TO TRANSFER ONTO NEW DOOR.				✓ 339.00✓
7	B	BP-MECH RESET AND REPROGRAMME ECU.				✓ 508.50✓
8	B	BP-LAB REMOVE BOOT INTERIOR TO ASSIST REPAIR.				✓ 339.00✓
9	B	BP-LAB REPLACE REAR W/SCREEN GLASS TO ASSIST REPAIR.				✓ 423.75✓

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts	Less
		Labour	
			Materials
		Lubrication/Fluid	
		Others	

PLEASE TEAR ALONG PERFORATED LINE

3668110

TO SECURITY GUARD

3668110

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 11/05/2018
TIME 17:39

VEHICLE NO SLN8750A

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyotasingsapore.com.sgToyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631-1186Co Reg.No : 196700086Z
GST Reg No : MR-8500000-9**ESTIMATE**

Join Toyota ME @ http://toyotame.borneomotors.com.sg & earn points to redeem for attractive items!

Account Detail	Account No	Customer Detail
THIRD PARTY CLAIM	S1000020 / TPCLAIM	Mdm Iris Lim Ai Keng 665B Jurong West Street 64 #05-178 Singapore 642665 Mobile: 96646646
	Document No:	
	Document Date:	
	0	
	11/05/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	HPXNP	S6	22/05/2017	SLN8750A	0	31071	5DS/SLN8750A/10051:
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
JTDGG20W30J007030	22R1958822	60	Francis Cher T S	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
10	S	BP-SUBLET SUPPLY AND INSTALL REAR W/SCREEN SOLAR FILM.				400.00 ✓
11	B	BP-LAB REMOVE ALL NECESSARY DAMAGED PARTS TO REPLACE, REPAIR, STRAIGHTEN REAR BUMPER, TAIL-ALMP PANEL, TAIL-GATE AND AFFECTED PORTION OF CAR. 678 / 1/4				2712 3390.00
12	B	BP-RES SPRAY PAINT ON DAMAGED AFFECTED PORTION OF CAR. 556 / panel				2224 2780.00
13	1	T52159-68907 REAR BUMPER COVER,	1.00	574.90		de ✓ 574.90 ✓
14	2	T67005-68041 PANEL ASSY, BACK DOOR	1.00	1428.40		bt ✓ 1428.40 ✓
15	3	T68105-68071 REAR BACK DOOR GLASS,	1.00	1009.20		rel ✓ 1009.20 ✓
16	4	T04562-12010 W/SCREEN GLS DAM KIT,	1.00	101.00		rel ✓ 101.00 ✓
17	5	T08826-08682 SINGLE STEP PRIMER	1.00	173.44		rel ✓ 173.44 ✓
18	6	T08826-08609 SUPER FAST URETHANE BLACK	1.00	90.08		rel ✓ 90.08 ✓
19	7	T90975-02086 TOYOTA SYMBOL EMBLEM,	1.00	72.20		rel ✓ 72.20 ✓
20	8	T75444-68010 LUGGAGE "VALVE MATIC "	1.00	39.70		rel ✓ 39.70 ✓
21	9	T75443-ELGAN ELEGANCE EMBLEM	1.00	40.00		rel ✓ 40.00 ✓
22	0	SP2061-12010 25 202 SENSOR	1.00	151.60		rel ✓ 151.60 ✓
23	1	T89997-30070 ELECTRICAL ANTENNA,	1.00	160.60		rel ✓ 160.60 ✓
24	2	T58307-68031 REAR LOWER FLR PANEL,	1.00	520.00		rel ✓ 520.00 ✓

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 5 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts	
		Labour	
		Materials	
		Lubrication/Fluid	
		Others	
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

3668111

3668111

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 11/05/2018
TIME 17:39

VEHICLE NO SLN8750A

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

Co Reg No : 196700085Z
GST Reg No : MR-8500000-9

ESTIMATE

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Online Service Booking
www.toyotasingapore.com.sg

Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631-1188

Account Detail		Account No.	Customer Detail
THIRD PARTY CLAIM		S1000020 / TPCLAIM	Mdm Iris Lim Ai Keng 665B Jurong West Street 64 #05-178 Singapore 642665 Mobile: 96646646
		Document No.	
		0	
		Document Date:	
		11/05/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	HPXNP	S6	22/05/2017	SLN8750A	0	31071	5DS/SLN8750A/10051
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
JTDGG20W30J007030	2ZR1958822	60	Francis Cher T S	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
25	3	T52155-58030 R/R SIDE BPR SUPPORT,	1.00	78.00		78.00
26	4	T52156-68030 L/RR BUMPER SUPPORT,	1.00	93.90		93.90
27	5	T52575-68020 R/R SIDE BPR RETAINER,	1.00	44.40		44.40
28	6	T52576-68020 L/R SIDE BPR RETAINER,	1.00	44.40		44.40
29	7	T67935-68020 B0 PLATE BACK DOOR	1.00	288.70		288.70
30	8	T64424-68010 RR LUGGAGE SEPARATOR,	1.00	390.70		390.70
31	9	T52181-68010 REAR BUMPER ARM,	2.00	52.10		104.20
32	0	T81561-68062 LENS,RR COMB LH	1.00	344.00		344.00
33	1	T81551-68062 LENS & BODY, RR	1.00	344.00		344.00

(n) FRM, RR BUMPER

= 52.10 x 2 = 104.20

Tanfer 97495749

17/5/18 @ 1715

Repair before paint
8 days

surplink.com

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Signature: Total	14,992.67
	Please acknowledge receipt of vehicle	Parts	6,093.42	GST 7.00%
		Labour	8,419.25	1,049.49
		Materials	480.00	Less
		Lubrication/Fluid	0.00	0.00
		Others	0.00	
			Amount Due	16,042.16

PLEASE TEAR ALONG PERFORATED LINE

3668112

3668112

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 11/05/2018
TIME 17:39

VEHICLE NO SLN8750A

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 25 May 2018

Preliminary Advice

Insured Vehicle No	: SKS6338G	Accident Date	: 10/05/2018
TP Vehicle No	: SLN8750A	Assignment Date	: 17/05/2018
Make	: TOYOTA WISH	Est. Duration of Repair	: 8 days
Date of Inspection	: 17/05/2018		
Inspection At	: Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent Singapore 128462		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages ...rear.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,992.67
Revised Amount	:S\$	11,282.47
Check Items (Estimated)	:S\$	2,426.20
Total	:S\$	13,708.67

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 1 June 2018 11:23 AM
To: Siti.Nabilah@inchcape.com.sg
Subject: RE: Direct Settlement(FC) - Accident Involving SLN8750A and SKS6338G DOA 10/05/2018 (FWD Ref: 1201800005825)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051.

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]
Sent: Monday, 28 May 2018 4:03 PM
To: Siti.Nabilah@inchcape.com.sg
Cc: onlineservices.claims.sg@fwd.com
Subject: RE: Direct Settlement(FC) - Accident Involving SLN8750A and SKS6338G DOA 10/05/2018 (FWD Ref: 1201800005825)

WITHOUT PREJUDICE

Dear Nabilah,

We refer to your email of 28 May 2018.

Liability is clear for this accident.

Thank you.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg



	Endowment Plan Get the biggest guaranteed return for a 3 year plan available online. Limited time offer!		2.02% per annum fwd.com.sg View Now
--	--	--	---

From: Siti Nabilah PTCBC [<mailto:Siti.Nabilah@inchcape.com.sg>]

Sent: Monday, 28 May, 2018 3:50 PM

To: Claims SG - SG Common; Motor Claims SG - SG Common

Cc: Siti Nabilah PTCBC

Subject: RE: Direct Settlement(FC) - Accident Involving SLN8750A and SKS6338G DOA 10/05/2018

Importance: High

Hi,

Refer to your email dated 12.05.2018, to date we still yet to received any news from you or your good company.

