

INS. CASE OWNER

CC 3 / AIG1800

8997, K1wa3

LKK:  
IDAC:

Slavery

ANK

DOI:

ASSIGNMENT

16/5/18

Date / Time:

16/5/18

Registered in Merimen:

17/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.

SCH 3769L

Name of Insured

Ang Lip Sing

Insured Tel No.

HP:

97159293

Excess Sec II :SS

D.O.A:

15/5/18

Is driver the owner?

( YES / NO )

Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SHA 91584



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

CD66104ay



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

2/5/18  
2/5/18

SHA 91584 (17/5/18 20:27) / M10W6192 05A 15/1/18  
- 103/116/1809/1103/ K1wa3 2:00 7/11/18  
SCH 3769L - X

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	
After call ltr to OI:	23/5/18 U1000 Ch
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup):	<input type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
PIR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>
LOD:	<input checked="" type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

Confirm accident details. Inform TP claim letter send out  
Recent BI Led From TP.

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: SS ( days) Reduction: % Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 8/4/19

Confirm with Aileen

Email ☐ Call ☐

Final Liability: % 50 (Agreed / Assessed) BOLA S/N No. : NW

Repair Cost: 1296.68 SS 648.34

Loss of Rental (LOR): 318.50 SS 156.75 ( 2.5 days) x 125.40

Loss of Use (LOU): SS (5 x days)

Loss of Income (LOI): SS (5 x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search 749 SS 749

Medical: SS

Disbursement: SS (e.g. Tow/ Independent)

Legal Cost: SS

Total: 1617.67. SS 812.58 Global Sum SS: 850.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: SS 850.00

Name 1: Comfortdelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.) SS

Name 2:

Payee 3: (Strike if N.A.) SS

Name 3:

9/4/19

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format:
- 3) Survey fee:



Date/Time: 15.05.2018 16:49

Page : 1

ARC Repair TP(CFSO)1

**JOB CARD** Sales Order:

JC NO305160612

CITYCAB PTE LTD  
7010070  
83 SIN MING DRIVE  
Singapore SINGAPORE 575717  
5551188

(C)

RD NO.

REGN NO: SHA9158U

MILEAGE

MAKE: TOYOTA

FUEL  
E  $\frac{1}{2}$  F

MODEL	DATE/TIME IN
PRIUS HYBRID(G4)15.	05.2018 11:45

DATE/TIME IN \_\_\_\_\_

YR OF MANU  
22.06.2017

TARGET DATE

CHASSIS CODE  
JTDKB3FU603558433

COMPLETION DATE/TIME

### JOB DESCRIPTION

Print Date: 15.05.2018  
Time: 3P 15.05.18/C

LABOR CODE

DESCRIPTION

ASSESSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

### Int Slip

Exit Pass

SHA9158U

JU AIG

Vehicle No.: SHA9158U

Advisor

Signature/Date

Name of Service Advisor \_\_\_\_\_

Date \_\_\_\_\_

+ Service Reception upon collection

To be kept by Security Guard

VEHICLE NO : SHA 9158U

15/5/2018 16:07

**MAKE**  

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
REAR BUMPER X repair			\$ 458.60
REAR BUMPER CLIPS X			\$ 22.00
RETAINER, REAR BUMPER, SIDE, RH X			\$ 94.80
SEAL, REAR BUMPER SIDE, RH X repair			\$ 148.40
REAR FENDER, RH X repair			\$ 817.50
REAR FENDER SHEILD (RH) X			\$ 134.20
REAR WHEEL HUB CAP (RH) ✓			\$ 175.80
SUB TOTAL			\$ 1,851.30
LESS 25%			\$ 462.83
DISCOUNTED TOTAL			\$ 1,388.48
REAR BUMPER RUBBER MAT X			\$ 50.00
REAR DOOR COMFORT & APPS STICKER ✓			\$ 80.00
			\$ 130.00
LABOUR CHARGE			
Panel Beating			\$ 850.00
Spray Painting Charge			\$ 400.00
Wiring Charge			\$ 50.00
Tuff Kote			\$ 50.00
Remove/Refix Cushion & Upholstery Rear			\$ 150.00
Remove/Refix Rear Windscreen Glass			\$ 120.00
Remove/Refix Reverse Sensor			\$ 120.00
Rear Wheel Alignment			\$ 120.00
TOTAL LABOUR			\$ 1,860.00
ESTIMATE TOTAL			\$ 3,378.48

NETT  
NETT

400  
600

Kalin CLK  
16/5/8 1036  
2 kg  
PIP  
After Repair photo

LKR Auto Consultancy is hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party Surveys on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary repairs must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305160612  
Date : 17/05/2018

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK  
Attn : KALVIN  
: SHA9158U  
Date of Accident : 15/05/2018

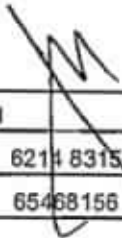
The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-


- The repair job shall bill to: AIG --- SLH3769L  
###
- The finalized amount shall be:
 

(a) Spare Parts after List discount		\$211.85
(b) Labour Charges	###	\$1,000.00
<b>Total for Part-By-Part Repair Cost</b>		<b>\$1,211.85</b>
(c) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less: 20%		
<b>Final Lumpsum Repair cost</b>		

- Estimated normal period for repairs: 2 working days
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
- Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : JUMANI  
Tel : 6214 8315  
Fax : 6546 8156

Signature :   
Name : KALVIN  
Date : 18/5/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE

Date: 17.05.2018

Time: 12:26:25

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010070  
ADDRESS : CITYCAB PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65551188

JOB NO : 305160612  
REGN NO : SHA9158U  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(G4)  
DATE OF REGN : 22.06.2017  
DATE/TIME IN : 15.05.2018 11:45  
ACCIDENT DATE : 15.05.2018

## JOB / PARTS DESCRIPTION

## QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 03-01-0302-2057-G PRIG4 CAP WHEEL 1 L 175.80 25.00 131.85

0002 28-01-0103-2014-A I40V3 APP LOGO REAR DOOR 1 N 80.00 2.50- 80.00

SUB-TOTAL : 211.85

## JOB NATURE

0000 L PANEL BEATING- REAR 400.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 600.00

SUB-TOTAL : 1,000.00

TOTAL : 1,211.85

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

## REPAIR ESTIMATE

VEHICLE NO : SHA 9158U

15/5/2018 16:07

MAKE :

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
REAR BUMPER <i>X repair</i>			\$ 458.60
REAR BUMPER CLIPS <i>X 2</i>			\$ 22.00
RETAINER, REAR BUMPER, SIDE, RH <i>X 5</i>			\$ 94.80
SEAL, REAR BUMPER SIDE, RH <i>X repair</i>			\$ 148.40
REAR FENDER, RH <i>X repair</i>			\$ 817.50
REAR FENDER SHEILD (RH) <i>X 5</i>			\$ 134.20
REAR WHEEL HUB CAP (RH) <i>1</i>			\$ 175.80
SUB TOTAL			\$ 1,851.30
LESS 25%			\$ 462.83
DISCOUNTED TOTAL			\$ 1,388.48
REAR BUMPER RUBBER MAT <i>X 1</i>			\$ 50.00
REAR DOOR COMFORT & APPS STICKER <i>1</i>			\$ 80.00
			\$ 130.00
LABOUR CHARGE			
Panel Beating			\$ 850.00
Spray Painting Charge			\$ <del>400.00</del> 600
Wiring Charge			\$ 50.00
Tuff Kote			\$ 50.00
Remove/Refix Cushion & Upholstery Rear			\$ 150.00
Remove/Refix Rear Windscreen Glass			\$ 120.00
Remove/Refix Reverse Sensor			\$ 120.00
Rear Wheel Alignment			\$ 120.00
TOTAL LABOUR			\$ 1,860.00
ESTIMATE TOTAL			\$ 3,378.48

Kalin CLK

16/5/18 1030h

2/17/18

PIP

After Repair photo

LKK Auto Consultants hence name the Reparer of the following:

- To survey before/after spray painting
- To display damaged parts during survey
- Parts price are subject to confirmation
- Third party claims on a "without Prejudice" basis
- No illegal or "unlawful" work
- Supplementary claims must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Ref : CC1805385/ SHA9158U /CL(st)

Date : 5-Jun-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**

**CHARTIS Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA9158U YOUR INSURED  
SLH3769L AND OTHER ON 15.05.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no:

**SHA9158U** which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLH3769L** we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 1,296.68
2	<u>3</u> days Loss of Rental @ \$ 125.40 per day	\$ 376.20
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ -
5	GIA / Police Report Fees	\$ 7.49
6	Towing / Medical / Transportation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 1,680.37</b>

**HIRER'S CLAIM**

7	<u>3</u> days Loss of Income @ \$ 80.00 per day	\$ 240.00
<b>Total Claims :</b>		<b>\$ 1,920.37</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
- b) LTA search slip/s of : SLH3769L
- c) GIA / Police report/s of : SHA9158U
- d) Letter of authority from owner / hirer / operator
  - ( ) Witness statement/s
  - ( ) Certificate of Insur ( x ) Rental Rate letter
  - ( X ) Photograph/s of Accident Scene
  - ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Cecilia Lee*

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

**COMFORTDELGRO  
ENGINEERING**

CDGE Taxi Claims Dept ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive 4th Floor 205 Braddell Road Singapore 579701

Singapore 508969

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198203229

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758158

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Defu**  
6 Defu Avenue 1  
Singapore 639537

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

A member of

**COMFORTDELGRO**







Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18008997/K1wa3

24 May 2018

**Ong Lip Sing**

Blk 637 Bedok Reservoir Road

#04-33

Singapore 410637

Dear Sir/Madam,

**ACCIDENT INVOLVING SLH 3769L & SHA 9158U ON 15/05/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 08/06/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGTOYOTA PRIUS SHA9158U , SLH3769L  
PAYA LEBAR RD TWDS GUILLEMARD RD.

ON 15-May-18 10:20

I / We

BEN MENG KING

(Hirer) NRIC No.: S0132155B

and/or

HOE SIM KONG

(Relief) NRIC No.: S1202000G

Taxi Number

SHA9158U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

15-May-2018

Name of Hirer

BEN MENG KING

Hirer NRIC

S0132155B

Signature :



Address

119 POTONG PASIR AVENUE 1 #09-1...  
350119

Contact No.

97896931

Name of Relief

HOE SIM KONG

Relief NRIC

S1202000G

Signature :



Address

23 BENDEMEER RD #06-517  
330023

Contact No.

82428457

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 850.00 (Global Sum) for vehicle no. SHA 9158U that was damaged pursuant to the accident which occurred on 15/05/2018 (date) along PAYA LEBAR (location) involving vehicle no/s SLH 3769L.

This is pursuant to the inspection conducted on 16/05/2018 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD ("the third party claimant") of vehicle no. SHA 9158U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 9158U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of April (month) 2019 (year)

Auk  
  
Signed by appointed surveyor

  
AILEEN TAN  
Manager, Claims  
Signed by "the workshop" (with chop)  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASTA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA9158U

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
22.06.2017

CHASSIS CODE  
JTDKB3FU603558433

INV. NO/DATE  
91376084 04.06.2018

JOB NO.  
305160612

ODOMETER READING

DATE/TIME IN  
15.05.2018 11:45

Description : 3P 15.05.18

S/No Part No.

Qty Unit Price Wdisc Net

### PART REQUISITION

0001	28-01-0103-2014	140V3 APP LOGO REAR IXOR	1	80.00	0.00	80.00
0002	03-01-0302-2057	PRIG4 CAP WHEEL	1	175.80	25.00	131.85
SUB-TOTAL:			:			211.85

### JOB NATURE

0001	L	PANEL REPAIRING- REAR	400.00		400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	600.00		600.00
SUB-TOTAL:			:		1,000.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TRULY AT OWNERS' RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON DELIVERY AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91376084	1,296.68	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA9158U

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
22.06.2017

CHASSIS CODE  
JTDKB3PU603558433

INV. NO/DATE  
91376084 04.06.2018

JOB NO.  
305160612

ODOMETER READING

DATE/TIME IN  
15.05.2018 11:45

Items total	1,211.85
Add GST @ 7.000 %	84.83
Invoice amount	1,296.68

Issued by : KATHERINETAN 04.06.2018 09:58:39  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM WHICH THE WORK WAS NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE MONTH END IN PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91376084	1,296.68	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC18050385



Date: 25 May 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      15/05/2018    @   10:20 hrs  
ALONG                              PAYA LEBAR RD TWDS GUILLEMARD RD  
INVOLVING                        SLH3769L

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9158U** (the "Taxi"). The Taxi was hired to **BEN MENG KING IC NO S0132155B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLH3769L	15 May 2018 / 10:20:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHA91584



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 May 2018 <a href="#">Edit Reg</a>		16 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,211.85</b> <a href="#">Edit Estimates</a>	<b>S\$1,211.85</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>ONG LIP SING</b> , ID: S14559631									
Main Claimant: <b>CITYCAB PTE LTD</b> , Co. Reg. No.: 199502839G									
Vehicle Reg. No.:	<b>SHA9158U</b>	Date of Loss:	15/05/2018 10:00 - :59 [10 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 7139844320SG</b>	Policy/Cover Note No.:	2100488707 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLH3769L</b>	Policy No. (Claimant):	D-18088937MFSH						
		Excess:							
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loh, Chee-Heng</b> ] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 28/05/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (18/05/2018): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHA9158U (7139844320SG)  
[SLH3769L]  
TP  
CITYCAB PTE LTD  
May 15 2018 10:00AM  
[ONG LIP SING]  
ComfortDelGro Engineering Pte Ltd

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<a href="#">Upload Video</a>	<a href="#">Upload Audio</a>	<b>View</b> <a href="#">View in Browser</a> <span style="float: right;">▼</span>	
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Letters/Correspondences					1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit		

Photos/Images					3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
2	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
3	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
4	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
5	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
6	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
7	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
8	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
9	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
10	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
11	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
12	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
13	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
14	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
15	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
16	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
17	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
18	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
19	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
20	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
21	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
22	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
23	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
24	18/05/18 08:08	General View		Load JPG	<input checked="" type="checkbox"/>	
25	18/05/18 08:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
26	18/05/18 08:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
27	18/05/18 08:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
28	18/05/18 08:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	
29	18/05/18 08:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>	

Documentation					1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	26/05/18 01:14	TP ESTIMATE - MARKED		Load PDF		
2	26/05/18 01:14	TP GIA REPORT		Load PDF		
3	11/04/19 09:08	WORKSHOP INVOICE		Load PDF		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail Print
		LKK Auto Consultants Pte Ltd (HQ)		
4	11/04/19 09:08	AUTHORISATION TO ACT FORM		Load PDF
5	11/04/19 09:08	Release Voucher		Load PDF
6	11/04/19 09:08	RENTAL RECEIPT		Load PDF
7	11/04/19 09:08	RENTAL MILEAGE		Load PDF
8	11/04/19 09:08	LTA SEARCH		Load PDF
9	11/04/19 09:08	LETTER TO OI		Load PDF
		AIG Asia Pacific Insurance Pte. Ltd. (SG)		
1	18/05/18 09:20	OI GIA REPORT		Load PDF
2	18/05/18 10:46	TP GIA		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLH3769L (Insd veh)	Model:	TOYOTA PRIUS 1.8 HYBRID
	SHA9158U (TP veh)		CVT (A)
Date of Accident:	15/05/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$		4,042.96
Final Repair Cost	:	\$		850.00
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		2.50 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		850.00

**Is Third Party Workshop GIA Registered?**    ☒ [ X ] YES    ☐ [ ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: ~~Yes~~/ No    BOLA Scenario No: \_\_\_\_\_

NIL

BOLA Liability: \_\_\_\_\_ 50 \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 850.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

11 Apr  
2019

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18008997/K1WA3Q2

Date: 11/04/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100488707  
**Claimant Vehicle No :** SHA9158U **Insured Vehicle No :** SLH3769L  
 Date of Loss: 15/05/2018 Nature of Claim: TP Claim No: 7139844320SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SHA9158U**  
 Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A) Engine No: 2ZRS047219  
 Reg. Date: 22/06/2017 (Man. Year: 2017) Chassis No: JTDKB3FU603558433  
 Colour: Yellow Odometer: 109940 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm  
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,518.47	211.85	1,306.62	86.05
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,260.00	1,000.00	1,260.00	55.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,778.47</b>	<b>1,211.85</b>	<b>2,566.62</b>	<b>67.93</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>264.49</b>	<b>84.83</b>	<b>179.66</b>	<b>67.93</b>
<b>Nett Amount (S\$)</b>	<b>4,042.96</b>	<b>1,296.68</b>	<b>2,746.28</b>	<b>67.93</b>
<b>+ Car Rental (2.5 x S\$125.40/day) (S\$)</b>		<b>313.50</b>		
		<b>1,610.18</b>		
<b>Liab Amount (50.00%) (S\$)</b>		<b>805.09</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.49</b>		
<b>Nett Liability (S\$)</b>		<b>812.58</b>		
<b>Global Sum Settlement (S\$)</b>		<b>850.00</b>		

## INSPECTION

Date of Assignment: 16/05/2018  
 Date Inspected: 16/05/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	458.60 FL	*- FL
2	1		*REAR BUMPER CLIPS	Not Necessary	22.00 FL	*- FL
3	1		*RETAINER ,REAR BUMPER ,SIDE ,RH	Serviceable	94.80 FL	*- FL
4	1		*SEAL ,REAR BUMPER SIDE ,RH	Repair	148.40 FL	*- FL
5	1		*REAR FENDER ,RH	Repair	817.50 FL	*- FL
6	1		*REAR FENDER SHIELD (RH)	Serviceable	134.20 FL	*- FL
7	1		*REAR WHEEL HUB CAP (RH)	Grazed	175.80 FL	*175.80 FL
8	1		*REAR BUMPER RUBBER MAT	Not Necessary	50.00 FS	*- FS
9	1		*REAR DOOR COMFORT & APPS STICKER	Necessary	80.00 FS	*80.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

<b>Sub Total (\$\$)</b>	<b>1,981.30</b>	<b>255.80</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>462.83</b>	<b>43.95</b>
<b>Total Parts (\$\$)</b>	<b>1,518.47</b>	<b>211.85</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	850.00	400.00
2	SPRAY PAINTING CHARGE	New	800.00	600.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	0.00
5	REMOVE/REFIX CUSHION & UPHOLSTERY REAR	New	150.00	0.00
6	REMOVE/REFIX REAR WINDSCREEN GLASS	New	120.00	0.00
7	REMOVE/REFIX REVERSE SENSOR	New	120.00	0.00
8	REAR WHEEL ALIGNMENT	New	120.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>2,260.00</b>	<b>1,000.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >