

## Mei Kwan (LKKAuto)

---

**From:** motorclaims.sg@fwd.com  
**Sent:** Monday, 28 May, 2018 4:03 PM  
**To:** Siti.Nabilah@inchcape.com.sg  
**Cc:** onlineservices.claims.sg@fwd.com  
**Subject:** RE: Direct Settlement(FC) - Accident Involving SLN8750A and SKS6338G DOA 10/05/2018 (FWD Ref: 1201800005825)

**Categories:** HMK

### WITHOUT PREJUDICE

Dear Nabilah,

We refer to your email of 28 May 2018.

Liability is clear for this accident.

Thank you.

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com). Thank you.***

Kind Regards

**Josey Loh**  
Executive, Claims

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872  
E [josey.loh@fwd.com](mailto:josey.loh@fwd.com)  
W fwd.com.sg





**Endowment Plan**

Get the biggest guaranteed return for a 3 year plan available online.

**Limited time offer!**



**2.02% p.a.**

fwd.com.sg

**save now**

---

**From:** Siti Nabilah PTCBC [mailto:Siti.Nabilah@inchcape.com.sg]  
**Sent:** Monday, 28 May, 2018 3:50 PM  
**To:** Claims SG - SG Common; Motor Claims SG - SG Common  
**Cc:** Siti Nabilah PTCBC  
**Subject:** RE: Direct Settlement(FC) - Accident Involving SLN8750A and SKS6338G DOA 10/05/2018  
**Importance:** High

Hi,

Refer to your email dated 12.05.2018, to date we still yet to received any news from you or your good company.

Appreciate if you could revert to us on the liability clearance soonest.

Thank you,  
Nabilah

---

**From:** Siti Nabilah PTCBC  
**Sent:** Saturday, 12 May 2018 9:52 AM  
**To:** [claims.sg@fwd.com](mailto:claims.sg@fwd.com)  
**Cc:** Siti Nabilah PTCBC <[Siti.Nabilah@inchcape.com.sg](mailto:Siti.Nabilah@inchcape.com.sg)>  
**Subject:** Direct Settlement(FC) - Accident Involving SLN8750A and SKS6338G DOA 10/05/2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured SKS6338G thus would appreciate if you could revert to us on the liability urgently & we could settle the case under Direct Settlement with Car Rental of @ \$130 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** located at **Inchcape Centre – No 2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you so much

Best Regards,

**Nabilah**

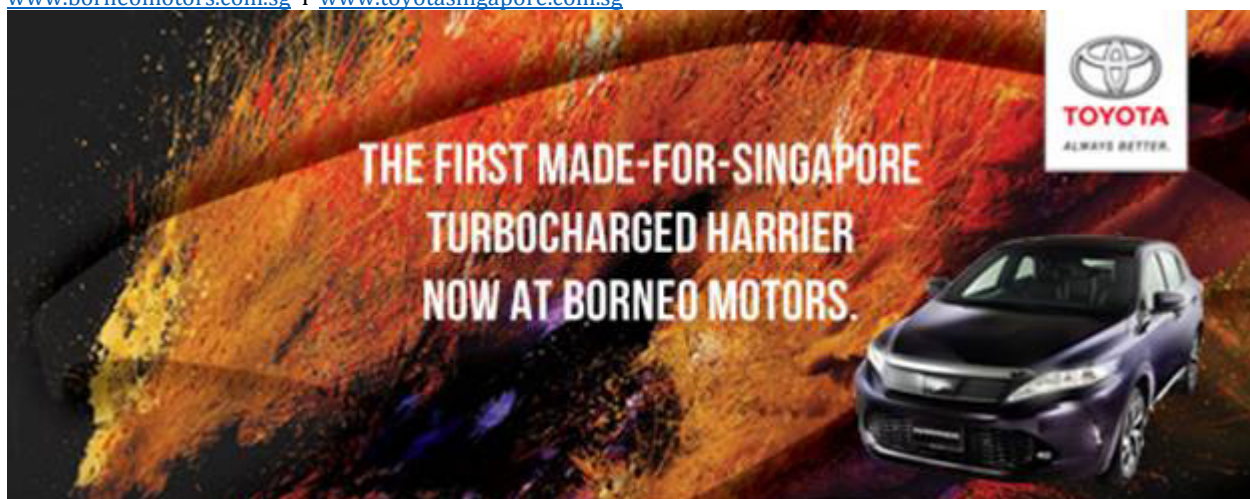
**TPR Team (Claims Accident Recovery Dpt)**

DID 6631 1874 | FAX 6872 7260

Inchcape - Borneo Motors (S) Pte Ltd

Office Address: 2 Pandan Crescent, Inchcape Centre Level 4, Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg)





This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.