Appreciate if you could revert to us on the liability clearance soonest.

Thank you,

Nabilah

From: Siti Nabilah PTCBC

Sent: Saturday, 12 May 2018 9:52 AM

To: claims.sg@fwd.com

Cc: Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>

Subject: Direct Settlement(FC) - Accident Involving SLN8750A and SKS6338G DOA 10/05/2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured SKS6338G thus would appreciate if you could revert to us on the liability urgently & we could settle the case under Direct Settlement with Car Rental of @ \$130 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** located at **Inchcape Centre – No 2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you so much

Best Regards,

Nabilah

TPR Team (Claims Accident Recovery Dpt)

DID 6631 1874 | FAX 6872 7260

Inchcape - Borneo Motors (S) Pte Ltd

Office Address: 2 Pandan Crescent, Inchcape Centre Level 4, Singapore 128462

www.borneomotors.com.sg | www.toyotasingapore.com.sg



THE ALL-NEW LEXUS LS
WITHOUT PRECEDENT

LEXUS



This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	17 May 2018 21:19	Cim Veh Model Changed	(202899) TOYOTA WISH 1.8 CVT (A).		[A] HOW MEI KWAN
2	17 May 2018 21:19	Cim Created	Reg No: SLN8750A, Acct Date: 2018/05/10, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), TP Insurer: AXA Insurance Pte Ltd (HQ), Workshop: Borneo Motors (S) Pte Ltd (Pandan)		[A] HOW MEI KWAN
3	17 May 2018 21:19	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Infiniti Appraisal Service.		[A] HOW MEI KWAN
4	17 May 2018 21:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/28		[A] HOW MEI KWAN
5	17 May 2018 21:19	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.		[A] HOW MEI KWAN
6	17 May 2018 21:20	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID		[A] HOW MEI KWAN
7	21 May 2018 10:24	Cim Registration Modified	Pol No:->PNCV2018-00000020.		[I] Josey Loh
8	25 May 2018 12:19	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/28		[A] HOW MEI KWAN
9	25 May 2018 12:22	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/28		[A] HOW MEI KWAN
10	13 Sep 2018 09:27	Label Added	(20005):Direct Settlement .		[A] Asher Sng Rong Yi
11	26 Nov 2018 14:03	Adj Rpt Initiated			[A] JOANNE LEE KHANG MIN
12	26 Nov 2018 14:03	Cim Dtl Modified	JPJ Reg. Date: -> 2017/05/22.		[A] JOANNE LEE KHANG MIN
13	26 Nov 2018 14:03	Cim Details Notified			[A] JOANNE LEE KHANG MIN
14	27 Nov 2018 15:38	Adj Mandate Request	Cur,Req:13887,14;LIABILITY: 100% B:28 3VEH CC OI 2ND QUANTUM: (a) COR w/GST: \$13,165.14 + (b) LOU: \$720.00 (9days x \$80) + (c) LTA :\$2.00 Total: a+b+c = \$13,887.14 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.		[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1814796	25/05/2018 12:19	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLN8750A	SKS6338G	10.70

Print Received Message

This mail is associated with :

***SLN8750A (1201800005825)**
[SKS6338G]

TP

IRIS LIM AI KENG

May 10 2018 6:00PM

[Namarasimhan Damodaran]

Borneo Motors (S) Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 29/11/2018 13:39 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$13887.14) - SLN8750A - Claim Handler: Josey Loh

Approved:13887.14.



