

INS. CASE OWNER:

LKK

CC 4/CT1 1800 8951, UH302

LKK

TV.C:

SUB-CYOT:

DOI:

ASSIGNMENT

Date / Time:

12/5/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBA 1927R

Claim No.:

SNM 1800249202

Name of Insured:

City Blue Boutique PLC

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :\$S

D.O.A.:

21/4/18

Place of Accident:

Woodland Ave 3 > Bkg

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKC 1795L

INSRS:
WSP:
Tel:
Liability:
RMKS:CUBI
ProgressiveINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

12/5

12/5

OIR. sent out first letter

30/08/18

@ 11:30 AM

OI GIA IN. SPOKE TO OI PK (UNHAPPY)
SHE CONFIRMED ACCIDENT & OUI HAD
REAR-ENDED TP. INFORMED TP CLAIM
AGREED TO SETTLE & AUTHOR NCP ISSUES.
SEND LETTER & EMAIL TO OI.
- EMAIL UTILITY CLERK

30/08/18

TP CONFIRMED OWNER REPAIRED AT HIS
WORKSHOP. TO CLOSE CASE.

- EMAIL CTI TO INFORM & ADVISE
WP RECEIVED 30 OCT 2018
TO CLOSE.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

20/08/18 - VIC

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

17/10/18

Confirm with Bereza

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

- 2675.00

COID REAR-ENDED TP)

Loss of Rental (LOR):

S\$

- 1080.00 (6 days) x 180

Loss of Use (LOU):

S\$

- (\$ x days)

Loss of Income (LOI):

S\$

- (\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

- 2.00

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 400.00

Total:

S\$

- 3757.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

- 3757.00

Name 1:

PROGRESSIVE AUTO PTE LTD

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

-

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

-

20/10/18

CTI/ 8951/Wh

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD 6 / WS / TP RES / OD RES / EVA / INV / MVTo Inspect Vehicle No: SKC 1795-Lat Workshop m/s -C&C Wh,

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 43 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time Action / Instruction

LIS - \$ 2500 + (Red: \$ 3133.83 / 56%)

Data/Time, File Pass to?

☐ : Preli. Report

1) Data/Time, File Return to?

☐ : Final Report

2) _____

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

S + RS, SI

Photos

Others

TOTAL

Veh No: SKC 1795-L Regn: 7, 11Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or CAMake: Nissan Murano C.C. 2488Colour: Black A/C: Insured / Std / NI / NASp. Reading: 81405 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: T251001833Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 235/55R18

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Kenda

Front

R/Bal. 6 mm

Rear

R/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mmD.O.A. 21/4/18D.O.I. 17/5/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: SNM18D02497C02
Our ref: CC3/CTI18008951/Uha3

Date: 22.05.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

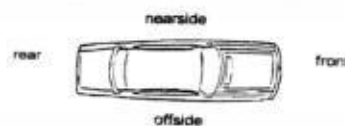
SKC 1795L

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 17.05.2018 at the premises of M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	8,310.48
Revised Estimate Amount	: S\$	4,174.87
"Check" Items Amount	: S\$	720.81
Total (Including Check Items)	: S\$	4,895.68
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:
The vehicle sustained damages at the
Rear Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 3.0 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 25 May, 2018 11:18 AM
To: 'Lucas Lee'; 'claimsdept@sg.cntaiping.com'
Cc: irene.tay@sg.cntaiping.com; Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving GBR1927R (OI: CTI - SNM18D02497C02) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018
Attachments: TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf
Categories: HMK

Dear Lucas,

We refer to the below email and the contents were duly noted.

We will proceed to send first letter to OI.

Enclosed revert of vehicle: SKC 1795L

Date of survey: 17/05/2018

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary Advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [mailto:lucas.lee@sg.cntaiping.com]
Sent: Friday, 25 May, 2018 8:49 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBR1927R (OI: CTI - SNM18D02497C02) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018

Dear Mei Kwan,

Our insured has not reported the accident yet.

