

## Hsiao Tong (LKKAUTO)

---

**From:** Boyogan, Joane <Joane.Boyogan@aig.com>  
**Sent:** Thursday, 7 June 2018 10:45 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Your Ref: 8946979006 \*Our Ref: CC3/LCR18009017/Kpa3 [ACCIDENT INVOLVING SLE 5299D(OI) & SHB 9905A(TP) ON 13/05/2018]

Dear Hsiao Tong,

OI's video uploaded in Merimen

No investigation done as we did not find other indication of potential breach of policy T&C at the time of review

Regards,

**Joane Boyogan**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120  
Tel +64191898 | Fax +68357416  
[joane.boyogan@aig.com](mailto:joane.boyogan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

Follow us:



### IMPORTANT NOTICE:

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Thursday, June 07, 2018 10:09 AM  
**To:** Boyogan, Joane  
**Subject:** Your Ref: 8946979006 \*Our Ref: CC3/LCR18009017/Kpa3 [ACCIDENT INVOLVING SLE 5299D(OI) & SHB 9905A(TP) ON 13/05/2018]

Your Ref: **8946979006**  
Our Ref: CC3/LCR18009017/Kpa3

Dear Sirs,

### ACCIDENT INVOLVING SLE 5299D(OI) & SHB 9905A(TP) ON 13/05/2018

We refer to the above matter.

Kindly assist to upload OI video in Merimen for our viewing.

We noted that the time of accident was at **01:25hrs**, kindly advise if there is any investigation/policy issue on this matter and whether we can proceed Direct Settlement with third party repairer.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.