

Vic (LKKAUTO)

From: Shawn Chua <shawnychua@tanchong.com>
Sent: Monday, 24 June, 2019 5:15 PM
To: Joy Irene (LKKAUTO)
Cc: Admin A
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

LKK Ref: **CC4/iii1800901/JA3**
Our Ref: **GBG1034K**

Good evening.

We will accept your settlement offer of **\$4592.22** in total.

Kindly make the payment payable to **TC AutoClinic Pte Ltd** & mail the payment to **TC AutoClinic Pte Ltd 25 Leng Kee Rd S159097**.

Attention to **Mr Shawn Chua**.

Thank you very much for your time & assistance.

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Sent: Monday, June 24, 2019 11:11 AM
To: Shawn Chua <shawnychua@tanchong.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Shawn,

No transport fee.

Kindly confirm acceptance on the breakdown below for DV.

COR : \$ 4,277.22

LOR : \$ 190.00 (\$95 x 2days)

Total : \$ 4,467.22 + \$ 125 = \$4,592.22

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shawn Chua [<mailto:shawnychua@tanchong.com>]

Sent: Thursday, 20 June 2019 3:29 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

LKK Ref: **CC4/iii1800901/JA3**

Our Ref: **GBG1034K**

Good afternoon.

Any update on the reimbursement of transport fee?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Saturday, June 8, 2019 8:46 AM
To: Shawn Chua <shawnychua@tanchong.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U
Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Please refer to the attached email which is self-explanatory.

Kindly confirm acceptance.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shawn Chua [<mailto:shawnychua@tanchong.com>]

Sent: Saturday, 8 June, 2019 8:17 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

LKK Ref: **CC4/iii1800901/JA3**

Our Ref: **GBG1034K**

Good morning.

Are you able to reimburse the transport fees of **\$24** on **24/10/18**, **\$25** on **27/10/18**, **\$20** on **29/10/18** & **\$23** on **30/10/18**?

I am able to accept the settlement for cost of repair & loss of rental.

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Friday, June 7, 2019 4:07 PM
To: Shawn Chua <shawnychua@tanchong.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Shawn,

For a full and final settlement on your client's claim, we further revise and improve our offer as follows:

COR : \$ 4,277.22
LOR : \$ 190.00 (\$95 x 2days)

Total : \$ 4,467.22 + \$ 125 = \$4,592.22

Kindly confirm acceptance.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shawn Chua [<mailto:shawnychua@tanchong.com>]
Sent: Saturday, 1 June 2019 12:11 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

LKK Ref: **CC4/iii1800901/JA3**
Our Ref: **GBG1034K**

Good afternoon.

Any update?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Shawn Chua
Sent: Monday, May 13, 2019 9:52 AM
To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

LKK Ref: **CC4/iii1800901/JA3**
Our Ref: **GBG1034K**

Good morning.

Any update?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Shawn Chua
Sent: Monday, May 6, 2019 3:21 PM
To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

LKK Ref: **CC4/iii1800901/JA3**

Our Ref: **GBG1034K**

Good afternoon.

Any update?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Shawn Chua
Sent: Friday, April 26, 2019 7:58 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

LKK Ref: **CC4/iii1800901/JA3**

Our Ref: **GBG1034K**

Good morning & apologies for my late email.

Repair period is from 24/10/18 to 30/10/18.

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Sent: Thursday, April 25, 2019 1:29 PM
To: Shawn Chua <shawnychua@tanchong.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

WITHOUT PREJUDICE

Dear Shawn,

Please advise the repair period.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAUTO)
Sent: Tuesday, 2 April 2019 1:24 PM
To: 'Shawn Chua' <shawnychua@tanchong.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

WITHOUT PREJUDICE

Dear Shawn,

Please send us copy of your receipts for our principal's consideration.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shawn Chua [<mailto:shawnychua@tanchong.com>]
Sent: Tuesday, 2 April 2019 12:48 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

LKK Ref: **CC4/iii1800901/JA3**
Our Ref: **GBG1034K**

Good afternoon.

Any update?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Shawn Chua
Sent: Thursday, March 21, 2019 8:43 AM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

LKK Ref: **CC4/iii1800901/JA3**
Our Ref: **GBG1034K**

Good morning.

The commercial vehicle rental period was for the last 2 days while the Grab receipts was their transport fee during their work.

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Wednesday, March 20, 2019 11:02 AM
To: Shawn Chua <shawnychua@tanchong.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Shawn,

For a full and final settlement on your client's claim, we revise and improve our offer as follows:

COR : \$ 4,277.22
LOR : \$ 190.00 (\$95 x 2days)

Total : \$ 4,467.22

Kindly confirm acceptance.

For your grab receipts, kindly furnish proof and state its purpose for our principal's consideration.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shawn Chua [<mailto:shawnychua@tanchong.com>]
Sent: Wednesday, 13 March 2019 10:39 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

LKK Ref: **CC4/iii1800901/JA3**
Our Ref: **GBG1034K**

Good morning.

Our repair cost is \$4277.22, rental is \$190, while his Grab receipts are \$125.

With your global sum of \$4465, I'm still short of \$127.22.

Hope you can reconsider our offer.

Thanks.

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Wednesday, March 13, 2019 10:11 AM
To: Shawn Chua <shawnychua@tanchong.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: GBG1034K ON 11.05.18 / III SHA 4241U

WITHOUT PREJUDICE

Dear Shawn,

On without prejudice basis and without admission of liability, we offer global sum \$4,465.00 (all-in).

Kindly confirm acceptance.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shawn Chua [<mailto:shawnychua@tanchong.com>]
Sent: Saturday, 2 March 2019 12:09 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: GBG1034K Claim Computation

LKK Ref: **CC4/iii1800901/JA3**
Our Ref: **GBG1034K**

Good afternoon.

Any update?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Wednesday, February 20, 2019 9:07 AM
To: Shawn Chua <shawnychua@tanchong.com>
Subject: RE: GBG1034K Claim Computation

WITHOUT PREJUDICE

Dear Shawn,

Please hold as we follow-up on mandate approval.

We will revert as soon as possible.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shawn Chua [<mailto:shawnychua@tanchong.com>]

Sent: Wednesday, 20 February 2019 8:47 AM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: GBG1034K Claim Computation

LKK Ref: **CC4/iii1800901/JA3**

Our Ref: **GBG1034K**

Good morning.

Any update?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Shawn Chua

Sent: Tuesday, February 12, 2019 8:56 AM

To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>

Subject: RE: GBG1034K Claim Computation

LKK Ref: **CC4/iii1800901/JA3**

Our Ref: **GBG1034K**

Good morning.

Any update?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023

Fax: +65 64795019



From: Shawn Chua
Sent: Friday, January 25, 2019 12:27 PM
To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>
Subject: RE: GBG1034K Claim Computation

LKK Ref: **CC4/iii1800901/JA3**
Our Ref: **GBG1034K**

Good afternoon.

Any update?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Shawn Chua
Sent: Tuesday, January 15, 2019 11:25 AM
To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Subject: RE: GBG1034K Claim Computation

LKK Ref: **CC4/iii1800901/JA3**
Our Ref: **GBG1034K**

Good morning.

Any update?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd

25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: Shawn Chua
Sent: Monday, December 31, 2018 9:17 AM
To: 'Joy Irene (LKKAuto)' <JoyIrene@lkkauto.com>
Subject: GBG1034K Claim Computation

LKK Ref: **CC4/iii1800901/JA3**
Our Ref: **GBG1034K**

Good morning.

Attached are the documents for **GBG1034K claim computation**.

Kindly issue the **cost of repair** of **\$4277.22** payable to **TC AutoClinic Pte Ltd** & the **rental** of **\$315** payable to **Soon Seng Electric Pte Ltd**.

Please mail the payments to **TC AutoClinic Pte Ltd 25 Leng Kee Rd S159097**.

Attention to **Mr Shawn Chua**.

Thank you so much for your time & assistance.

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019