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com

3 Anson Road #16-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 17 May, 2018 11:43 AM
To: Claims Dept of CTI
Cc: Irene Tay; Lucas Lee; Vic (LKKAuto); Bevan Lim (LKK Auto); Admin A
Subject: Direct Settlement - Accident Involving GBR1927R (OI: CTI - TBA) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd – Ubi.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18008951/Uha3

25th May 2018

CITY BLUE BOUTIQUE PTE LTD
10Q ENTERPRISE ROAD
ENTERPRISE 10
SINGAPORE 629841

Dear Sir / Madam,

**ACCIDENT INVOLVING GBA 1927R AND SKC 1795L ON 21ST APRIL 2018
ALONG/ AT WOODLANDS AVE 3 TOWARDS BKE**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from CHINA TAIPING INSURANCE SINGAPORE PTE LTD dated 18th May 2018.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter (by 01st Jun 2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghila

Case Handler

DID: 6841 2096

FAX: 6741 4108

Email : vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*

Mei Kwan (LKKAUTO)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Friday, 25 May, 2018 5:13 PM
To: Mei Kwan (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBR1927R (OI: CTI - SNM18D02497C02) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018
Attachments: MLHM18067255-GBA1927R.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Mei Kwan,

As spoken, kindly refer to the attachment above.

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



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From: Lucas Lee
Sent: Friday, 25 May, 2018 8:49 AM
To: 'Mei Kwan (LKKAUTO)'
Subject: RE: Direct Settlement - Accident Involving GBR1927R (OI: CTI - SNM18D02497C02) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018

Dear Mei Kwan,

Our insured has not reported the accident yet.

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 17 May, 2018 11:43 AM

To: Claims Dept of CTI

Cc: Irene Tay; Lucas Lee; Vic (LKKAUTO); Bevan Lim (LKK AUTO); Admin A

Subject: Direct Settlement - Accident Involving GBR1927R (OI: CTI - TBA) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd – Ubi.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

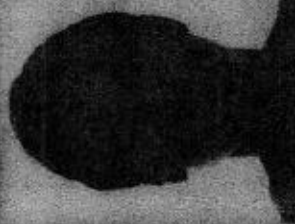
Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: G6103619P



Name
LAMPI VIOLA

FOR C&C USE ONLY

Birth Date 28 Apr 1971

Issue Date 04 Mar 2014

Valid Till 12 Mar 2019



002281181D



REPUBLIC OF SINGAPORE

FIN G6103619P



Name
LAMPI VIOLA

Date of Birth
28-04-1971

Sex
F

Nationality
AMERICAN

FOR C&C USE ONLY



FA1847148

DEPENDANT'S PASS
Immigration Regulations



FIN G6103619P

FOR C&C USE ONLY

Date of Issue
21-06-2017

Date of Expiry
03-07-2019



YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.

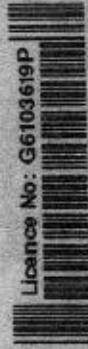
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars \leq 3000kg with \leq 7 passengers, exclusive of the driver; and other motor vehicles \leq 2500kg

13 Mar 2009

FOR C&C USE ONLY



Licence No: G6103619P

NP 428A

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 1308G

Vehicle Details

Vehicle No.: SKC1795L

Vehicle to be Exported: No

Intended De-registration Date: 17 May 2018

Vehicle Make: NISSAN

Vehicle Model: MURANO 2.5 CVT ABS D/AB 2WD 5DR
GAS/D

Primary Colour: Black

Manufacturing Year: 2010

Engine No.: QR25102816B

Chassis No.: TZ51001833

Maximum Power Output: 125.0 kW (167 bhp)

Open Market Value: \$38,730.00

Original Registration Date: 28 Jul 2011

First Registration Date: 28 Jul 2011

Transfer Count: 0

Actual ARF Paid: \$38,730.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 27 Jul 2021

PARF Rebate Amount: \$25,174.00

Intended COE Rebate Details

COE Expiry Date: 27 Jul 2021

COE Category: B - Car (1601cc & above)

COE Period(Years): 10

QP Paid: \$58,910.00

COE Rebate Amount: \$18,813.00

Total Rebate Amount: \$43,987.00

The information contained herein is correct as at 17 May 2018

OK

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : _____ Vehicle Registration No: GBR 1927R
Name (as shown in NRIC) : _____ NRIC/FIN/Passport No : _____
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : _____ Singapore ()
Contact (Tel) : _____ Mobile No. : _____
Email Address : _____
Date of Accident : 21/04/18 Time of Accident : _____
Place of Accident : _____
Insurance Company: CHINA TAIPIING

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

— # "THIRD PARTY VEHICLE SHOULD BE SKC 1795L. THAT'S ALL." #

— #



Policyholder / Driver's Signature
Date:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:
Date:

PROGRESSIVE AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50 AUTOBAY @ KAKI BUKIT SINGAPORE 417883
 TEL: 6844 4620 FAX: 6844 4625 Email: claims@progressiveauto.sg
 GST:200712509E RCB NO:200712509E

not allowed
1/2
1/2 = 2500
327

M/S : CHINA TAIPING INSURANCE (SINGAPORE) PTE
 3 ANSON ROAD
 #16-00 SPRINGLEAF TOWER
 SINGAPORE 079909
 TEL: 6389 6111 FAX: 6222 1033
 ATTN: Motor Claim Department

Estimate No: EST0000637
Date: 23 May 2018
Policy No: 999994870/100856373
Veh Reg No: SKC1795L
Make/Model: NISSAN MURANO 2.5
 CVT ABS D/AB 2WD
 5DR GAS/D
Chassis No: TZ51001833
Engine No: QR25102816B
Reg. Date: 28-07-2011

Your Ref No: SKC1795L
 Claim Type: Third Party
 Accident Date: 21-04-2018
 TP Veh Reg No: GBA1927R

Estimate Repair Cost to Vehicle No :SKC1795L

Description	U/Price	Quantity	List Price	Amount
			<u>S\$</u>	<u>S\$</u>
NISSAN MURANO 2.5 (A)				
Net Price				
1 Rear End Panel	500.1000	1 PC	500.10	X
2 Rear End Panel Top Garnish	139.9000	1 PC	139.90	X
3 Rear Bumper	2,391.000	1 PC	2,391.00	✓
4 Rear Bumper Side Retainer	33.3000	2 PC	66.60	X
5 Rear Bumper Inner Sponge	139.0000	1 PC	139.00	X
6 Rear Bumper Reinforcement	661.9000	1 PC	661.90	X
7 Rear Bumper Inner Reinforcement	250.2000	1 PC	250.20	X
			4,148.70	
		Less 10%	414.87	3,733.83
Special Net				
8 Rear Bumper Sensor	300.0000	1 PC	300.00	X
			300.00	300.00
Labour				
9 Panel Beating	850.0000	1 PC	850.00	400
10 Check Wiring	60.0000	1 PC	60.00	30
11 Rust Proofing	60.0000	1 PC	60.00	X
12 To Remove & Replace Bumper Sensor	80.0000	1 PC	80.00	50
13 To Spray Painting	550.0000	1 PC	550.00	500
			1,600.00	1,600.00
			Total	S\$ 5,633.83

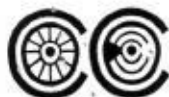
TOTAL: SINGAPORE DOLLAR FIVE THOUSAND SIX HUNDRED THIRTY THREE AND CENTS EIGHTY THREE ONLY

LKK Auto Consultants
 the Repairer of the following:
 • To resurvey before, after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

For PROGRESSIVE AUTO PTE LTD
 Progressive Auto Pte Ltd
 No 1 Kaki Bukit Ave 6 Autobay
 #02-48/50 Singapore 417883
 Tel: 68444620 Fax: 68444625
AUTHORISED SIGNATURE

312/19



CYCLE & CARRIAGE

CYCLE & CARRIAGE FULCO MOTOR DEALER PTE LTD EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info
FULCO LEASING PTE LTD 22 Ubi Road 4 Fulco Building Singapore 408617 NISSAN MURANO SKC1795L Contact No Home:	Cust No/Name /FULCO LEASING PTE LTD Reg No/Reg Date / Date In/Mileage / 0 Chassis No Engine No Make/Model / Colour/Trim /

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
CSM00001	Cash	17/05/2018/ 08:03		323 / ChrisBulaclac	57648		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
S	MIPNT88088	TO CHECK REAR LIGHTING & WIRING SYSTEM ON REAR ACCIDENT AREAS		not added	30		100.00
S	MIPNT88088	TO REMOVE & RE-INSTALL ALL CARPETS & TRIMMINGS TO GIVE WAY ACCESS FOR REPAIR.		2 hr	120		600.00
S	MIPNT88088	TO REPLACE REAR BUMPER & REAR BUMPER LOWER DIFFUSER		Take photo after repair	600		1800.00
S	MIPNT88088	STRAIGHTEN, REFORM, ALIGN REAR ACCIDENT AFFECTED AREAS		3 days	an x		100.00
S	MIPNT88088	TO APPLY SEALANT ON REAR ACCIDENT AREAS INCLUDING PERFORMING OF WATER LEAK TEST		17/5/18	1000		2500.00
S	MIPNT98088	SPRAY PAINTING ON TAILGATE, REAR BUMPER, REAR DIFFUSER & REAR END PANEL					
M	SUNDRY	NISSAN LOGO		per	10.00		54.00
M	SUNDRY	MURANO EMBLEM		per	10.00		91.17
M	SUNDRY	XTRONIC CVT EMBLEM PLATE		per	10.00		54.00
M	SUNDRY	REAR BUMPER		20/22	10.00		2151.90
M	SUNDRY	REAR BUMPER CLIPS		per	10.00		36.90
M	SUNDRY	REAR BUMPER LH SIDE RETAINER		11	10.00		32.40
M	SUNDRY	REAR BUMPER RH SIDE RETAINER		12	10.00		32.40
M	SUNDRY	REAR BUMPER UNDERCOVER CLIPS		per	10.00		36.90
M	SUNDRY				10.00		595.71

Confirm & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info
FULCO LEASING PTE LTD 22 Ubi Road 4 Fulco Building Singapore 408617 NISSAN MURANO SKC1795L Contact No Home:	Cust No/Name /FULCO LEASING PTE LTD Reg No/Reg Date / Date In/Mileage / 0 Chassis No Engine No Make/Model / Colour/Trim /

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00001	Cash	17/05/2018/ 08:03		323 / ChrisBulaclac	57648

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M REAR BUMPER REINFORCEMENT SUNDRY REAR BUMPER SPONGE Z NOTES FULCO LEASING PTE LTD 22 Ubi Road 4 Fulco Building Singapore 408617 NISSAN MURANO SKC1795L Z NOTES ACCIDENT ON 21/04/2018 ALONG WOODLANDS AVE 3 TO BKE SLIP RD OWNER CLAIMING THIRD PARTY REQUIRED REPLACEMENT CAR TP # GBA1927R TP INSURER : CHINA TAIPING		10.00		125.10

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Confirm & accepted by

Parts	0.00
Labour	0.00
Standard Menu	0.00
Specialist Job	5,100.00
Others(Lub,etc)	0.00
Sundry	3,210.48
Total(w/o GST)	8,310.48

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-074380

Date of Request: 16/05/2018

Your Ref No:

Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3
Singapore 408650

Dear Sir/Madam,

Enquiry Date 16/05/2018
Enquiry By Christopher L. Bulaciuc
TP Vehicle No. GBA1927R
Accident Date 16/04/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBA1927R	China Taiping Insurance (Singapore) Pte. Ltd.	27/03/2018-26/03/2019	6389 6111

Thank You.

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6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-074380

Date of Request: 16/05/2018

Your Ref No: Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3
Singapore 408650

Dear Sir/Madam,

Enquiry Date 16/05/2018
Enquiry By Christopher L. Bulaciac
TP Vehicle No. GBA1927R
Accident Date 16/04/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18008951/Uha3

30 MAY 2018

CITY BLUE BOUTIQUE PTE LTD
10Q ENTERPRISE ROAD
ENTERPRISE 10
SINGAPORE 629841

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING GBR 1927R AND SKC 1795L ON 21/04/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,



Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)
waisann@iora.com.sg
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 30 May, 2018 1:59 PM
To: Lucas Lee; claimsdept@sg.cntaiping.com
Cc: irene.tay@sg.cntaiping.com; Bevan Lim (LKK Auto); Admin A; Mei Kwan (LKKAUTO); Vic (LKKAUTO); Alfred Toh
Subject: RE: Direct Settlement - Accident Involving GBR1927R (OI: CTI - SNM18D02497C02) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018
Attachments: RE: Re:Accident On 21/04/2018 Involving Our Insured SKC1795L And Your Insured GBA1927R Please note that there is a total file size of limit of 5MB per upload *** LKK REF: CC3/CTI18008951/Uha3

Dear Lucas,

We refer further to our below email.

Please be informed that TP owner had taken his vehicle to another workshop for repair. Kindly refer to the attached email.

As such, we will proceed to close the matter and will submit our WP report.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAUTO)
Sent: Friday, 25 May, 2018 11:17 AM
To: Lucas Lee; claimsdept@sg.cntaiping.com
Cc: irene.tay@sg.cntaiping.com; Vic (LKKAUTO); Bevan Lim (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving GBR1927R (OI: CTI - SNM18D02497C02) AND SKC1795L (TP : LKK REF - CC3/CTI18008951/Uha3) on 21.04.2018

Dear Lucas,

We refer to the below email and the contents were duly noted.

We will proceed to send first letter to OI.

Enclosed revert of vehicle: SKC 1795L

Vic (LKKAUTO)

From: Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>
Sent: Wednesday, 30 May, 2018 1:46 PM
To: Vic (LKKAUTO)
Cc: Admin A; Bevan Lim (LKK Auto); Mei Kwan (LKKAUTO); Mars Ler
Subject: RE: Re:Accident On 21/04/2018 Involving Our Insured SKC1795L And Your Insured GBA1927R Please note that there is a total file size of limit of 5MB per upload ***
LKK REF: CC3/CTI18008951/Uha3

Hi Vic,

Please close the case, owner repair on his workshop.

Thank you,

Best Regards,

Christopher L. Bulaclac
Senior Executive- Service Operations
H/P 96552177 D/D 65949160
email : chris.bulaclac@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000
Fax : 64875857

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 30 May 2018 11:44
To: Chris Bulaclac
Cc: Admin A; Bevan Lim (LKK Auto); Mei Kwan (LKKAUTO); Mars Ler; Vic (LKKAUTO)
Subject: RE: Re:Accident On 21/04/2018 Involving Our Insured SKC1795L And Your Insured GBA1927R Please note that there is a total file size of limit of 5MB per upload *** LKK REF: CC3/CTI18008951/Uha3

Your Ref: SKC 1795L
Our Ref: CC3/CTI18008951/Uha3

"WITHOUT PREJUDICE"

Dear Chris,

ACCIDENT INVOLVING VEHICLES GBR 1927R AND SKC 1795L ON 21/04/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Monday, 21 May, 2018 11:32 AM

To: 'Chris Bulaclac'

Cc: Admin A; Bevan Lim (LKK Auto); Mei Kwan (LKKAuto); Mars Ler; Vic (LKKAuto)

Subject: RE: Re:Accident On 21/04/2018 Involving Our Insured SKC1795L And Your Insured GBA1927R Please note that there is a total file size of limit of 5MB per upload *** LKK REF: CC3/CTI18008951/Uha3

Without Prejudice

Dear Chris,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]

Sent: Monday, 21 May, 2018 11:27 AM

To: Vic (LKKAUTO)

Cc: Vivian Lau (LKKAUTO); Admin A; Bevan Lim (LKK Auto); Mei Kwan (LKKAUTO); Mars Ler

Subject: RE: Re:Accident On 21/04/2018 Involving Our Insured SKC1795L And Your Insured GBA1927R Please note that there is a total file size of limit of 5MB per upload *** LKK REF: CC3/CTI18008951/Uha3

Dear Vic,

Good afternoon, please advice if we can do Direct Settlement for this case.

Thank you,

Best Regards,

Christopher L. Bulaclac

Senior Executive- Service Operations

H/P 96552177 D/D 65949160

email : chris.bulaclac@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000

Fax : 64875857

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 17 May 2018 11:40

To: Mars Ler; Vic (LKKAUTO)

Cc: Vivian Lau (LKKAUTO); Chris Bulaclac; Admin A; Bevan Lim (LKK Auto)

Subject: RE: Re:Accident On 21/04/2018 Involving Our Insured SKC1795L And Your Insured GBA1927R Please note that there is a total file size of limit of 5MB per upload *** LKK REF: CC3/CTI18008951/Uha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mars Ler [<mailto:mars.ler@ccfulco.com.sg>]

Sent: Thursday, 17 May, 2018 8:11 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Subject: Re:Accident On 21/04/2018 Involving Our Insured SKC1795L And Your Insured GBA1927R

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for survey , vehicle already in 330 Ubi Road 3 Singapore 408650 .

Thank You,

Best regards

Mars Ler

B & P Service Advisor

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566



GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-079752
Date of Request: 25/05/2018

Your Ref No: MCC318063682

Progressive Auto Pte Ltd
No.1 Kaki Bukit Ave 6 #02-48/50
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Date of Accident: 21/04/2018
Vehicle No: SKC1795L
Place of Accident: WOODLANDS AVE 3 TOWARDS BKE
Involving Vehicle No: GBA1927R

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GBA1927R	WOODLANDS AVE 3 TOWARDS BKE	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

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Date:

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6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-077592

Date of Request: 22/05/2018

Your Ref No: MCC318063682

Progressive Auto Pte Ltd
No.1 Kaki Bukit Ave 6 #02-48/50
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 21/04/2018

Place of Accident: WOODLANDS AVE 3 TOWARDS BKE

Client Vehicle No: SKC1795L

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

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Date:

☒ GIRO ☐ Cash ☐ Cheque



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC4/CTI18008951/Uua3n2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 01-11-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBA 1927R	Veh. Inspected	SKC 1795L
Policy No.	DMCVSN3017691802	Coverage (\$)	0.00
Claim No.	SNM18D02497C02	Excess (\$)	0.00
Assign From	IRENE	Assign Date	17/05/2018

2. Vehicle Particulars & Condition

Make & Model	NISSAN MURANO (A)	c.c	2488
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	TZ51001833	Colour	BLACK
Odometer	81405	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/55 R18	KENDA	6 mm
L/H Front Tyre	235/55 R18	KENDA	6 mm
R/H Rear Tyre	235/55 R18	KENDA	6 mm
L/H Rear Tyre	235/55 R18	KENDA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	21/04/2018	Inspection Date	17/05/2018
Survey held at	PROGRESSIVE AUTO PTE LTD NO.1 KAKI BUKIT AVE 6 #02-48/50 AUTOBAY SINGAPORE 417883		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **3 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKC 1795L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR END PANEL (N)	TO REPAIR SEE LABOUR	500.10	-
1	REAR END PANEL TOP GARNISH (N)	NOT NECESSARY	139.90	-
1	REAR BUMPER (N)	DENTED / DEFORMED	2,391.00	2,391.00
2	REAR BUMPER SIDE RETAINER @\$33.30 (N)	NOT NECESSARY	66.60	-
1	REAR BUMPER INNER SPONGE (N)	NOT NECESSARY	139.00	-
1	REAR BUMPER REINFORCEMENT (N)	NOT NECESSARY	661.90	-
1	REAR BUMPER INNER REINFORCEMENT (N)	NOT NECESSARY	250.20	-
	LESS 10% DISCOUNT		-414.87	-239.10
			3,733.83	2,151.90
	SPECIAL NETT ITEMS			
1	REAR BUMPER SENSOR (SN)	SERVICEABLE	300.00	-
			300.00	-
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR END PANEL.		850.00	400.00
	CHECK WIRING .		60.00	30.00
	RUST PROOFING .	NOT NECESSARY	60.00	-
	TO REMOVE & REPLACE BUMPER SENSOR .		80.00	50.00
	TO SPRAY PAINTING.		550.00	500.00
			1,600.00	980.00
	GRAND TOTAL		5,633.83	3,131.90
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,500.00

Report Ref No. CC4/CT118008951/Uua3n2

CHUA KANG SENG

Licensed Appraiser

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