Borneo Motors

Co Reg No: 196700082

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2018/09/PD8699/DS(FC)
Your Ref: 1201800005825

07 Sep 2018

M/S. FWD SINGAPORE PTE LTD

Attn : Josey Loh

Dept : Motor Claims

RECEIVED
11 SEP 2018

FWD Singapore Pte Ltd
BY HAND (INS COPY)

RE : ACCIDENT INVOLVING SLN8750A AND SKS6338G ON 10 May 2018

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$13,165.14	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use - \$720.00(\$80x9days)
E. Loss of Rental -	F. Others -
G. Medical Claims - -Undertake By Claimant ☐	Total Claim - \$13,887.14

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|--|--|
| (✓) Original Tax Invoice | (X) Vehicle Registration Card |
| (X) Car Rental Invoice/Agreement/Medical Receipt | (✓) Driver's driving license / Identity card |
| (✓) GIAS/Police Report/s | (X) Original Photograph X _____ |
| (✓) Certificate of Insurance | (X) Original/Photocopy Survey |
| (✓) Letter of Authority | (✓) LTA Search Fees |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLN 8750A and SKS 63386 on 10-05-18
Own vehicle's number Other vehicle's number Date of accident

along Jalan Boon Lay
Accident location

BY THE LETTER OF AUTHORITY, I/we IRIS LIM AI KENG
Name of Policyholder & IR Policyholder's Registration Number

of BLK 665 B Juncus West St 64 # 05-178 S2642665
Address of Policyholder

owner of Vehicle Registration No SLN 8750A hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to BMS) a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 150102, to do all or any of the following:

1. To submit, resolve and make any claim which I/we may have against the other party/parties to the Accident and under the insurance policy/policies taken up by such party/parties or alternatively under Insurance Policy number _____ taken up by I/we and pay the compulsory excess in respect of the cost of repairs suffered by I/we arising from the Accident (loss and damage);
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and provide said receipt and document therefor;
3. For any of the property, accessories, in excess, sign and deliver all documents, warrants or in relation thereto;
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on my/our behalf shall be as good and effectual to all intents and purposes whatsoever as if the same had been done or executed by I/we(s) in my/our own proper person(s) and I/we hereby ratify and confirm all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

I/We further confirm that the acceptance by BMS of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, I/we have hereunto to set my/our hand and sign this 13 of the month June Year 20 18.

Signed & Delivered By:

(To be sign by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name

Witness By:

Francis Cher
Motor Claims Assessor
Borneo Motors (S) Pte Ltd

RELEASE

Claim Reference:	1201800005825
Surveyor's Reference:	CC4/FWD18009022/T1ea3
TP Reference:	BMS2018/09/PD8699/DS(FC)

We, **BORNEO MOTORS (S) PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SLN 8750A** ("Vehicle") to accept the sum of **\$13,887.14**, being the amount claimed for **\$13,165.14** (repair costs), **\$720.00** (loss of rental use), **\$ -** (loss of income), **\$2.00** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **10/05/2018** (date of accident) at / along **JALAN BOON LAY** (location) involving vehicle no/s. **SLN 8750A** and **SKS 6338G**.

This is pursuant to the inspection conducted on **17/05/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SKS 6338G** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 30 day of Nov 2018

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]
For and on behalf of the "Claimant"


MTH
[FWD's appointed surveyor with Co. Stamp]
For and on behalf of FWD Singapore Pte. Ltd.

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Attn: Taufikh

8 days Final Bill

TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyotasingsapore.com.sg

Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631-1199

Account Detail	Account No	Customer Detail
FWD Singapore Pte Ltd 6 Temasek Boulevard #18-01 Suntec Tower 4, Singapore 038986	S1000031 / FWD Document No 38026309 Document Date 27/07/2018	Mdm Iris Lim Ai Keng 665B Jurong West Street 64 #05-178 Singapore 642665 Mobile: 96646646

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	HPXNP	S6	22/05/2017	SLN8750A	20756	31071	5DS/SLN8750A/100511
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
JTDGG20W30J007030	2ZR1958822	60	Francis Cher T S	23/07/2018 16.05	23/07/2018 16.05		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P INS. : FWD INS. T/P VEH. : SKS6338G ACC DATE : 10.05.18 BY : TAUFIKH (LKK)	*			50.00
2	L	BP-LPO SUPPLY REGN PLATE (PO# 17014) (REAR WITH CASING)	E33			80.00
3	Z	BP-SLANT SUPPLY SEALANT (NETT) (2 SETS)				200.00
4	B	BP-LAB DRILL HOLE TO INSTALL REVERSE SENSOR.	*			169.50
5	B	BP-LAB CHK REAR WIRING SYSTEM AND CONDUCT WATER TEST.	*			169.50
6	B	BP-LAB REMOVE TAIL-GATE COMPONENTS TO TRANSFER ONTO NEW DOOR.	*			339.00
7	B	BP-MECH RESET AND REPROGRAMME ECU.	18			508.50
8	B	BP-LAB REMOVE BOOT INTERIOR TO ASSIST REPAIR.	*			339.00
9	B	BP-LAB REPLACE REAR W/SCREEN GLASS TO ASSIST REPAIR.	*			423.75

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462 **3722850**

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 27/07/2018
TIME 18:08

3722850

VEHICLE NO SLN8750A

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



Co Reg No : 196700085Z
GST Reg No : MR-8500000-9

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyotasingsapore.com.sg
Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
FWD Singapore Pte Ltd 6 Temasek Boulevard #18-01 Suntec Tower 4, Singapore 038986	S1000031 / FWD	Mdm Iris Lim Ai Keng 665B Jurong West Street 64 #05-178 Singapore 642665 Mobile: 96646646
	Document No 38026309	
	Document Date 27/07/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	HPXNP S6	ZGE20R	22/05/2017	SLN8750A	20756	31071	5DS/SLN8750A/10051:
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
JTDGG20W30J007030	2ZR1958822	60	Francis Cher T S	23/07/2018 16.05	23/07/2018 16.05		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
10	S	BP-SUBLET SUPPLY AND INSTALL REAR W/SCREEN M30 SOLAR FILM. PO 17707				400.00
11	B	BP-LAB REMOVE ALL NECESSARY DAMAGED PARTS TO REPLACE, REPAIR, STRAIGHTEN REAR BUMPER, TAIL-ALMP PANEL, TAIL-GATE AND AFFECTED PORTION OF CAR.	*			2712.00
12	B	BP-RES SPRAY PAINT ON DAMAGED AFFECTED PORTION OF CAR.	*			2224.00
13	1	T52159-68907 COVER RR BUMPER	1.00	574.90		574.90
14	2	T67005-68041 PANEL ASSY, BACK DOOR	1.00	1428.40		1428.40
15	3	T04562-12010 DAM KIT, WINDOW GLASS	1.00	101.00		101.00
16	4	T08826-08682 SINGLE STEP PRIMER	1.00	173.44		173.44
17	5	T08826-08609 SUPER FAST URETHANE BLACK	1.00	90.08		90.08
18	6	T90975-02086 EMBLEM, SYMBOL	1.00	72.20		72.20
19	7	T75444-68010 PLATE, LUGGAGE COMPT	1.00	39.70		39.70
20	8	T75443-ELGAN ELEGANCE EMBLEM	1.00	40.00		40.00
21	9	T52156-68030 SUPPORT RR BUMPER LH	1.00	93.90		93.90
22	0	T52576-68020 RETAINER RR BUMPER	1.00	44.40		44.40
23	1	T58307-68031 PANEL LAMP LOWER	1.00	520.00		520.00

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts	
		Labour	
		Materials	
		Lubrication/Fluid	
		Others	
			Amount Due

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462 **3722851**

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 27/07/2018
TIME 18:08

VEHICLE NO SLN8750A

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Moto



Co Reg No : 196700085Z
GST Reg No : MR-8500000-9

Join Toyota ME @ <http://toyota.me.borneomotors.com.sg> & earn points to redeem for attractive items!

TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyotaasingapore.com.sg
Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
FWD Singapore Pte Ltd 6 Temasek Boulevard #18-01 Suntec Tower 4, Singapore 038986	S1000031 / FWD	Mdm Iris Lim Ai Keng 665B Jurong West Street 64 #05-178 Singapore 642665 Mobile: 96646646
	Document No 38026309	
	Document Date 27/07/2018	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	HPXNP	S6	22/05/2017	SLN8750A	20756	31071	5DS/SLN8750A/10051
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
JTDGG20W30J007030	22R1958822	60	Francis Cher T S	23/07/2018 16.05	23/07/2018 16.05		

L	Co	Job/Parts Description	Qty	Unit Price	Disc %	Amount
24	2	T89997-30070 ANTENNA, ELECTRICAL	1.00	160.60		160.60
25	3	T67935-68020 BO PLATE BACK DOOR	1.00	288.70		288.70
26	4	T52181-68010 ARM, RR BUMPER	1.00	52.10		52.10
27	5	T68105-68071 GLASS BACK DOOR	1.00	1009.20		1009.20

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total	12,303.87	
	Please acknowledge receipt of vehicle	Parts	4,688.62	GST 7.00%	861.27
		Labour	7,135.25	Less	0.00
		Materials	480.00		
		Lubrication/Fluid	0.00		
		Others	0.00	Amount Due	13,165.14

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 27/07/2018
TIME 18:08

VEHICLE NO SLN8750A

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-071869

Date of Request: 11/05/2018

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 11/05/2018
Enquiry By Siti Nabilah Binte Abdul Rahim
TP Vehicle No. SKS6338G
Accident Date 10/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKS6338G	FWD Singapore Pte. Ltd.	08/03/2018-07/03/2019	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-071869

Date of Request: 11/05/2018

Your Ref No:

Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 11/05/2018

Enquiry By Siti Nabilah Binte Abdul Rahim

TP Vehicle No. SKS6338G

Accident Date 10/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKS6338G	FWD Singapore Pte. Ltd.	08/03/2018-07/03/2019	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 May 2018 Edit Reg		16 May 2018 00:00 Edit Adj Rpt	\$12,303.87 Edit Estimates	\$12,303.87 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Namarasimhan Damodaran , ID: S8382489A									
Main Claimant: IRIS LIM AI KENG , ID: S7108950I									
Vehicle Reg. No.: SLN8750A		Date of Loss: 10/05/2018 18:00 - :59 [11 Months and 18 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 1201800005825		Policy/Cover Note No.: PNCV2018-00000020 (Comprehensive)							
Vehicle Reg. No. (Insured): SKS6338G		Policy No. (Claimant): VPA/P1934815							
		Excess:							
Repairer: Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857									
Handling Insurer: FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 28/05/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_SG (29/11/2018): Alert - Adj Mandate Approved (\$13887.14) - SLN8750A - Claim Handler: Josey Loh									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLN8750A (1201800005825)
[SKS6338G]
TP
IRIS LIM AI KENG
May 10 2018 6:00PM
[Namarasimhan Damodaran]
Borneo Motors (S) Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Letters/Correspondences				1 per page	☒
No	Finalized On		Thumbnail		Print
1	(Draft)	LKK Auto Consultants Pte Ltd (HQ) Third Party Express Settlement – Payment Breakdown		Edit	

Assessment Reports				1 per page	☒
No	Finalized On		Thumbnail		Print
1	25/05/18 12:19	LKK Auto Consultants Pte Ltd (HQ) Adjuster Immediate Advice		Load HTM	
2	25/05/18 12:22	LKK Auto Consultants Pte Ltd (HQ) Adjuster Immediate Advice		Load HTM	

Photos/Images				3 per page	☒
No	Relabel/Reorder		Thumbnail		Print
1	13/09/18 09:32	LKK Auto Consultants Pte Ltd (HQ) Odometer Reading		Load JPG	☒
2	13/09/18 09:32	Chassis Number		Load JPG	☒
3	13/09/18 09:32	General View		Load JPG	☒
4	13/09/18 09:32	General View		Load JPG	☒
5	13/09/18 09:32	General View		Load JPG	☒
6	13/09/18 09:32	General View		Load JPG	☒
7	13/09/18 09:32	General View		Load JPG	☒
8	13/09/18 09:32	General View		Load JPG	☒
9	13/09/18 09:32	General View		Load JPG	☒
10	13/09/18 09:32	General View		Load JPG	☒
11	13/09/18 09:32	General View		Load JPG	☒
12	13/09/18 09:32	General View		Load JPG	☒
13	13/09/18 09:32	General View		Load JPG	☒
14	13/09/18 09:32	General View		Load JPG	☒
15	13/09/18 09:32	General View		Load JPG	☒
16	13/09/18 09:32	General View		Load JPG	☒
17	13/09/18 09:32	General View		Load JPG	☒
18	13/09/18 09:32	General View		Load JPG	☒
19	13/09/18 09:32	General View		Load JPG	☒
20	13/09/18 09:32	General View		Load JPG	☒
21	13/09/18 09:32	General View		Load JPG	☒
22	13/09/18 09:33	Reinspection Photo		Load JPG	☒
23	13/09/18 09:33	Reinspection Photo		Load JPG	☒
24	13/09/18 09:33	Reinspection Photo		Load JPG	☒
25	13/09/18 09:33	Reinspection Photo		Load JPG	☒
26	13/09/18 09:33	Reinspection Photo		Load JPG	☒
27	13/09/18 09:33	Reinspection Photo		Load JPG	☒
28	13/09/18 09:33	Reinspection Photo		Load JPG	☒

Documentation				1 per page	☒
---------------	--	--	--	------------	-------------------------------------

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/05/18 21:20	ACKNOWLEDGEMENT EMAIL TO FWD DD 17.05.2018	 Load PDF	
2	17/05/18 21:20	EMAIL - FWD TO OI DD 16.05.2018	 Load PDF	
3	17/05/18 21:20	TP ESTIMATE	 Load PDF	
4	17/05/18 21:20	TP GIA REPORT	 Load PDF	
5	27/05/18 09:28	TP ESTIMATE - MARKED	 Load PDF	
6	30/05/18 09:15	EMAIL - FWD TO TP REPAIRER DD 28.05.2018	 Load PDF	
7	26/11/18 14:15	GIA SEARCH	 Load PDF	
8	26/11/18 14:15	LOD	 Load PDF	
9	05/12/18 12:43	WORKSHOP INVOICE	 Load PDF	
10	05/12/18 12:43	AUTHORISATION TO ACT FORM	 Load PDF	
11	05/12/18 12:43	Release Voucher	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	21/05/18 10:25	Insured GIA Report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKS6338G (Insd veh)	Model:	TOYOTA WISH 1.8 CVT (A)
	SLN8750A (TP veh)		
Date of Accident:	10/05/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	: \$	16,098.01	
Final Repair Cost	: \$	13,165.14	
Loss of Use	: \$	720.00	9.00 days at \$80.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	13,887.14	

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____
 BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ 0 _____ (%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Borneo Motors (Singapore) Pte Ltd	: \$	13,887.14
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

05 Dec

2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18009022/T1EA3Q2

Date: 05/12/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNCV2018-00000020

Claimant Vehicle No: SLN8750A Insured Vehicle No: SKS6338G

Date of Loss: 10/05/2018 Nature of Claim: TP Claim No: 1201800005825

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLN8750A**
 Make & Model: TOYOTA WISH, 1.8 CVT (A) Engine No: 2ZR1958822
 Reg. Date: 22/05/2017 (Man. Year: 2017) Chassis No: JTDGG20W30J007030
 Colour: Maroon Odometer: 20073 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
 Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre tread's depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,325.52	4,818.62	1,506.90	23.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,719.35	7,485.25	1,234.10	14.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,044.87	12,303.87	2,741.00	18.22
+ GST 7.00/7.00% (S\$)	1,053.14	861.27	191.87	18.22
Nett Amount (S\$)	16,098.01	13,165.14	2,932.87	18.22
+ Loss of Use (9.0 x S\$80.00/day) (S\$)		720.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		13,887.14		

INSPECTION

Date of Assignment: 16/05/2018

Date Inspected: 17/05/2018 Inspected At: Borneo Motors (S) Pte Ltd (Pandan)
 2 Pandan Crescent
 Singapore 128462

