

## Vic (LKKAUTO)

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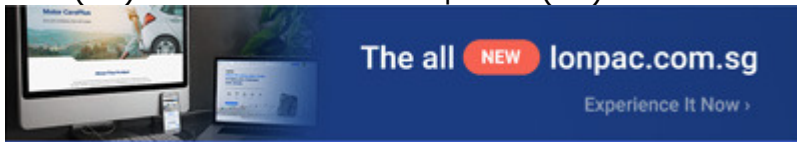
**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 12 June, 2019 4:20 PM  
**To:** Joy Irene (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Our Ref: 18/18/18/VP05/020603 Accident involving SJG2916P,SGN8882L & SKZ5252P along Yishun Ave 1 on 14/5/18 GIA Report - SGN8882L [External Confidential]

### Lonpac External - Confidential

Dear Irene,

Kindly proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Thursday, 6 June, 2019 4:00 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: Our Ref: 18/18/18/VP05/020603 Accident involving SJG2916P,SGN8882L & SKZ5252P along Yishun Ave 1 on 14/5/18 GIA Report - SGN8882L [External Confidential]

Ref: 18/18/18/VP05/020603

Dear Gerald,

This is 3 vehicle chain collision scenario where our insured driver was the 3<sup>rd</sup> in line.

Liability is not in our favour.

Summary to offer to repairer M/s **ETHICARZ PTE LTD** is as follows:

	TP CLAIMED	OUR <u>REVISED</u> TO OFFER
Cost of Repairs	\$ 22,542.21 (estimate)	\$ 12,840.00
Loss of Rental	\$ 840.00 (\$120 x 7 days)	\$ 700.00 (\$100 x 7 days)
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 23,389.66</b>	<b>\$ 13,547.45</b>

Relevant supporting claim documents attached for your perusal and reference.

For your approval.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Tuesday, 2 April 2019 2:54 PM  
**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Our Ref: 18/18/18/VP05/020603 Accident involving SJG2916P, SGN8882L & SKZ5252P along Yishun Ave 1 on 14/5/18 GIA Report - SGN8882L [External Confidential]

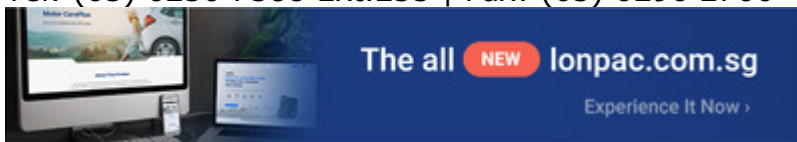
## **Lonpac External - Confidential**

Dear Irene,

Please note that our insured has yet to lodge the report.

We are unable to comment on liability.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]  
**Sent:** Tuesday, 2 April, 2019 2:08 PM  
**To:** GERALD POH WEE BIN  
**Cc:** Admin A  
**Subject:** RE: Our Ref: 18/18/18/VP05/020603 Accident involving SJG2916P, SGN8882L & SKZ5252P along Yishun Ave 1 on 14/5/18 GIA Report - SGN8882L

**Ref: 18/18/18/VP05/020603**

Dear Gerald,

We attach herewith a copy of our marked estimate and PA.

We will be requesting for your mandate shortly.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Friday, 18 May, 2018 11:13 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Our Ref: 18/18/18/VP05/020603 Accident involving SJG2916P, SGN8882L & SKZ5252P along Yishun Ave 1 on 14/5/18 GIA Report - SGN8882L

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Friday, 18 May, 2018 10:43 AM  
**To:** ERIC WOO JUN KIAT  
**Cc:** MT\_Claim\_SG; GERALD POH WEE BIN; ONG LI LI; Thin Thin (LKKAuto); Vivian Lau (LKKAuto); Admin A  
**Subject:** RE: Our Ref: 18/18/18/VP05/020603 Accident involving SJG2916P, SGN8882L & SKZ5252P along Yishun Ave 1 on 14/5/18 GIA Report - SGN8882L

**EQI ref: 18/18/18/VP05/020603**  
**LKK REF: CC4/LPC18008994/K1ua3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SGN 8882L

Date of survey: 16.05.2018

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair – incomplete (pending for parts price)
- TP GIA report
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Tuesday, 15 May, 2018 5:28 PM

To: 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: Our Ref: 18/18/18/VP05/020603 Accident involving SJG2916P,SGN8882L & SKZ5252P along Yishun Ave 1 on 14/5/18 GIA Report - SGN8882L

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Tuesday, 15 May 2018 5:19 PM

To: [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

Cc: [skgan@ethicarz.sg](mailto:skgan@ethicarz.sg); MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: FW: Our Ref: 18/18/18/VP05/020603 Accident involving SJG2916P,SGN8882L & SKZ5252P along Yishun Ave 1 on 14/5/18 GIA Report - SGN8882L

Dear Catherine / Nivitha,

Kindly refer to our attachment and email below.

Please proceed to appoint Ma Chin Fook to conduct a survey of the vehicle SGN 8882L on without Prejudice Basis.

We look forward to receiving your report soon.

Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

-----Original Message-----

From: skgan@ethicarz.sg [mailto:skgan@ethicarz.sg]  
Sent: Tuesday, 15 May, 2018 5:10 PM  
To: ERIC WOO JUN KIAT  
Cc: MT\_Claim\_SG  
Subject: Re: Our Ref: 18/18/18/VP05/020603 Accident involving SJG2916P,SGN8882L & SKZ5252P along Yishun Ave 1 on 14/5/18 GIA Report - SGN8882L

Dear Sir/Mdm,

Please arrange Ma Chin Fook to survey the vehicle.

Thank you

Best regards,  
Khim

ETHICARZ PTE LTD  
56 Loyang Way, Loyang Enterprise Building  
#04-04 S(508775)  
Tel : 6384 4404 Fax : 6384 0444

On 2018-05-15 16:50, ERIC WOO JUN KIAT wrote:

> Dear Khim,  
>  
> We refer to your email below.  
>  
> We will proceed to conduct a pre-repair survey of the damage to your  
> client's vehicle jointly with your workshop. We propose to use one of  
> the motor surveyors named in the attached list to conduct the joint  
> pre-repair survey as a single joint expert. (Please see attached).  
>  
> Please let us know within 2 working days whether you are agreeable to  
> the appointment of any of the motor surveyors provided to you as a

> single joint expert. You may select one of the listed motor surveyors.  
>  
> Thank you.  
>  
> Best Regards,  
> Eric Woo  
> Claims Executive | Lonpac Insurance Bhd  
> 300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
> Tel: (65) 6279 9253 | Fax: (65) 6296 3767  
>  
> -----Original Message-----  
> From: skgan@ethicarz.sg [mailto:skgan@ethicarz.sg]  
> Sent: Tuesday, 15 May, 2018 4:31 PM  
> To: MT\_Claim\_SG  
> Subject: GIA Report - SGN8882L  
>  
> Dear LONPAC,  
>  
>  
> Please refer to GIA report.  
>  
>  
> Please provide us panel surveyor list to choose from.  
>  
>  
>  
> Best regards,  
> Khim  
>  
> ETHICARZ PTE LTD  
> 56 Loyang Way, Loyang Enterprise Building  
> #04-04 S(508775)  
> Tel : 6384 4404 Fax : 6384 0444