

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 30 May, 2018 1:48 PM
To: Chris Bulaclac
Cc: Admin A; Bevan Lim (LKK Auto); Mei Kwan (LKKAUTO); Mars Ler; Vic (LKKAUTO)
Subject: RE: Re:Accident On 21/04/2018 Involving Our Insured SKC1795L And Your Insured GBA1927R Please note that there is a total file size of limit of 5MB per upload ***
LKK REF: CC3/CTI18008951/Uha3

Without Prejudice

Dear Chris,

Noted with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chris Bulaclac [mailto:chris.bulaclac@ccfulco.com.sg]
Sent: Wednesday, 30 May, 2018 1:46 PM
To: Vic (LKKAUTO)
Cc: Admin A; Bevan Lim (LKK Auto); Mei Kwan (LKKAUTO); Mars Ler
Subject: RE: Re:Accident On 21/04/2018 Involving Our Insured SKC1795L And Your Insured GBA1927R Please note that there is a total file size of limit of 5MB per upload *** LKK REF: CC3/CTI18008951/Uha3

Hi Vic,

Please close the case, owner repair on his workshop.

Thank you,

Best Regards,

Christopher L. Bulaclac

Senior Executive- Service Operations

H/P 96552177 D/D 65949160

email : chris.bulaclac@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000

Fax : 64875857

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 30 May 2018 11:44

To: Chris Bulaclac

Cc: Admin A; Bevan Lim (LKK Auto); Mei Kwan (LKKAuto); Mars Ler; Vic (LKKAuto)

Subject: RE: Re:Accident On 21/04/2018 Involving Our Insured SKC1795L And Your Insured GBA1927R Please note that there is a total file size of limit of 5MB per upload *** LKK REF: CC3/CTI18008951/Uha3

Your Ref: SKC 1795L

“WITHOUT PREJUDICE”

Our Ref: CC3/CTI18008951/Uha3

Dear Chris,

ACCIDENT INVOLVING VEHICLES GBR 1927R AND SKC 1795L ON 21/04/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Monday, 21 May, 2018 11:32 AM

To: 'Chris Bulaclac'

Cc: Admin A; Bevan Lim (LKK Auto); Mei Kwan (LKKAuto); Mars Ler; Vic (LKKAuto)

Subject: RE: Re:Accident On 21/04/2018 Involving Our Insured SKC1795L And Your Insured GBA1927R Please note that there is a total file size of limit of 5MB per upload *** LKK REF: CC3/CTI18008951/Uha3

Without Prejudice

Dear Chris,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]

Sent: Monday, 21 May, 2018 11:27 AM

To: Vic (LKKAuto)

Cc: Vivian Lau (LKKAuto); Admin A; Bevan Lim (LKK Auto); Mei Kwan (LKKAuto); Mars Ler

Subject: RE: Re:Accident On 21/04/2018 Involving Our Insured SKC1795L And Your Insured GBA1927R Please note that there is a total file size of limit of 5MB per upload *** LKK REF: CC3/CTI18008951/Uha3

Dear Vic,

Good afternoon, please advice if we can do Direct Settlement for this case.

Thank you,

Best Regards,

Christopher L. Bulaclac

Senior Executive- Service Operations

H/P 96552177 D/D 65949160

email : chris.bulaclac@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000

Fax : 64875857

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 17 May 2018 11:40

To: Mars Ler; Vic (LKKAuto)

Cc: Vivian Lau (LKKAuto); Chris Bulaclac; Admin A; Bevan Lim (LKK Auto)

Subject: RE: Re:Accident On 21/04/2018 Involving Our Insured SKC1795L And Your Insured GBA1927R Please note that there is a total file size of limit of 5MB per upload *** LKK REF: CC3/CTI18008951/Uha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mars Ler [<mailto:mars.ler@ccfulco.com.sg>]

Sent: Thursday, 17 May, 2018 8:11 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Chris Bulaclac <chris.bulaclac@ccfulco.com.sg>

Subject: Re:Accident On 21/04/2018 Involving Our Insured SKC1795L And Your Insured GBA1927R

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for survey , vehicle already in 330 Ubi Road 3 Singapore 408650 .

Thank You,

Best regards

Mars Ler

B & P Service Advisor

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650

D/D 65949163 H/P 91792566

