

Joyce.

4 BBE 1800 9014 Kpa3 9

LKK

Surveyor:

Kenneth

DOI:

15/6/18

Date:

15/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GDA 7969E

Name of Insured:

PIVOT CONSTRUCTION

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

24/04/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Hannan

Driver Tel No.:

9271824

(V/L: YES / NO)

Claim No.:

W011450

Policy No.:

8-V0014340-MVA-12001

Make / Model:

T. myn

Place of Accident:

Amk Ave 3

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SJB 308 J



INSRS:

WSP:

Tel:

Liability:

RMKS:

Cheng Hoe



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

12/6

CHT

SJB 308 J - X: GDA 7969E - X

Joyce Internal TP: DS.

11/7/18

OLD collided onto TP while he was turning left from main road

12/7/18

sent letter to CI.

13/7/18

File pass to Kenneth

22/10/18

File pass to type mandate.

20/3/19

Email BBE (Joyce) seek mandate @ \$3266.31

23/3/19

BBE approved mandate amount finalised w/ps on the amount via Email.

4/5/19

Amount confirm & finalised w/ TP. DV sent

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	11/7/18
After call ltr to OI:	
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice:	<input checked="" type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/>
Medical Bill:	<input checked="" type="checkbox"/>
PIR:	<input checked="" type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
LOD:	<input checked="" type="checkbox"/>
Payment Breakdown Form:	<input checked="" type="checkbox"/>
Post-Repair Photos:	<input checked="" type="checkbox"/>
Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	7/6	Sent By:	AM
FINALIZATION	Date/Time:		Confirm with:	AM
Repair Cost:	SS	() days	Reduction:	%
FINAL SETTLEMENT	Date/Time:	5/4/19 20m	Confirm with:	AM
Final Liability:	%	100	(Agreed / Assessed)	BOLA S/N No.:
Repair Cost:	SS	2966.31		NIL
Loss of Rental (LOR):	SS	() days		
Loss of Use (LOU):	SS	300 (\$ 100 x 3 days)		
Loss of Income (LOI):	SS	(\$ x days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>				[Tick only one]
GIA/LTA Search:	SS	-		
Medical:	SS	-		
Disbursement:	SS	-	(e.g. Tow/ Independent)	
Legal Cost:	SS	-		
Total:	SS	\$3266.31	Global Sum SS:	
FINAL PAYMENT	Date/Time:		Confirm with:	AM
Payee 1:	SS	\$3266.31	Payee 1:	CHENG HOE MOTOR PTE LTD
Payee 2: (Strike if N.A.)	SS		Payee 2:	
Payee 3: (Strike if N.A.)	SS		Payee 3:	

GOV 17/5/19

"DV - Sing driver - 2 and"

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 4400.00

15/5/19

ASS. REC. BY:

REF:

A/H/1

Kenneth

ASSIGNMENT

STB 308g

From:

Date:

Estimated Cost:

TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

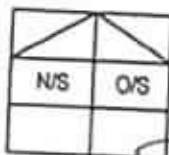
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03

days

Res.:

Yes or No

Lum Sum:

1.13.1%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SGR 866R

Yr Regn:

06, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW 730i

c.c.

2986

Colour:

M.D. Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

05881

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WBA YE 2206008 20931

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

245/50R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

8

mm

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

24/4/18

D.O.I.

15/5/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

16/5 File sent to Ctham

82772.75 Carbody & fuel (3 X 100)

(Rear 421.75/131)

Date/Time, File Pass to?

☐

: Prel. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS. \$

Photos

Others

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format:

Lump Sum / I.B.I: (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC4/QBE18009014/Kpa3	
1 RAFFLES QUAY #29-10 SOUTH TOWERS SINGAPORE 048583			Date : 17-05-2018	
			Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBA 7969E		Veh. Inspected	SJB 308J
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	17/05/2018
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer			Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/04/2018		Inspection Date	15/05/2018
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Blk 1019, Vishnu Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST 201001158E RCB NO 201001158E

AUTHORISED SIGNATURE



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC4/QBE18009014/Kma3

Date: 07.06.2018

The Motor Claims Department
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SJB 308J

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15.05.2018 at the premises of M/s Cheng Hoe Motor Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,194.00
Revised Estimate Amount	: S\$	2,172.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	2,172.00

Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

Description of Damage:

The vehicle sustained damages at the
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 3280G

Vehicle Details

Vehicle No.: SJB308J
Vehicle to be Exported: No
Intended De-registration Date: 24 Apr 2018
Vehicle Make: B.M.W.
Vehicle Model: 730LI AT D/AB 4DR SR LED DSC NAV HUD
Primary Colour: Blue
Manufacturing Year: 2012
Engine No.: 10548326N52B30AF
Chassis No.: WBAYE22060DZ20931
Maximum Power Output: 190.0 kW (254 bhp)
Open Market Value: \$74,262.00
Original Registration Date: 25 Jun 2013
First Registration Date: 25 Jun 2013
Transfer Count: 1
Actual ARF Paid: \$105,672.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 24 Jun 2023
PARF Rebate Amount: \$79,254.00

Intended COE Rebate Details

COE Expiry Date: 24 Jun 2023
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$76,000.00
COE Rebate Amount: \$38,750.00
Total Rebate Amount: \$118,004.00

The information contained herein is correct as at 24 Apr 2018

OK

Catherine Chong (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 15 May, 2018 12:08 PM
To: assignments
Subject: FW: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]
Attachments: GBA7969E.pdf

Hi,

FYNA please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Kenneth

From: Joyce Foo [mailto:joyce.foo@qbe.com]
Sent: Tuesday, 15 May, 2018 10:29 AM
To: Admin A <admin-a@lkkauto.com>
Cc: claims-singapore@qbe.com
Subject: FW: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Our Ref. VC011418

Hi

Please assist to arrange TP survey – direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: CHENG HOE MOTOR PTE LTD (AMK) [mailto:chmamk@singnet.com]
Sent: Tuesday, 15 May, 2018 10:25 AM
To: Joyce Foo <joyce.foo@qbe.com>; chmotor@singnet.com.sg
Cc: claims-singapore@qbe.com
Subject: Re: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Hi Joyce,

Our Selection as follow :

1) LKK Auto Consultants Pte Ltd

Thank you.

Rgds,
Dorlyn Li (Ms)
CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

From: Joyce Foo
Sent: Tuesday, May 15, 2018 10:01 AM
To: CHENG HOE MOTOR PTE LTD (AMK) ; chmotor@singnet.com.sg
Cc: claims-singapore@qbe.com
Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Our Ref. VC011418

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]
Sent: Tuesday, 15 May, 2018 9:29 AM
To: Joyce Foo <joyce.foo@qbe.com>; chmotor@singnet.com.sg
Subject: Re: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : VC011418

Hi Joyce,

Awaiting for your reply.

Thank you.

Rgds,
Dorlyn Li (Ms)
CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

From: CHENG HOE MOTOR PTE LTD (AMK)
Sent: Thursday, May 03, 2018 3:15 PM
To: Joyce Foo ; chmotor@singnet.com.sg
Subject: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : VC011418

Dear Sir,

OUR CLIENT – SJB308J
DOA : 24/04/18 @ 0755am
YR INSURED : GBA7969E (PIVOT CONSTRUCTION)

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards
Dorlyn Li
Cheng Hoe Motor Pte Ltd
Tel :64812001
Fax : 64821296

From: Joyce Foo
Sent: Wednesday, May 02, 2018 11:26 AM
To: chmotor@singnet.com.sg ; CHENG HOE MOTOR PTE LTD (AMK)
Subject: RE: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Our Ref. VC011418

Hi Dorlyn

Attach our Insured's GIA report. Please proceed with direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo
Sent: Wednesday, 25 April, 2018 8:22 AM
To: chmotor@singnet.com.sg; CHENG HOE MOTOR PTE LTD (AMK) <chmamk@singnet.com>
Subject: RE: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Our Ref. VC011418

Dear Dorlyn

We refer to the above.

FYI our Insured has yet to report the accident.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Gwen Tan

Sent: Tuesday, 24 April, 2018 5:49 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>;

Joyce Foo <joyce.foo@qbe.com>

Cc: CHENG HOE MOTOR PTE LTD (AMK) <chmamk@singnet.com>; chmotor@singnet.com.sg

Subject: FW: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Dear Ladies

FYNA.

Thank you.

Regards

Gwen Tan
Assistant Executive, Marine Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1249
Email: gwen.tan@qbe.com
Visit us on the web at www.qbe.com.sg



From: CHENG HOE MOTOR PTE LTD (AMK) [mailto:chmamk@singnet.com]
Sent: Tuesday, 24 April, 2018 5:29 PM
To: Joyce.Heng@qbe.com; Gwen Tan <gwen.tan@qbe.com>; CHENG HOE MOTOR PTE LTD (HQ) <chmotor@singnet.com.sg>
Subject: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Dear Sir,

OUR CLIENT : SJB308J
DOA : 24/04/2018
YOUR INSURED : GBA7969E (PIVOT CONSTRUCTION)

Attach herewith our client's report. Pls advise the following :-

- 1) Has your insured reported the accident to you?
- 2) Pls advise is he admitted fault?
- 3) Are you agree on DIRECT SETTLEMENT?
- 4) if possible, pls email a copy of your insured's report to us.

Thank you.

Rgds,
Dorlyn Li (Ms)
CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

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unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 7 June, 2018 1:58 PM
To: 'Joyce Foo'
Cc: claims-singapore@qbe.com; Hsiao Tong (LKKAUTO); Vic (LKKAUTO); Admin A
Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]
Attachments: LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf
Categories: HMK

WITHOUT PREJUDICE

QBE ref: VC011450
LKK REF: CC4/QBE18009014/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJB 308J

We have not authorized repairs.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 15 May, 2018 2:29 PM
To: 'Joyce Foo' <joyce.foo@qbe.com>
Cc: claims-singapore@qbe.com; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Dear Joyce,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Tuesday, 15 May, 2018 10:29 AM

To: Admin A <admin-a@lkkauto.com>

Cc: claims-singapore@qbe.com

Subject: FW: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Our Ref. VC011418

Hi

Please assist to arrange TP survey – direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]

Sent: Tuesday, 15 May, 2018 10:25 AM

To: Joyce Foo <joyce.foo@qbe.com>; chmotor@singnet.com.sg

Cc: claims-singapore@qbe.com

Subject: Re: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Hi Joyce,

Our Selection as follow :

1) LKK Auto Consultants Pte Ltd

Thank you.

Rgds,
Dorlyn Li (Ms)

CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

From: Joyce Foo
Sent: Tuesday, May 15, 2018 10:01 AM
To: CHENG HOE MOTOR PTE LTD (AMK) ; chmotor@singnet.com.sg
Cc: claims-singapore@qbe.com
Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Our Ref. VC011418

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

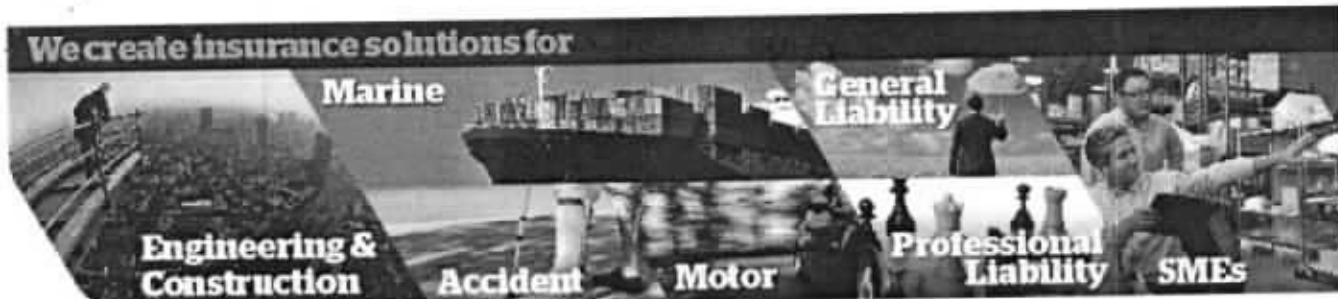
COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]

Sent: Tuesday, 15 May, 2018 9:29 AM

To: Joyce Foo <joyce.foo@qbe.com>; chmotor@singnet.com.sg

Subject: Re: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : VC011418

Hi Joyce,

Awaiting for your reply.

Thank you.

Rgds,
Dorlyn Li (Ms)
CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

From: CHENG HOE MOTOR PTE LTD (AMK)

Sent: Thursday, May 03, 2018 3:15 PM

To: Joyce.Foo ; chmotor@singnet.com.sg

Subject: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : VC011418

Dear Sir,

OUR CLIENT – SJB308J

DOA : 24/04/18 @ 0755am

YR INSURED : GBA7969E (PIVOT CONSTRUCTION)

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards
Dorlyn Li
Cheng Hoe Motor Pte Ltd
Tel :64812001
Fax : 64821296

From: Joyce Foo
Sent: Wednesday, May 02, 2018 11:26 AM
To: chmotor@singnet.com.sg; CHENG HOE MOTOR PTE LTD (AMK)
Subject: RE: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Our Ref. VC011418

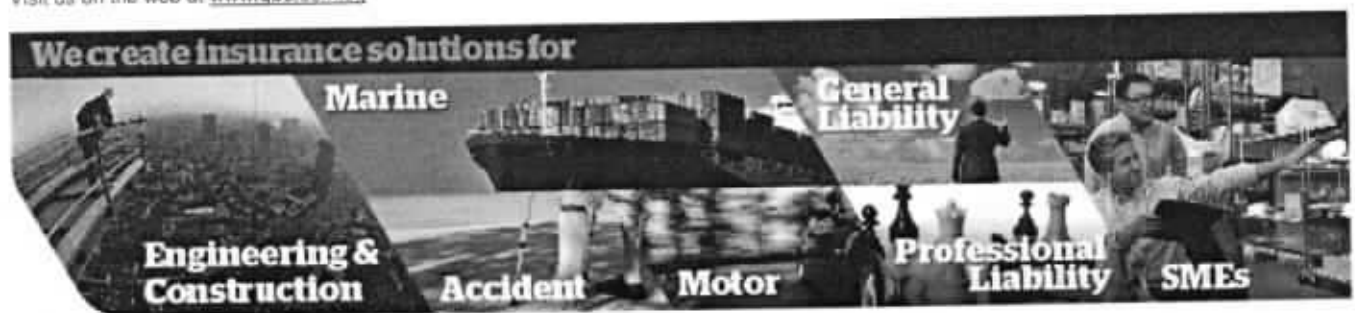
Hi Dorlyn

Attach our Insured's GIA report. Please proceed with direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo
Sent: Wednesday, 25 April, 2018 8:22 AM
To: chmotor@singnet.com.sg; CHENG HOE MOTOR PTE LTD (AMK) <chmamk@singnet.com>
Subject: RE: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Our Ref. VC011418

Dear Dorlyn

We refer to the above.

FYI our Insured has yet to report the accident.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com

Visit us on the web at www.qbe.com.sg



From: Gwen Tan

Sent: Tuesday, 24 April, 2018 5:49 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>

Cc: CHENG HOE MOTOR PTE LTD (AMK) <chmamk@singnet.com>; chmotor@singnet.com.sg

Subject: FW: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Dear Ladies

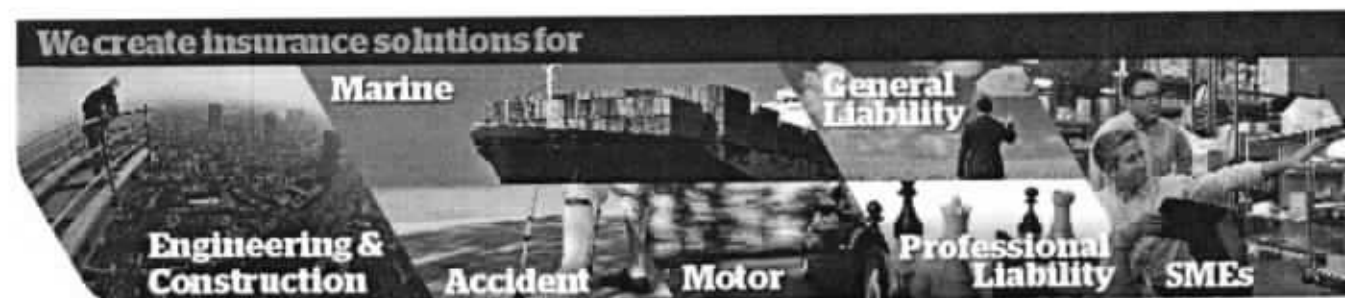
FYNA.

Thank you.

Regards

Gwen Tan
Assistant Executive, Marine Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1249
Email: gwen.tan@qbe.com
Visit us on the web at www.qbe.com.sg



From: CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]

Sent: Tuesday, 24 April, 2018 5:29 PM

To: Joyce.Heng@qbe.com; Gwen Tan <gwen.tan@qbe.com>; CHENG HOE MOTOR PTE LTD (HQ) <chmotor@singnet.com.sg>

Subject: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Dear Sir,

OUR CLIENT : SJB308J
DOA : 24/04/2018

YOUR INSURED : GBA7969E (PIVOT CONSTRUCTION)

Attach herewith our client's report. Pls advise the following :-

- 1) Has your insured reported the accident to you?**
- 2) Pls advise is he admitted fault?**
- 3) Are you agree on DIRECT SETTLEMENT?**
- 4) if possible, pls email a copy of your insured's report to us.**

Thank you.

Rgds,
Dorlyn Li (Ms)
CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

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Hsiao Tong (LKKAUTO)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Friday, 1 March 2019 12:27 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: LOD- SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]
Attachments: S-chmys19030112260.pdf

Hi Hsiao Tong,

LOD with docs are attached.

Pls assist.
Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, February 02, 2019 4:22 PM
To: CHENG HOE MOTOR PTE LTD (AMK) ; <mailto:chmotor@singnet.com.sg>
Cc: Admin A
Subject: RE: <Request for LOD> Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

URGENT REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For cost of repair, finalised amount at P/P **\$2,772.25 with 3days.**

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 7 January 2019 11:39 AM

To: 'CHENG HOE MOTOR PTE LTD (AMK)' <chmamk@singnet.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Request for LOD> Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E)
YR REF : [VC011418]

URGENT REMINDER

Without Prejudice

Hi Sirs,

We refer to the above matter.

For cost of repair, finalised amount at P/P **\$2,772.25 with 3days.**

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Sunday, 18 November 2018 10:57 AM

To: 'CHENG HOE MOTOR PTE LTD (AMK)' <chmamk@singnet.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Request for LOD> Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E)
YR REF : [VC011418]

REMINDER

Without Prejudice

Hi Sirs,

We refer to the above matter.

For cost of repair, finalised amount at P/P **\$2,772.25 with 3days.**

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 6 November 2018 11:23 AM

To: 'CHENG HOE MOTOR PTE LTD (AMK)' <chmamk@singnet.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <Request for LOD> Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Without Prejudice

Hi Sirs,

We refer to the above matter.

For cost of repair, finalised amount at P/P **\$2,772.25 with 3days.**

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Tuesday, 15 May, 2018 10:29 AM

To: Admin A <admin-a@lkkauto.com>

Cc: claims-singapore@qbe.com

Subject: FW: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Our Ref. VC011418

Hi

Please assist to arrange TP survey – direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]

Sent: Tuesday, 15 May, 2018 10:25 AM

To: Joyce Foo <joyce.foo@qbe.com>; chmotor@singnet.com.sg

Cc: claims-singapore@qbe.com

Subject: Re: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Hi Joyce,

Our Selection as follow :

1) LKK Auto Consultants Pte Ltd

Thank you.

Rgds,
Dorlyn Li (Ms)
CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

From: Joyce Foo
Sent: Tuesday, May 15, 2018 10:01 AM
To: CHENG HOE MOTOR PTE LTD (AMK) ; chmotor@singnet.com.sg
Cc: claims-singapore@qbe.com
Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Our Ref. VC011418

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]

Sent: Tuesday, 15 May, 2018 9:29 AM

To: Joyce Foo <joyce.foo@qbe.com>; chmotor@singnet.com.sg

Subject: Re: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : VC011418

Hi Joyce,

Awaiting for your reply.

Thank you.

Rgds,
Dorlyn Li (Ms)
CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

From: CHENG HOE MOTOR PTE LTD (AMK)

Sent: Thursday, May 03, 2018 3:15 PM

To: Joyce Foo ; chmotor@singnet.com.sg

Subject: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : VC011418

Dear Sir,

OUR CLIENT – SJB308J

DOA : 24/04/18 @ 0755am

YR INSURED : GBA7969E (PIVOT CONSTRUCTION)

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards
Dorlyn Li
Cheng Hoe Motor Pte Ltd
Tel :64812001
Fax : 64821296

From: Joyce Foo
Sent: Wednesday, May 02, 2018 11:26 AM
To: chmotor@singnet.com.sg ; CHENG HOE MOTOR PTE LTD (AMK)
Subject: RE: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Our Ref. VC011418

Hi Dorlyn

Attach our Insured's GIA report. Please proceed with direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo
Sent: Wednesday, 25 April, 2018 8:22 AM
To: chmotor@singnet.com.sg; CHENG HOE MOTOR PTE LTD (AMK) <chmamk@singnet.com>
Subject: RE: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Our Ref. VC011418

Dear Dorlyn

We refer to the above.

FYI our Insured has yet to report the accident.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com



From: Gwen Tan

Sent: Tuesday, 24 April, 2018 5:49 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>

Cc: CHENG HOE MOTOR PTE LTD (AMK) <chmamk@singnet.com>; chmotor@singnet.com.sg

Subject: FW: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Dear Ladies

FYNA.

Thank you.

Regards

Gwen Tan
Assistant Executive, Marine Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1249
Email: gwen.tan@qbe.com
Visit us on the web at www.qbe.com.sg



From: CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]

Sent: Tuesday, 24 April, 2018 5:29 PM

To: Joyce.Heng@qbe.com; Gwen Tan <gwen.tan@qbe.com>; CHENG HOE MOTOR PTE LTD (HQ) <chmotor@singnet.com.sg>

Subject: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Dear Sir,

OUR CLIENT : SJB308J
DOA : 24/04/2018

YOUR INSURED : GBA7969E (PIVOT CONSTRUCTION)

Attach herewith our client's report. Pls advise the following :-

- 1) Has your insured reported the accident to you?**
- 2) Pls advise is he admitted fault?**
- 3) Are you agree on DIRECT SETTLEMENT?**
- 4) if possible, pls email a copy of your insured's report to us.**

Thank you.

Rgds,
Dorlyn Li (Ms)
CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

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Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 20 March 2019 2:30 PM
To: 'Joyce Foo'
Cc: Hsiao Tong (LKKAuto); Admin A; 'claim-singapore@qbe.com'
Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]
Attachments: ADJUSTMENT REPORT.pdf; INSPECTION REPORT.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; LOD AND OTHER DOCUMENTS.pdf

Your ref: **VC011418**

LKK ref : CC4/QBE18009014/Kpa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBA 7969E(OI) AND SJB 308J(TP) ON 24/04/2018

We refer to the above matter.

The accident occurred when our insured driver came out from parking lot and collided onto third party parked vehicle. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "**CHENG HOE MOTOR PTE LTD**" at **\$3,266.31(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,417.58	\$ 2,966.31
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 300.00 (3days x \$100.00)
3. LTA/ GIA Search Fee	\$ -	\$ -
Total	\$ 3,717.58	<u>\$ 3,266.31</u>

**3days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

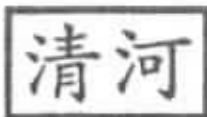
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

01 MAR 2019

Your Ref :

THE MOTOR CLAIMS DEPT
QBE INSURANCE (SINGAPORE) PTE LTD
Singapore

WITHOUT PREJUDICE

Dear Sir / Madam

T/ACCIDENT INVOLVING M/V SJB308J & GBA7969E ON 24/04/2018
ALONG ANG MO KIO AVE 3 (NEAT TAVISTOCK AVE).

We are authorized by the owner of SJB308J for his/her/their above claims.

As you are the insurer of GBA7969E, we therefore wish to seek your compensation.
Quantum of the claims as follow:-

COST OF REPAIR	: S\$	2966.31	(As recommended by your appointed surveyor)
LOSS OF USE (3 x \$100/day)	: S\$	300.00	
HIRE OF VEHICLE	: S\$	0.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	0.00	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
	S\$	3266.31	

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours Faithfully,



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE18009014/Kpa3

13 JULY 2018

PIVOT CONSTRUCTION

866 YISHUN ST 91

#11-59

SINGAPORE 760866

ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBA 7969E & SJB 308J ON 24/04/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Chew Hsiao Tong (Ms)

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION
(FOR PROPERTY DAMAGE CLAIM ONLY)

Re: Motor Insurance Claim SJB308J
in respect of the traffic accident on 24/4/2018
at/along Ang Mo Kio Ave 3 (near Tavistock Ave)

I/We, Syn Kiu-Choong Christopher
NRIC S7143280G of 41 Kensington Park Rd
Singapore 557281


owner of motor vehicle SJB308J, insured by NTUC Income Insurance
Co-operative Ltd under policy no. 5099191068

hereby authorise **M/s CHENG HOE MOTOR SERVICE** of Blk 1019 Yishun
Industrial Park A #01-374 Singapore 768761, to act as my/our representative in
my/our claim against the owner/driver of motor vehicle GBA7969E in respect of
the above-mentioned accident.

I further authorise that any payment due to me/us from the aforesaid claim is to be
directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim
and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed :  _____

Date : 24/4/18.

This Discharge Voucher applies strictly for Claimant's claim for property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**


Your Reference : SJB 308J
Our Reference : VC011450

I/We, Cheng Hoe Motor Pte Ltd do hereby acknowledge the sum of Singapore Dollars: Three Thousand Two Hundred and Sixty Six and Cents Thirty One Only (S\$3,266.31) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'Pivot Construction', over damage to my/our vehicle SJB 308J from an accident involving GBA 7969E and SJB 308J at/along Ang Mo Kio Ave 3, which occurred on 24 April 2018 at about 0745 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'Pivot Construction', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 10 MAY 2019 of (month) _____ (year) 20____


Signature)
Syn Kiu Choong Christopher
(Xian Qiaocong Christopher)

Claimant's Name

S7143280G

FIN/NRIC No.

c/o Blk 1019 Yishun Ind


Park A #01-374

Singapore 768761

Address



Company stamp if applicable


Witness's Signature

Wendy Ng

Witness's Name

S7017853B

FIN/NRIC No.

c/o Blk 1019 Yishun Ind

Park A #01-374

Singapore 768761

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 079914
Fax: 6534 5356

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : QBE INSURANCE (SINGAPORE) PTE LTD
1 RAFFLES QUAY
29-10 SOUTH TOWER
SINGAPORE 048583

TEL: 62246633 FAX: 65345356

ATTN: Motor Claim Department

WS Ref: TP/QBE/AMK

Claim Type: Third Party

Accident Date: 24/04/2018

TP Veh Reg No: GBA7969E

NO: CL8181154
Date: 26 Oct 2018
Policy No: 5099191068
Veh Reg No: SJB308J
Make/Model: BMW 730Li
Job No: JC1598481

Description

To Supply all replaced parts, all necessary and agreed labour &
miscellaneous charges.
(As recommended by your appointed surveyor)

Quantity	List Price	PAGE:1 Amount
1 PC	S\$ 2,772.25	S\$ 2,772.25

Total	S\$ 2,772.25
Add GST @ 7%	194.06
Total Amount payable	S\$ 2,966.31

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

Cecilia Chong (LKK Auto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Wednesday, 20 March 2019 3:13 PM
To: Cecilia Chong (LKK Auto)
Cc: SK Admin; Hsiao Tong (LKKAuto)
Subject: FW: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]
Attachments: ADJUSTMENT REPORT.pdf; INSPECTION REPORT.pdf; LKK RESURVEY PHOTO.pdf; LKK SURVEY PHOTO.pdf; LOD AND OTHER DOCUMENTS.pdf

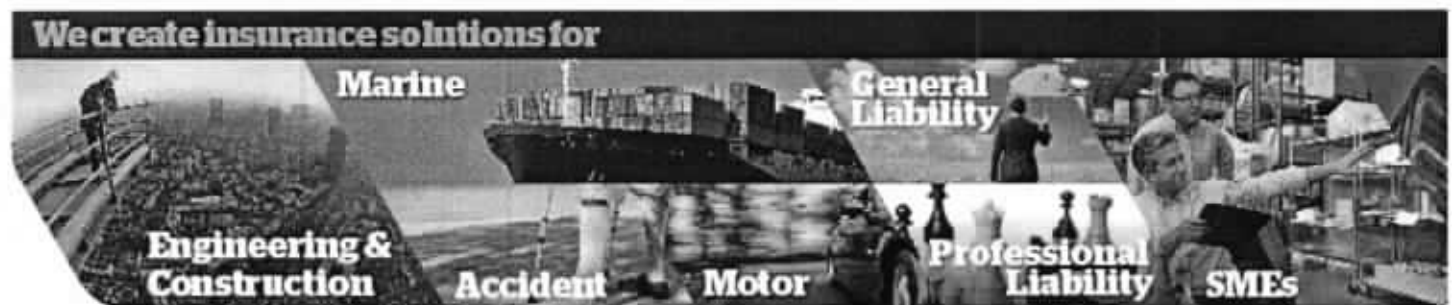
Hi

Please proceed to settle as advised.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, 20 March 2019 2:30 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claim-singapore@qbe.com
Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Your ref: **VC011418**

LKK ref : CC4/QBE18009014/Kpa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBA 7969E(OI) AND SJB 308J(TP) ON 24/04/2018

We refer to the above matter.

The accident occurred when our insured driver came out from parking lot and collided onto third party parked vehicle. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer "**CHENG HOE MOTOR PTE LTD**" at **\$3,266.31(all-in)**.

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,417.58	\$ 2,966.31
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 300.00 (3days x \$100.00)
3. LTA/ GIA Search Fee	\$ -	\$ -
Total	\$ 3,717.58	<u>\$ 3,266.31</u>

**3days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 7 January 2019 11:39 AM

To: 'Joyce Foo' <joyce.foo@qbe.com>

Cc: claims-singapore@qbe.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Dear Joyce,

We are still pending for third party LOD and documents.

Reminder had been sent to them.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>

Sent: Monday, 7 January 2019 11:24 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joyce Foo <joyce.foo@qbe.com>

Cc: claims-singapore@qbe.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Hi Hsiao Tong

Please let us have status and expedite your report asap.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 6 October 2018 8:29 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: claims-singapore@qbe.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Hi Joyce,

We are still pending for finalisation with third party repairer.

We will expedite the matter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo <joyce.foo@qbe.com>

Sent: Friday, 5 October 2018 10:36 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: claims-singapore@qbe.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Hi Hsiao Tong

We refer to the above.

Please advise status and expedite your report if ready.

Thank You & Best Regards

Joyce Foo

Senior Assistant - Claims

QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd

Phone: +65 6477 1184

Email: joyce.foo@qbe.com

Visit us on the web at www.qbe.com.sg



From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 11 July, 2018 5:13 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: claims-singapore@qbe.com; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Hi Joyce,

We refer to your below email.

We are pending for finalisation with third party repairer.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]
Sent: Thursday, 5 July 2018 4:56 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: claims-singapore@qbe.com; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Our Ref. VC011418

Hi Hsiao Tong

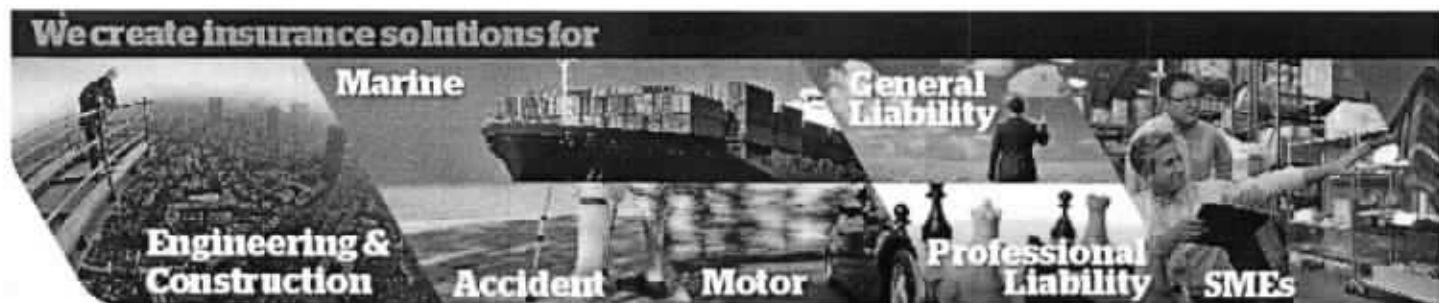
We refer to the above.

Please advise status of the claim. Is your report ready?

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 7 June, 2018 1:58 PM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: claims-singapore@qbe.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

WITHOUT PREJUDICE

QBE ref: VC011450

LKK REF: CC4/QBE18009014/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJB 308J

We have not authorized repairs.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 15 May, 2018 2:29 PM
To: 'Joyce Foo' <joyce.foo@qbe.com>
Cc: claims-singapore@qbe.com; assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>
Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Dear Joyce,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]
Sent: Tuesday, 15 May, 2018 10:29 AM
To: Admin A <admin-a@lkkauto.com>
Cc: claims-singapore@qbe.com
Subject: FW: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Our Ref. VC011418

Hi

Please assist to arrange TP survey – direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: CHENG HOE MOTOR PTE LTD (AMK) [mailto:chmamk@singnet.com]
Sent: Tuesday, 15 May, 2018 10:25 AM
To: Joyce Foo <joyce.foo@qbe.com>; chmotor@singnet.com.sg
Cc: claims-singapore@qbe.com
Subject: Re: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Hi Joyce,

Our Selection as follow :

1) LKK Auto Consultants Pte Ltd

Thank you.

Rgds,
Dorlyn Li (Ms)
CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

From: Joyce Foo
Sent: Tuesday, May 15, 2018 10:01 AM
To: CHENG HOE MOTOR PTE LTD (AMK) ; chmotor@singnet.com.sg
Cc: claims-singapore@qbe.com
Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Our Ref. VC011418

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

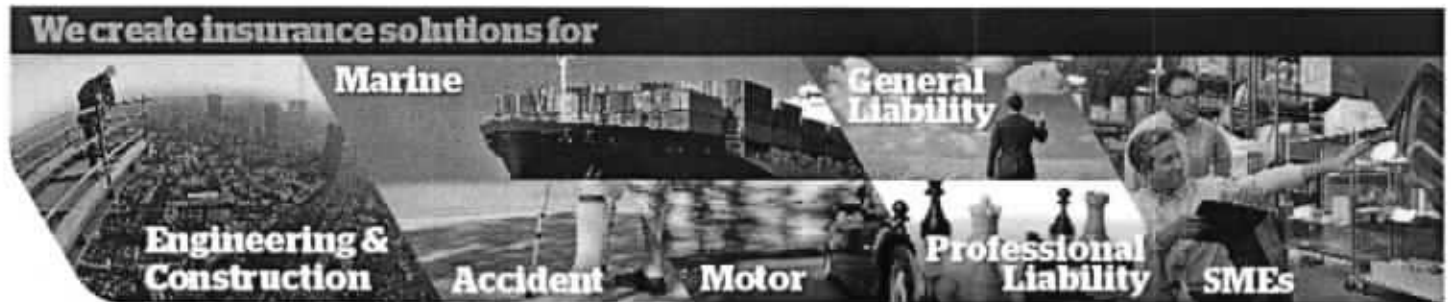
COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]

Sent: Tuesday, 15 May, 2018 9:29 AM

To: Joyce Foo <joyce.foo@qbe.com>; chmotor@singnet.com.sg

Subject: Re: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : VC011418

Hi Joyce,

Awaiting for your reply.

Thank you.

Rgds,
Dorlyn Li (Ms)
CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

From: CHENG HOE MOTOR PTE LTD (AMK)

Sent: Thursday, May 03, 2018 3:15 PM

To: Joyce Foo ; chmotor@singnet.com.sg

Subject: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : VC011418

Dear Sir,

OUR CLIENT – SJB308J

DOA : 24/04/18 @ 0755am
YR INSURED : GBA7969E (PIVOT CONSTRUCTION)

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards
Dorlyn Li
Cheng Hoe Motor Pte Ltd
Tel :64812001
Fax : 64821296

From: Joyce Foo
Sent: Wednesday, May 02, 2018 11:26 AM
To: chmotor@singnet.com.sg ; CHENG HOE MOTOR PTE LTD (AMK)
Subject: RE: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Our Ref. VC011418

Hi Dorlyn

Attach our Insured's GIA report. Please proceed with direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo
Sent: Wednesday, 25 April, 2018 8:22 AM
To: chmotor@singnet.com.sg; CHENG HOE MOTOR PTE LTD (AMK) <chmamk@singnet.com>
Subject: RE: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Our Ref. VC011418

Dear Dorlyn

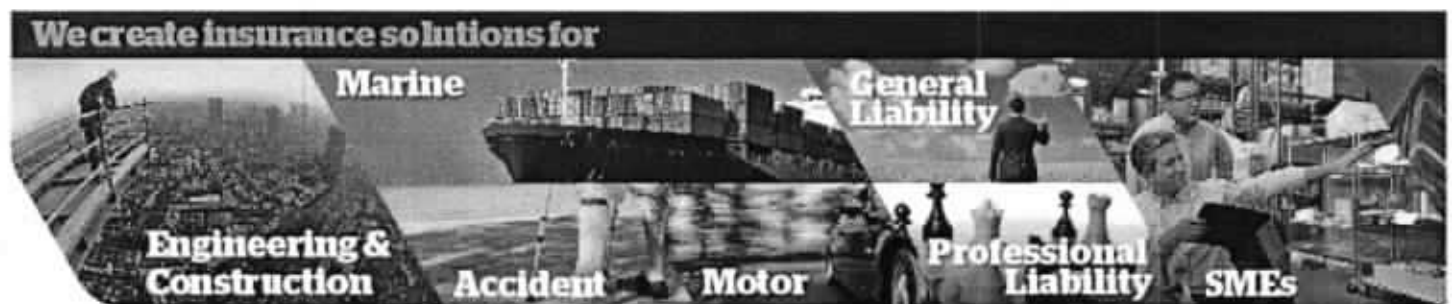
We refer to the above.

FYI our Insured has yet to report the accident.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Gwen Tan
Sent: Tuesday, 24 April, 2018 5:49 PM
To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>
Cc: CHENG HOE MOTOR PTE LTD (AMK) <chmamk@singnet.com>; chmotor@singnet.com.sg
Subject: FW: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Dear Ladies

FYNA,

Thank you.

Regards

Gwen Tan
Assistant Executive, Marine Claims
QBE Asia Pacific – Singapore



From: CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]
Sent: Tuesday, 24 April, 2018 5:29 PM
To: Joyce.Heng@qbe.com; Gwen Tan <gwen.tan@qbe.com>; CHENG HOE MOTOR PTE LTD (HQ) <chmotor@singnet.com.sg>
Subject: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Dear Sir,

OUR CLIENT : SJB308J
DOA : 24/04/2018
YOUR INSURED : GBA7969E (PIVOT CONSTRUCTION)

Attach herewith our client's report. Pls advise the following :-

- 1) Has your insured reported the accident to you?
- 2) Pls advise is he admitted fault?
- 3) Are you agree on DIRECT SETTLEMENT?
- 4) if possible, pls email a copy of your insured's report to us.

Thank you.

Rgds,
Dorlyn Li (Ms)
CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC4/QBE18009014/Kga3q2		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 28-05-2019		
		Code : QBE		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBA 7969E	Veh. Inspected	SJB 308J	
Policy No.	8-V0014390-MVA-R001	Coverage (\$)	0.00	
Claim No.	VC011450	Excess (\$)	0.00	
Assign From	JOYCE	Assign Date	15/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	BMW 730LI (A)	c.c	2996	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	WBAYE22060DZ20931	Colour	METALLIC DARK BLUE	
Odometer	65881	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/50 R18	MICHELIN	8 mm	
L/H Front Tyre	245/50 R18	MICHELIN	8 mm	
R/H Rear Tyre	245/50 R18	MICHELIN	8 mm	
L/H Rear Tyre	245/50 R18	MICHELIN	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	24/04/2018	Inspection Date	15/05/2018	
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJB 308J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER (WCP)	DENTED / CUT	1,070.00	1,070.00
1	REAR BUMPER RH SIDE RETAINER (WCP)	SERVICEABLE	155.00	-
1	REAR BUMPER RUBBER STRIP CENTRE (CHROME) (WCP)	NECESSARY	85.00	85.00
1	RH TAILLAMP (WCP)	CUT	560.00	560.00
	COST PLUS 20% (PARTS SUPPLIED BY WORKSHOP)		374.00	-
	COST PLUS 15% (PARTS SUPPLIED BY WORKSHOP)		-	257.25
			2,244.00	1,972.25
	<u>LABOUR</u>			
	REMOVE & REFIX REAR BUMPER ,TAILLAMP ,KNOCKING & REPAIR REAR RH FENDER & REALIGN THE SAME.		450.00	400.00
	PUTTY & RESPRAY REAR BUMPER ,REAR RH FENDER & ALL AFFECTED AREAS.		500.00	400.00
			950.00	800.00
GRAND TOTAL			3,194.00	2,772.25
RECOMMENDED COST OF REPAIRS				2,772.25

Report Ref No. CC4/QBE18009014/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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