Re: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on 07.05.18 -- CC3/CTI18008990/Kka3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sun 14/11/2021 10:26 AM

To: jasminetan <jasminetan@transcab.com.sg>; 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>

Without Prejudice

Dear Sirs/Mdm,

May we have your reply to our offer dated 16/12/2020? We will treat as you are no longer interested in pursuing this third-party claim against us if there is no reply from you by 26/11/2021.

We will then proceed to close our file without any further consideration.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 16 October 2021 11:22 am

To: jasminetan <jasminetan@transcab.com.sg>; 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on 07.05.18 --

CC3/CTI18008990/Kka3

Urgent Reminder Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 16/12/2020.

Please confirm acceptance as it has been outstanding since 2018.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 4 October 2021 9:51 am

To: jasminetan <jasminetan@transcab.com.sg>; 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on 07.05.18 --

CC3/CTI18008990/Kka3

Urgent Reminder Without Prejudice

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Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 3 September 2021 3:36 pm

To: jasminetan <jasminetan@transcab.com.sg>; 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on 07.05.18 -- CC3/CTI18008990/Kka3

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 16/12/2020.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 11 August 2021 11:36 am

To: jasminetan <jasminetan@transcab.com.sg>; 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on 07.05.18 --

CC3/CTI18008990/Kka3

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 16/12/2020.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Sunday, 20 June 2021 10:39 AM

To: jasminetan <jasminetan@transcab.com.sg>; 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on 07.05.18 --

CC3/CTI18008990/Kka3

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 16/12/2020.

Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Sunday, 9 May 2021 1:05 PM

To: jasminetan <jasminetan@transcab.com.sg>; 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on 07.05.18 --

CC3/CTI18008990/Kka3

Without Prejudice

Dear Sirs/Mdm,

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Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 13 April 2021 4:07 PM

To: jasminetan <jasminetan@transcab.com.sg>; 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on 07.05.18 --

CC3/CTI18008990/Kka3

Without Prejudice

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 17 March 2021 1:39 PM

To: jasminetan <jasminetan@transcab.com.sg>; 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on 07.05.18 --

CC3/CTI18008990/Kka3

Without Prejudice

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Please confirm acceptance.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto) < <u>khanchna@lkkauto.com</u>>

Sent: Wednesday, 16 December 2020 9:23 AM

To: jasminetan <<u>jasminetan@transcab.com.sg</u>>; 'Wai Yin Ng' <<u>waiyin.ng@transcab.com.sg</u>>

Cc: Admin A < admin-a@lkkauto.com >; 'Claims' < claims@transcab.com.sg >

Subject: RE: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on

07.05.18 -- CC3/CTI18008990/Kka3

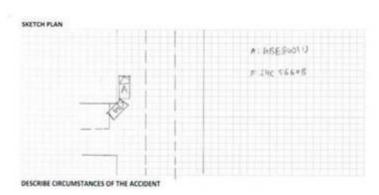
Without Prejudice

Dear Jasmine,

We refer to the above matter.

We append below our Insured statement and sketch plan:

Accident Sketch Plan



On 07/05/2018 at around 1630hrs, I was driving my lorry bearing the registration number of GBE8904P along Thomson Road. I just drove out of a U-Turn and was cruising normally. Suddenly I was hit at my rear left side by a Taxi bearing the registration number of SHC5660B. I then stayed in the lorry to inform my boss about this and my passenger who was my colleague approached Taxi Driver however he refused to furnish his name and NRIC number. He only came out of the vehicle to take photo. He then drove off later. My lorry rear left section was abit scratched and dented in. I am unclear of the damage of the other vehicle.

I wish to add that there is no traffic police at scene and there is no ambulance as well. Nobody was injured in the accident. I am lodging this report for insurance and recording purpose.

According to our Insured driver, he was moving straight and TP taxi collided into the rear of the lorry left section and he is not sure of the damage to the TP taxi. There is no accident video and the accident versions are conflicting. As such, we propose settlement for 50% basis on a global sum of \$3,308.00(all in).

If you are rejecting our offer, kindly let us have the supporting evidence / proof e.g. video footage/witness statement/scene photographs/police investigation result to enable our Principal to review and revert.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com</u>|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jasminetan < jasminetan@transcab.com.sg>

Sent: 18 November 2020 9:52 AM

To: Khanchna (LKK Auto) < <u>khanchna@lkkauto.com</u>>; 'Wai Yin Ng' < <u>waiyin.ng@transcab.com.sg</u>>

Cc: Admin A <<u>admin-a@lkkauto.com</u>>; 'Claims' <<u>claims@transcab.com.sg</u>>

Subject: RE: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on

07.05.18 -- CC3/CTI18008990/Kka3

Without Prejudice

Dear Khanchna

We do not agreed to your offer of 50% in liability. Based on both GIA report, our driver report and damage portion is more credible as the damage to the taxi is at the front right portion.

If base on your insured statement and sketch plan, the damage to the taxi should be at left front portion.

However we are prepared to settle our claims \$6,600.00 (all in).

Therefore please review the status and revert to us within the next 5 working days.

Thank you.

Regards

Jasmine Tan 18.11.2020

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Monday, 16 November 2020 2:38 PM

To: jasminetan < jasminetan@transcab.com.sg>; 'Wai Yin Ng' < waiyin.ng@transcab.com.sg>

Cc: Admin A <<u>admin-a@lkkauto.com</u>>; 'Claims' <<u>claims@transcab.com.sg</u>>

Subject: RE: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on

07.05.18 -- CC3/CTI18008990/Kka3

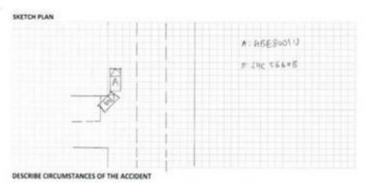
Without Prejudice

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We append below our Insured statement and sketch plan:





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I wish to add that there is no traffic police at scene and there is no ambulance as well. Nobody was injured in the accident. I am lodging this report for insurance and recording purpose.

The accident versions are conflicting. As such, we propose settlement for 50% basis on a global sum of \$3,308.00(all in).

Please confirm acceptance.

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Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: Khanchna@lkkauto.com|Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jasminetan < jasminetan@transcab.com.sg>

Sent: Tuesday, November 10, 2020 9:20 AM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com>; 'Wai Yin Ng' < waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on

07.05.18 -- CC3/CTI18008990/Kka3

Without Prejudice

FINAIL REMINDER

Dear Khanchna

Please refer to your email dated 19 October 2020.

Kindly revert on the claims settlement within the next 5 working days otherwise we will proceed to pass to our solicitor.

Thank you.

Regards Jasmine Tan 10.11.2020

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Monday, 19 October 2020 4:47 PM

To: Wai Yin Ng < waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <<u>claims@transcab.com.sg</u>>

Subject: RE: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on

07.05.18 -- CC3/CTI18008990/Kka3

WITHOUT PREJUDICE

Dear Wai Yin,

We have seeked mandate, pending approval.

Will follow up and revert.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com</u>|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng < waiyin.ng@transcab.com.sg>

Sent: 19 October 2020 4:38 PM

To: Khanchna (LKK Auto) < <u>khanchna@lkkauto.com</u>>

Cc: Admin A <<u>admin-a@lkkauto.com</u>>; Claims <<u>claims@transcab.com.sg</u>>

Subject: FW: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on

07.05.18 -- CC3/CTI18008990/Kka3

Without prejudice

Dear Khanchna

Kindly refer to the above case attached, please advise your offering soon so that we can expedite and process the claims.

Thank You Best Regards, *Ng Wai Yin*

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Wednesday, 15 July, 2020 1:26 PM

To: 'Khanchna (LKK Auto)' < <u>khanchna@lkkauto.com</u>>

Cc: 'Admin A' < admin-a@lkkauto.com >; 'claims' < claims@transcab.com.sg >

Subject: RE: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on

07.05.18 -- CC3/CTI18008990/Kka3

Without prejudice

Dear Khanchna

Are there any offer making to us?

Thank You Best Regards, *Ng Wai Yin*

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Wednesday, 18 March, 2020 4:52 PM

To: 'Khanchna (LKK Auto)' < <u>khanchna@lkkauto.com</u>>

Cc: 'Admin A' < admin-a@lkkauto.com>; 'claims' < claims@transcab.com.sg>

Subject: FW: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on

07.05.18

Without Prejudice

Dear Khanchna

Are there any offer making to us?

Thank You Best Regards, Ng Wai Yin Finance Department

TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Suwanna (LKK Auto) [mailto:Suwanna@lkkauto.com]

Sent: Monday, 16 September, 2019 5:35 PM **To:** Ng Wai Yin < <u>waiyin.ng@transcab.com.sg</u>>

Cc: Admin A admin-a@lkkauto.com">; CS A Team cs-a@lkkauto.com>; Khanchna (LKK Auto)

< khanchna@lkkauto.com>

Subject: FW: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on

07.05.18

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Miss Khanchna.

Hi Khanchna,

FYNA, our ref CC3/CTI18008990/Kka3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin < waiyin.ng@transcab.com.sg>

Sent: Monday, 16 September 2019 5:33 PM

To: Admin A <<u>admin-a@lkkauto.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>>

Cc: 'claims' < <u>claims@transcab.com.sg</u>>

Subject: TCS REF: AAD1805-065--Accident involving GBE8001U (CTI) & SHC5660B on

07.05.18

WITHOUT PREJUDICE

Dear Sir/ Mdm

We are making a claim against your client <u>GBE 8001U</u>.

Enclosed is our LOD for your easy reference.

Hope to receive your offer soon.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg



This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

> This email has been checked for viruses by AVG antivirus software. www.avg.com