

Premium Automobiles

ECICS Limited
7 Temasek Boulevard
#10-01 Suntec Tower Two
Singapore 038987
Attn to: Motor Claims Dept
Yr Ref: DMPC1800190H

Norah Khai
6768 9911
6841 1183
nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0576/2018/MAS

21 Aug 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1 total pages

RE: INSURANCE CLAIM FOR SKH 9576 Z, Audi Q5 2.0 TFSI Qu

With reference to the above-mentioned vehicle, no. **SKH 9576 Z**, claimant, **Hts Pte Ltd**, please find the related document as per attached.

1. A copy of the Original invoice no. 85012811 – S\$14,425.31
2. A copy of the Discharge Voucher duly signed by client
3. A copy of Letter of Authorisation duly signed by client
4. Rental bill – S\$980.00 (S\$140.00 x 7 days)
5. A copy of GIA Search Fee – S\$2.00

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9925.

Regards

This is a computer-generated document. No signature is required.

Nora Khai
Claims Dept

Encls

Ecics – SKH 9576 Z



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
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Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408619
Telephone 6388 2223
Telefax 6841 1183

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

ECICS LIMITED MOTOR CLAIM DEPT 7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987 038987 ATTN: Ms. NURUL	Invoice: 85012811 Date: 06/08/2018 Order: SKH9576Z Term: 30	Account: E0012 (T 0) ECICS LIMITED MOTOR CLAIM DEPT 7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987
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Regn No.: SKH9576Z (V 19938) Regn Date: 30/01/2013 Mileage: 139122 WIP No.: 10263
Model: Q5 2.0 TFSI QU 8RB0AA (MY13) Q Chassis: WAUZZZ8R1DA010993 Engine: CNC 003577 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REPAIR AND RESPRAY REAR END PANNELLING AND RHS TAIL LAMP PANEL	700.00	1.00	700.00
X	A8R0827023C	FLAP (SK) (A)	1.00	3844.00	3,844.00
X	A8R0945096	TAILLIGHT	1.00	262.50	262.50
X	A8R0807521BCGRU	SPOILER	1.00	749.00	749.00
X	A8R0845501 NVB	REARWINDOW	1.00	1020.00	1,020.00
X	A8R0807303 GRU	BUMPER	1.00	1430.00	1,430.00
X	A8R0853741 2ZZ	INSCRIPTION 'Q5'	1.00	82.70	82.70
X	A8R0853743A 2ZZ	INSCRIPTION '2.0T'	1.00	82.70	82.70
X	A8R0853737A 2ZZ	INSCRIPTION 'QUATTRO	1.00	82.70	82.70
X	A4H0853742A 2ZZ	AUDI SIGN	1.00	107.50	107.50
X	A8D0853419F	PACKING	1.00	14.50	14.50
X	A8R0807454B	GUIDE	1.00	45.90	45.90
X	A8R0898941	PARTS KIT (SK) (A)	1.00	147.00	147.00
X	A8K0819161C	TRIM	1.00	62.90	62.90
X	AD 00920002	PRIMER (DG)	1.00	18.20	18.20
Parts 7,949.60					Sub-Total 13,481.60
Labour 0.00					
Sublet 5,532.00					7% GST 943.71
Menus 0.00					
Lubricant 0.00					Grand Total 14,425.31



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
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Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408679
Telephone 6388 2323
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Customer Service
Service Appointment
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Email customer.care@premiumauto.com.sg

