

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 15 May, 2018 2:00 PM
To: motorclaims.sg@fwd.com; assignments
Cc: Asher Sng (LKKAuto); Admin A
Subject: RE: Accident Involving GBF4691Z & FZ8624P On 09/05/18 (FWD Ref: 1201800005807)

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]
Sent: Tuesday, 15 May 2018 12:59 PM
To: AsherSng@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com; admin-d@lkkauto.com; admin-a@lkkauto.com
Subject: FW: Accident Involving GBF4691Z & FZ8624P On 09/05/18 (FWD Ref: 1201800005807)

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate & TP GIA report.

Please request for a copy of video footage from TP and create the case in Merimen.

Thank you.

Kind Regards

Josey Loh

Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg





From: Shawn Chua [<mailto:shawnychua@tanchong.com>]
Sent: Tuesday, 15 May, 2018 12:06 PM
To: Motor Claims SG - SG Common
Cc: Heng Kwang Liang
Subject: Accident Involving GBF4691Z & FZ8624P On 09/05/18

Dear Sir/Madam,

Our customer holds your insured driver, **FZ8624P** liable for the accident on **09/05/18** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our customer, **GBF4691Z**.

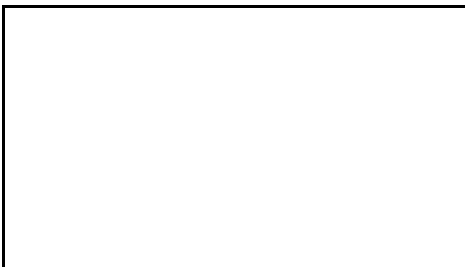
If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **18/05/18**. Otherwise our customer will proceed in a manner that he deems fit.

Kindly let me know when can I arrange for a survey so that I'll be able to arrange an appointment with my customer.

Attached herewith the **GIA Report** and **estimate of repair cost** for **GBF4691Z**.

Regards,

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
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