

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 11 June, 2018 11:03 AM
To: Janet Tan
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: RE: TP CLAIM_GQ2711X & SGZ2355T (EQ)_D.O.A : 08/05/2018
Attachments: LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Categories: HMK

EQI ref: TBA
LKK REF: CC4/EQI18008933/Upa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GQ 2711X

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [mailto:weiyin.tan@eqinsurance.com.sg]
Sent: Thursday, 10 May, 2018 9:21 AM
To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: RE: TP CLAIM_GQ2711X & SGZ2355T (EQ)_D.O.A : 08/05/2018

Dear All,

Further to our email, please note that OI had reported and you may proceed on DS.

Thank you.

Regards,

Tan Wei Yin
Executive | Claims

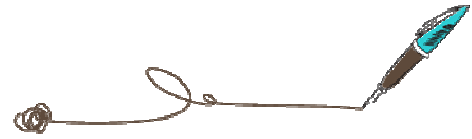


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Tan Wei Yin
Sent: Wednesday, May 9, 2018 3:04 PM
To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: FW: TP CLAIM_GQ2711X & SGZ2355T (EQ)_D.O.A : 08/05/2018

Dear Sirs,

Please proceed to survey the above vehicle on a without prejudice basis.

Insured had yet to report the accident.

We enclosed the following documents for your reference:

- TP GIA report
- PRI Request below

Thank you

Regards,

Tan Wei Yin
Executive | Claims



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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Wednesday, May 9, 2018 2:53 PM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Subject: RE: TP CLAIM_GQ2711X & SGZ2355T (EQ)_D.O.A : 08/05/2018

Dear Wei Yin

We would like to appoint LKK Auto Consultants Pte Ltd as appointed surveyor company for the above mentioned claim.

Thank you.

Best Regards

Jia Yi

Customer Service Executive

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Sent: Wednesday, 9 May, 2018 2:45 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: TP CLAIM_GQ2711X & SGZ2355T (EQ)_D.O.A : 08/05/2018

Without Prejudice

Dear Sir,

We refer to your Notice of Accident below on the same day.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Adjusters & Surveyors Pte Ltd Tel: 62550808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6366-0055 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263	8) Automotive Appraiser & Surveying Services

Fax: 67461148 Contact Person: Kelvin	Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Tel: 6345 0068 Fax: 6344 5328	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

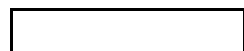
Thank you

Regards,

Tan Wei Yin
Executive | Claims

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Wednesday, May 9, 2018 9:38 AM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Subject: TP CLAIM_GQ2711X & SGZ2355T (EQ)_D.O.A : 08/05/2018

Dear sir/madam

Attached herewith our client's GIA report that claim against your insured SGZ2355T.

Please make arrangement with Bedok workshop.

Thank you.

Best Regards

Jia Yi

Customer Service Executive

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

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