

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 23 May, 2018 1:45 PM  
**To:** ONG LI LI  
**Cc:** Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto); MT\_Claim\_SG  
**Subject:** RE: Our Ref: 181818VP05020612 RE: pre repair inspection (OUR VEHICLE - SLB1433A / YOUR VEHICLE - SJN9394L) LKK REF CC4/LPC18008965/ha3  
**Attachments:** RE: Our Ref: 181818VP05020612 RE: pre repair inspection (OUR VEHICLE - SLB1433A / YOUR VEHICLE - SJN9394L) \*\*\* LKK REF: CC4/LPC18008965/ha3

Dear Li Li,

We refer to the above matter.

Please be informed that TP repairer had informed us that the owner had withdrawn the TP claim (see attached email).

Since no survey was done to TP vehicle, we will proceed to cancel this matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Thursday, 17 May, 2018 12:18 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 181818VP05020612 RE: pre repair inspection (OUR VEHICLE - SLB1433A / YOUR VEHICLE - SJN9394L)

Dear Nivitha

Please see attached for the GIA report of Insured & TP.

We look forward to receiving your report soon.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Wednesday, 16 May, 2018 12:58 PM  
**To:** ONG LI LI; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG; [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Subject:** RE: Our Ref: 181818VP05020612 RE: pre repair inspection (OUR VEHICLE - SLB1433A / YOUR VEHICLE - SJN9394L)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Wednesday, 16 May 2018 12:46 PM  
**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'SUR' ([sur@lkkauto.com](mailto:sur@lkkauto.com)) <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Our Ref: 181818VP05020612 RE: pre repair inspection (OUR VEHICLE - SLB1433A / YOUR VEHICLE - SJN9394L)

Without Prejudice

Dear Jacelyn

Please liaise with LKK Auto Consultants Pte Ltd for the survey.

In future, please send survey request to [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com).

Dear Catherine

Fya – New case

Thank you.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]  
**Sent:** Wednesday, 16 May, 2018 9:47 AM  
**To:** ONG LI LI; ONG LI LI  
**Cc:** BHAS - Janice Koh; BHAS - Anthony Lau; BHAS - Moo Wen Zheng  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SLB1433A / YOUR VEHICLE - SJN9394L)

RESEND

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Ps- vehicle currently not in our workshop.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,

Jacelyn Loh

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

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**From:** BHAS - Jacelyn Loh

**Sent:** Tuesday, 15 May 2018 6:07 PM

**To:** 'l'ong@lonpac.com' <[l'ong@lonpac.com](mailto:l'ong@lonpac.com)>; 'ONG LI LI' <[l'ong@lonpac.com](mailto:l'ong@lonpac.com)>

**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>

**Subject:** pre repair inspection (OUR VEHICLE - SLB1433A / YOUR VEHICLE - SJN9394L)

To: the officer in charge

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Jacelyn Loh

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Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>