

Surveyor:

MAPPIN

DOI:

18/5/2018

Date / Time:

16/5/18

Registered in Merimen:

15/5/18

re-assign / CCU / FTE

SHA 78247



Insured Vehicle No.:

C972

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

12/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Zoe Kim Chye

Driver Tel No.:

90306822

(V/L: YES / NO)

Claim No.:

Policy No.:

M1000075

Make / Model:

H. 140

Place of Accident:

916 - 7 - 7645

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SJF 99486



INSRS:

WSP:

Tel:

Liability:

RMKS:

SME



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

01-06-18

Spec. MANDATE FOR LIABILITY.

5-6-18

MANDATE APPROVE LIABILITY.

5-6-18

Email WSP Liability Clear.

13-7-18

File Pass Trust To PRAPRER REPORT.

*

DV amended by CS. Any issue - Please check w CS.

RECEIVED 01 NOV 2018

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 01-01-18

Confirm with: Y-44

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 21

If NO or B 28, Ass. Lia :

Repair Cost: NET VALUE:

\$500.00

DQ REPAIR EXTEND TP.

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$540.00

(\$ 60 x 9 days)

Loss of Income (LOI):

\$5

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

\$57.45

Medical

\$520.55

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$5140.50

Global Sum \$5:

FINAL PAYMENT

Date/Time: 12-01-18

Confirm with: JMG

Email

Call

Payee 1:

\$5140.50

Name 1:

SME MOTOR PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+ 200

30/10/18
- DV HARRY

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJF 99486at Workshop m/s Sue 1.30

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SJF 99486 Yr Regn: 18/6 08Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prima Mover /Truck / Trailer or CAMake: Toyota Corolla Altis C.C. 1598Colour: Beige A/C: Insured / Std / NI / NASp. Reading: 101408 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: MROS32EE106107957

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt orBrake: Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

R/Bal. 6 mm

Rear

R/Bal. 6 mmL/Bal. 6 mmL/Bal. 6 mmD.O.A. 12/5/18D.O.A. 18/5/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TOTAL LOSS 19+17=36k. car under 17/6/2018</u>
	<u>Repair cost 3k. LTA 8503 body 82k.</u>
<u>18/5/18</u>	<u>offer Sebastian body 8500 with check.</u>
	MARKET VALUE: +9,000.00
	LTA Premium: +8,500.00
	NET VALUE: +500.00

Data/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

☐ : Final Report

Resurvey No. of Trip: _____

Data/Time, File Return to?

2) _____

Add Fee:

☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

Photos _____

Others _____

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18008944/Uea3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 16-05-2018		
		Code : III2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 7824T	Veh. Inspected	SJF 9948G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	16/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	12/05/2018	Inspection Date	18/05/2018	
Survey held at	SME MOTOR PTE LTD 1 KAKI BUKIT AVE 6 #02-15 (AUTOBAY @KAKI BUKIT) SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Foreign Identification Number
Owner ID:	3754K
Vehicle Details	
Vehicle No.:	SJF9948G
Vehicle to be Exported:	No
Intended De-registration Date:	21 May 2018
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	Beige
Manufacturing Year:	2008
Engine No.:	3ZZ4763334
Chassis No.:	MR053ZEE106107957
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$16,777.00
Original Registration Date:	18 Jun 2008
First Registration Date:	18 Jun 2008
Transfer Count:	2
Actual ARF Paid:	\$16,777.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Jun 2018
PARF Rebate Amount:	\$8,388.00
Intended COE Rebate Details	
COE Expiry Date:	17 Jun 2018
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$18,451.00
COE Rebate Amount:	\$115.00
Total Rebate Amount:	\$8,503.00

The information contained herein is correct as at 18 May 2018

OK



toyota corolla altis

Price Range ▼

Depreciation ▼

2008 ▼

Vehicle Type ▼

Home » Used Cars » Trans Express » Toyota Corolla Altis 1.6A

Resources

Car Buying

Car Selling

Car Ownership

Car Aftermarket

On The Move

Lifestyle

Toyota Corolla Altis 1.6A

Overview

Financial

Accessories

Similar

Research

Photos

Map

Add to Shortlist

Add to Compare

Add a Note

Report Error

More Actions

Car Details

Price **\$12,777**

Depreciation -

Reg Date 12-Jun-2008
(24days COE left)

Manufactured 2008

Mileage -

Transmission Auto

Engine Cap 1,598 cc

Road Tax \$742 /yr

Power 80.0 kW (107 bhp)
View specs of the Toyota Corolla Altis (2008-2013)

Curb Weight 1,195 kg

Features Reliable DOHC 1.6L VVTi Engine, ABS, Dual Airbags, Immobilizer, Steering Audio Controls, Digital Climatic Aircon, Retractable Mirrors.

Accessories Beige Interior, Leather Seats, 15" Sports Rims, Built In Audio/CD Player, Reverse Sensors, Front Fog Lamps, Tinted Films, Remote Alarm.

Description Beautiful Black Altis 1.6A. Nice Plate. Renewal Of 5 Years COE At \$32777. Maintained Regularly. Sell As It Is Condition. Low Deposit. Reliable Engine, Most Practical, Comfortable, Yet Fuel Efficiency 1.6L Sedan! Check It Out!

COE \$19,389

OMV \$16,777

ARF \$16,777



Seller Infor

Company

Address

Location

Office No

Compare

- Reporting Traffic Offence on TP Website
- Awana Genting-Anybody stay there recen
- Petrol price keeps increasing!

toyota corolla altis

Price Range ▼

Depreciation ▼

2008 ▼

Vehicle Type ▼

Home » Used Cars » Auto Induz3 » Toyota Corolla Altis 1.6A

Resources

Car Buying

Car Selling

Car Ownership

Car Aftermarket

On The Move

Lifestyle

Car Rental

For Private &
Commercial Vehicles
Rental From
\$50/Day



Toyota Corolla Altis 1.6A

Overview

Financial

Accessories

Similar

Research

Photos

Map

Add to Shortlist

Add to Compare

Add a Note

Report Error

More Actions

Car Details

Price \$13,533**Depreciation** -**Reg Date** 15-Jul-2008
(1mth 26days COE left)**Manufactured** 2008**Mileage** 110,400 km (11.2k /yr)**Transmission** Auto**Engine Cap** 1,598 cc**Road Tax** \$742 /yr**Power** 80.0 kW (107 bhp)
View specs of the Toyota Corolla Altis (2008-2013)**Curb Weight** 1,195 kg**Features** -**Accessories** -**Description** Renew 5 Years COE With 20% Down Payment, Monthly \$620 Only, Low Mileage, Good Condition, Well Maintained, Call Now To Arrange A Viewing For Further Discussion.**COE** -**OMV** \$16,777**ARF** \$16,777**Dereg Value** \$8,389 as of today (change)**No. of Owners** 4**Type of Veh** Mid-Sized Sedan**Category** PARF Car

Seller Infor

Company

Address

Location

Office No

Compare

15 May 2018

India International Insurance
64 Cecil Street #04/05/06-02
IOB Building
Singapore 049711

Attn : Motor Claims Department

**RE : ACCIDENT INVOLVING SJF9948G On 12/05/2018 @ PIE
TWDS TUAS (12.1KM) LAMP POST 545**

POLICY NO : GA225069

We refer to the above accident.

Vehicle no. SJF9948G (Toyota Altis) is lying in our workshop (SME MOTOR PTE LTD)
was badly damaged and beyond economical repair.

Kindly please arrange your Surveyor to survey.

Thanks You.

Yours faithfully,

PEIYING (SME)

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

*Not Authorized
Mark
18/5/18*

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Ret	Adj Submitted	Ins Auth'd	Status
Main	15 May 2018 10:49 Sendback Est	15 May 2018 10:50 S\$10.00	16 May 2018 08:49 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	GALARRAGA MACHUCA MARIA PAULINA, ID: F2403754K, Tel: +6592209420		
Main Claimant:	GALARRAGA MACHUCA MARIA PAULINA, ID: F2403754K		
Vehicle Reg. No.:	SJF9948G	Date of Loss:	12/05/2018 16:00 - :59 [118 Months and 24 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP	Policy/Cover Note No.:	
Vehicle Reg. No. (Insured):	SHA7824T	Policy No. (Claimant):	GA225069
		Excess:	
Repairer:	SME Motor Pte Ltd (Kaki Bukit) 1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, 417883 Eunos - Tel: 6747 6106 (6 Lines)		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by NATALIE LEE - 63476100 ext 243]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 25/05/2018]		
Driver/Custodian (Insured):	GALARRAGA MACHUCA MARIA PAULINA (40), NRIC: F2403754K, Tel: +6592209420		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

10:25am 016/5/18
vehicle not in
person @ @busiar

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 5 June 2018 8:39 AM
To: 'sebastian@smemotor.com.sg'
Subject: Accident Involving SJF 9948G & SHA 7824T on 12/05/2018

WITHOUT PREJUDICE

Your Ref: SJF 9948G
Our Ref: CC4/III18008944/Uea3

Dear Sir/Madam,

Accident Involving SJF 9948G & SHA 7824T on 12/05/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 May 2018 10:47	Cim Veh Model Changed	(203311) TOYOTA COROLLA ALTIS 1.6 (A).	[R] Chia Pei Ying
2	15 May 2018 10:47	Cim Created	Reg No: SJF9948G. Acct Date: 2018/05/12. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: SME Motor Pte Ltd (Kaki Bukit). Created from SAS:MSME18062323	[R] Chia Pei Ying
3	15 May 2018 10:50	Cim Submitted	10.00.	[R] Chia Pei Ying
4	16 May 2018 08:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee
5	16 May 2018 08:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/25	[I] Gabriel Wee
6	16 May 2018 08:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee
7	16 May 2018 09:51	Assignment 1st Accessed		[A] Nivitha Govindasamy
8	16 May 2018 10:26	Label Added	(30651):Vehicle Not In.	[A] Nivitha Govindasamy
9	16 May 2018 19:34	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	16 May 2018 19:35	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
11	23 May 2018 14:06	Cim Dtl Modified	Insured Name: GALARRAGA MACHUCA MARIA PAULIN -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
12	23 May 2018 14:06	Cim Dtl Modified	Claimant's Name: GALARRAGA MACHUCA MARIA PAULIN -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: F2403754K -> 199303821R.	[A] HOW MEI KWAN
13	27 May 2018 15:22	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
14	01 Jun 2018 09:57	Adj Mandate Request	Cur.Req:0.00:PODS: LIABILITY: 100% REMARK: B:27 OLD REAR ENDED TP	[A] Asher Sng Rong Yi
15	01 Jun 2018 10:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/05/25	[I] NATALIE LEE
16	01 Jun 2018 10:01	Adj Mandate Set	Approved:0.00.	[I] NATALIE LEE
17	27 Jul 2018 12:25	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	23 Aug 2018 11:10	Adj Mandate Request	Cur.Req:1609.80:PODS: LIABILITY: 100% QUANTUM: (a) NETT VALUE : \$500.00 + (b) LOU : \$840.00 (14days x \$60) + (c) LTA Search: \$7.45 + (d) Medical: \$262.35 Total: a+b+c+d = \$1,609.80 VEH MODEL: TOYOTA COROLLA ALTIS 1598cc PLEASE REVERT WITH YOUR AP.	[A] Asher Sng Rong Yi

Date From Date To Audit Type None Go

ACTIVITY

[16/05/2018 10:26] Nivitha Govindasamy:
Vehicle not in workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1804645	15/05/2018 10:47	Motor	SME Motor Pte Ltd	SME Motor Pte Ltd (Kaki Bukit)	SJF9948G		xx.xx
1871522	27/07/2018 12:25	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJF9948G	SHA7824T	10.70

INDIA International Insurance Pte Ltd
64 Cecil Street # 04-05
IOB Building
Singapore 049711

Your Insured Veh No. : **SHA7824T**
Your Ref :
Our Ref : **SJF9948G**
Date : **28/06/2018**

WITHOUT PREJUDICE

BY Post

Dear Sir/Madam

**Accident involving SHA7824T and SJF9948G
on 12/05/2018 at PIE TOWARDS TUAS (12.1 KM) LAMP POST 545.**

Please refer only to the boxes marked (x).

- ☒ We refer to ☒ the above accident
☐ our/your letter dated
- ☒ We have been authorised by the owner of vehicle number **SJF9948G** which was damaged by your insured's motor vehicle number **SHA7824T** in the aforesaid accident.
- ☒ We are instructed that the accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

Cost of Repair / Insurance Excess	500.00
Survey report fees	-
Loss of Use(30 days @ \$60.00 per day)	1,800.00
Medical fee	262.35
GIA/LTA search fees	7.45
Total S\$	2,569.80

- ☒ We forward herewith the following relevant supporting documents:-
- | | |
|--|--|
| ☐ Survey Reports & photographs (To be returned within 7 days on demand) | ☒ Copy of NRIC/Driving licence |
| ☒ Final repair bill(Tax Invoice) | ☒ Copy of LTA/GIA vehicle search |
| ☐ Bill/Receipt for the excess | ☒ Non-injury motor report form |
| ☒ Rental Agreement / Medical receipt | ☒ Letter of Authority |
| ☒ Copy of the Insurance Certificate | |

- ☒ Cheque to be make payable to **Messrs SME MOTOR PTE LTD.**
- ☐ Any request for a re-survey of our client's vehicle must be arrange within the 14 days upon receipt of this letter. The re-survey must be conducted at our premises, in the presence of our client.
- ☒ Please note that you should send to us an acknowledgment of receipt of this letter within 07 days of your receipt of this letter.

Yours faithfully,



SME MOTOR PTE LTD
encl:

WE HEREBY ACKNOWLEDGE RECEIPT

PLEASE CHOP AND SIGN

Date: _____

LETTER OF AUTHORITY

To: M/s India International Insurance Pte Ltd
Singapore

Accident involving my/our vehicle no. SJF 9948G and SHH 7824T on 12/05/2018
along PIE hwyd Tuar (12.1km) Lamp post 545.

I/We, Calanpragi Machuca Maria Paulina NRIC No. F2403754K
of 1 Hacienda Grove #03-04 Singapore 457908,

the registered owner of vehicle no. SJF 9948G at the material time of accident, do
hereby authorise **Messrs SME MOTOR PTE LTD** as my/our agent and representative
to correspond in, negotiate and settle, on my/our behalf, my/our claim against you as
owner/operator/insurer of vehicle no. SHH 7824T.

I/We also authorise them to accept settlement cheque on my/our behalf. Kindly issue
your cheque in favour of "**M/s. SME MOTOR PTE LTD**".

Dated this 14 day of 06 2018

x PSesbrook

Signature of Owner or his/her/their
Duly Authorised Representative

Company's Stamp (For Firm)

EXPRESS SETTLEMENT

LKK

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18050300

Claimant Ref: SJF 9948G

We/I, SME MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 500.00 (disbursement) (net value) S\$ 840.00 (loss of use/rental), S\$ 268.80 (disbursement) vehicle no. SJF 9948G that was damaged pursuant to the accident which occurred on 12/05/2018 (date) at PIE TWOS TUAS (12 1K36) LAMP POST 545 (location) involving vehicle no. SHA 7824T (insured vehicle). This is pursuant to the inspection conducted on 18/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GALARRAGA MACHUCA MARIA PAULINA ("the third party claimant") of vehicle no. SJF 9948G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJF 9948G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,609.80 to SME MOTOR PTE LTD

Dated this 12 day of 10 2018

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

SME MOTOR PTE LTD
1101 Bukit Timah Road #02-13
AutoBay @ Yaki Bukit
Singapore 417883
Tel: 67476106 (6 lines)
Fax: 67442368

WITNESS:

Signature:



CKS

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

14th May 2018

Nuffield Medical Siglap
914 East Coast Road
#01-03 The Domain
Singapore 459108

To Whom It May Concern
Dear sir/madam

Re: GALARRAGA MACHUCA MARIA, DOB 07/02/1978

The abovementioned lady was in an car accident on Saturday 12th May 2018. Her car was hit from behind by a taxi, on the highway. She has suffered a whiplash injury to her neck and shoulders. She will require medication and physiotherapy.

Please kindly take note.

Thank you and warmest regards.

Dr LIN Kai Wei
MBChB (UK), GDFM (Singapore)
Family Physician
Nuffield Medical Siglap


Nuffield Medical Siglap Private Limited

Co. Reg. No. 201503443Z
914 East Coast Road, #01-03, The Domain, Singapore 459108
Tel: 6636 9083 Fax: 6636 9084
siglap@nuffieldmedical.com.sg
www.nuffieldmedical.com.sg

Dr. Lin Kai Wei
MBChB (UK) GDFM (Singapore)
MCR: M10328D



Movement Mechanics Physiotherapy Clinic

Movement Mechanics Physiotherapy
73 Lucky Heights
S467624
Singapore
Tel: +65 9111 5040



Invoice to:

Maria Paulina Galaraga

Tax invoice #9918

Invoice date

22 May 2018

Due date

22 May 2018

Registration number

201432976K

Description	Quantity	Unit price	Tax	Amount SGD
Physiotherapy (Initial Assessment) with Phlrene Leow at Movement Mechanics Physiotherapy on Tue, 22 May 2018 from 2:00PM to 2:45PM	1.0	150.000	N/A	150.00
			Includes tax of	0.00
			TOTAL SGD	150.00
			Less amount paid	150.00
			AMOUNT DUE	0.00

Payments received:

Date	Payment type	Amount
22 May 2018	Credit card	150.00

NUFFIELD MEDICAL SIGLAP

504 East Coast Road, #01-03, The Domain, Singapore 459108

Tel: 66363083 Fax: 66363084

GST Reg No : 201501443Z

Co Reg No : 201501443Z

TAX INVOICE

GALARRAGA MACHUCA MARIA

1 HACIENDA GROVE

#03-04 HACIENDA, THE

S(457908)

Patient : GALARRAGA MACHUCA MARIA (F2403754K)

Invoice No. : 10423

Our Reference : 00753

Date : 14 May 2018

Doctor : LIN KAI WEI

DESCRIPTION	QTY	FEE (S\$)
DICLOFENAC SR 100MG	10.00 tabs	20.00
PANACO	40.00 tabs	40.00
REFERRAL LETTER	1.00	10.00
CONSULTATION		35.00
	Sub-Total	105.00
	Add GST 7.0%	7.35
	Total Amount Payable	112.35
Receipt No. 10082 - CARD VISA	Payment Received	112.35
	Outstanding Balance	0.00

All cheques should be crossed and made payable to :

NUFFIELD MEDICAL SIGLAP PRIVATE LIMITED

This is a computer generated invoice which does not require a signature

E. & O.E


Nuffield Medical Siglap Private Limited
Co. Reg No. 201501443Z
504 East Coast Road, #01-03, The Domain, Singapore 459108
Tel: 6636 3083 Fax: 6636 3294
info@nuffieldmedical.com.sg
www.nuffieldmedical.com.sg

Dr. Lin Kai Wei
MBChB (UK) GDFM (Singapore)
MCR: M10328D

[Back to OneMotoring](#)


Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No : M4-0006529-2

Print Date/Time : 15 May 2018 / 10:03:56

Receipt Date/Time : 15 May 2018 / 10:03:56

Tax Invoice/Receipt

Receipt No : ITNET-00000-180515-000458

Previous Receipt No :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHA7824T As at 12 May 2018/16:45:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - SHA7824T Enquiry Fee 20180515100232961880	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx4263			
	Credit Card: Visa/MasterCard			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 May 2018 Sendback Est	15 May 2018 10:50 \$510.00	16 May 2018 08:49 Edit Adj Rpt	\$5500.00 Edit Estimates	\$5500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R, Tel: +6592209420									
Main Claimant: GALARRAGA MACHUCA MARIA PAULINA , ID: F2403754K									
Vehicle Reg. No.: SJF9948G		Date of Loss: 12/05/2018 16:00 - :59 [118 Months and 24 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / MCT18050300		Policy/Cover Note No.: MCOM0015							
Vehicle Reg. No. (Insured): SHA7824T		Policy No. (Claimant): GA225069							
		Excess:							
Repairer: SME Motor Pte Ltd (Kaki Bukit) 1 Kaki Bukit Ave 6 #02-15, AutoBay @ Kaki Bukit, 417883 Eunos - Tel: 6747 6106 (6 Lines)									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by NATALIE LEE - 63476100 ext 243]									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 25/05/2018]									
Driver/Customer (Insured): GALARRAGA MACHUCA MARIA PAULINA (40) , NRIC: F2403754K, Tel: +6592209420									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (23/08/2018): Alert - Adj Mandate Approved (\$1609.80) - SJF9948G - Claim Handler: NATALIE LEE - III_SG (01/06/2018): Alert - Adj Mandate Approved (\$0.00) - SJF9948G - Claim Handler: NATALIE LEE									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SJF9948G (MCT18050300)
[SHA7824T]
TP
GALARRAGA MACHUCA MARIA PAULINA
May 12 2018 4:00PM
[COMFORT TRANSPORTATION PTE LTD]
SME Motor Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Assessment Reports				1 per page	☒
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)		Thumbnail	Print
1	15/05/18 10:50	Repairer Estimates		Load HTM	
Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/08/18 11:12	General View		Load JPG	☒
2	23/08/18 11:12	General View		Load JPG	☒
3	23/08/18 11:12	General View		Load JPG	☒
4	23/08/18 11:12	General View		Load JPG	☒
5	23/08/18 11:12	General View		Load JPG	☒
6	23/08/18 11:12	General View		Load JPG	☒
7	23/08/18 11:12	General View		Load JPG	☒
8	23/08/18 11:12	General View		Load JPG	☒
9	23/08/18 11:12	General View		Load JPG	☒
10	23/08/18 11:12	General View		Load JPG	☒
11	23/08/18 11:12	General View		Load JPG	☒
12	23/08/18 11:12	General View		Load JPG	☒
13	23/08/18 11:12	General View		Load JPG	☒
14	23/08/18 11:12	General View		Load JPG	☒
15	23/08/18 11:12	General View		Load JPG	☒
16	23/08/18 11:12	General View		Load JPG	☒
17	23/08/18 11:12	Chassis Number		Load JPG	☒
18	23/08/18 11:12	General View		Load JPG	☒
19	23/08/18 11:12	Odometer Reading		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)		Thumbnail	Print
1	15/05/18 10:51	E-filed GIA report		Load PDF	
2	15/05/18 10:57	LTA SEARCH		Load PDF	
3	15/05/18 11:01	TOTAL LOSS LETTER		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	16/05/18 08:45	Singapore Accident Statement		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	16/05/18 19:35	EMAIL - III TO SME DD 16.05.2018		Load PDF	
2	27/05/18 15:22	NOTIFICATION - TOTAL LOSS		Load PDF	
3	27/07/18 12:28	MEDICAL FEE		Load PDF	
4	27/07/18 12:28	LTA SEARCH		Load PDF	
5	05/11/18 08:55	AUTHORISATION TO ACT FORM		Load PDF	
6	05/11/18 08:55	DISCHARGE VOUCHER		Load PDF	
7	05/11/18 08:55	LOD		Load PDF	

Linked Accident Report Documents

				View	View in Browser
Assessment Reports				1 per page	☒
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)		Thumbnail	Print
1	14/05/18 12:44	Accident Statement	1	Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)		Thumbnail	Print
1	14/05/18 12:42	Driving License	1	Load JPG	☒
2	14/05/18 12:42	INSURANCE	1	Load JPG	☒
3	14/05/18 12:42	Accident Photo	1	Load JPG	☒
4	14/05/18 12:42	Accident Photo	1	Load JPG	☒
5	14/05/18 12:42	Accident Photo	1	Load JPG	☒
6	14/05/18 12:42	Accident Photo	1	Load JPG	☒
7	14/05/18 12:42	Accident Photo	1	Load JPG	☒
8	14/05/18 12:42	Accident Photo	1	Load JPG	☒
9	14/05/18 12:43	Accident Photo	1	Load JPG	☒
10	14/05/18 12:43	Accident Photo	1	Load JPG	☒
11	14/05/18 12:43	Accident Photo	1	Load JPG	☒
12	14/05/18 12:43	Accident Photo	1	Load JPG	☒
13	14/05/18 12:43	Accident Photo	1	Load JPG	☒
14	14/05/18 12:43	Accident Photo	1	Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	SME Motor Pte Ltd (Kaki Bukit)		Thumbnail	Print
1	14/05/18 12:42	Sketch Plan	1	Load TIF	
2	14/05/18 12:42	Sketch Plan #2	1	Load TIF	
3	14/05/18 12:42	Sketch Plan #3	1	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18008944/UEA3Q2

Date: 05/11/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No : SJF9948G

Insured Vehicle No : SHA7824T

Date of Loss: 12/05/2018

Nature of Claim:

TP

Claim No: MCT18050300

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJF9948G

Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A)

Engine No: 3ZZ4763334

Reg. Date: 18/06/2008 (Man. Year: 2008)

Chassis No: MR053ZEE106107957

Colour: Beige

Odometer: 101408 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	10.00	10.00	0.00	0.00
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10.00	10.00	0.00	0.00
Approved Total (Overridden) (S\$)		500.00		
(S\$)	10.00	500.00	-490.00	-4,900.00
+ GST 7.00/0.00% (S\$)	0.70	0.00	0.70	100.00
Nett Amount (S\$)	10.70	500.00	-489.30	-4,572.90
+ Loss of Use (14.0 x S\$60.00/day) (S\$)		840.00		
+ Medical Costs (S\$)		262.35		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,609.80		

INSPECTION

Date of Assignment: 16/05/2018 Present Location:

SME Motor Pte Ltd (Kaki Bukit)

Date Inspected: 18/05/2018 Inspected At:

SME Motor Pte Ltd (Kaki Bukit)

1 Kaki Bukit Ave 6 #02-15, AutoBay @

Kaki Bukit
Singapore 417883

Estimated Period of Repair: 0.0 days

Adjuster: MARCUS CHUA

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 27 Jul 2018)
Parts:	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJF9948G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.00	10.00
Sub Total (S\$)			10.00	10.00

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >