

Khanchna (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, November 16, 2020 10:47 AM
To: Khanchna (LKK Auto); Admin A
Cc: Lionel Chua; Claims Dept of CTI; Alfred Toh
Subject: RE: URGENT- MANDATE REQUEST - Accident Involving GBE8001U (OI : CTI - SNM18D02711/C02/GBE8001U/chongbs/tanghl/chuakk) and SHC5660B (TP : LKK REF - CC3/CTI18008990/Kha3) on 07/05/2018

LKK REF - CC3/CTI18008990/Kha3

CTI REF - SNM18D02711/C02/GBE8001U/chongbs/tanghl/chuakk

Dear Sirs

We refer to your email and reminders pertaining to the above matter.

Please proceed to offer 50% liability at \$3,308.50 in view of the conflicting version and absence of video footage.

We await your further advice to enable our Lionel to act accordingly.

p.s. Ben Tang is no longer in service with CPTI.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, November 12, 2020 9:35 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: URGENT- MANDATE REQUEST - Accident Involving GBE8001U (OI : CTI - SNM18D02711C02) and SHC5660B (TP : LKK REF - CC3/CTI18008990/Kha3) on 07/05/2018 / OUR REF: SNM18D02711C02

Dear Sirs/Mdm,

We refer to mandate request dated 06/08/2020.

Third party is chasing us for offer urgently.

Please let us have your instruction/approval.

Thank you for your kind understanding.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Tuesday, November 10, 2020 9:20 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com; alfred.toh@sg.cntaiping.com

Subject: URGENT- MANDATE REQUEST - Accident Involving GBE8001U (OI : CTI - SNM18D02711C02) and SHC5660B (TP : LKK REF - CC3/CTI18008990/Kha3) on 07/05/2018 / OUR REF: SNM18D02711C02

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Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Monday, October 5, 2020 4:48 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com
Subject: FW: MANDATE REQUEST - Accident Involving GBE8001U (OI : CTI - SNM18D02711C02) and SHC5660B (TP : LKK REF - CC3/CTI18008990/Kha3) on 07/05/2018 / OUR REF: SNM18D02711C02

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Please let us have your instruction/approval.

Thank you for your kind understanding.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: 6 August 2020 5:24 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: MANDATE REQUEST - Accident Involving GBE8001U (OI : CTI - SNM18D02711C02) and SHC5660B (TP : LKK REF - CC3/CTI18008990/Kha3) on 07/05/2018 / OUR REF: SNM18D02711C02

Dear Mdm,

Please note that officer in charge now is Ben Tang.

Dear Ben,

Please assist.

Kindly quote our reference number when replying.

NOTICE :

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Thursday, August 6, 2020 4:48 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: MANDATE REQUEST - Accident Involving GBE8001U (OI : CTI - SNM18D02711C02) and SHC5660B (TP : LKK REF - CC3/CTI18008990/Kha3) on 07/05/2018 / OUR REF: SNM18D02711C02

Your ref : SNM18D02711C02

Our ref : CC3/CTI18008990/Kka3n2

Dear Sirs/Madam,

We refer to the above matter.

Our Insured driver alleged that he had already completed the U-turn and was moving straight but third party turned from minor road to main road and rear-ended his vehicle. Whereas the third party alleged that collision occurred when he was travelling straight along the centre lane and our Insured made a sudden U-turn.

We are of the opinion that liability is 50% against Insured due to conflicting versions. There is no accident video. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer "TRANS-CAB SERVICES PTE LTD" at **\$3,308.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of repair (W/GST)	\$ 25,522.27	\$ 5,617.50
2. Loss of Rental (7 days x \$101.46)	\$ 710.22	\$ 659.49 (6.5 days x \$101.46)
3. Loss of Income (7 days x \$50)	\$ 350.00	\$ 325.00 (6.5 days x \$50)
TOTAL		\$ 6,601.99
50%		\$ 3,300.99

4. LTA Search Fee	\$ 7.50	\$ 7.50
TOTAL	\$ 26,589.99	\$ 3,308.50

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Friday, November 8, 2019 2:57 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI
<claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE8001U (OI : CTI - TBA) and SHC5660B (TP : LKK
REF - CC3/CTI18008990/Kha3) on 07/05/2018 / OUR REF: SNM18D02711C02

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Monday, 4 June 2018 11:22 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A
<admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE8001U (OI : CTI - TBA) and SHC5660B (TP : LKK
REF - CC3/CTI18008990/Kha3) on 07/05/2018 / OUR REF: SNM18D02711C02

Dear Mei Kwan,

Insured yet to report.

Thank you.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 30 May, 2018 1:54 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE8001U (OI : CTI - TBA) and SHC5660B (TP : LKK REF - CC3/CTI18008990/Kha3) on 07/05/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 5660B at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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