6366 2323
9828 1233

INS PAX INVOICE
Company Reg No. 199902271W
GST Reg. No. 199902271W

ECICS LIMITED MOTOR CLAIM DEPT 7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987 038987 ATTN: Ms. NURUL	Invoice: 85012811 Date : 06/08/2018 Order : SKH9576Z Term : 30	Account: E0012 (T 0) ECICS LIMITED MOTOR CLAIM DEPT 7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987
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Regn No.: SKH9576Z (V 19938) Regn Date: 30/01/2013 Mileage: 139122 WIP No.: 10263
Model: Q5 2.0 TFSI QU 8RB0AA (MY13) Q Chassis: WAUZZZ8R1DA018993 Engine: CNC 003577 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.REORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1400.00	1.00	1,400.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,LOWER SPOILER AND REAR LID	2000.00	1.00	2,000.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN	480.00	1.00	480.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY REAR WINDSCREEN SEALANT	200.00	1.00	200.00
Sub-Total					
7% GST					
Grand Total					

Premium Automobiles

Telefax

to **ECICS Limited**
7 Temasek Boulevard
#10-01 Suntec Tower Two
Singapore 038987
Motor Claims Dept
Lionel
Yr Ref: SLX 9831 R

Norah Khai
6768 9828
6841 1183

Body Repair

PA/TP/0576/2018/PH
13TH JUNE 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q5 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZ8R1DA018993
Vehicle Regn No. : SKH 9576 Z
Vehicle Mileage : 139122 KM
Vehicle Owner : HTS Pte Ltd
Certificate No : DMPPHQ18-000582
Liability Clearance : **Direct Settlement by Janice Goh from
ECICS Limited via email dated 18/05/2018
with LOU/LOR.**
Accident Date : 12 May 2018
Repair Cost : \$ 14,425.31
WIP No. : 10263
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733



Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

13/06/18

Your Ref: SLX 9831 R

PA/TP/0576/2018/PH

June 2018

HTS Pte Ltd
Blk 248 Simei St 3
#01-100
Singapore 520248

ECICS Limited
7 Temasek Boulevard
#10-01 Suntec Tower Two
Singapore 038987
Attn: Motor Claims Dept

Dear Sir,

**ACCIDENT INVOLVING VEHICLES SKH 9576 Z / SLX 9831 R AT
FILTER LANE FROM CTE (CITY) INTO BALESTIER ROAD, 12 MAY 2018**

I am the registered owner of SKH 9576 Z.

I confirm that I will be claiming for Loss of Use/Rental Charges/Repair cost and hereby authorize your esteemed company to settle the Loss of Usage/Rental Charges and repair bill directly with Premium Automobiles Pte Ltd

Your kind attention will be greatly appreciated.

Yours faithfully,

HTS Pte Ltd



Copy to Norah Khai, Premium Automobiles Pte Ltd

RENTAL AGREEMENT

201806-0068

Hirer's Name HTS Pte Ltd		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No. 94565408	
Joint Hirer's / Guarantor's Name Lim Kia Hui		Date of Birth 29/11/77	Passport/ Nric No. S7733086/S	Nationality
Address 31K 842 Sims Avenue		Occupation	Driving Licence No As Above	Date of Expiry
#03-772		Postal Code 400842	Contact No	Mobile Phone No. 91091229

CHECK OUT

CHECK IN

Date 7.6.18	Time 8.50am	Mileage KM	E 1/4 1/2 3/4 F
Date 13.6.18	Time 5.30pm	Mileage KM	Remarks

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	7	@	140	980
DISCOUNT				
GST @ 7%				
TOTAL				980
EXTENSION				1127918
			201806-0166	
Audi/RS.				
SKH9576Z				
DEPOSIT (refundable) S\$.				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SJV16765	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

HTS PTE LTD
BLK 842 #03-772
SIMS AVENUE
SINGAPORE 400842

ATTN : LIM KIA HUI

INVOICE : AR1806-0244
DATE : 14/06/2018
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201806-0068

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SJV1676J 915.89
Make / Model :
Rental Dates : Rental Billing From 07/06/2018 To 13/06/2018 (Inclusive)
Period : 7 days
Rental Rate : S\$ 140.00 Per Day (Including GST)
Reference No : SKH9576Z

AMOUNT : S\$
NINE HUNDRED EIGHTY DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 915.89
GST 7% : 64.11

