

22/03/2002

ASS. REC. BY:

REF: CS/MSG18008958/Tlvd30

Special Instruction:

Surveyor:

Merimen

ASSIGNMENT (Office)

From (Person):

Jasmine Tok

of

M81G

Date/Time:

16/5/18 @ 3:54pm

Estimated Cost:

Bill to:

OD / TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLD 4569L

Insured:

SJE14R

at Workshop m/s

Mova Auto motive

Tel:

6272 3892 / 9776 2311

of

Blk 1008, Blk Merah Lane 3 #01-04

Policy No:

80237725SMP

Claim No:

558445

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

11/05/2018

CA / REV / REP. / REV 24 HRS (cup)

31.05.2018 @ after 10am

H.O.D. Endorsement:

Date/Time:

9:25am @ 17/5/18

Person Contacted:

Nitha

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	Wksp IHS Specialist.
	SLD 4569L - X
	SJE14R - NBA / MSG16011707/Y
	DOA: 03/08/16
1/6/18	Send preli revised by merimen
3/7/18	@ 4:30pm Ah Wei will email iic finalised

Smirnic Taufik

REF: M&G

ASSIGNMENT

From: _____ Date: 31/5/18

Estimated Cost: _____

OD TP WS TP RES OD RES EVA INV MV

To Inspect Vehicle No: SID 4569L

at Workshop m/s: Mora Automotive

of: Blk 1008, Blk Merah Lane 3 #01-04

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record) After 10am

Make of Veh: wksp ITS specialist

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS ^{up}

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLD4569L Yr Regn: 20121 NOV

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Volkswagen Golf c.c. 1390

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 47083 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVVZZZ/KZDW 059026

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 205/55R16 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Lotharbol.

Front		Rear
R/Bal. 6 mm		R/Bal. 6 mm
L/Bal. 6 mm		L/Bal. 6 mm

D.O.A. _____ D.O.I. 31/5/18 @ 230p

Survey held at: Mora BM.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or Frt o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
3/8/18	LS \$2400 Confirmed by email (Ref 1706.52, 429)

Date/Time. File Pass to? : Preli. Report : Final Report

1) _____

Date/Time. File Return to? _____

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee: 150

2) 6/8 - typist

Report Format: merimen

Lump Sum / I.B.I: (\$ 2400)

Add Fee: Site Insp (\$) Interview (\$) Tech Invs (\$) Weekend (\$)

Transportation: S-RS SI

Photos: _____

Others: _____

150
10
TOTAL 160

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	15 May 2018		16 May 2018 15:54 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	CHAN AH SUN, ID: S0982352B								
Main Claimant:	YVONNE MOK CHIA LI, ID: S8134965G								
Vehicle Reg. No.:	SLD4569L	Date of Loss:	11/05/2018 00:00 - :59 [65 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 558445	Policy/Cover Note No.:	80237725SMP (Comprehensive) Coverage: 30/12/2017 - 29/12/2018						
Vehicle Reg. No. (Insured):	SJE14R	Policy No. (Claimant):							
		Excess:							
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 17/05/2018]								
Adj Asg. Remarks:	ON WP Insured not reported. W/shop IHS Specialist , please assigned to LKK to survey.								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
There are no mail for this case.									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Jasmine Lok Kheng Kwei	Date: 01 Jun 2018
<u>Preliminary Advice</u>	

Insured Vehicle No	: SJE14R		
TP Vehicle No	: SLD4569L	Accident Date	: 11/05/2018
Make	: VOLKSWAGEN GOLF MATCH TSI	Assignment Date	: 16/05/2018
Date of Inspection	: 31/05/2018	Est. Duration of Repair	: 3.00
Inspection At	: MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH) BLK 1008, #01-04/06/08/94, BUKIT MERAH LANE 3 SINGAPORE 159722		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,106.52
Revised Amount	:S\$	2,579.04
Check Items (Estimated)	:S\$	564.85
Total	:S\$	3,143.89
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/05/2018 12:55
Date Of Accident	11/05/2018 18:00
Exact Location Of Accident	WEST RIDGE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLD4569L
-----------------------------	----------

Insured/Policyholder

Name Of Registered Owner	YVONNE MOK CHIA LI
NRIC No	S8134965G
Email Address	KEDMOK@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96830152
Alternative Phone No	OTHERS-96830152

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF MATCH 1.4 TSI DSG 5K12G5
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	YVONNE MOK CHIA LI
NRIC No	S8134965G
Date Of Birth	15/10/1981
Occupation	INDOOR
Date Of Driving Pass	28/12/2000
Driving Experience	17 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96830152
Fax Number	
Contact Number	OTHERS-96830152
EMail Address	KEDMOK@GMAIL.COM

Address	BLK 61B STRATHMORE AVENUE #10-28
Postcode	143061
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJE14R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 12 May 2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:

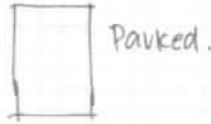
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

LICENSE PLATE: SLD45C9L	ACCIDENT DATE & TIME: 11 MAY 2018
CONTACT NUMBER: 96230152	E-MAIL ADDRESS: KEDMOK@GMAIL.COM
LOCATION: WEST RIDGE	
<p>car crashed into the side of my car which was parked along the road side. Front right side above tyre is dented slightly and scratched. The other car party informed me about the accident when i went back to the car.</p>	
<p>NOTE: PLEASE NOTE THAT YOUR INSURER MAY HAVE 14 DAYS TIME FRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE CHECK YOUR POLICY FOR MORE INFORMATION</p>	
Please state:	
<input type="checkbox"/> Claim Own Policy <input checked="" type="checkbox"/> Claim Third Party <input type="checkbox"/> Claim OD/TP at other workshop <input type="checkbox"/> Reporting Only	

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Kedmok

Policyholder's Signature

Date & Time:

12 May 2018

12:55 pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : **(65) 6476 3333**
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:

Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel : **(65) 6272 3892**
Fax : (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

Estimate

14/05/2018

MSIG INSURANCE (S) PTE LTD (SGX CENTRE)
16, RAFFLES QUAY
#24-01 HONG LEONG BUILDING
SINGAPORE 048581.

Attention :- XA013

Page # :- 1
Veh # :- SLD4569L
Veh Model :- VOLKSWAGEN GOLF
Estimate# :- CK417435
Claim # :-
ACC. Date :- 11/05/18
Terms :- C.O.D Days
Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	FRONT BUMPER <i>1390-20</i>	1	PC 1,293.65	<i>de</i> 1,293.65
2.	FRONT BUMPER OUTER BRACKET RH	1	PC 156.36	<i>7de</i> 156.36 ✓
3.	FRONT OUTER SENSOR RH	1	PC 238.75	<i>not</i> 238.75 ✓
4.	FRONT BUMPER SENSOR BRACKET	6	PC 38.75	<i>13 net</i> 232.50 ✓
5.	FRONT FOG LAMP COVER RH	1	PC 189.74	<i>nn x</i> 189.74
6.	FRONT HEADLAMP WASHER JET RH	1	PC 79.85	<i>nn x</i> 79.85
7.	FRONT FENDER RH <i>662-35</i>	1	PC 549.73	<i>bt</i> 549.73
8.	FRONT WHEEL RIM RH - CHECK <i>nn</i>	1	PC	
9.	FRONT HEADLAMP RH - CHECK <i>nn</i>	1	PC	
LIST TOTAL S\$				2,740.58
10% DISCOUNT S\$				-274.06

To check warning light on \$350.00 . 150

2,466.52

LABOUR :

TO REPAIR FRONT HEADLAMP PANEL RH. REMOVE AND REPLACE ACCIDENT DAMAGED PARTS & REALIGN ALL AFFECTED ALL

300 480.00

TO SPRAY PAINT ACCIDENT AFFECTED AREAS

400 550.00

TO INSPECT FRONT LIGHTING & WATER LEAKAGE TEST

20 40.00

TO REMOVE AND REPLACE FRONT SENSOR

30 80.00

TO RUST PROOF AFFECTED AREA

20 60.00

TO CONDUCT WHEEL ALIGNMENT

nn x 80.00

LABOUR TOTAL S\$

1,290.00

*Tan Guan 97495749
WP 31/5/18*

*Amos
6/6/18*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

4106.52

*Resurvey After repair.
Sur @ Theauto.com.
3 days*

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$

3,756.52

GST @ 7 %

262.96

AMOUNT DUE S\$

4,019.48

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

Main Office:
Mova Building
No. 22, Jalan Kilang
Singapore 159415
Tel : (65) 6476 3333
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008
Bukit Merah Lane 3
#01-04/06/08/94
Singapore 159722

Tel : (65) 6272 3892
Fax : (65) 6270 8314

Co. Reg. 198904033C
GST Reg. M2-0088864-2

Estimate

14/05/2018

MSIG INSURANCE (S) PTE LTD (SGX CENTRE)
16, RAFFLES QUAY
#24-01 HONG LEONG BUILDING
SINGAPORE 048581.

Attention :- XA013

Page # :- 1
Veh # :- SLD4569L
Veh Model :- VOLKSWAGEN GOLF
Estimate# :- CK417435
Claim # :-
ACC. Date :- 11/05/18
Terms :- C.O.D Days
Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	FRONT BUMPER	1 PC	1,293.65	1,293.65
2.	FRONT BUMPER OUTER BRACKET RH	1 PC	156.36	156.36
3.	FRONT OUTER SENSOR RH	1 PC	238.75	238.75
4.	FRONT BUMPER SENSOR BRACKET	6 PC	38.75	232.50
5.	FRONT FOG LAMP COVER RH	1 PC	189.74	189.74
6.	FRONT HEADLAMP WASHER JET RH	1 PC	79.85	79.85
7.	FRONT FENDER RH	1 PC	549.73	549.73
8.	FRONT WHEEL RIM RH - CHECK	1 PC		
9.	FRONT HEADLAMP RH - CHECK	1 PC		
LIST TOTAL S\$				2,740.58
10% DISCOUNT S\$				-274.06
To check warning light on \$350.00 150				2,466.52
LABOUR :				
TO REPAIR FRONT HEADLAMP PANEL RH. REMOVE AND REPLACE ACCIDENT DAMAGED PARTS & REALIGN ALL AFFECTED ALL				300 480.00
TO SPRAY PAINT ACCIDENT AFFECTED AREAS				400 550.00
TO INSPECT FRONT LIGHTING & WATER LEAKAGE TEST				20 40.00
TO REMOVE AND REPLACE FRONT SENSOR				30 80.00
TO RUST PROOF AFFECTED AREA				20 60.00
TO CONDUCT WHEEL ALIGNMENT				X 80.00
LABOUR TOTAL S\$				1,290.00
Parts \$ 2470.99				
labour \$ 920				
total \$ 3390.99 - 20%				
Lumpsum \$ 2700.00 3DAYS				

Tan Guan 97495749
WP 31/5/18
Resing After repair
Sut @ Theauto.com.
3 days.

E. & O.E

NON-TAX AMOUNT S
AMOUNT S\$ 3,756.52
GST @ 7 % 262.96
AMOUNT DUE S\$ 4,019.48

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 1 August 2018 12:29 PM
To: Ong, Germaine (VWG Singapore)
Subject: ASSIST ON THE PARTS PRICES

Dear Germaine,

Kindly assist to check on the parts prices

VEHICLE MODEL: VOLKSWAGEN GOLF
YEAR: 2012
CHASSIS NO: WVVZZZ1KZDW 059026

- 1) FRONT BUMPER
- 2) FRONT OUTER SENSOR RH
- 3) FRONT FENDER RH

Many thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 6 August 2018 10:43 AM
To: 'Tan Yoong Wei'
Cc: SUR
Subject: RE: FINALISE SLD4569L

Dear Yoong Wei,

Noted with thanks.

Kindly send Final invoice and all supporting documents to MSIG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Yoong Wei <tanyw@mova.com.sg>
Sent: Friday, 3 August 2018 5:41 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: FINALISE SLD4569L

Hi Veron,
We accept the offer \$2400

Best Regards,
Tan Yoong Wei
Estimator
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 3 August 2018 3:58 PM
To: Tan Yoong Wei
Cc: SUR
Subject: RE: FINALISE SLD4569L

Dear Yoong Wei,

Unable to finalise cost of repair \$2550.

Please closed at Lump Sum \$2400 with 3 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Yoong Wei <tanyw@mova.com.sg>
Sent: Friday, 3 August 2018 12:46 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: FINALISE SLD4569L

Hi veron,

We finalise cost of repair \$2550 ok?

Best Regards,
Tan Yoong Wei
Estimator

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 3 August 2018 10:57 AM
To: Tan Yoong Wei; Taufikh (LKKAuto); SUR
Subject: RE: FINALISE SLD4569L

Dear Yoong Wei,

WITHOUT PREJUDICE

Kindly confirmed Lump Sum \$2400 with 3 working days.

Front bumper sensor bracket (6 pcs)-\$78/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Yoong Wei <tanyw@moval.com.sg>

Sent: Wednesday, 1 August 2018 10:42 AM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: FINALISE SLD4569L

Hi taufikh,

Please advice whether we can finalise cost of repair lumpsum \$2700 with 3 working days?

Attached check item photo and after repair photo.

Thank you.

Best Regards,

Tan Yoong Wei

Estimator

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	15 May 2018		16 May 2018 15:54 Edit Adj Rpt	S\$2,400.00 Edit Estimates	S\$2,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CHAN AH SUN , ID: S0982352B								
Main Claimant:	YVONNE MOK CHIA LI , ID: S8134965G								
Vehicle Reg. No.:	SJD4569L	Date of Loss:	11/05/2018 00:00 - :59 [65 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 558445	Policy/Cover Note No.:	80237725SMP (Comprehensive) Coverage: 30/12/2017 - 29/12/2018						
Vehicle Reg. No. (Insured):	SJE14R	Policy No. (Claimant):							
		Excess:							
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 15/06/2018]								
Adj Asg. Remarks:	ON WP Insured not reported. W/shop IHS Specialist , please assigned to LKK to survey.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLD4569L (558445)
[SJE14R]
TP
YVONNE MOK CHIA LI
May 11 2018 12:00AM
[CHAN AH SUN]
Mova Automotive Pte Ltd

Upload Documents Upload Photos Compose New Letter			View	View in Browser <input type="checkbox"/>
Assessment Reports			1 per page <input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/06/18 16:46	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page <input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
2	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
3	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
4	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
5	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
6	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
7	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
8	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
9	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
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15	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
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27	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
28	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
29	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
30	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
31	01/06/18 10:05	General View	 Load JPG	<input checked="" type="checkbox"/>
32	03/08/18 10:50	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
33	03/08/18 10:50	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	03/08/18 10:50	Reinspection Photo	 Load JPG	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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40	03/08/18 10:50	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
41	03/08/18 10:50	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
42	03/08/18 10:50	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	16/05/18 14:01	TP EST BILL & ACCDT REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18008958/T1VD3E2

Date: 16/08/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 80237725SMP
Claimant Vehicle No : SLD4569L **Insured Vehicle No :** SJE14R
 Date of Loss: 11/05/2018 Nature of Claim: TP Claim No: 558445

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLD4569L**
 Make & Model: VOLKSWAGEN GOLF MATCH TSI, 1.4 (A) Engine No: CAXC07858
 Reg. Date: 20/11/2012 (Man. Year: 2012) Chassis No: WWWZZZ1KZDW039026
 Colour: White Odometer: 47083 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,466.52	2,084.84	381.68	15.47
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,640.00	920.00	720.00	43.90
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,106.52	3,004.84	1,101.68	26.83
Approved Total (Overridden) (S\$)		2,400.00		
(S\$)	4,106.52	2,400.00	1,706.52	41.56
+ GST 7.00/7.00% (S\$)	287.46	168.00	119.46	41.56
Nett Amount (S\$)	4,393.98	2,568.00	1,825.98	41.56

INSPECTION

Date of Assignment: 16/05/2018
 Date Inspected: 31/05/2018 Inspected At: Mova Automotive Pte Ltd (Bukit Merah)
 Blk 1008, #01-04/06/08/94, Bukit Merah
 Lane 3
 Singapore 159722
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference**

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 16 Aug 2018)
Parts: 144	VOLKSWAGEN GOLF MATCH TSI 1.4 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLD4569L)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,293.65 FL	*1,293.65 FL
2	1		*FRONT BUMPER OUTER BRACKET RH	Deformed	156.36 FL	*156.36 FL
3	1		*FRONT OUTER SENSOR RH	Not Working	238.75 FL	*238.75 FL
4	6		*FRONT BUMPER SENSOR BRACKET	Necessary	232.50 FL	*78.00 FL
5	1		*FRONT FOG LAMP COVER RH	Not Necessary	189.74 FL	*- FL
6	1		*FRONT HEADLAMP WASHER JET RH	Not Necessary	79.85 FL	*- FL
7	1		*FRONT FENDER RH	Bent	549.73 FL	*549.73 FL
8	1		*FRONT WHEEL RIM RH (NPA)	Not Necessary	0.00 FL	*- FL
9	1		*FRONT HEADLAMP RH (NPA)	Not Necessary	0.00 FL	*- FL
Sub Total (\$\$)					2,740.58	2,316.49
- List Item Discount on L Items 10.00/10.00% (\$\$)					274.06	231.65
Total Parts (\$\$)					2,466.52	2,084.84

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK WARNING LIGHT ON	New	350.00	150.00
2	TO REPAIR FRONT HEADLAMP PANEL RH. REMOVE AND REPLACE ACCIDENT DAMAGED PARTS & REALIGN ALL AFFECTED ALL	New	480.00	300.00
3	TO SPRAY PAINT ACCIDENT AFFECTED AREAS	New	550.00	400.00
4	TO INSPECT FRONT LIGHTING & WATER LEAKAGE TEST	New	40.00	20.00
5	TO REMOVE AND REPLACE FRONT SENSOR	New	80.00	30.00
6	TO RUST PROOF AFFECTED AREA	New	60.00	20.00
7	TO CONDUCT WHEEL ALIGNMENT	New	80.00	0.00
Gross Labour Cost (\$\$)			1,640.00	920.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >