

REF:

CC3/MSH18008985 / Sub m2

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured: GW 6749E

Policy No. 27375136TMY

Claims No. 558665

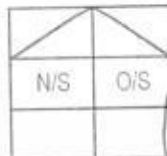
Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

TIB 1169Z

Yr Regn:

2/8/201

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz 0405G.

c.c. 11967

Colour: Multi Colour

A/C: Insured / Std / NI / NA

Sp. Reading 61271

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WTB 6123252107837

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 275/70 R122-5

R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Fire

Front

Rear

R/Bal. 6 mm

R/Bal. 6/6 mm

L/Bal. 6 mm

L/Bal. 6/6 mm

D.O.A. 4/5/18 15/1/18

D.O.I. 16/5/18

Survey held at

SHUT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TIB 1169Z - CS1 / TIB10022678 / R152

GW 6749E - CS / MSH16011299 / Gch3di

DUA: 171010

DUA: 220314

18/5/18 Email GIA to Eiken

27/6/18 Final fig \$ 3020 (Red 756, 20%) (labour only)

26/6/18 Sand preli revised by merimen

RECEIVED 27 JUN 2018

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2) 27/6 - typist

Days Of Repair: 4

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech Invs (\$)☐ Weekend (\$)

TOTAL

150  
10

160

Report Format: merimen

Lump Sum / I.B.I: (\$ 3020/2)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 May 2018		18 May 2018 10:28 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	DESIGN TRAY INTERIOR (S) PTE LTD, Co. Reg. No.: 200101253D		
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D		
Vehicle Reg. No.:	TIB1169Z	Date of Loss:	18/01/2018 10:00 - :59 [197 Months and 16 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 558665	Policy/Cover Note No.:	27375136TMV (Third Party Only) Coverage: 23/09/2017 - 22/09/2018
Vehicle Reg. No. (Insured):	GW6749E	Policy No. (Claimant):	
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Muhd Ashik B Madi - 6594 2548]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Imm.Advice due 19/05/2018]		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Muhd Ashik B Madi

Date: 26 Jun 2018

**Preliminary Advice**

Insured Vehicle No	: GW6749E		
TP Vehicle No	: TIB1169Z	Accident Date	: 18/01/2018
Make	: MERCEDES-BENZ O405G	Assignment Date	: 18/05/2018
Date of Inspection	: 16/05/2018	Est. Duration of Repair	: 4.00
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS) 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,776.00
Revised Amount	:S\$	3,020.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,020.00

Lump Sum Repair	:S\$	
-----------------	------	--

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

( ) The vehicle is economical/not economical for repair.

( X ) The above survey was conducted on a 'without prejudice' basis.

**Veron Chen (LKKAUTO)**

---

**From:** Venessa Chan <venessa\_chan@sg.msig-asia.com>  
**Sent:** Friday, 18 May 2018 11:06 AM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** Muhd Ashik B Madi; Eileen Ang  
**Subject:** RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 18/1/18, TIB 1169Z (TP VEHICLE), GW 6749E (OI VEHICLE)

Hi Veron,

Third Party folder created in merimen.

Our claim ref is :558665

Have A Great Week Ahead!

*Venessa Chan*

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | [venessa\\_chan@sg.msig-asia.com](mailto:venessa_chan@sg.msig-asia.com)



**MSIG**



CLAIMS  
AWARDS  
ASIA-PACIFIC

Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Eileen Ang  
**Sent:** Friday, 18 May, 2018 10:04 AM  
**To:** Venessa Chan <venessa\_chan@sg.msig-asia.com>  
**Subject:** FW: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 18/1/18, TIB 1169Z (TP VEHICLE), GW 6749E (OI VEHICLE)

**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Friday, 18 May, 2018 10:01 AM  
**To:** Eileen Ang <[eileen\\_ang@sg.msig-asia.com](mailto:eileen_ang@sg.msig-asia.com)>  
**Subject:** FW: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 18/1/18, TIB 1169Z (TP VEHICLE), GW 6749E (OI VEHICLE)

Dear Eileen,

DOA should be 18/1/18.

Sorry for the inconvenience caused.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)

**Sent:** Friday, 18 May 2018 8:33 AM

**To:** Eileen Ang <eileen\_ang@sg.msig-asia.com>

**Cc:** SUR <sur@lkkauto.com>; KKLau <kklau@lkkauto.com>; Accounts (LKKAuto) <account@lkkauto.com>

**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 12/5/18, TIB 1169Z (TP VEHICLE), GW 6749E (OI VEHICLE)

Dear Eileen,

Please be informed that we had inspected the vehicle TIB 1169A at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 16/5/18

Enclosed herewith a copy of TP's GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 18 May 2018 10:01 AM  
**To:** Eileen Ang  
**Subject:** FW: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 18/1/18, TIB 1169Z (TP VEHICLE), GW 6749E (OI VEHICLE)  
**Attachments:** EST.pdf; GIA.pdf

Dear Eileen,

DOA should be 18/1/18.

Sorry for the inconvenience caused.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 18 May 2018 8:33 AM  
**To:** Eileen Ang <eileen\_ang@sg.msig-asia.com>  
**Cc:** SUR <sur@lkkauto.com>; KKLau <kklau@lkkauto.com>; Accounts (LKKAuto) <account@lkkauto.com>  
**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 12/5/18, TIB 1169Z (TP VEHICLE), GW 6749E (OI VEHICLE)

Dear Eileen,

Please be informed that we had inspected the vehicle TIB 1169A at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 16/5/18

Enclosed herewith a copy of TP's GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 18 May 2018 8:33 AM  
**To:** Eileen Ang  
**Cc:** SUR; KKLau; Accounts (LKKAuto)  
**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 12/5/18, TIB 1169Z (TP VEHICLE), GW 6749E (OI VEHICLE)  
**Attachments:** EST.pdf, GIA.pdf

Dear Eileen,

Please be informed that we had inspected the vehicle TIB 1169A at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 16/5/18

Enclosed herewith a copy of TP's GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 27 June 2018 8:24 AM  
**To:** Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); SUR; Joy Irene (LKKAUTO)  
**Cc:** Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); AutoSvs-ARC (Bus); Bryan Ang (LKKAUTO); CS A Team; Admin A; Olivia Lau (LKKAUTO); Celine Fong (LKKAUTO)  
**Subject:** RE: Finalisation - TIB1169Z (BUS/01/18/1029) - MSIG

Dear Catherine,

WITHOUT PREJUDICE

Confirmed finalised amount is \$3,020.00 @ 4 working days.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) [mailto:catherineleesc@smrt.com.sg]  
**Sent:** Tuesday, 26 June 2018 6:09 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>  
**Cc:** Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC) <YewChung@smrt.com.sg>; AutoSvs-ARC (Bus) <AutoSvs-ARCBUS@smrt.com.sg>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>  
**Subject:** RE: Finalisation - TIB1169Z (BUS/01/18/1029) - MSIG

Hi Veron,

Attached herewith the after repair photos as requested.

Thank you

Best Regards  
Catherine Lee  
SMRT Automotive Services Pte Ltd  
(Accident Repair Centre)  
DID: 6866 2669 Fax: 6368 5592  
[catherineleesc@smrt.com.sg](mailto:catherineleesc@smrt.com.sg)



**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

**Sent:** 26 June 2018 17:38

**To:** Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <[catherineleesc@smrt.com.sg](mailto:catherineleesc@smrt.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC) <[YewChung@smrt.com.sg](mailto:YewChung@smrt.com.sg)>; AutoSvs-ARC (Bus) <[AutoSvs-ARCBus@smrt.com.sg](mailto:AutoSvs-ARCBus@smrt.com.sg)>; Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Olivia Lau (LKKAUTO) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>

**Subject:** RE: Finalisation - TIB1169Z (BUS/01/18/1029) - MSIG

Dear Catherine,

Please forward us resurvey photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) [<mailto:catherineleesc@smrt.com.sg>]

**Sent:** Tuesday, 26 June 2018 12:08 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Cc:** Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC) <[YewChung@smrt.com.sg](mailto:YewChung@smrt.com.sg)>; AutoSvs-ARC (Bus) <[AutoSvs-ARCBus@smrt.com.sg](mailto:AutoSvs-ARCBus@smrt.com.sg)>; Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Olivia Lau (LKKAUTO) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>

**Subject:** Finalisation - TIB1169Z (BUS/01/18/1029) - MSIG

To Whom it may concern.

Attached herewith our copy and Surveyor's marked copy of the bus repair estimate for the case.  
Our finalised amount is \$3,020.00 @ 4 working days under part by part repair.

Please confirm the COR by return email ASAP.

Thank you

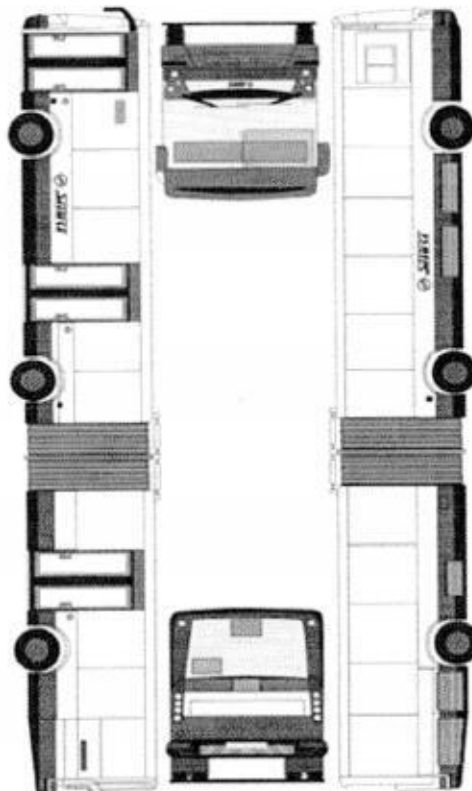
Best Regards  
Catherine Lee  
SMRT Automotive Services Pte Ltd  
(Accident Repair Centre)  
DID: 6866 2669 Fax: 6368 5592  
[catherineleesc@smrt.com.sg](mailto:catherineleesc@smrt.com.sg)



## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : TIB1169Z  
 Ref. No : BUS/01/18/1029  
 Reg. Date : 22/01/2018  
 Vehicle Type : BUS -17M  
 Make : MB0405G 17M (MERCEDES)  
 Model : MERCEDES 0405G  
 Name of Driver : Gu Zheng Gen  
 Type of Accident : SIDE SWIPE  
 Date / Time of Accident : 18/01/2018 10:15:00 AM  
 Accident Reported Date / Time : 19/01/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : MSIG  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No :  
 Special Instruction to ARC,if any :  
 TIB1169Z - RIGHT REAR PORTION  
 GW6749E (TP) - INSURED WITH MSIG  
 Prepared Date : 22/01/2018 04:49:03 PM



Sebastian  
16/5/18

- Long Sun Repair  
- Photo After Paint

*[Signature]*  
23/5/18

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : Mileage : 0  
Work Shop : Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	2,650.00	0.00
Total Spray Painting Charges :	1,126.00	0.00
Total Material Charges :	0.00	0.00
Other Charges :	0.00	0.00
<b>TOTAL :</b>	<b>3,776.00</b>	<b>0.00</b>
<b>Lum Sum Total :</b>	<b>3,800.00</b>	<b>0.00</b>
No. of Repair Days :	5.00	0.00
Prepared / Adjusted By :		4 day
Arc / Surveyor Sign Off Date :	16/05/2018 10:17:06 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 16/05/2018 10:17:06 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	2,650.00	0.00 2,120
Total Labour	2,650.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1,126.00	0.00 900
Total Spray Painting & Panel Beating	1,126.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
TOTAL MATERIALS										
TOTAL MATERIALS(Discounted)							0.00	0.00		

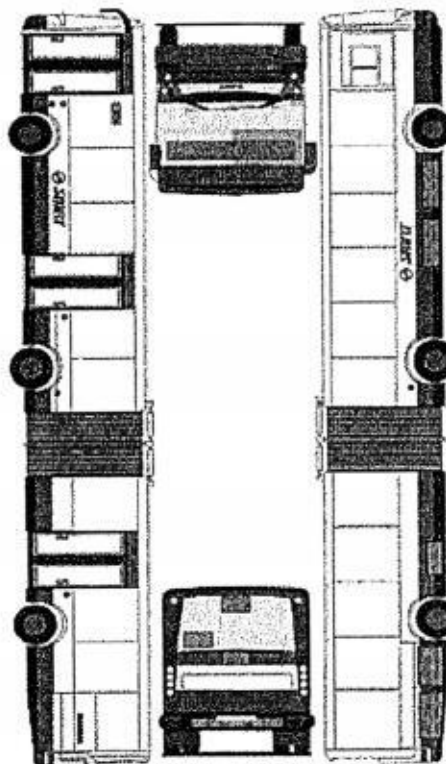
Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : TIB1169Z  
Ref. No : BUS/01/18/1029  
Reg. Date : 02/08/2001  
Vehicle Type : BUS -17M  
Make : MB0405G 17M (MERCEDES)  
BENDY  
Model : MERCEDES 0405G  
Name of Driver : Gu Zheng Gen  
Type of Accident : SIDE SWIPE  
Date / Time of Accident : 18/01/2018 10:15:00 AM  
Accident Reported Date / Time : 19/01/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by : MSIG  
Vehicle is Towed Back? : No  
Towed Back Date/Time : 01/01/2000  
Replacement Vehicle Issued? : No  
Accident Repair Job Card No : 000024096089  
Special Instruction to ARC, if any :  
TIB1169Z - RIGHT REAR PORTION  
GW6749E (TP) - INSURED WITH MSIG  
Prepared Date : 22/01/2018 04:49:03 PM



**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : WEB61232321098319

Mileage

: 0

Work Shop :

Repair Completed Date / Time : 01/01/2000

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 2,650.00	2,120.00
Total Spray Painting Charges	: 1,126.00	900.00
Total Material Charges	: 0.00	0.00
Other Charges	: 0.00	0.00
<b>TOTAL</b>	<b>: 3,776.00</b>	<b>3,020.00</b>
Lump Sum Total	: 0.00	0.00
No. of Repair Days	: 5.00	4.00
Prepared / Adjusted By	:	SEBASTIAN LKK
Arc / Surveyor Sign Off Date	: 16/05/2018 10:17:06 AM	25/06/2018 08:33:17 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 16/05/2018 10:17:06 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	2,650.00	2,120.00
<b>Total Labour</b>	<b>2,650.00</b>	<b>2,120.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1,126.00	900.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,126.00</b>	<b>900.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
<b>Total Other Costs</b>		

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommended	Surveyor Approved	Photos Attached
TOTAL MATERIALS										
TOTAL MATERIALS(Discounted)								0.00	0.00	

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG18008985/SVBN2

Date: 28/06/2018

## REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	27375136TMV
Claimant Vehicle No :	TIB1169Z	Insured Vehicle No :	GW6749E
Date of Loss:	18/01/2018	Nature of Claim:	TP
		Claim No:	558665

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	TIB1169Z	Engine No:	44797710077762
Make & Model:	MERCEDES-BENZ O405G, 12.0 D (A)	Chassis No:	WEB61232321098319
Reg. Date:	02/08/2001 (Man. Year: 2000)	Odometer:	61271 km
Colour:	Multi-colour		
Engine Capacity:	11967 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	275/70R22.5	Rear Tyre Size:	275/70R22.5 (D)
Front Left Side:	Firenza 6 mm	Rear Left Side:	Firenza 6/6 mm
Front Right Side:	Firenza 6 mm	Rear Right Side:	Firenza 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,776.00	3,020.00	756.00	20.02
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>3,776.00</b>	<b>3,020.00</b>	<b>756.00</b>	<b>20.02</b>

## INSPECTION

Date of Assignment: 18/05/2018

Date Inspected: 16/05/2018 Inspected At:

SMRT Automotive Services Pte Ltd  
(Woodlands)  
60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 4.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 28 Jun 2018)	
<b>Parts:</b>	N/A	MERCEDES-BENZ O405G 12.0 D (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for TIB1169Z)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

**There are no new parts selected.**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REPAIR RH REAR PORTION	New	2,650.00	2,120.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	1,126.00	900.00
Gross Labour Cost (\$\$)			<b>3,776.00</b>	<b>3,020.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >