

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 1 June 2018 11:08 AM
To: eric.pau@eurokars.com.sg
Cc: 'ronald.yap@eurokars.com.sg'; 'jess.francis@eurokars.com.sg'; 'vion.lim@eurokars.com.sg'; 'catherinechua@eurokars.com.sg'; Admin A
Subject: RE: YOUR REF: SLM4060P / OUR REF: SLV5733C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: eric.pau@eurokars.com.sg [<mailto:eric.pau@eurokars.com.sg>]

Sent: Wednesday, 16 May, 2018 9:39 AM

To: Motor Claims SG - SG Common; jess.francis@eurokars.com.sg

Cc: ronald.yap@eurokars.com.sg; vion.lim@eurokars.com.sg; catherinechua@eurokars.com.sg

Subject: YOUR REF: SLM4060P / OUR REF: SLV5733C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

YOUR REF: SLM4060P / OUR REF: SLV5733C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Liaise with Jess for survey arrangement.

Best Regards,

Eric Pau

Insurance Claims Officer

TRANS EUROKARS PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6395 8685 **H:** (65) 9618 5991

E: eric.pau@eurokars.com.sg

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From: mazdacanon@mazda.com.sg [<mailto:mazdacanon@mazda.com.sg>]

Sent: Wednesday, May 16, 2018 9:49 AM

To: Eric Pau <eric.pau@eurokars.com.sg>

Subject: Attached Image

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