Vic (LKKAuto)

From: Vic (LKKAuto)

Monday, 24 June, 2019 2:39 PM Sent:

To: kelvinchew@ethicarz.sg; katherinechan@ethicarz.sg

Cc: Admin A; heng@ethicarz.sg; skng@ethicarz.sg; Vic (LKKAuto)

RE: [LPC]: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ha3 DOA: 14 Subject:

MAY 2018

Attachments: DV.pdf

Without Prejudice

Dear Kelvin,

We refer to your below email and the contents were noted.

Kindly let the owner sign the attached DV and forward back to us (LKK) the original signed hard copy for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: kelvinchew@ethicarz.sg [mailto:kelvinchew@ethicarz.sg]

Sent: Thursday, 13 June, 2019 11:56 AM

To: Joy Irene (LKKAuto); katherinechan@ethicarz.sg

Cc: CS A Team; Admin A; heng@ethicarz.sg; skng@ethicarz.sg

Subject: RE: [LPC]: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3 DOA: 14 MAY 2018

Dear Joy,

Refer to your offer, we confirmed accept the amount of \$\$13,547.45 all in.

Please issue and mail the cheque to the following address:

Block 9004, Tampines Industrial Park A #03-92, Street 93 Singapore 528838

Thank you.

Best Regards,

Kelvin Chew



Ethicarz Pte. Ltd.

Tel: (65) 6384 4404 | Fax: (65) 6384 0444 | Email: kelvinchew@ethicarz.sg | Website: www.ethicarz.sg

Address: 56 Loyang Way #04-04 Loyang Enterprise Building Singapore 508775

From: Joy Irene (LKKAuto) < <u>Joylrene@lkkauto.com</u>>

Sent: Wednesday, 12 June 2019 5:04 PM

To: katherinechan@ethicarz.sg

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; heng@ethicarz.sg; skng@ethicarz.sg;

kelvinchew@ethicarz.sg

Subject: RE: [LPC]: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3 DOA: 14 MAY 2018

WITHOUT PREJUDICE

Dear Katherine,

Kindly confirm acceptance on our offer at \$13,547.45 all-in.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Joy Irene (LKKAuto)

Sent: Thursday, 6 June 2019 4:03 PM **To:** katherinechan@ethicarz.sg

Cc: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; <u>heng@ethicarz.sg</u>; <u>skng@ethicarz.sg</u>;

kelvinchew@ethicarz.sg

Subject: RE: [LPC]: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3 DOA: 14 MAY 2018

WITHOUT PREJUDICE

Dear Katherine,

Kindly hold as we seek approval on the quantum \$13,547.45.

We will update you once approved.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: katherinechan@ethicarz.sg [mailto:katherinechan@ethicarz.sg]

Sent: Friday, 31 May 2019 2:37 PM

To: Joy Irene (LKKAuto) < <u>JoyIrene@lkkauto.com</u>>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; heng@ethicarz.sg; skng@ethicarz.sg;

kelvinchew@ethicarz.sg

Subject: RE: [LPC]: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3 DOA: 14 MAY 2018

WITHOUT PREJUDICE

Dear Joy,

Any update for us?

Kindly let us have your offer.

Thanks and look forward for your reply.

HAVE A NICE DAY

Regards,
Katherine Chan
Ethicarz Pte Ltd

From: katherinechan@ethicarz.sg <katherinechan@ethicarz.sg>

Sent: Tuesday, 2 April 2019 2:10 PM

To: 'Joy Irene (LKKAuto)' < <u>Joylrene@lkkauto.com</u>>

Cc: 'CS A Team' <<u>cs-a@lkkauto.com</u>>; 'Admin A' <<u>admin-a@lkkauto.com</u>>; 'heng@ethicarz.sg' <<u>heng@ethicarz.sg</u>>;

Subject: RE: [LPC]: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3 DOA: 14 MAY 2018

WITHOUT PREJUDICE

Dear Joy,

We attached herewith the LOD for your necessary action.

Kindly let us have your offer.

Thanks and look forward for your reply.

HAVE A NICE DAY

Regards,
Katherine Chan
Ethicarz Pte Ltd

From: Joy Irene (LKKAuto) < <u>Joylrene@lkkauto.com</u>>

Sent: Tuesday, 2 April 2019 1:42 PM **To:** katherinechan@ethicarz.sg

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; heng@ethicarz.sg; skng@ethicarz.sg

Subject: RE: [LPC]: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3 DOA: 14 MAY 2018

WITHOUT PREJUDICE

Dear Kathrine,

Kindly send your LOD.

We apologize for the late response.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: katherinechan@ethicarz.sg [mailto:katherinechan@ethicarz.sg]

Sent: Tuesday, 2 April 2019 10:21 AM

To: Joy Irene (LKKAuto) < <u>JoyIrene@lkkauto.com</u>>

Cc: CS A Team < cs-a@lkkauto.com >; Admin A < admin-a@lkkauto.com >; heng@ethicarz.sg; skng@ethicarz.sg

Subject: RE: [LPC]: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3 DOA: 14 MAY 2018

REMINDER

WITHOUT PREJUDICE

Dear Joy,

Kindly let us have your offer as soon as possible.

Thanks and look forward for your reply.

HAVE A NICE DAY

Regards,
Katherine Chan

From: katherinechan@ethicarz.sg <katherinechan@ethicarz.sg>

Sent: Wednesday, 13 February 2019 3:25 PM
To: 'Olivia Lau (LKKAuto)' <olivialau@lkkauto.com>

Cc: 'CS A Team' <<u>cs-a@lkkauto.com</u>>; 'Admin A' <<u>admin-a@lkkauto.com</u>>

Subject: RE: [LPC]: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3 DOA: 14 MAY 2018

WITHOUT PREJUDICE

Dear Joy,

Kindly let us have your offer.

Thanks!

HAVE A NICE DAY

Regards, Katherine Chan

From: Olivia Lau (LKKAuto) < olivialau@lkkauto.com>

Sent: Friday, 4 January 2019 10:33 AM

To: Joy Irene (LKKAuto) < <u>JoyIrene@lkkauto.com</u>>; <u>katherinechan@ethicarz.sg</u>

Cc: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: [LPC]: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3 DOA: 14 MAY 2018

LKK Ref: CC4/LPC18008994/K1ja3

Hi Katherine,

Thank you for your email. <u>Joy</u> will taking over the case.

Joy, FYNA please.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: <u>olivialau@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: katherinechan@ethicarz.sg [mailto:katherinechan@ethicarz.sg]

Sent: Thursday, 20 December, 2018 3:18 PM

To: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Cc: heng@ethicarz.sg

Subject: RE: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3 DOA: 14 MAY 2018

REMINDER

WITHOUT PREJUDICE

Dear Thin Thin,

Kindly refer to our e-mail dated 30 July 2018.

Kindly let us have your offer.

Thanks!

HAVE A NICE DAY

Regards, Katherine Chan

From: katherinechan@ethicarz.sg <katherinechan@ethicarz.sg>

Sent: Monday, 30 July 2018 1:41 PM

To: 'Thin Thin (LKKAuto)' < thinthin@lkkauto.com Cc: 'heng@ethicarz.sg' thinthin@lkkauto.com

Subject: RE: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3

WITHOUT PREJUDICE

Dear Thin Thin,

We attached herewith the LOD and supporting documents for your necessary action.

Kindly let us have your offer.

Thanks!

HAVE A NICE DAY

Regards, Katherine Chan

From: Thin Thin (LKKAuto) < thinthin@lkkauto.com>

Sent: Monday, 30 July 2018 11:35 AM

To: katherinechan@ethicarz.sg

Cc: heng@ethicarz.sg

Subject: RE: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3

Without Prejudice,

Dear Katherine,

Yes, kindly forward us the LOD for our necessary action.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: katherinechan@ethicarz.sg <katherinechan@ethicarz.sg>

Sent: Monday, 30 July 2018 10:12 AM

To: Thin Thin (LKKAuto) < thinthin@lkkauto.com>

Cc: heng@ethicarz.sg

Subject: RE: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3

WITHOUT PREJUDICE

Dear Thin Thin,

May I know for this case is direct settle with yours?

Thanks and look forward for your reply.

HAVE A NICE DAY

Regards,

Katherine Chan

From: Thin Thin (LKKAuto) < thinthin@lkkauto.com>

Sent: Tuesday, 24 July 2018 12:03 PM

To: katherinechan@ethicarz.sg

Subject: RE: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3

WITHOUT PREJUDICE

Dear Suanne,

We refer to the email below.

Our surveyor have finalise COR at \$ 12,000.00 (exclude gst) 8 days.

Please note that:

- This e-mail is on 'without prejudice' basis which does <u>not</u> amount to an <u>authorisation of repair</u> to your client's vehicle.
- The final repair cost is subjected to the consistency of the damages according to the nature of the accident.
- The days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.
- All finalisation is subject to our Principal insurer's approval.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: $\underline{thinthin@lkkauto.com}$ | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: katherinechan@ethicarz.sg <katherinechan@ethicarz.sg>

Sent: Tuesday, 24 July 2018 11:54 AM

To: Thin Thin (LKKAuto) < thinthin@lkkauto.com>

Subject: RE: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3

WITHOUT PREJUDICE REMINDER

Dear Thin Thin,

Kindly let us have your finalised.

Thanks!

HAVE A NICE DAY

Regards, Katherine Chan From: katherinechan@ethicarz.sg <katherinechan@ethicarz.sg>

Sent: Tuesday, 17 July 2018 9:27 AM

To: 'Thin Thin (LKKAuto)' < thinthin@lkkauto.com>

Subject: RE: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3

Dear Thin Thin,

We attached herewith the after paint photo for your necessary action.

Kindly let us have your finalised.

Thanks!

HAVE A NICE DAY Regards, Katherine Chan

From: Thin Thin (LKKAuto) < thinthin@lkkauto.com>

Sent: Friday, 13 July 2018 12:13 PM

To: katherinechan@ethicarz.sg; Kalvin Ang (LKKAuto) katherinechan@ethicarz.sg; Olivia Lau (LKKAuto) kath

Subject: RE: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3

Dear Katherine,

We refer to the below matter.

We would like to request after paint photos for our necessary action.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olivia Lau (LKKAuto)

Sent: Friday, 29 June 2018 11:34 AM

To: katherinechan@ethicarz.sg; Kalvin Ang (LKKAuto) <kalvinang@lkkauto.com>; Thin Thin (LKKAuto)

< thinthin@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>

Subject: RE: SGN 8882 L FINALISED // LKK Ref: CC4/LPC18008994/K1ua3

LKK Ref: CC4/LPC18008994/K1ua3

Hi Katherine,

Your case is being handled by Kalvin / Thin thin.

Thanks.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: <u>olivialau@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



From: katherinechan@ethicarz.sg [mailto:katherinechan@ethicarz.sg]

Sent: Wednesday, 27 June, 2018 12:09 PM

To: CSI < csi@lkkauto.com>

Subject: RE: SGN 8882 L FINALISED

Dear Kalvin,

We attached herewith the estimate for your necessary action.

We would like to finalised COR at lump sum \$ 14,380.00

Kindly please confirm.

Thanks and look forward for your reply.

Regards, Katherine Chan



Ethicarz Pte. Ltd.

T: (65) 6384 4404 | F: (65) 6384 0444 | W: <u>www.ethicarz.sg</u> 56 Loyang Way #04-04 Loyang Enterprise Building Singapore 508775