

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 15 May, 2018 2:29 PM
To: 'Joyce Foo'
Cc: claims-singapore@qbe.com; assignments; Admin A
Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Categories: HMK

Dear Joyce,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Tuesday, 15 May, 2018 10:29 AM

To: Admin A <admin-a@lkkauto.com>

Cc: claims-singapore@qbe.com

Subject: FW: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Our Ref. VC011418

Hi

Please assist to arrange TP survey – direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]
Sent: Tuesday, 15 May, 2018 10:25 AM
To: Joyce Foo <joyce.foo@qbe.com>; chmotor@singnet.com.sg
Cc: claims-singapore@qbe.com
Subject: Re: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Hi Joyce,

Our Selection as follow :

1) LKK Auto Consultants Pte Ltd

Thank you.

Rgds,
Dorlyn Li (Ms)
CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

From: [Joyce Foo](#)
Sent: Tuesday, May 15, 2018 10:01 AM
To: [CHENG HOE MOTOR PTE LTD \(AMK\)](#) ; chmotor@singnet.com.sg
Cc: claims-singapore@qbe.com
Subject: RE: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : [VC011418]

Our Ref. VC011418

Dear Sirs/Madam

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]
Sent: Tuesday, 15 May, 2018 9:29 AM
To: Joyce Foo <joyce.foo@qbe.com>; chmotor@singnet.com.sg
Subject: Re: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : VC011418

Hi Joyce,

Awaiting for your reply.

Thank you.

Rgds,
Dorlyn Li (Ms)
CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

From: [CHENG HOE MOTOR PTE LTD \(AMK\)](#)
Sent: Thursday, May 03, 2018 3:15 PM
To: [Joyce Foo](#) ; chmotor@singnet.com.sg
Subject: Repair Survey (Single Joint Expert) - SJB308J, doa 24/04/18 (Yr insured GBA7969E) YR REF : VC011418

Dear Sir,

OUR CLIENT – SJB308J
DOA : 24/04/18 @ 0755am
YR INSURED : GBA7969E (PIVOT CONSTRUCTION)

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards
Dorlyn Li
Cheng Hoe Motor Pte Ltd
Tel :64812001
Fax : 64821296

From: [Joyce Foo](#)
Sent: Wednesday, May 02, 2018 11:26 AM
To: chmotor@singnet.com.sg ; [CHENG HOE MOTOR PTE LTD \(AMK\)](#)
Subject: RE: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Our Ref. VC011418

Hi Dorlyn

Attach our Insured's GIA report. Please proceed with direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo
Sent: Wednesday, 25 April, 2018 8:22 AM
To: chmotor@singnet.com.sg; CHENG HOE MOTOR PTE LTD (AMK) <chmamk@singnet.com>
Subject: RE: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Our Ref. VC011418

Dear Dorlyn

We refer to the above.

FYI our Insured has yet to report the accident.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Gwen Tan

Sent: Tuesday, 24 April, 2018 5:49 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>;
Joyce Foo <joyce.foo@qbe.com>

Cc: CHENG HOE MOTOR PTE LTD (AMK) <chmamk@singnet.com>; chmotor@singnet.com.sg

Subject: FW: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Dear Ladies

FYNA.

Thank you.

Regards

Gwen Tan
Assistant Executive, Marine Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1249
Email: gwen.tan@qbe.com
Visit us on the web at www.qbe.com.sg



From: CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]
Sent: Tuesday, 24 April, 2018 5:29 PM
To: Joyce.Heng@qbe.com; Gwen Tan <gwen.tan@qbe.com>; CHENG HOE MOTOR PTE LTD (HQ) <chmotor@singnet.com.sg>
Subject: ENQUIRY OF LIABILITY FOR SJB308J (DOA: 24/04/2018)

Dear Sir,

OUR CLIENT : SJB308J
DOA : 24/04/2018
YOUR INSURED : GBA7969E (PIVOT CONSTRUCTION)

Attach herewith our client's report. Pls advise the following :-

- 1) Has your insured reported the accident to you?**
- 2) Pls advise is he admitted fault?**
- 3) Are you agree on DIRECT SETTLEMENT?**
- 4) if possible, pls email a copy of your insured's report to us.**

Thank you.

Rgds,
Dorlyn Li (Ms)
CHENG HOE MOTOR PTE LTD (AMK)
No. 10 Ang Mo Kio Ind Park 2A
#01-04
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6481 2001
Fax : 6482 1296
Email : chmamk@singnet.com

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