

Surveyor:

WVP

DOI:

21/05/18

Date / Time

15/5/18 17/5/18

Registered in Merimen:

Pre-assign / CCU / FTE

SJN 6793M



Insured Vehicle No. :

Michael Koh Teck Kim

Claim No. :

Name of Insured :

Policy No. :

Insured Tel No. :

HP:

96223722

Make / Model :

Excess Sec II :SS

D.O.A :

13/5/18

Place of Accident :

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(VL: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SKV 7982Z



INSRS: WSP: Tel: Liability: RMKS:

Koi mofw



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date / Time		STAGE	DATE / PIC
3/18	SKV 7982Z - X	Non-Reporting ltr (1st)	
ACV	SJN 6793M - 4/FWD Woodlands Ave 17, 13/5/18	Non-Reporting ltr (2nd)	
		Non-Reporting ltr (Final)	
		Notification ltr (if non-pickup)	
01-6-18	EMPH WSP LIABILITY CLEAR	Call OI:	
05-4-18	FILE PHS TO TYPST TO PREPARE REPORT.	After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA :	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: WVP

Repair Cost: 4% \$54,000 (5 days) Reduction: 38 % Email Call

FINAL SETTLEMENT Date/Time: 4-12-18 Confirm with: KIM Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 31 If NO or B 28, Ass. Lia :

Repair Cost: 4%: \$54,380.00 01. RAMP ENDS TP.

Loss of Rental (LOR): \$5 - (days)

Loss of Use (LOU): \$5 180.00 (\$80 x 6 days)

Loss of Income (LOI): \$5 - (5 x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$5 -

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost: \$5 -

Total: \$5 4,760.00 **Global Sum \$5:**

FINAL PAYMENT Date/Time: 4-12-18 Confirm with: KIM Email Call

Payee 1: \$5 4,760.00 Name 1: KA MOBE TRADING

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

ASS. REC. BY: Adrian Ling

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SKV782Z Yr Regn: 2007, Dec
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Suzuki Grand Vitara 1995
 Colour: Grey A/C: Insured / Std / NI / NA
 Sp. Reading: 165/785 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JSAJTE54V00260074
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or _____
 Brake: Inorder / Jammed / Leaked / Burnt or _____
 Modi: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: 225/70R16
 R: 225/70R16

(Policy Condition)
 Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value: _____
 JDAC Accident Rpt: _____ Consistent? : **Yes** or **No**
 GIA / PR Seen: _____ Consistent? : **Yes** or **No**
 Est. Repairs: 5 days Res.: **Yes** or **No**
 Lum Sum: 20 % 3 Val: **Yes** or **No**
CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: **IN / OUT**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or MAXXIS

Front		Rear
R/Bal. <u>06</u> mm		R/Bal. <u>06</u> mm
L/Bal. <u>06</u> mm		L/Bal. <u>06</u> mm
D.O.A. _____		D.O.I. <u>21/05/18</u>

 Survey held at Kai Motor
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or _____
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP FWD. COE Expiry: 07/12/27.
	4s: 74,000 (BED: 2,458.54 38%)
	MV 68K PV 49.5K NET 18.5K

Date/Time, File Pass to? : **Preli. Report**
 : **Final Report**

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:	
Transportation:	
Photos	
Others	
TOTAL	

Add Fee: : Site Insp (\$ _____)
 : Interview (\$ _____)
 : Tech. Invs (\$ _____)
 : Weekend (\$ _____)

Report Format : _____
 Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FWD SINGAPORE PTE LTD		Ref : CC4/FWD18009020/Aha3	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4SINGAPORE 038986		Date : 17-05-2018	
		Code : FWD	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJN 6793M	Veh. Inspected	SKV 7982Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	17/05/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	13/05/2018	Inspection Date	21/05/2018
Survey held at	KAI MOTOR TRADING BLK 3007 UBI ROAD 1 #01-434 SINGAPORE 408701		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6410J
Vehicle Details	
Vehicle No.:	SKV7982Z
Vehicle to be Exported:	Yes
Intended De-registration Date:	21 May 2018
Vehicle Make:	SUZUKI
Vehicle Model:	VITARA 2WD A
Primary Colour:	Grey
Manufacturing Year:	2007
Engine No.:	J20A499778
Chassis No.:	J5AJTE54V00260074
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$16,537.00
Original Registration Date:	07 Dec 2007
First Registration Date:	07 Dec 2007
Transfer Count:	2
Actual ARF Paid:	\$18,191.00
Eligibility for PARF Rebate	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Eligibility for COE Rebate	
COE Expiry Date:	06 Dec 2027
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$51,850.00
COE Rebate Amount:	\$49,470.00
Total Rebate Amount:	\$49,470.00