TOTAL S\$: 980.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M



Hirer:

LIM KIA HUI

OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
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Official Receipt No : 201806-0166

Account of : LIM KIA HUI

Date Issued : 14/06/2018

Vehicle Reg No. : SJV1676J

Rental Dates : 07/06/2018

Amount Received : S\$ 980.00

Payment Type: : VISA V127918 S\$ 980.00

Payment for Invoice : AR1806-0244

Comments :

TOTAL AMOUNT RECEIVED	S\$ 980.00
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* This is a computer generated document. No signature is required.

Third Party Insurer Enquiry

Our Ref No: GR-18-073807

Date of Request: 15/05/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 15/05/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SLX9831R
Accident Date 12/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLX9831R	ECICS Limited	19/04/2018-18/04/2019	63374779 /6303 0178

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-073807
Date of Request: 15/05/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 15/05/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SLX9831R
Accident Date 12/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

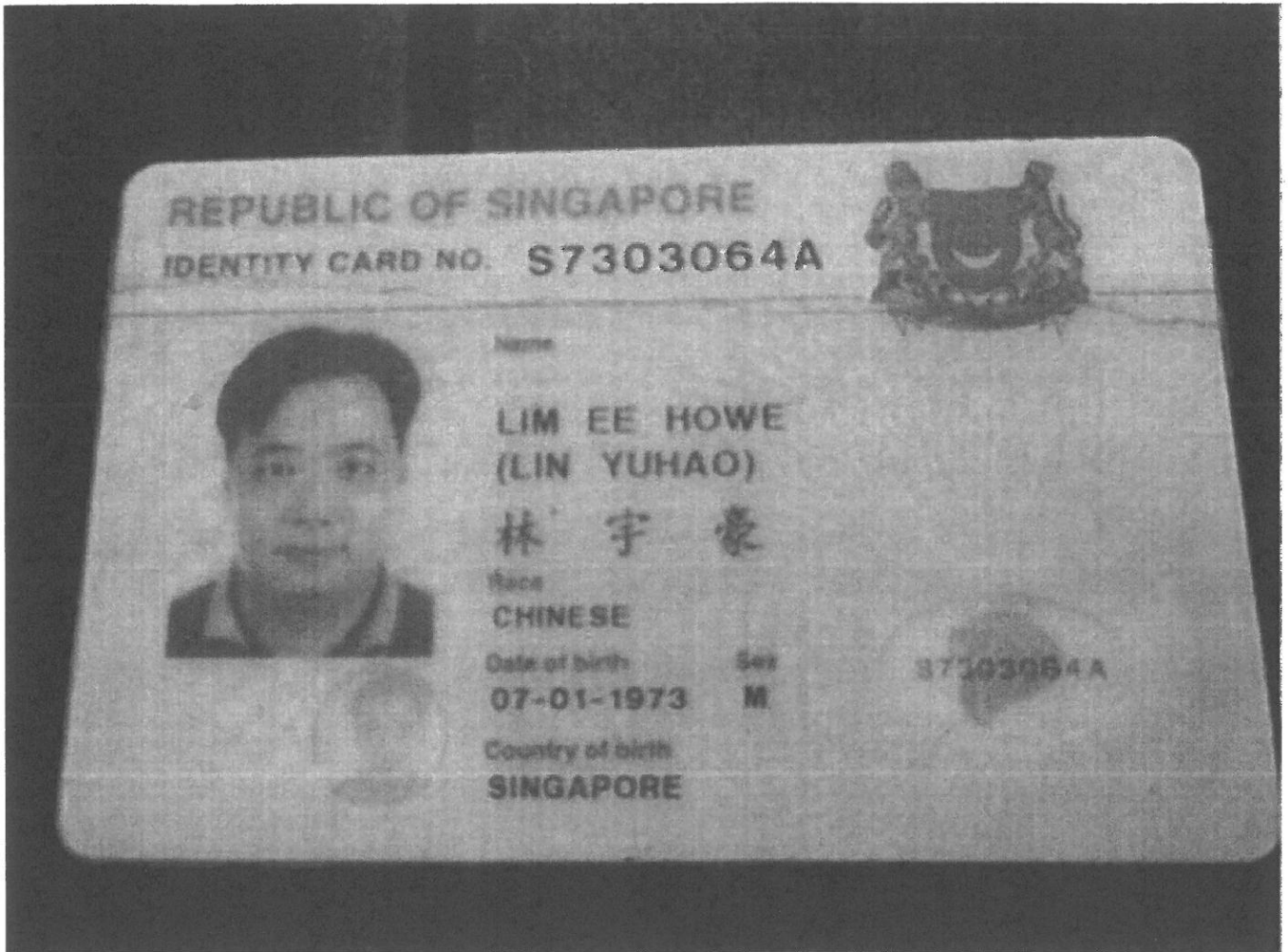
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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

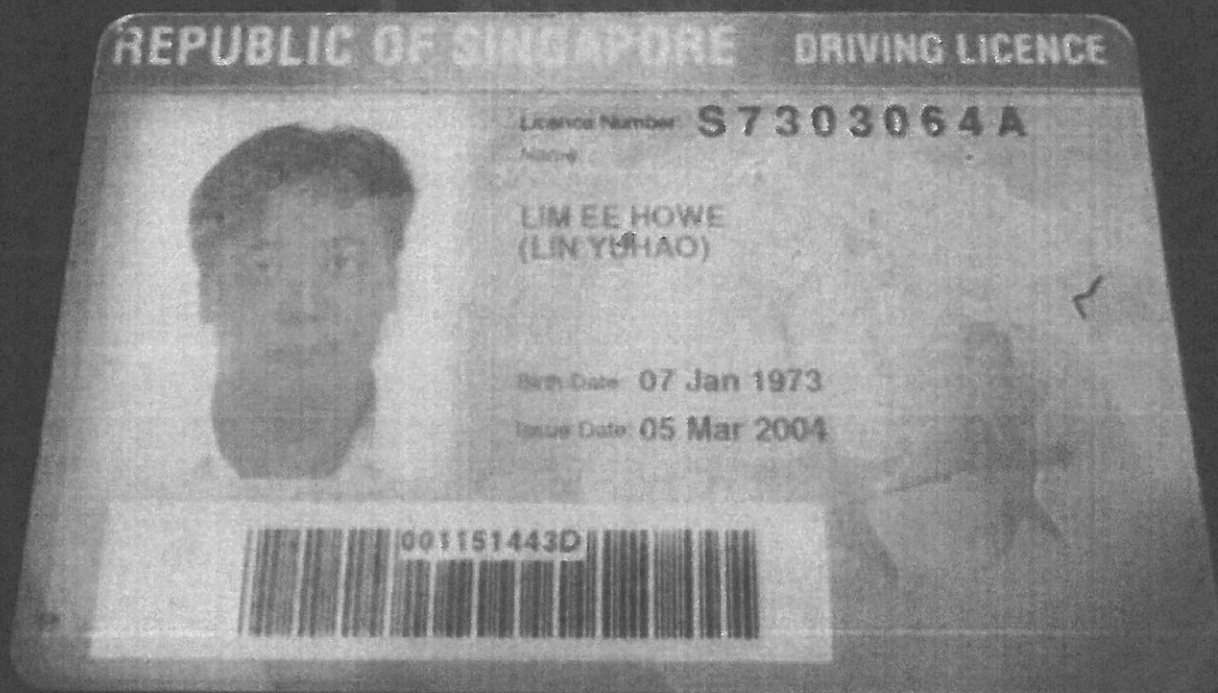
Identification Card



Identification Card



Driving License



Driving License