Estimated Period of Repair: 8.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 26 Nov 2018)
Parts: M1-MPV	TOYOTA WISH 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLN8750A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	100.00 FS	*50.00 FS
2	1		*SUPPLY REGN PLATE (REAR WITH CASING)	Dented	80.00 FS	*80.00 FS
3	1		*REAR BUMPER COVER,	Deformed	574.90 FS	*574.90 FS
4	1		*PANEL ASSY ,BACK DOOR	Bent	1,428.40 FS	*1,428.40 FS
5	1		*REAR BACK DOOR GLASS ,	Necessary	1,009.20 FS	*1,009.20 FS
6	1		*W/SCREEN GLS DAM KIT ,	Necessary	101.00 FS	*101.00 FS
7	1		*SINGLE STEP PRIMER	Necessary	173.44 FS	*173.44 FS
8	1		*SUPER FAST URETHANE BLACK	Necessary	90.08 FS	*90.08 FS
9	1		*TOYOTA SYMBOL EMBLEM ,	Necessary	72.20 FS	*72.20 FS
10	1		*LUGGAGE VALVE MATIC	Necessary	39.70 FS	*39.70 FS
11	1		*ELEGANCE EMBLEM	Necessary	40.00 FS	*40.00 FS
12	1		*202 SENSOR	Not Necessary	151.60 FS	*- FS
13	1		*ELECTRICAL ANTENNA	Necessary	160.60 FS	*160.60 FS
14	1		*REAR LOWER FLR PANEL,	Bent	520.00 FS	*520.00 FS
15	1		*R/R SIDE BPR SUPPORT,	Not Necessary	78.00 FS	*- FS
16	1		*L/RR BUMPER SUPPORT,	Necessary	93.90 FS	*93.90 FS
17	1		*R/R SIDE BPR RETAINER ,	Not Necessary	44.40 FS	*- FS
18	1		*L/R SIDE BPR RETAINER ,	Necessary	44.40 FS	*44.40 FS
19	1		*PLATE BACK DOOR	Cut	288.70 FS	*288.70 FS
20	1		*RR LUGGAGE SEPARATOR ,	Not Necessary	390.70 FS	*- FS
21	2		*REAR BUMPER ARM,	Not Necessary	104.20 FS	*- FS
22	1		*LENS ,RR COMB LH	Not Necessary	344.00 FS	*- FS
23	1		*LENS & BODY ,RR	Not Necessary	344.00 FS	*- FS
24	1		*ARM ,RR BUMPER	Necessary	52.10 FS	*52.10 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	6,325.52	4,818.62
--------------------------	-----------------	-----------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	SUPPLY SEALANT	New	200.00	200.00
2	DRILL HOLE TO INSTALL REVERSE SENSOR	New	169.50	169.50
3	CHK REAR WIRING SYSTEM AND CONDUCT WATER TEST	New	169.60	169.50
4	REMOVE TAIL-GATE COMPONENTS TO TRANSFER ONTO NEW DOOR	New	339.00	339.00
5	RESET AND REPROGRAMME ECU	New	508.50	508.50
6	REMOVE BOOT INTERIOR TO ASSIST REPAIR	New	339.00	339.00
7	SUPPLY AND INSTALL REAR W/SCREEN SOLAR FILM	New	400.00	400.00
8	REMOVE ALL NECESSARY DAMAGED PARTS TO REPLACE ,REPAIR ,STRAIGHTEN REAR BUMPER ,TAIL -LAMP PANEL,TAIL-GATE AND AFFECTED PORTION OF CAR	New	3,390.00	2,712.00
9	SPRAY PAINT ON DAMAGED AFFECTED PORTION OF CAR	New	2,780.00	2,224.00
10	REPLACE REAR W/SCREEN GLASS TO ASSIST REPAIR	New	423.75	423.75
Gross Labour Cost (\$\$)			8,719.35	7,485.25

Report was unsubmitted during this print-out.

< END OF ESTIMATES >