The information contained herein is correct as at 21 May 2018

OK



凱摩哆服務

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.
 TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com
 BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·

Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 17/05/2018

Attn: The Motor Claims Department

Your Insured veh no :SJM 6793 M

FWD insurance

Asher.

21.05.2018 (Monday)

LKK/Adrian 9689 3735

WITHOUT PREJUDICE

(By Email Only)

motorclaims.sg@fwd.com

Tel: 6820 8888

Dear Sir / Madam

Estimate Cost repair Bill To Suzuki SKV 7982 Z & SJM 6793 M on 13/05/2018

To Supply :-

1pc	Rear boot cover	Del <i>Del</i>	\$ 895.10	✓
1pc	Rear boot cover "Suzuki" emblem		\$ 18.35	✓
1pc	Rear boot cover "Vitara Grand" emblem	<i>Zone</i>	\$ 36.65	✓
1pc	Rear boot cover spare tyre garnish outer	<i>Del</i>	\$ 612.45	✓
1pc	Rear bumper	<i>Del</i>	\$ 779.95	✓
8pcs	Rear bumper clips	<i>n</i>	\$ 50.00	✓
1pc	Rear bumper side retainer	<i>n</i>	\$ 15.55	✓
1pc	Rear bumper end panel	<i>Repair</i>	\$ 222.50	✓
1pc	Rear boot inner rubber	<i>n</i>	\$ 105.25	✓
1pc	Rear boot spare tyre garnish inner	<i>Del</i>	\$ 390.00	✓
1pc	Rear boot cover spare carrier	<i>n</i>	\$ 116.25	✓
1pc	End panel top garnish	<i>Del</i>	\$ 52.15	✓
2pcs	Rear number plate lamp	<i>n</i> 283020	\$ 45.50	✓
		240567	\$ 3,339.70	
less	15%		\$ 500.96	
			\$ 2,838.75	
1 pc	Rear windscreen glass sealer	<i>n</i>	\$65.00 S/nett	✓ 320
1pc	Rear number plate	<i>Del</i>	\$ 55.00 S/nett	✓
1set	Reverse sensor	<i>Del</i>	\$ 350.00 S/nett	✓ 200

To dismantle & replace damage parts, panel beat where necessary.

To putty, apply primer & spray paint on the affected portion.

To check wiring functions.

labour charge to remove & refix windscreen.

To remove reverse sensor.

To replace & refix rear camera.

is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

\$ 800.00 *500*

\$ 950.00 *800*

\$ 120.00 *30*

\$ 120.00 *100*

\$ 80.00 *50*

\$ 550.00 *380*

\$ 5,928.75

supply 519.59

total 5115.26

H/S: HK.

050mpg



凱摩哆服務

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.
 TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com
 BUS. REG. NO: 44223100L GST NO: M90371591Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·
 Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

LKR / Adrian 96893735

Date : 21/05/2018

Attn: The Motor Claims Department
 Your Insured veh no :SIN 6793 M
FWD insurance

WITHOUT PREJUDICE

(By Email Only)
 motorclaims.sg@fwd.com
 Tel: 6820 8888

Dear Sir / Madam

Supplementary Estimate Cost repair Bill To Suzuki SKV 7982 Z & SIN 6793 M on 13/05/2018
 To Supply :-

1pc	Rear bumper topgarnish	<i>delivered</i>	\$	346.70	<i>///</i>
1pc	Rear lamp RH	<i>lit</i>	\$	260.80	<i>///</i>
1pc	Rear side retainer	<i>all</i>	\$	15.55	<i>///</i>
			\$	623.05	
		less	\$	93.46	
		15%	\$	529.59	<i>(circled)</i>

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 1 June 2018 11:14 AM
To: 'kaimotor@gmail.com'
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING VEHICLE NO SKV 7982 Z & SJN 6793 M on 13/05/2018 (FWD Ref: 1201800005834)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kai Motor [<mailto:kaimotor@gmail.com>]
Sent: Tuesday, 15 May, 2018 5:28 PM
To: Motor Claims SG - SG Common
Subject: Fwd: ACCIDENT INVOLVING VEHICLE NO SKV 7982 Z & SJN 6793 M on 13/05/2018

----- Forwarded message -----

From: Kai Motor <kaimotor@gmail.com>
Date: 15 May 2018 at 16:53

Subject: ACCIDENT INVOLVING VEHICLE NO SKV 7982 Z & SJN 6793 M on 13/05/2018
To: sg@fwd.com

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1
#01-440, SINGAPORE 408701
TEL: 67474006 FAX:67437591
[E-mail : kaimotor@gmail.com](mailto:kaimotor@gmail.com)
REG NO: 44223100L

Date : 15/05/2018

Attn: The Motor Claims Department

Your Insured veh no :SJN 6793 M

FWD insurance

WITHOUT PREJUDICE

(By Email Only)

motorclaims,sg@fwd.com

Tel: 6820 8888

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SKV 7982 Z & SJN 6793 M on 13/05/2018

We are writing on behalf of Mad Long Zhengying the registered owner of SKV 7982 Z which was involved on the above mentioned accident between SJN 6793 M.

Investigation reveals that the motor vehicle number SJN 6793 M was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number SJN 6793 M. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SKV 7982 Z for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the bill will be forward to you for reimbursement.

Yours faithfully,

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

--

Thank you.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440
Singapore 408701
Telephone: 6747 4006

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 May 2018 21:03	Cim Veh Model Changed	(201759) SUZUKI VITARA 2.0 2WD (A).	[A] HOW MEI KWAN
2	17 May 2018 21:03	Cim Created	Reg No: SKV7982Z. Acct Date: 2018/05/13. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). TP Insurer: Lonpac Insurance Bhd (HQ). Workshop: KAI MOTOR TRADING (HQ)	[A] HOW MEI KWAN
3	17 May 2018 21:03	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):: RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Infiniti Appraisal Service.	[A] HOW MEI KWAN
4	17 May 2018 21:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/28	[A] HOW MEI KWAN
5	17 May 2018 21:03	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	17 May 2018 21:04	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
7	21 May 2018 10:31	Cim Registration Modified	Pol No:->PNPV2018-00002992.	[I] Josey Loh
8	21 May 2018 10:32	Cim Registration Modified	Excess: -> 800.00.	[I] Josey Loh
9	21 May 2018 10:32	Cim Registration Modified	Acct Time:12:00:00->00:00:00.	[I] Josey Loh
10	05 Nov 2018 12:30	Label Added	(20005):Direct Settlement .	[A] Asher Sng Rong Yi
11	05 Nov 2018 12:33	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/05/28	[A] Asher Sng Rong Yi
12	22 Nov 2018 15:49	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	22 Nov 2018 15:49	Cim Dtl Modified	JPJ Reg. Date: -> 2007/12/07.	[A] JOANNE LEE KHANG MIN
14	22 Nov 2018 15:49	Cim Details Notified		[A] JOANNE LEE KHANG MIN
15	27 Nov 2018 15:34	Adj Mandate Request	Cur.Req:4767.45:LIABILITY: 100% B:27 OID REAR ENDED TP QUANTUM: (a) COR w/G ST: \$4,280.00 + (b) LOU: \$480.00 (6days x \$80) + (c) LTA :\$7.45 Total: a+b+c = \$4,767.45 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

[22/05/2018 19:19] HOW MEI KWAN:
Pending estimated cost of repair

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1965862	05/11/2018 12:33	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKV7982Z	SJN6793M	10.70

Print Received Message

This mail is associated with :

***SKV7982Z (1201800005834)**
[SJM6793M]

TP

LONG ZHENGYING
May 13 2018 12:00AM
[Michael Koh Teck Kim]
KAI MOTOR TRADING

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 06/12/2018 14:43 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4767.45) - SKV7982Z - Claim Handler: Josey Loh

Approved:4767.45.



凱摩哆服務 KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償，拖車，汽車修理及維修服務，打嗎呷，噴漆。
Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Our Ref : (SKV 7982 Z)

Date : 13/07/2018

Attn: The Motor Claims Department

Your insured veh no : SJN 6793 M

FW. Insurance

WITHOUT PREJUDICE

(By Email Only)

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NO SKV 7982 Z & SJN 6793 M on 13/05/2018.

We have been authorised by Mr Long Zhengying, the owner of vehicle number SKV 7982 Z, to claim against the party / parties responsible for the damages arising from the above mentioned accident.

Our records show that you are the insurers of vehicle number (SJN 6793 M) at the material time of the accident with the driver of our client's vehicle, (Mr Long Zhengying).

As a result of the accident caused by your insured driver's negligent driving and/or management of your insured's vehicle number (SJN 6793 M), our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 4,280.00
(2) Loss of use 5 days X \$80.00	\$ 400.00
(3) PIR 2days	\$ 160.00
(4) LTA Search Fee	\$ 7.45

A cope of each of the following supporting documents is enclosed:

- (a) Final repair bill
- (b) GIA report with sketch plan of (our client's veh number)
- (c) LTA Search



LETTER OF AUTHORITY

To: M/S KAI MOTOR TRADING
Blk 3007 Ubi Road-1
#01-440
Singapore 408701
BUS.REG.NO: 44223100L
GST REG No : M90371531Y

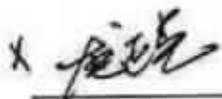
Date: 15/05/2018

Dear Sirs / Madam,

Re : ACCIDENT INVOLVING TO VEHICLES Nos : Suzuki SKV 7982 Z & SJN 6793 M
SLIP ROAD AT WOODLANDS AVE 7 ON 13/05/2018 12:20:00

In Consideration of your repairing our/my motor vehicle number SKV 7982 Z at our/my request,
We / I Long Zhengying NIRC NO: S 7776410 J, the owner of motor vehicle
number : SKV 7982 Z do hereby authorise you as our/ my authorised as ou /my authorised
representative to demand claim settle and / or receive whatever amount settled / payable
by the insurance company and/or third party or to commence legal proceedings, if necessary,
in our / my name, for the cost of repairs, loss of usage and any other relevant expenses and
to your appointing any solicitor to act for us / me in respect of the said accident.

Signature:

X 

Owner Name:

LONG ZHENGYING

Vehicle No: of Owner:

SKV 7982 Z

NIRC No:

S 7776410 J

Address:

546 Woodlands Drive 16
#03-211, Singapore 770546.

RELEASE

Claim Reference:	1201800005834
Surveyor's Reference:	CC4/FWD18009020/Aea3
TP Reference:	SKV 7982Z

We, **KAI MOTOR TRADING** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SKV 7982Z** ("Vehicle") to accept the sum of **\$4,760.00**, being the amount claimed for **\$4,280.00** (repair costs), **\$480.00** (loss of rental/use), **\$ -** (loss of income), **\$ -** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **13/05/2018** (date of accident) at / along **SLIP ROAD AT WOODLANDS AVE 7** (location) involving vehicle no/s. **SKV 7982Z** and **SJN 6793M**.

This is pursuant to the inspection conducted on **21/05/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SJN 6793M** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 11 day of DEC 2018

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]
For and on behalf of the "Claimant"



LWP
[FWD's appointed surveyor with Co. Stamp]
For and on behalf of FWD Singapore Pte. Ltd.



凱 摩 哆 服 務

KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·
Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 13/07/2018

Tax Invoice

Attn: The Motor Claims Department
Your insured veh no :S/N 6793 M
FWD insurance

WITHOUT PREJUDICE

(By Email Only)
motorclaims.sg@fwd.com
Tel: 6820 8888

Dear Sir / Madam

Final Cost repair Bill To Suzuki SKV 7982 Z & S/N 6793 M on 13/05/2018

To Supply :-

Total Lumpsum As Of Repair Costs Recommended By Surveyor And

Agreed By Ourselves	:	\$ 4,000.00
GST	7%	\$ 280.00
		<u>\$ 4,280.00</u>



...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 May 2018 Edit Reg		15 May 2018 00:00 Edit Adj Rpt	S\$4,000.00 Edit Estimates	S\$4,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Michael Koh Teck Kim , ID: 568241483								
Main Claimant:	LONG ZHENGYING , ID: S77764103								
Vehicle Reg. No.:	SKV7982Z	Date of Loss:	13/05/2018 00:00 - :59 [125 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201800005834	Policy/Cover Note No.:	PNPV2018-00002992 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJN6793M	Policy No. (Claimant):	ZZ17VP05016387						
		Excess:	S\$800.00						
Repairer:	KAI MOTOR TRADING (HQ) BLK 3007 UBI ROAD 1, #01-440, 408701 Ubi - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727.5700 ... [Handled by Josey Loh]								
Claimant's Insurer:	Lonpac Insurance Bhd (HQ) - Tel: +65 62507388								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 28/05/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• FWD_5G (06/12/2018): Alert - Adj Mandate Approved (S\$4767.45) - SKV7982Z - Claim Handler: Josey Loh									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKV7982Z (1201800005834)
 [SJN6793M]
 TP
 LONG ZHENGYING
 May 13 2018 12:00AM
 [Michael Koh Teck Kim]
 KAI MOTOR TRADING

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser	
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail			Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown				Edit					
Assessment Reports										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail			Print			
1	05/11/18 12:33	Adjuster Immediate Advice				Load HTM					
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail			Print			
1	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
2	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
3	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
4	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
5	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
6	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
7	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
8	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
9	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
10	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
11	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
12	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
13	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
14	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
15	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
16	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
17	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
18	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
19	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
20	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
21	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
22	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
23	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
24	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
25	13/07/18 11:41	General View				Load JPG		<input checked="" type="checkbox"/>			
26	13/07/18 11:41	Reinspection Photo				Load JPG		<input checked="" type="checkbox"/>			
27	13/07/18 11:41	Reinspection Photo				Load JPG		<input checked="" type="checkbox"/>			
28	13/07/18 11:41	Reinspection Photo				Load JPG		<input checked="" type="checkbox"/>			
29	13/07/18 11:41	Reinspection Photo				Load JPG		<input checked="" type="checkbox"/>			
30	13/07/18 11:41	Reinspection Photo				Load JPG		<input checked="" type="checkbox"/>			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
32	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
33	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
34	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
35	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
36	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
37	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
38	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
39	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
40	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
41	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
42	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
43	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
44	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
45	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
46	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
47	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
48	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
49	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
50	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
51	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
52	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
53	13/07/18 11:41	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/05/18 21:04	ACKNOWLEDGEMENT EMAIL TO FWD DD 16.05.2018		<input type="checkbox"/>
2	17/05/18 21:04	TP GIA REPORT		<input type="checkbox"/>
3	24/05/18 08:50	EMAIL - FWD TO OI DD 15.05.2018		<input type="checkbox"/>
4	22/11/18 15:56	WORKSHOP INVOICE		<input type="checkbox"/>
5	22/11/18 15:56	LOD		<input type="checkbox"/>
6	11/02/19 14:53	Release Voucher		<input type="checkbox"/>
7	11/02/19 14:53	AUTHORISATION TO ACT FORM		<input type="checkbox"/>
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	21/05/18 10:32	Insured GIA Report		<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJN6793M (Insd veh)	Model:	SUZUKI VITARA 2.0 2WD (A)
	SKV7982Z (TP veh)		
Date of Accident:	13/05/2018		

Global Sum Settlement	:	[] Yes	[X] No	
Repair Estimate	:	\$	6,910.42	
Final Repair Cost	:	\$	4,280.00	
Loss of Use	:	\$	480.00	6.00 days at \$80.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	0.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	4,760.00	

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ___ 100 ___ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	KAI MOTOR TRADING	:	\$ 4,760.00
2)		:	\$

 HUEY YON
 LKK Auto Consultants Pte Ltd

11 Feb
 2019

 Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18009020/AEA3N2

Date: 12/02/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00002992

Claimant Vehicle No: SKV7982Z Insured Vehicle No: SJN6793M

Date of Loss: 13/05/2018 Nature of Claim: TP Claim No: 1201800005834

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKV7982Z	Engine No:	J20A499778
Make & Model:	SUZUKI VITARA, 2.0 2WD (A)	Chassis No:	JSAJTE54V00260074
Reg. Date:	07/12/2007 (Man. Year: 2007)	Odometer:	165788 km
Colour:	Grey		
Engine Capacity:	1995 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/70 R16	Rear Tyre Size:	225/70 R16
Front Left Side:	Maxxis 6 mm	Rear Left Side:	Maxxis 6 mm
Front Right Side:	Maxxis 6 mm	Rear Right Side:	Maxxis 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,838.34	3,255.26	583.08	15.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,620.00	1,860.00	760.00	29.01
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,458.34	5,115.26	1,343.08	20.80
Approved Total (Overridden) (S\$)		4,000.00		
(S\$)	6,458.34	4,000.00	2,458.34	38.06
+ GST 7.00/7.00% (S\$)	452.08	280.00	172.08	38.06
Nett Amount (S\$)	6,910.42	4,280.00	2,630.42	38.06
+ Loss of Use (6.0 x S\$80.00/day) (S\$)		480.00		
		4,760.00		
		4,760.00		

INSPECTION

Date of Assignment: 15/05/2018

Date Inspected: 21/05/2018 Inspected At:

KAI MOTOR TRADING (HQ)
BLK 3007 UBI ROAD 1, #01-440
Singapore 408701

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 22 Nov 2018)	
Parts: M1-SUV	SUZUKI VITARA 2.0 2WD (A) (Catalogue:Merimen Singapore 1.0)	
Labour: Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for SKV7982Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.		

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT COVER	Dented	895.10 FL	*895.10 FL
2	1		*REAR BOOT COVER SUZUKI EMBLEM	Necessary	18.35 FL	*18.35 FL
3	1		*REAR BOOT COVER VITARA GRAND EMBLEM	Necessary	36.65 FL	*36.65 FL
4	1		*REAR BOOT COVER SPARE TYRE GARNISH OUTER	Deformed	612.45 FL	*612.45 FL
5	1		*REAR BUMPER	Deformed	779.95 FL	*779.95 FL
6	8		*REAR BUMPER CLIPS	Necessary	50.00 FL	*30.00 FL
7	1		*REAR BUMPER SIDE RETAINER	Necessary	15.55 FL	*15.55 FL
8	1		*REAR BUMPER END PANEL	Repair	222.50 FL	*- FL
9	1		*REAR BOOT INNER RUBBER	Not Necessary	105.25 FL	*- FL
10	1		*REAR BOOT SPARE TYRE GARNISH INNER	Deformed	390.00 FL	*390.00 FL
11	1		*REAR BOOT COVER SPARE CARRIER	Not Necessary	116.25 FL	*- FL
12	1		*END PANEL TOP GARNISH	Deformed	52.15 FL	*52.15 FL
13	2		*REAR NUMBER PLATE LAMP	Not Necessary	45.50 FL	*- FL
14	1		*REAR WINDSCREEN GLASS SEALER	Necessary	65.00 FS	*65.00 FS
15	1		*REAR NUMBER PLATE	Bent	55.00 FS	*55.00 FS
16	1		*SET REVERSE SENSOR	Damaged	350.00 FS	*200.00 FS
17	1		*REAR BUMPER TOPGARNISH	Deformed	346.70 FL	*346.70 FL
18	1		*REAR LAMP RH	Cut	260.80 FL	*260.80 FL
19	1		*REAR SIDE RETAINER	Necessary	15.55 FL	*15.55 FL

F=Franchise part. S=SpocNett. L=ListItemDisc.

Sub Total (\$\$)	4,432.75	3,773.25
- List Item Discount on L Items 15.00/15.00% (\$\$)	594.41	517.99
Total Parts (\$\$)	3,838.34	3,255.26

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISMANTLE & REPLACE DAMAGE PARTS ,PANEL BEAT WHERE NECESSARY	New	800.00	500.00
2	TO PUTTY ,APPLY PRIMER & SPRAY PAINT ON THE AFFECTED PORTION	New	950.00	800.00
3	TO CHECK WIRING FUNCTIONS	New	120.00	30.00
4	LABOUR CHARGE TO REMOVE & REFIX WINDSCREEN	New	120.00	100.00
5	TO REMOVE REVERSE SENSOR	New	80.00	50.00
6	TO REPLACE & REFIX REAR CAMERA	New	550.00	380.00
Gross Labour Cost (S\$)			2,620.00	1,860.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >