

Surveyor:

REF: CS1/SPF18008943/Srb 52

Special Instruction:

ASSIGNMENT (Office)

From (Person): Abdul Rahman of SPF Date/Time: 14052018

Estimated Cost: Bill to:

Third Parties:

Claimant:

Surveyor: Rog Associates

Workshop: Eurokars Habitats

OD/TP Re-inspection / (Evaluation)

To Inspect Vehicle No: SLE 4237P

Insured: QX 305T

at Workshop m/s Eurokars

Tel: 6360 2845

of 12 Sungei Kadut Ave

Policy No: Claim No: AEMD/105/009/2018/041

Sum Insured: Excess:

Make of Veh: D.O.A. 04022018

(Client's Record)

Do Not Finalize

H.O.D. Endorsement/Date:

Date/Time: Person Contacted: Vehicle IN / OUT

Date/Time: Confirmed with Final Fig days (Red \$ / %; Original 12 days)

Date/Time: 18/6 Submit Final Fig \$14454.27, 12 days (Red \$ 6 / %; Original 12 days)

Date/Time	Action/Instruction
	SLE 4237P - x
	QX 305T - CS/SPF/7019512/Tigb2
	Submit Fair and reasonable report
	18/6

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

RECEIVED 10 JUN 2018

Para(3) : Nett Value

Market Value :

Salvage Value :

Nett Value :

Inspected/  
Evaluated by:

Fee Charged:

Basic & Add  
Transport  
Photos  
Others  
Total

Date:

1300

1) Date/Time 18/6/18 File Pass to typof

3) Date/Time File Pass to

5) Date/Time File Pass to

2) Date/Time File Return to

4) Date/Time File Return to

6) Date/Time File Return to

## Catherine Chong (LKK Auto)

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**From:** Abdul Rahman MOHAMAD SALIM (SPF)  
<Abdul\_Rahman\_Mohamad\_Salim@spf.gov.sg>  
**Sent:** Monday, 14 May, 2018 4:09 PM  
**To:** Catherine Chong (LKK Auto)  
**Cc:** 'Olivia Lau'; Rosalyn TAN (SPF); Frankie THAY (SPF)  
**Subject:** SLE4237P - Request Paper Survey  
**Attachments:** SLE4237P - LOD of AIG.pdf

Your Ref: SLE4237P  
Our Ref : AEMD/105/009/2018/041

Dear Cath,

Your preceding mail and our assignment on 18 Apr 2018 have reference.

Attached as requested.

Regards

Abdul Rahman (Mr)  
Accident Claims Officer  
Automotive Engineering & Management Division  
Police Logistics Department  
Singapore Police Force  
DID: (65) 6478 4840 | FAX: (65) 6478 4848



**HOME TEAM**  
TRANSFORMATION 2025  
One Home, One Team  
Building Our Future Together

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**From:** Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Saturday, 12 May 2018 3:30 PM  
**To:** Abdul Rahman MOHAMAD SALIM (SPF) <Abdul\_Rahman\_Mohamad\_Salim@spf.gov.sg>  
**Subject:** Request Paper Survey

Dear Mr Abdul Rahman,

Kindly refer to the attachment.

Please assist provide us the LOD for all vehicle for us conduct Paper Survey.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Elk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



# SINGAPORE POLICE FORCE

SPF Accidents Claims Section  
Automotive Engg & Mgmt Div  
Police Logistics Department  
No. 1 Mount Pleasant Road  
Block 8 Old Police Academy  
#02-12 Singapore 298333

Your Ref: SLE4237P

Our Ref: AEMD/105/009/2018/041

Date: 18 Apr 2018

Tel: 64784840

Fax: 64784848

M/s LKK Auto Consultants Pte Ltd  
Paya Ubi Industrial Park  
51 Ubi Avenue 1 #01/02-25  
Singapore 408933

Via Fax Only: 62564315

Dear Sir,

**RTA ON 4 FEBRUARY 2018 INVOLVING GOVT VEHICLE QX305T AND THE OTHER VEHICLE SLE4237P**

We refer to the above matter.

- 2 Please arrange for a Paper Survey Inspection of vehicle no. **SLE4237P** at **M/s Eurokars Habitat Pte Ltd** of **12 Sungei Kadut Avenue**, Singapore **729648**.
- 3 For appointment kindly contact **Stanley Ngu** at DID : **63602845**.
- 4 Estimates were provided for the repairs.
- 5 Thank you.

Yours faithfully,

Abdul Rahman  
Accident Claims Officer  
for ASST DIRECTOR



AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120  
Tel : 65-6419-3000  
Fax : 65-6835-7416  
www.AIG.com.sg  
CLAIMS DEPARTMENT  
Co. Reg. No. 201009404M

Singapore Police Force  
New Phoenix Park,  
28 Irrawaddy Road,  
Singapore 329560

Date : 18 Apr 2018

Your Ref : QX305T

Our Ref : M 5492394686SG (REC / 5222763)  
(Please quote our reference when replying)

ACCIDENT INVOLVING SLE4237P & QX305T  
ON 04/02/2018  
AT PASIR RIS DRIVE 8

WITHOUT PREJUDICE

We understand that you are the owner of vehicle no QX305T at the material time of the above accident.

From the available information in our possession, it is beyond doubt that this accident was solely caused by your driver negligence. As insurers of vehicle no. SLE4237P, we are subrogated to the rights of the car owner and now write to recover our outlay as follows:

(a)	Cost of Repairs (nett of excess)	S\$	14,454.27
(b)	Survey Fees	S\$	210.00
(c)	Police Documents / ROV Search Fees etc	S\$	0.00
		S\$	14,664.27

Enclosed are all relevant supporting documents for your perusal.

Kindly let us hear from you within the next ten-(10) days from the date hereof. Should you have further queries, please do not hesitate to drop us an email at [GRS-ExpressRecovery@aig.com](mailto:GRS-ExpressRecovery@aig.com) or call our toll free number 8001206556, press option 1 followed by the ext 1012211.

Yours faithfully  
AIG Asia Pacific Insurance Pte. Ltd.

Ishak, Nor Hafizah  
Claims Department, Recovery  
DID No : +8001206556 Ext : 1012211

Encl.

*\*This is a computer generated letter. No signature is required.*



## ROG ASSOCIATES

Business Regn. No. 272691/00C  
Bedok Central Post Office P.O. Box 577, Singapore 460218  
Tel: 67495955 / 66423855 Fax: 62433728  
Email: rogassociates@gmail.com

- Acc. Reconstructionists
- Integrated Consultants
- Mechanical Engineers
- Automobile Engineers
- Diagnostic Engineers
- Adjusters/Appraisers
- Valuers/Assessors
- Expert Witnesses
- Arbitration
- Mediation

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: RA/183904/R  
Date: 22/03/2018

#### REFERENCE

Insured/Claimant: TAN HUAN KIAT, KENNETH Policy No: 2100475228-01000  
Date of Loss: 04/02/2018 Nature of Claim: OD Claim No: 5492394686SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLE4237P  
Make & Model: MINI COOPER S, 2.0 (A) Engine No: F2701414B48A20A  
Reg. Date: 21/07/2016 (Man. Year: 2016) Chassis No: WMWLN720602D97559  
Colour: Green Odometer: 35260 km  
Engine Capacity: 1998 cc  
Market Value/New Car Price: N/A  
Sum Insured (\$\$): Market Value/New Car Price

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size: 225/40R18 Rear Tyre Size: 225/40R18  
Front Left Side: Bridgestone 8 mm Rear Left Side: Bridgestone 8 mm  
Front Right Side: Bridgestone 8 mm Rear Right Side: Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,280.21	7,104.27	175.94	2.42
Miscellaneous Items	1,160.00	810.00	350.00	30.17
Labour	6,190.00	4,440.00	1,750.00	28.27
Paintwork Labour	2,600.00	2,100.00	500.00	19.23
Towing	0.00	0.00	0.00	
<b>Gross Total (\$\$)</b>	<b>17,230.21</b>	<b>14,454.27</b>	<b>2,775.94</b>	<b>16.11</b>
<b>+ GST 7.00/7.00% (\$\$)</b>	<b>1,206.11</b>	<b>1,011.80</b>	<b>194.31</b>	<b>16.11</b>
<b>Nett Amount (\$\$)</b>	<b>18,436.32</b>	<b>15,466.07</b>	<b>2,970.25</b>	<b>16.11</b>

#### INSPECTION

Date of Assignment: 07/02/2018  
Date Inspected: 08/02/2018, 28/02/2018 Inspected At: Eurokars Habitat Pte Ltd (HQ)  
12 Sungei Kadut Avenue  
Singapore 729648  
Estimated Period of Repair: 12.0 days

Adjuster: ROGER S S GAN

Manager: ROGER S S GAN  
ADJUSTER

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

**Special Remark**

This inspection was conducted on a "Without Prejudice" Basis.

**Point Of Impact**

The vehicle has sustained an impact damage on the rear end portion. For detail of the damages, please refer to the attach photographs.

# REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*Rear bumper	To replace	929.88 F	*929.88 F	✓ DMG
2	1		*Rear bumper spoiler	To replace	252.56 F	*252.56 F	✓ CRK
3	1		*N/s rear bumper guide	To replace	106.25 F	*106.25 F	✓ NEC
4	1		*O/s rear bumper guide	To replace	106.25 F	*106.25 F	✓ NEC
5	1		*Rear bumper centre bracket	To replace	71.31 F	*71.31 F	✓ DD
6	1		*N/s rr bumper sensor holder	To replace	22.31 F	*22.31 F	✓ NEC
7	1		*O/s rr bumper sensor holder	To replace	22.31 F	*22.31 F	✓ NEC
8	1		*N/s rr bumper tow cover	To replace	79.44 F	*79.44 F	✓ CRK
9	1		*O/s rr bumper tow cover	To replace	79.44 F	*79.44 F	✓ CRK
10	1		*Reverse camera mount	To replace	40.69 F	*40.69 F	✓ Deform
11	1		*Reverse camera mount cover	To replace	19.13 F	*19.13 F	✓ NEC
12	1		*N/s rr bumper protector tape	To replace	7.88 F	*7.88 F	✓ CRK
13	1		*O/s rr bumper protector tape	To replace	7.88 F	*7.88 F	✓ CRK
14	2		*Rear bumper clips	To replace	4.00 F	*4.00 F	✓ NEC
15	2		*Rear bumper fasteners	To replace	2.50 F	*2.50 F	✓ NEC
16	6		*Rear bumper gasket rings	To replace	13.50 F	*13.50 F	✓ NEC
17	4		*Rear bumper expanding rivets	To replace	2.52 F	*2.52 F	✓ NEC
18	2		*Rear bumper upper clips	To replace	10.38 F	*10.38 F	✓ NEC
19	4		*Rear bumper grommets	To replace	2.76 F	*2.76 F	✓ NEC
20	1		*Rear bumper reinforcement	To replace	493.63 F	*493.63 F	✓ DD
21	1		*N/s reinforcement sponge	Intact	29.19 F	*-F	X M
22	1		*O/s reinforcement sponge	Intact	29.19 F	*-F	X M
23	2		*Reinforcement gasket	To replace	11.00 F	*11.00 F	✓ NEC
24	1		*N/s split door	To replace	722.69 F	*722.69 F	✓ Deform
25	1		*O/s split door	To replace	722.69 F	*722.69 F	✓ DD
26	1		*Split door sealing tape	To replace	33.94 F	*33.94 F	✓ NEC
27	1		*Split door top seal	To replace	101.69 F	*101.69 F	✓ NEC
28	1		*Split door weatherstrip	To replace	169.44 F	*169.44 F	✓ NEC
29	1		*N/s split door glass	To replace	302.88 F	*302.88 F	✓ NEC
30	1		*O/s split door glass	To replace	302.88 F	*302.88 F	✓ NEC
31	1		*N/s split door glass mount	To replace	50.81 F	*50.81 F	✓ NEC
32	1		*O/s split door glass mount	To replace	50.81 F	*50.81 F	✓ NEC
33	1		*N/s split door glass trim strip	To replace	76.56 F	*76.56 F	✓ X SVE
34	1		*O/s split door glass trim strip	To replace	76.56 F	*76.56 F	✓ NEC
35	1		*MINI logo	To replace	72.06 F	*72.06 F	✓ NEC
36	1		*CLUB lettering	To replace	64.88 F	*64.88 F	✓ NEC
37	1		*MAN lettering	To replace	64.88 F	*64.88 F	✓ NEC
38	1		*COOPER S emblem	To replace	64.88 F	*64.88 F	✓ NEC
39	4		*Ultrasonic sensor gaskets	To replace	24.76 F	*24.76 F	✓ NEC
40	2		*Ultrasonic sensors	To replace	907.62 F	*907.62 F	✓ DMG
41	1		*Reversing camera	To replace	851.37 F	*851.37 F	✓ DMG
42	1		*Keyless antenna	Intact	117.56 F	*-F	X M
43	2		*License plate lamps	To replace	58.00 F	*58.00 F	✓ CRK
44	1		*N/s rr wheel arch	To replace	99.25 F	*99.25 F	✓ SCR

F=Franchise part.

Total Parts (\$\$) 7,280.21 7,104.27

ROG Associates/SLE4237P/22/03/2018 15:18

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount	
<u>Miscellaneous Items</u>					
1	1	N/s split door glass sealer	120.00	120.00	✓ NEC
2	1	No. plate w/casing	70.00	70.00	✓ DMG
3	1	O/s split door glass sealer	120.00	120.00	✓ NEC
4	1	Reverse camera	400.00	300.00	✓ DMG
5	1	Sundries	100.00	50.00	✓ NEC
6	1	Terostat sealant	350.00	150.00	✓ NEC
Sub Total (S\$)			1,160.00	810.00	

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Paintwork Labour</u>				
1	To putty and spray painting on the replaced and repaired panels.	New	2,600.00	2,100.00
<u>Labour Items</u>				
2	To panel beat and replace necessary damaged parts.	New	2,520.00	1,680.00
3	To spray undercoating on the repaired and replace panels.	New	250.00	150.00
4	To remove and refit or replace necessary upholstery.	New	500.00	250.00
5	To remove and refit split door mechanism and replace necessary damaged parts.	New	700.00	560.00
6	To remove and refit or replace o/s split door glass.	New	560.00	560.00
7	To remove and refit or replace n/s split door glass.	New	560.00	560.00
8	To transfer the reverse sensors.	New	500.00	280.00
9	To check wirings, remove and replace necessary damaged lamp/wires.	New	250.00	150.00
10	To re-programme after the accident repair works.	New	350.00	250.00
Gross Labour Cost (S\$)			8,790.00	6,540.00

ROG Associates/SLE4237P/22/03/2018 15:18

< END OF ESTIMATES >



Your Ref: AEMD/105/009/2018/041

Date: 28<sup>th</sup> June 2018

Our Ref: CS1/SPF18008943/Srbs2

**M/s Automotive Engineering & MGT Division**

Accident Claim Section  
(Singapore Police Force)  
1 Mount Pleasant Road  
Blk 8 Old Police Academy  
Singapore 298333  
(The Motor Claims Department)

Attn: Abdul Rahman

Dear Sir / Madam,

**EVALUATION REPORT (PAPER SURVEY) OF ACCIDENT VEHICLE NO.:  
SLE 4237P INSURED VEHICLE NO: QX 305T ACCIDENT ON 04/02/2018**

We thank you for your instruction on 14/05/2018.

We acknowledge receipt of the following documents:-

- a) Automobile Inspection Report of SLE 4237P from M/s ROG Associates.
- b) Colour damaged vehicle photographs of SLE 4237P.

Based on the documents received from you, we have evaluated the damages of the vehicle and have the following comments:-

1. Information Recorded: -

Registration Number	: SLE 4237P
Make & Model	: Mini Cooper S 2.0 (A)
Year of Registration	: 2016
Chassis Number	: WMWLN720602D97559
Engine Capacity	: 1998 cc



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #01/02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 6256 3561 FAX: (065) 6256 4315

2. Our finding is that the repair cost of \$14,454.27 (before GST) quoted by M/s Eurokars Habitat Pte Ltd is fair & reasonable.
3. We recommend that the repairs of the entire damage require about 12 (Twelve) working days to complete.

Vehicle Inspection By:

YWK

YEANG WAI KEEN  
*Automotive Assessor*

HO LEONG CHUAN  
*Automotive Assessor*



GRAND TOTAL		14,454.27
RECOMMENDED COST OF REPAIRS		14,454.27

Report Ref No. CS1/SPF18008943/Srbs2

YEANG WAI KEEN

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

## OPINION ON REPAIR COST FOR VEHICLE NO. SLE 4237P

Qty	Description of Parts	Condition	Recommended (\$)
	<b>REPLACEMENT OF PARTS</b>		
1	REAR BUMPER	DAMAGED	929.88
1	REAR BUMPER SPOILER	CRACKED	252.56
1	N/S REAR BUMPER GUIDE	NECESSARY	106.25
1	O/S REAR BUMPER GUIDE	NECESSARY	106.25
1	REAR BUMPER CENTRE BRACKET	DENTED	71.31
1	N/S RR BUMPER SENSOR HOLDER	NECESSARY	22.31
1	O/S RR BUMPER SENSOR HOLDER	NECESSARY	22.31
1	N/S RR BUMPER TOW COVER	CRACKED	79.44
1	O/S RR BUMPER TOW COVER	CRACKED	79.44
1	REVERSE CAMERA MOUNT	DEFORMED	40.69
1	REVERSE CAMERA MOUNT COVER	NECESSARY	19.13
1	N/S RR BUMPER PROTECTOR TAPE	CRACKED	7.88
1	O/S RR BUMPER PROTECTOR TAPE	CRACKED	7.88
2	REAR BUMPER CLIPS	NECESSARY	4.00
2	REAR BUMPER FASTENERS	NECESSARY	2.50
6	REAR BUMPER GASKET RINGS	NECESSARY	13.50
4	REAR BUMPER EXPANDING RIVETS	NECESSARY	2.52
2	REAR BUMPER UPPER CLIPS	NECESSARY	10.38
4	REAR BUMPER GROMMETS	NECESSARY	2.76
1	REAR BUMPER REINFORCEMENT	DENTED	493.63
1	N/S REINFORCEMENT SPONGE	NOT NECESSARY	-
1	O/S REINFORCEMENT SPONGE	NOT NECESSARY	-
2	REINFORCEMENT GASKET	NECESSARY	11.00
1	N/S SPLIT DOOR	DENTED	722.69
1	O/S SPLIT DOOR	DENTED	722.69
1	SPLIT DOOR SEALING TAPE	NECESSARY	33.94
1	SPLIT DOOR TOP SEAL	NECESSARY	101.69
1	SPLIT DOOR WEATHERSTRIP	NECESSARY	169.44
1	N/S SPLIT DOOR GLASS	NECESSARY	302.88
1	O/S SPLIT DOOR GLASS	NECESSARY	302.88
1	N/S SPLIT DOOR GLASS MOUNT	NECESSARY	50.81
1	O/S SPLIT DOOR GLASS MOUNT	NECESSARY	50.81
1	N/S SPLIT DOOR GLASS TRIM STRIP	SERVICEABLE	76.56

Report Ref No. CS1/SPF18008943/Srbs2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Recommended (\$)
1	O/S SPLIT DOOR GLASS TRIM STRIP	NECESSARY	76.56
1	MINI LOGO	NECESSARY	72.06
1	CLUB LETTERING	NECESSARY	64.88
1	MAN LETTRING	NECESSARY	64.88
1	COOPER S EMBLEM	NECESSARY	64.88
4	ULTRASONIC SENSOR GASKET	NECESSARY	24.76
2	ULTRASONIC SENSORS	DAMAGED	907.62
1	REVERSING CAMERA	DAMAGED	851.37
1	KEYLESS ANTENNA	NOT NECESSARY	-
2	LICENCE PLATE LAMPS	CRACKED	58.00
1	N/S RR WHEEL ARCH	SCRATCHED	99.25
			7,104.27
<b>SPECIAL NETT ITEMS</b>			
1	N/S SPLIT DOOR GLASS SEALER (SN)	NECESSARY	120.00
1	NO. PLATE W/CASING (SN)	DAMAGED	70.00
1	O/S SPLIT DOOR GLASS SEALER (SN)	NECESSARY	120.00
1	REVERSE CAMERA (SN)	DAMAGED	300.00
1	SUNDRIES (SN)	NECESSARY	50.00
1	TEROSTAT SEALANT (SN)	NECESSARY	150.00
			810.00
<b>LABOUR</b>			
TO PUTTY AND SPRAY PAINTING ON THE REPLACED AND REPAIRED PANELS.			2,100.00
TO PANEL BEAT AND REPLACE NECESSARY DAMAGED PARTS.			1,680.00
TO SPRAY UNDERCOATING ON THE REPAIRED AND REPLACE PANELS.			150.00
TO REMOVE AND REFIT OR REPLACE NECESSARY UPHOLSTERY.			250.00
TO REMOVE AND REFIT SPLIT DOOR MECHANISM AND REPLACE NECESSARY DAMAGED PARTS.			560.00
TO REMOVE AND REFIT OR REPLACE O/S SPLIT DOOR GLASS.			560.00
TO REMOVE AND REFIT OR REPLACE N/S SPLIT DOOR GLASS.			560.00
TO TRANSFER THE REVERSE SENSORS.			280.00
TO CHECK WIRINGS, REMOVE AND REPLACE NECESSARY DAMAGED LAMP/WIRES.			150.00
TO RE-PROGRAMME THE ACCIDENT REPAIR WORKS.			250.00
			6,540.00

Report Ref No. CS1/SPF18008943/Srbs2